This project is co-financed by the European Social Fund and the state budget of the Czech Republic.
Editorial

This is the first edition of Poster Presentations 2013 from the Faculty of Informatics, at Masaryk University, Brno. The purpose of this booklet is to disseminate work done in this faculty. This booklet and the posters is an output of a poster design course at FI, supported by the Platform for Industrial Cooperation (CZ.1.07/2.4.00/17.0041). The posters presented on the following pages are the work of a group of students and staff members. The students are enrolled for Masters and Doctoral degrees, and the staff members are involved with industry networks in the IT field. Guidance was given through a series of lectures on poster layout and choosing content, using hundreds of poster examples from academic conferences all over the world. Proper selection of descriptive, scientific titles followed, and students started writing their own abstracts. The authors then made a mock-up by hand on full-sized sheets, to free up their creativity. Abstracts, titles and short CVs were checked and proofread. The students then spent time on the final design and content of their posters. The wide variety of layouts, innovative approaches and high quality of content is a result of the dedication and hard work of the poster authors themselves. A competition was staged to evaluate the posters and reward the authors of the two best posters in terms of layout and content.

What you see in this book is an example of what can be achieved by a group of creative young people who are passionate about their fields of work and study. For most of them it is their first attempt at producing an academic poster, and as such is commendable. We believe you will find this book stimulating, and that it will provide food for thought. Feel free to contact the authors if you need more information on their research or the progress of their work!

Sincere thanks go to my doctoral student Lucia Tokárová for doing an expert job on the graphic design and layout for this book.

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February 2013
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Introduction

Complex Event Processing (CEP) is a set of tools and techniques allowing us to handle events from large systems in real time. CEP is commonly used in network security, algorithmic stock trading, fraud detection or business process monitoring for correlating, aggregating and analyzing various events. Modern (“intelligent”) buildings are often equipped with BMS – network of interconnected devices that ensures integrated building operation, control and monitoring. Building operators and maintenance staff are easily overwhelmed by large amounts of data and events produced by the BMS. In this way BMS are similar to other fields where CEP is successfully used (network monitoring, credit card fraud detection, algorithmic stock trading etc.).

The goals

The goal of this research is to adapt existing CEP framework (Microsoft StreamInsight) to work with data from intelligent buildings and provide building operators with the easily understandable outputs that help to optimize building operation and detect various types of faults that occur in a building. The CEP framework was extended to be able to work with specific features of building management data (location, source device, measured/controlled quantity). A prototype of the system was implemented and tested in real operation environment.

System architecture overview

Using building management data semantics, we can perform selections, filtering and computations (average, summa, maximum, minimum) over the data from the BMS. The system uses time windows for performing continuous computations of the data characteristics. We can utilize hierarchy of passport databases and use masks to gather related data into separate groups. The system runs continuous user-defined queries that transform input data from BMS using various methods (selection, filtering, joining, aggregation, grouping). Results of the computations performed by the system can be further analyzed automatically (e.g. detecting fault on particular device) or stored for later visualization that can be examined by users.

Selecting, filtering, joining, aggregating data

Passports are spatial databases containing information about facilities and devices that university uses. Each item in the databases is identified with unique code with hierarchic structure. We can utilize hierarchy of passport databases and use masks to gather related data into separate groups.

Building and technology passport

Passports are spatial databases containing information about facilities and devices that university uses. Each item in the databases is identified with unique code with hierarchic structure. Examples of tier code in technology passport would include:

- Building: BHA01
- Device: BAPK
- Quantity: ESS0

Test environment — BMS at Masaryk University

- Integrates monitoring and control of University Campus in Brno – Bohunice (first phase of construction ended in 2007) and other university buildings in Brno.
- Uses BACnet as common communication protocol
- Over 700 native BACnet devices by approximately 10 vendors
- Integrated systems/technologies: HVAC (Heating, Ventilation and Air-conditioning), Fire alarms, Security system, Access control system, CCTV, Power systems, UPS monitoring, university information system (controlling door locks according to lecture room timetables)

Building management data semantics

Joining data from BMS and from passport allows us to add “machine-readable” information about semantics (meaning) of data points (i.e. inputs, outputs, control variables) in BMS. In addition to the information from technology passport we add information about measured quantity (temperature, pressure, humidity, actual current, voltage...) of each data point.

Attribute | Value | Meaning
--- | --- | ---
Data point | BHA22PG01005 | ID of data point in BMS
Location | BH42PG01005 | Room 005 in the basement of building 12 at university cam-
Device | BAPK | Energy meter
Quantity | ESS0 | Electricity consumption

References

Modern ("intelligent") buildings are often equipped with a Building Management System (BMS) – a network of interconnected devices which ensures integrated building operation, control and monitoring.

The aim of this research is to adapt an existing Complex Event Processing (CEP) framework to process data from intelligent buildings. This will provide building operators with easily understandable outputs that help to optimize building operations and provide early detection of various types of faults.

The research problem is that building operators and maintenance staff are easily overwhelmed by large amounts of data and events produced by the BMS. In this way a BMS is similar to other fields where CEP is successfully used – network monitoring, credit card fraud detection and algorithmic stock trading.

As methodology, a CEP framework was extended to be able to work with specific features of the building management data (location, source device, measured/controlled quantity). A prototype of the system was implemented and tested in a real operation environment on the Campus of the Masaryk University.

The expected outcome of this research is to develop a complete system for fault detection and operation analysis of a BMS, using methods and tools based on CEP.

Adam Kučera is a doctoral student at FI MU. He defended his Master’s thesis on Complex event processing in building management systems in 2012. He now continues his research in the field of the management of building systems infrastructure, fault detection in intelligent buildings and analysis of building management data. He also works at the Facility Management department of the University Campus Bohunice as a programmer since 2008. This gives him an opportunity to apply his results directly in everyday use. He intends on completing his degree in 2016.
Design of a system for the analysis of social media content

Introduction

Active users of social media produce large volumes of data on a daily basis. This data could contain patterns and expression of sentiments which have value to commerce and academics alike. Many algorithms and methods for analysing social media data exist, but there is not any one platform unifying these tools and services.

Methodology

The solution is a design of a single system with four layers, to integrate all required elements. These layers are the: collection of data from different sources, data management and storage, analytical algorithm usage focused on relevant aspects and visualisation of analytical results and source data.

Conclusion

This paper introduces a design of new component based system for social media analysis, which can be easily configured for use in academic and also commercial environment in traditional areas of social media analysis. The system was designed on the basis of applied research in cooperation with industrial partners of FI MU.

References

Active users of social media produce large volumes of data on a daily basis. This data could contain patterns and expression of sentiments which have value to commerce and academics alike. The objective of this research is to design a component based platform for processing social media data.

The research problem is that many algorithms and methods exist for analysing social media data, but there is not any one platform uniting these tools and services. The methodology is based on the design of a single system with four layers, to integrate all required elements. These layers are the: collection of data from different sources, data management and storage, analytical algorithm usage focused on relevant aspects and visualisation of analytical results and source data.

The final solution will be designed and tuned under laboratory conditions, and tested on accessible social data on the Internet. The expected results include a versatile social media data analysis tool, which can be personalised for use in many ways in both an academic and a business environment.
The faculty currently cooperates with almost 30 companies in the area of ICT. Cooperation with industry is one of the key instruments to fulfill FI's vision: "...to become an outstanding research university with significant accomplishments in this area...". A sustainable approach to developing partners network has to meet some requirements like a reasonable financial burden, simplicity of implementation of such activities and their attractiveness.

The Platform project addresses those requirements by promoting four key activities that are interconnected through the two-phased internship model:

1. **Student projects** – team or individual, related to curricula or student's interests. Projects are lead by faculty supervisors and consulted by company experts.
2. **Workshops** – orientation on technology and business. Together with student projects, they create a *first phase* of the internship model, allowing students to meet experts from companies at the faculty.
3. **Internships at companies** – correspond to curricula and student projects. With support from the faculty, internships are a *second phase*.
4. **Own business** – support for start-ups and spin-offs. Incubation at South Moravian Innovation Centre (JIC) is available with professional support from the faculty.

Benefits:

<table>
<thead>
<tr>
<th>Benefits</th>
<th>FI</th>
<th>S</th>
<th>C</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cooperation as a source for ideas</td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
</tr>
<tr>
<td>Student as an agent to transfer knowledge</td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
</tr>
<tr>
<td>Distribution of the &quot;resources load&quot;</td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
</tr>
<tr>
<td>Start-ups and spin-offs as a future FI partner</td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
</tr>
</tbody>
</table>

Q: Best approach?

Q: What is in it for me?

Contact information:

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- Project lead: Tomáš Pitner
- Project manager: Stanislava Sediáčková

This project is co-financed by the European Social Fund and the state budget of the Czech Republic.
Developing the ICT partners network (project at FI MU)

Stanislava Sedláčková

The Platform for Industrial Cooperation project (PPS) builds on existing cooperation between the faculty and companies in industry. As this cooperation grows, it may become disordered and less effective. The main objective of the project is to advocate a systematic approach focused on four parallel activities, creating the platform that enhances cooperation between the academic and application areas in fields of research, development and education.

The four activities – student projects and workshops prepared with experts from companies, internships and the support for start-ups and spin-offs – are interconnected through the so-called two-phased internship model. By participating in these activities, students become familiar with a particular technology on the intermediate level. To enrich their theoretical knowledge with practical experience, students are encouraged to attend internships at selected companies. For those with an entrepreneurial spirit, a programme to gain knowledge and experience in the area of business and innovation in ICT is prepared.

This approach offers intensive involvement of all parties in common activities creating, besides other benefits, an environment that brings better “resource load” distribution, knowledge transfer, new ideas and attractive opportunities for growth and improvement.

Stanislava Sedláčková is a member of the realisation team of the “Platform for Industrial Cooperation” project at the Faculty of Informatics, MU. Her responsibilities include managing particular project activities and communication with external project partners. She believes that cooperation between faculty and commercial companies improves conditions for professional growth of all participants and may generate notable results in applied research and development.
DISTRIBUTED EVENT-DRIVEN MONITORING MODEL FOR CLOUD DATACENTERS

Daniel Tovaňák, Tomáš Pitner
Masaryk University, Faculty of Informatics, Botanická 68a, 60200 Brno, Czech Republic

Introduction

When monitoring distributed infrastructure, huge amounts of monitoring data are typically produced by multiple distributed producers spread across many individual computing nodes. There are reports of monitoring data rates up to 1 MB/s per node [1].

Scope

In order to determine the state and behavior of a particular resource all the relevant data must be collected, processed and evaluated. We are interested in behavior-related monitoring data (e.g. logs) in particular.

Additionally, when monitoring cloud datacenters and all its main layers simultaneously, the monitoring system must also be able to cope with dynamically changing multi-tenant environment [2].

Research Goals

The volume, velocity, and variability of monitoring data produced by modern cloud datacenters multiply and the current approaches are insufficient for online processing of behavior-related monitoring data.

Aims and Objectives

The goal of our research is to design a Distributed Event-driven Monitoring Architecture (DEDMA) following a new monitoring model with focus on novel mechanisms and algorithms in the areas of monitoring data generation, production, distributed collection and processing, as well as multi-tenant monitoring.

Conclusion and Expected Results

This poster presents the notion of Distributed Event-driven Monitoring Architecture (DEDMA) and its model. When compared to existing approaches we expect improvements in the terms of intrusiveness, network overhead, and throughput with respect to the number of producers, consumers, volume, velocity, and variability of monitoring data.

References

When monitoring distributed infrastructure, data related to the particular resource are typically produced by multiple distributed producers spread across many individual computing nodes. In order to determine the state and behavior of a resource, all the relevant data must be collected, processed and evaluated without overloading the computing resources and flooding the network. The volume, velocity and variability of monitoring data produced by modern cloud datacentres multiply and there is a need for new approaches since current approaches are insufficient for online monitoring data processing.

The objective of this research is to propose a real-time monitoring architecture utilizing a novel distributed event-driven model.

The methodology will involve experimentation and a comparative study with existing approaches.

Expected outcomes include improvements in the terms of intrusiveness, network overhead, and throughput with respect to the number of producers, consumers, volume, velocity, and variability of monitoring data.

Daniel Tovarňák is a Ph.D. student at Masaryk University (FI). His research interests include distributed infrastructures (e.g. Cloud and Smart Grid) monitoring, and Complex Event Processing. Daniel is also a member of the Lab of Software Architectures and Information Systems and one of the Technology Platform Leaders in Platform for Industrial Cooperation project. He intends on completing his doctoral degree at the end of 2014.
Graphics design of a mobile UI for primary school administration

OBJECTIVE

- The aim of this project is to reduce the load of daily administration on teachers.
- It is focused on the UI of mobile devices and touch screen interaction.
- Simple design and ease of learning are the main design considerations.

RESEARCH PROBLEM

- Related Web systems and applications are not easy to use.
- Tablet technology is not commonly used in Czech primary and secondary schools yet.
- Technology is quite cheap.
- A specialized GUI should be easy to learn and use.

METHODOLOGY

- Analysis of existing applications for Czech school administration.
- Analyzing tablet UI needs, advantages and disadvantages.
- Meetings with teachers.
- Identifying daily goals and scenarios.
- Testing new GUI with teachers.

EXPECTED RESULTS

- The goal is to create an interactive UI simulator on a tablet device.
- Videos will be used to show interaction, scenarios and the achievement of selected goals.

References:
Tidwell, Jennifer. 2005. Designing Interfaces, O’Reilly

Author: Lenka Plháková
Graphic design of a mobile UI for primary school administration

Lenka Plháková

This project is focused on the Graphical User Interface (GUI) design of an administration system for teachers. A UI is important for teachers to effectively work with IT systems on mobile devices. Some Web-based systems and applications, which are attempting to help teachers with administration do exist, but these systems are not easy to use.

The objective of the project is to produce a mobile (tablet) interface which will enhance the way teachers use IT for administrative purposes. The research problem is that teachers often spend a lot of time on administration instead of teaching or preparing materials for teaching. Data is mostly in paper form and there are problems with lost administrative forms and copying data by hand.

As methodology, teachers will be interviewed as potential customers; a new UI will be designed and finally tested by them. This project will consider one specific educational UI of Czech computer systems. Expected results include an interactive screen design and accompanying video showing selected goals and scenarios.

Lenka Plháková is a Masters student at FI MU. She is interested in graphic design and user interfaces. She is currently working in Celebrio software s.r.o. as a graphic designer. Her Master’s thesis will be about creating a graphical user interface on mobile devices (especially tablets) for primary school teachers. This work is inspired by the Celebrio system, which is an operating system for seniors (running on computers and tablets).
Implementation of the internship model in ICT area

Platform for Industrial Cooperation
Platforma průmyslové spolupráce

Project partners:
- IBM Česká republika, spol. s r. o.
- Microsoft s. r. o.
- Red Hat Czech s. r. o.
- JIC, zájmové sdružení právnických osob

This project is co-financed by the European Social Fund and the state budget of the Czech Republic

Two-phase model

First phase
- students can work on real projects or theses in application area with support of teachers from FI
- students advance knowledge by attending technical workshops, meetings with experts from business and/or standard curricula lectures
- students have opportunity to meet specialists from companies directly at FI and become familiar with practical applications of theoretical approaches and modern technologies used by companies
- participating in activities of the first phase may help students to determine their own career vision

Second phase
- students go to pre-selected companies where they can use their experience and knowledge gained from first phase of the internship model, and
- their vision can guide them during the process of setting strategy and goals for their internship → thus they are able to plan and manage it

Q: What is in it for me?

Benefits
- shaping own future
- establishing contacts
- praxis related to studies
- enrichment of theoretical knowledge by experience
- systematic building and extending knowledge
- source of potential employees and employers
- financial support of PPS

FI – Faculty of Informatics, S – student, C - company
Implementation of the internship model in ICT area (project at FI MU)

Jana Bartáková

The main focus of this project is to introduce and expand the concept of internships at commercial partners of the project. The project aims to connect theory and practice and improve student’s preparation for practice. The internship model is popular and provides maximum benefits for students, but the process of internship should operate effectively at the Faculty of Informatics at Masaryk University. This model has two phases:

1. During the first phase students can get to know the technologies which are used in specific companies involved in the projects. By working on these projects, students will gain an understanding of the standard of education level. This will increase their chances of success in open competition. To assist in this process, several seminars and workshops are being prepared, where the students can develop an understanding of the specific technologies.

2. In the second phase the student is placed and starts working in the specific company. The student cooperates with the company, and in the process the students make progress with his/her diploma thesis.

It is expected that students will learn the relevant skills in the seminars and workshops, and will furthermore experience growth in their careers as they cooperate with the company on the diploma thesis or project.

Jana Bartáková is an Internship programme coordinator and Project administrator for the Platform for Industrial Cooperation at the Faculty of Informatics at MU. Jana has been working on this project since July 2011. She participates on a two-phase internship and cooperates with students who want to work at commercial companies. Her primary focus is the co-ordination of activities with Faculty partners to develop the professional growth of students.
Acknowledgments

Thanks to all the staff members of the Masaryk University Department of Building Passportization for providing maps and consultations. Also, great thanks to Michal Holčík and Adam Berthóty for implementing localization prototypes.

References


Introduction

- difficult navigation in complex buildings
- even if equipped with signs
- no direct visibility to GPS satellites
- GPS tracking not possible

Methodology

- localization system based on [1, 2, 3]
- consists of three localization techniques
- techniques merged together for more accurate results

Wi-Fi Localization

- Received Signal Strength fingerprinting
- used to create a database of APs and their RSS
- mapped to location coordinates
- receiver’s location estimated from SS maps

Dead Reckoning

- calculating position using previously determined coordinates advanced by known speed and course
- position tracking - calculating steps
- step length estimated using neural network [2]
- course determined by gyrocompass.

Sequential Monte Carlo Filtering

- particles evenly spread in probable location determined by RSS fingerprint database
- particles set to motion by step detection events
- eliminated particles, which hypothetical motion leads through impassable obstacles
- results in improvement of location estimation.

Preliminary Results

- implemented prototype Android application
- results accurate to 2.3 meters

References
Indoor User Localization Using Mobile Devices

Jonáš Ševčík

This research addresses techniques suitable for indoor user localization using mobile devices, without the use of GPS technology. The objective of this research is to design and implement an indoor localization prototype system, with results which are directly usable. The research problem is that GPS signals are weak or absent in closed spaces, and cannot be used reliably to identify locations inside buildings. Several technologies are used as part of the experimental methodology to implement the system. These include wi-fi tracking, step detection, dead reckoning, and Sequential Monte Carlo filtering. These technologies were combined and coded in the Java programming language to form the localization system. At this stage the implementation has been done for the Android platform, and could be expanded as future research to include iOS and possibly other platforms. Preliminary results of the prototype system indicate an accuracy of 2.3 meters.

Jonáš Ševčík is currently part of the PhD program at Masaryk University. His research is focused on mobile platforms and he is developing a pedestrian navigation system for these devices. Besides doing research and working hard for the university, he likes traveling to Asia and learning foreign languages. If everything goes smoothly, he hopes to establish his own company, which will earn him enough money for early retirement.
Semantically Partitioned Peer to Peer Complex Event Processing

Exploiting Information Loss

Abstract

Scaling Complex Event Processing (CEP) applications is a significant challenge. Our implementation of presented concept is called peer CEP (PCEP). The main property of PCEP is semantic scaling. The scaling is not done by brute force or by exploiting specific feature of specific event context, but it is done by exploiting partitioning of peers according to their affiliation. The developed distributed engine is written in Java and runs on heterogeneous platforms. In the implementation we leverage distributed algorithms developed in theirs natural form - not optimized to the state of being obfuscated code. In theoretical point of view, our solution introduces rigorously defined trade off between matching capabilities and throughput of the events. In the future we plan to extend this knowledge by means of statistical properties of mentioned trade off situation.

Related Work

Complex Event Processing was introduced by David Luckham. We are mainly concerned with subarea of Luckham's work related to distributed CEP [6] (also studied by [5] and [3]). Motivation of our work stems from our work related to event processing [2]. We have applied our theoretical ideas in concepts introduced in [2] and gave brief introduction to our overall research in [1].

Event

The definition of an event varies based on context of CEP. However we always assume that an event has defined name and is associated with some data. Each event has defined size and producer. Events should be as fine grained as possible to allow efficient CEP processing. We refer to this model as peer to peer model. We do not want to just filter unknown events. We allow users to leverage standard operators and give them framework to easily trade off processing power with matching precision.

Distributed CEP

There is ongoing research to distribute CEP. Every author makes its own definition of distributed CEP. Usually, it refers to a set of producers or parallelizing existing CEP oparators. We see distributed CEP differently. We refer to this model as semantic scaling. We do not want to just filter unknown events. We allow users to leverage standard operators and give them framework to easily trade off processing power with matching precision.

Coarse Grained Event

Event is relatively small, high frequency event, e.g. scanning of barcodes in supermarket. Coarse Event in a notion used to describe events that happen much less frequently than Event, e.g. payment by credit card in supermarket.

Results

We believe that fully distributed peer to peer CEP is inevitable solution to high volume event streams. Our implementation of presented concept is called peer CEP (PCEP). The main property of PCEP is semantic scaling. The scaling is not done by brute force or by exploiting specific feature of specific event context, but it is done by exploiting partitioning of peers according to their affiliation.

The developed distributed engine is written in Java and runs on heterogeneous platforms. In the implementation we leverage distributed algorithms developed in theirs natural form - not optimized to the state of being obfuscated code. In theoretical point of view, our solution introduces rigorously defined trade off between matching capabilities and throughput of the events. In the future we plan to extend this knowledge by means of statistical properties of mentioned trade off situation.

There is another result we present - partitioning algorithms. We believe those algorithms may be extended and generalized to be use in other fields for set partitioning and analysis of data sets. These algorithms join several Distributed algorithms, Statistics and Complex Event Processing. We believe, that the partitioning may be done in a distributed fashion. There is another result we present - partitioning algorithms. We believe those algorithms may be extended and generalized to be use in other fields for set partitioning and analysis of data sets. These algorithms join several Distributed algorithms, Statistics and Complex Event Processing. We believe, that the partitioning may be done in a distributed fashion.

Lastly, our solution is not mutually exclusive with recent research in the area of CEP. It will be possible to use standard CEP engines on the peer nodes and thus augmenting existing tools with PCEP.

References


Links

GitHub: https://github.com/nguyenfilip/pcep
LinkedIn: http://www.linkedin.com/pub/filip-nguyen/27/60/5b4
University: http://www.fimuni.cz

Basic Approach

Peer Network

Partitioning Algorithm

CEP Based and Monte Carlo Algorithm

results
Semantically Partitioned Peer to Peer Complex Event Processing Exploiting Information Loss

Filip Nguyen

Scaling event processing is an inherently complex process. The use of distributed architectures in its implementation is a well-known endeavour, but its limits have been identified over time. The objective of this study is to provide a distributed solution to this problem. The most important drawback of the scaling process is the centralized approach of the event processing. Current distributed architectures use filtering on producers or horizontal scaling of parallelizable operators. The problem is the fundamental method of matching of related events. If two events are from one event set, the whole set must be considered for the processing. Thus the size of the event set creates a bottleneck. To overcome this limitation, a semantic partitioning process is proposed, which allows a trade-off between information loss and matching power. The information loss is exploited by partitioning the event set into subsets with least probable correlation among events. The resulting architecture is completely peer to peer, thus allowing new processing nodes to join the distributed cluster in order to take on an equal load for processing. This will either improve matching capabilities or allow higher throughput.

Filip Nguyen is a JBoss engineer specializing in Java middleware technologies. The main focus of his research is integration technologies and data mining technologies. Filip is an active community member and contributor to several JBoss projects. He is busy with his PhD in applied computer science for the software architecture-oriented laboratory LaSaRIS, and his field is distributed complex event processing. He has published 3 conference papers related to the topic of Java middleware and continues his work toward publishing his on-going results in the area of semantic partitioning for CEP.
Supporting the Process of Learning Mobile Application User Interfaces
Lucia Tokárová, Faculty of Informatics, Masaryk University, Brno, Czech Republic

With the recent expansion of the mobile industry, applications for mobile devices are becoming more complex, empowering people to perform more advanced tasks. However, modern mobile user interfaces introduce several challenges, which affect learnability of mobile applications. For example:

- Small screens provide space for displaying high-priority functions and reduce discoverability of advanced features [4].
- Gestural UIs are engaging and intuitive for simple tasks but not for advanced operations [4].
- Sessions with mobile applications are short [1, 6] and variable in the context of use [6], which affect users’ attention.
- Solely visual user interfaces without haptic feedback prevent activation of the muscle memory.

The process of learning
Learning is a long-term process. Individual’s needs are changing over time. To achieve the highest levels of expertise, learners should be engaged in deliberate practice to continuously improve their performance. (via [5])

<table>
<thead>
<tr>
<th>The process of learning mobile applications</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>The initial phase</strong></td>
</tr>
<tr>
<td>- focus on understanding the activity and attaining momentary goals</td>
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<tr>
<td>- frequent, perceptually salient errors with immediate consequences</td>
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<tr>
<td>- help of parent or teacher</td>
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<tr>
<td>- gaining experience</td>
</tr>
<tr>
<td>- less frequent and serious mistakes</td>
</tr>
<tr>
<td>- level of concentration is reduced</td>
</tr>
<tr>
<td>- attaining an acceptable level of performance</td>
</tr>
<tr>
<td>- most users leave mobile applications in the initial phase [3] due to insufficient onboarding strategies</td>
</tr>
</tbody>
</table>

| **The middle phase**                        |
| - practice and familiarization              |
| - short sessions with the application       |
| - predictable usage patterns [2]            |
| - ad-hoc problem solving                    |
| - fewer mistakes, faster task completion    |
| - with practice, users become quicker but not more efficient |
| - problem-solving strategies differ among user groups [2] |

| **The last phase**                          |
| - performance is not actively controlled    |
| - most people do not perceive an urge for further improvements |
| - the same level of performance is maintained for months/years |
| - continuous learning                       |
| - individuals are not satisfied with acceptable level of performance |
| - deliberate practice: seeking challenges to achieve ever higher level of performance |

| **PROBLEM 1**                               |
| - first contact with application            |
| - focus on understanding purpose of the application, accomplishing basic tasks |
| - ad-hoc feature exploration                |
| - asking for help (experienced user/forum)  |

| **PROBLEM 2**                               |
| - most users leave mobile applications in the initial phase [3] due to insufficient onboarding strategies |

| **PROBLEM 3**                               |
| - performance becomes autonomous           |
| - users focus on task instead of UI        |
| - most users stop learning new strategies and start actively avoiding frustrating and unfamiliar situations |
| - users do not perceive an urge for further improvements, they tend to stick to familiar strategies |

| **PROBLEM 4**                               |
| - finding more efficient ways              |
| - learning shortcuts                       |
| - exploration of advanced features         |
| - personalization of user interface        |
| - systematic approach to problem-solving   |
| - as individuals improve their performance, their needs evolve and the user interface should reflect these changes |

Research question: How to continuously support the process of learning mobile application user interfaces?

**Objective**
The objective of this research project is to investigate how people learn to use mobile applications, and how can this process be supported in different phases so that they quickly perceive the value of the application, accomplish basic tasks, and gradually learn new features in a natural way.

**Methodology & expected results**
This study will consist of observation of users’ behavior in the process of learning mobile UIs. Patterns in users’ behavior will be investigated, in order to create learning profiles of representative user groups. Further profile examination should lead to the design of support mechanisms that will encourage various types of learners in the process of continuous learning of mobile applications.

References
Supporting the Process of Learning Mobile Application User Interfaces

Lucia Tokárová

With the recent expansion of the mobile industry, applications for mobile devices are quickly becoming more complex, empowering people to perform more advanced tasks. However, current mobile user interfaces introduce several challenges, such as direct manipulation, gesture control, solely visual feedback, or limited screen size. These factors affect the learnability of mobile applications.

The primary objective of this research project is to investigate how people learn to use mobile applications and how this process can be supported. This needs to be done so that people can perceive the value of the application, accomplish basic tasks and gradually learn new features in a natural way.

A pilot study will consist of observation of users’ behavior in the context of skill acquisition within mobile user interfaces. Patterns in users’ behavior and links between behavior and background information obtained by questionnaire will be investigated. It is anticipated that the study will demonstrate the correlation between learning strategies and personal information about users. The results of this study will aid in creating learning profiles of representative user groups. Further examination of these profiles should lead to the design of support mechanisms that will encourage various types of application learners in the process of continuous learning of mobile applications.

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