

Get real work experience!

IBM Internship Program 2013

The IBM Delivery Centre team in Brno makes it possible for you to take part in interesting IT projects within The Internship Program. This program is available from March – June 2013.

IBM Delivery Center Czech Republic Brno is one of the biggest and most diverse IBM centers of its kind worldwide. Brno centre core activities focus on providing strategic outsourcing services, remote server and application support, networking services and end customer support.

Data Reporting Automation Project

You will have the opportunity to become part of Service Management team. This team is providing first level coordination in areas of Incident, Change, Problem management and Reporting for global customer.

Goal of this project is to decrease time needed to produce various types of operational reports and at the same time to ensure high quality of reports by reducing or eliminating human errors through reporting system design.

Responsibilities will be to understand the work environment and requirements with support of regular employees, identify opportunities for automation, develop solutions and after approval from management implement them successfully. Success will be measured by amount of saved time.

Skills required:

- **Mandatory:**
 - expert Microsoft excel knowledge (macro creation, pivot tables)
 - fluent English
- **Beneficial**
 - scripting or programming knowledge, SQL knowledge, ITIL process knowledge

You will have the opportunity to:

- get hands-on experience in an **IT leading global company**
- **meet the TOP IT experts in the world**
- have individual support from **your own mentor**
- improve your English skills
- attend **internal IBM trainings**
- meet people from all over the world
- **network**
- **have further cooperation with IBM**

Working hours are flexible, ideally 20 - 30 hrs per week. Detailed description of internship will be given at the interview.

Those interested should send us a CV and motivation letter in English to **lenka.dadova@cz.ibm.com** by Friday **February 8, 2013**. Should you have any questions, feel free to write to us.

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