

TOC-fundamental knowledge and its applications

- Simplicity
- Bottlenecks
- Cost world
- Throughput world
- Five focusing steps
- Three questions

- Thinking tool
 - CRT
 - Evaporating cloud
 - FRT
 - Transition tree
 - Prerequisite tree

CRITICAL CHAIN

DRUM-BUFFER-ROPE

P&Q (Product mix)

DBR basics



DBR basics

We must protect **the constraint** to make sure the correct material is always ready and waiting for processing in time. We can achieve this by ensuring that we release material by use of rope communication device in time prior to the scheduled consumption on the constraint.



DBR basics



We Measure Operational Efficiency

Work flows from left to right through processes with capacity shown.



Reward Based on Efficiency

Work flows from left to right.



In reality...

Processes A and B won't produce more than Process C for long.



P/D=parts/day

Then Variability Sets In

 Processing times are just AVERAGE Estimates



What's an Average? 50%

 Half the time there are 5 or more per day at each process--Half the time less



Previous Solution: Inventory

• Put a day of inventory (WIP) at each process!



System Variability Takes Over--Chaos

Inventory (WIP) quickly shifts position. Inventory manager/expediter tries to smooth it out. Distribution problems result. Costs go up !!!



System Variability Takes Over--Chaos

An Average of 5 means sometimes 3 and some times 7



Process

Shifting work-in-process creates large queues at some locations. This makes work wait longer to be processed.



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Other workstations are starving for work (B) The work they could do is delayed because they have no input material. They can't take advantage of their extra capability. So......?

System Variability Takes Over--Chaos



Process

Little s law - definition (formula)

Fundamental relationships among :

- WIP (Work In Process)
- Cycle Time (CT)
- Throughput (T or sometimes TH)
- Formula

WIP=TH x CT

- Can be applied to :
 - Single machine station
 - Complex production line
 - Entire plant

Relationships among these variables will serve to se clearly precise (quantitative) description of behaviour of the single production line . It helps user to use a given scale to benchmark actual production systems

Definition of basic parameters

- **Throughput (Throughput rate, TH)** : production per unit time that is sold (see TOC definition)
- If **TH** is measured in cost dollars rather than in prices it is typically called :

Cost of good sold (COGS)

- Upper limit of TH in production process is capacity
- If you release more raw material above capacity of the line (machine), system become unstable -> WIP goes up !!

Definition of basic parameters

- WIP (Work In Process) : inventory between start and end points of the product routing
- WIP can be used as one parameter to calculate (measure) an efficiency
- Efficiency can be defined as Turnover Ratio = TH/FGI for warehouses or TH/(FGI+WIP) for production plants where FGI=Finished goods inventory
- WIP : inventory still in line
- **FGI** : inventory waiting for dispatch (shipping)



Definition of basic parameters

- CT (Cycle Time, Flow Time or Throughput Time) : average time from release of the job of the beginning of the routing until it reaches an inventory point at the end of the routing or time that part spends as a WIP.
- LT (Lead Time) : managerial constant used for planning of production

Service level P{Cycle time=<Lead Time}

Operation's Dilemma



Injection: Put a large inventory where its needed and low everywhere else!



TOC Steps to Continuous Improvement

- Step 1. *Identify* the system's constraint.
- Step 2. *Exploit* the system's constraint.
- Step 3. *Subordinate* everything else to the above decision.
- Step 4. *Elevate* the system's constraint.
- Step 5. If a constraint is broken (that is, relieved or improved), go back to Step 1. But don't allow *inertia* to become a constraint.

Five Steps Applied to Flow Operations



Five Focusing Steps

- **Step 1. Identify the Constraint (The Drum)**
- **Step 2. Exploit the Constraint (Buffer the Drum)**
- Step 3. Subordinate Everything Else (Rope)
- **Step 4. Elevate the Constraint (\$?)**
- **Step 5. If the Constraint Moves, Start Over**

Understanding Buffers



- The "Buffer" is Time!
- In general, the buffer is the total time from work release until the work arrives at the constraint.
- If different items spend different time at the constraint, then number of items in the buffer changes !!!!
- but Time in the buffer remains constant.

We need more than one Buffer



There is variability in the Constraint. To protect our delivery to our customer we need a finished goods buffer.

There is variability in our suppliers. We need to protect ourselves from unreliable delivery.

Buffer Time is Constant-Predictable



Buffer Management



Time until Scheduled at Constraint

Problem Identification



Additional Buffers

• **Constraint Buffer** (as we discussed)

• Protects the Constraint from running out of work

Finished Goods Buffer = Shipping buffer

- Protects customer delivery from Constraint variation
- Raw Material Buffer
 - Protects the Release of material from suppliers



Some resources

http://www.dbrmfg.co.nz/Production%20Implementation%20Details.htm