# **Masaryk University Libraries**



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Library and Information Centre – Institute of Computer Science MU

## **■ LIS-MU: Who we are**



## **Library and Information Centre**

ICS department (5 people)

### IT services for all MU Libraries

- Library Management System (Aleph)
- Digitization & Digital Libraries (DSpace)
- Electronic Resources
- Computer Rooms & ICT Infrastructure

## **MU Libraries as a coordinated System**

- Library Standards (MU Librarian)
- Library Rules Unification

## **■** ToC



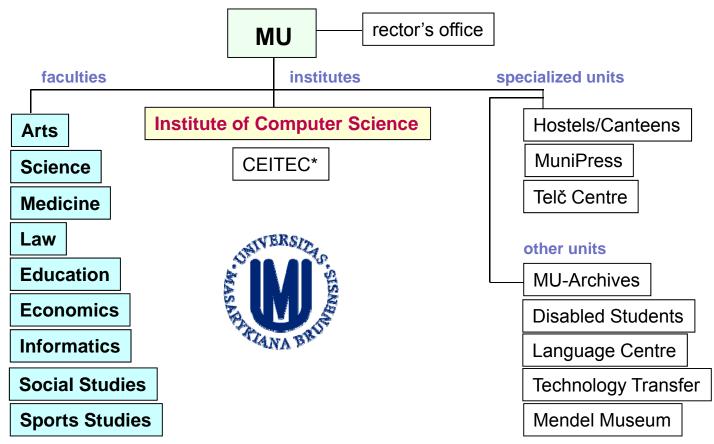
- 1. MU Libraries
- 2. IT support for libraries
- 3. Aleph-MU
- 4. ER Electronic Resources
- 5. Digital Libraries
- 6. Open Access at MU

# 1. MU Libraries



# Masaryk University at glance





<sup>\*</sup> Central European Institute of Technology

# Masaryk University at glance



## **Locations**

- MU scattered all over the city
- ~ 60 sites
- each faculty in different location/s
- University campus Bohunice
  - medicine, sports + chemistry, biology

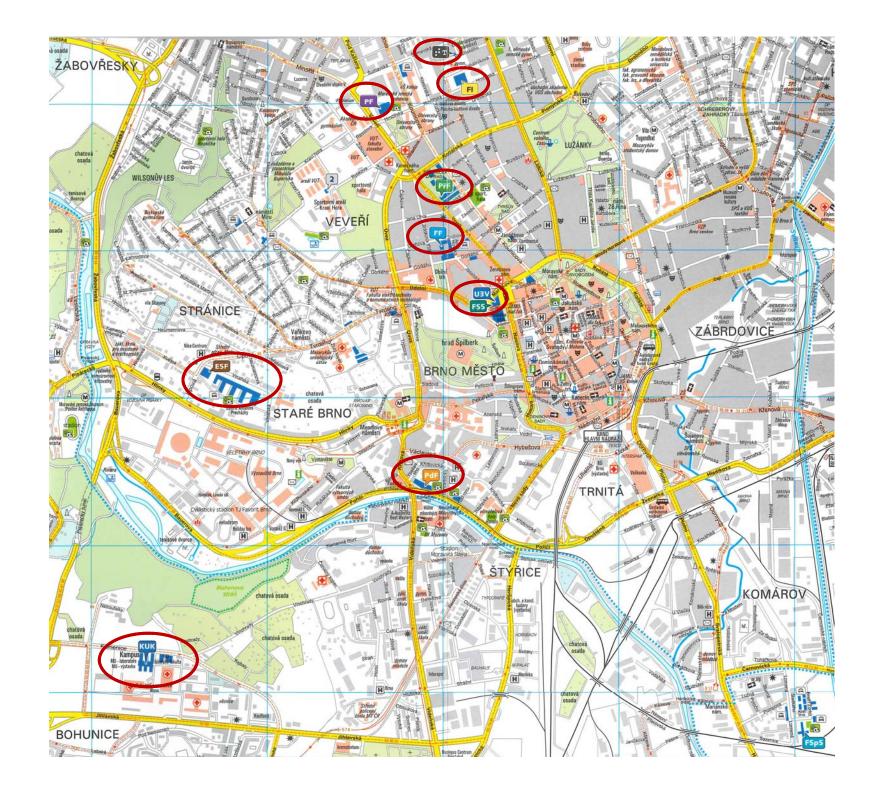


## **Numbers**

- 33 458 students (43 253 in 2014)
- 220 degree programmes
- 5 264 employees



2<sup>nd</sup> biggest Czech university





## MU Libraries



## **None University Library**

- 9 faculty libraries
- 116 branch/subject libraries
- Library for students with special needs



## **Library and Information Centre MU**

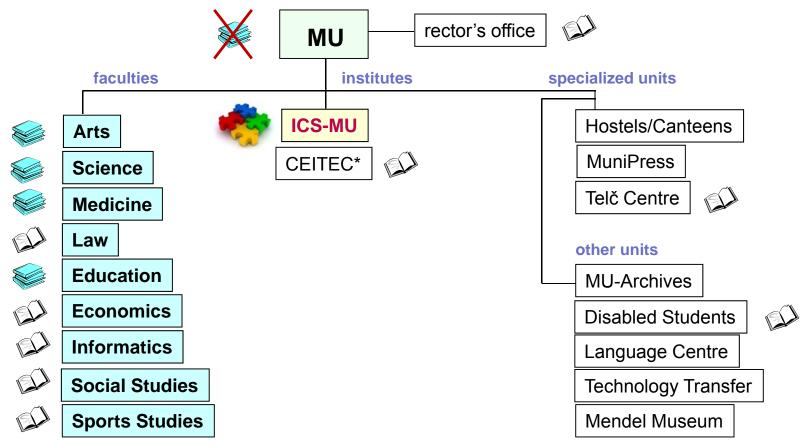
- coordinating body
- central LMS
- common IT infrastructure
- coordinated ER acquisition





## MU Libraries Structure





# **■ MU Libraries in figures (2013)**



- 9 Faculty libraries
- Disabled students Library
- 116 Branch/subject libraries
- 108 Librarians
- 2.475 Seats in study rooms
- 1,9 mil of books (0,82 arts, 0,36 science)
  - 40.399 new books in 2014
- 48.091 Registered users
- 647.303 Loans

#### MU Directive No. 11/2014

#### **Masaryk University Library Rules**

(as amended effective as of October 1, 2014)

Pursuant to Section 10, paragraph 1 of Act No. 111/1998 Coll., On universities and on amendments to other Acts (Higher Education Act), hereinafter referred to as "the Act", I hereby publish the following directive:

## Article 1 Subject matter

Masaryk University Library Rules (hereinafter referred to as "MU Regulations") define the main principles of operation of network of libraries at the Masaryk University (hereinafter referred to as "MU") in accordance with the Act No. 257/2001 Coll., On libraries and conditions of public library and provision of information services (hereinafter referred to as "Library Act").

#### Article 2

System, mission and organization of MU libraries

- (1) Network of MU libraries consists of the central faculty libraries, respectively libraries that are part of MU listed in Annex 1 (hereinafter referred to as "MU Libraries"). These libraries can be structured down to so called branch libraries.
- (2) MU Libraries provide library and information services to students and MU professional community in a standard that corresponds to the mission of MU as a research university and in accordance with the specific needs of the respective MU departments. Operation of MU Libraries is governed by the rules of individual MU libraries (hereinafter "MU Libraries Rules") issued by the deans or directors of the individual workplaces in accordance with the MU Regulations. In the case of the Campus library (hereinafter "KUK") the operational rules of KUK are proposed by the KUK Council and are published jointly by the deans of faculties located in the area of the University campus and by the CEITEC MU Director.
- (3) Activities of MU Libraries are coordinated by the MU Library and Information Centre at the Institute of Computer Science (hereinafter "KIC"), particularly in the areas of design and implementation of common university-wide rules, standardization of the document bibliographic processing including creating a union catalogue, acquisition and use of electronic information sources, development and records of library proficiency projects.



## MU Libraries Tour



### New and reconstructed libraries

- 2002 new Faculty of Arts Library
- 2005 new Faculty of Science Library
- 2010 new University Campus Library (medicine, sport)
- 2015 new Faculty of Law Library
- 2014 new Faculty of Education Library
- 2013 reconstr Faculty of Economics Library
- 2014 new Faculty of Informatics Library
- 2005 new Faculty of Social Sciences Library

# Humanities Library









# Science Library







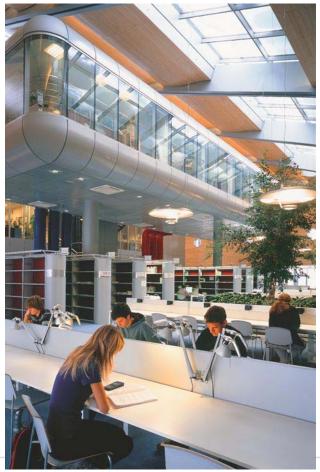


M. Bartošek • MU Libraries - ICT MUST week • 15/04/2015

# Campus Library







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# **Economics Library**

2013 reconstructed









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# Education Library











# 2. IT support for libraries



## IT Units supporting MU libraries



## **Institute of Computer Science**

**Library and Information Centre MU** 

- Library management system Aleph MU
- ER technologies
- Digitizing and digital libraries
- Computer study rooms
- Network infrastructure, Library standards...

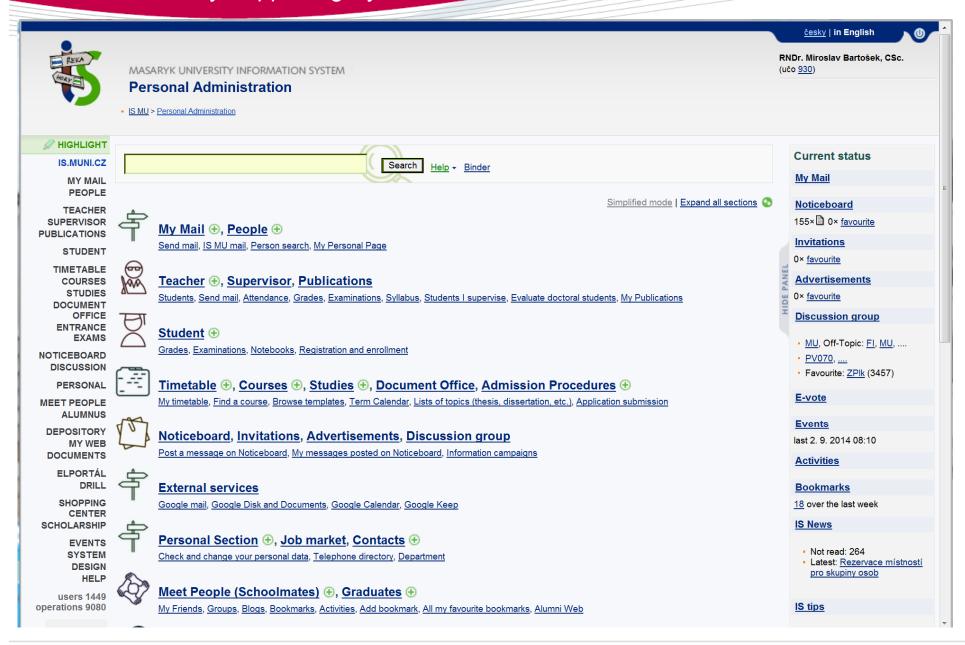
## **Faculty of Informatics**

IS MU – university study-supporting system

- E-theses archive
- Institutional Repository

## **Local IT support**

## IS MU – Study Supporting System



# 3. Aleph MU



## Library Management System



## Aleph-MU



- ExLibris, Israel
- centrally operated service for all MU libraries
   HW/SW, system administration, system librarian, rules, tools
- faculty catalogues + university union catalogue
- 750.000 bibliographical records
- cooperation with Czech union catalogue
- Czech authorities (National Library)
- linkage to E-theses archive
- 12.000 digitized study books (e-loan)
- EBSCO ebooks Academic Colection (130.000 e-books)

# Library Management System II



## Aleph-MU

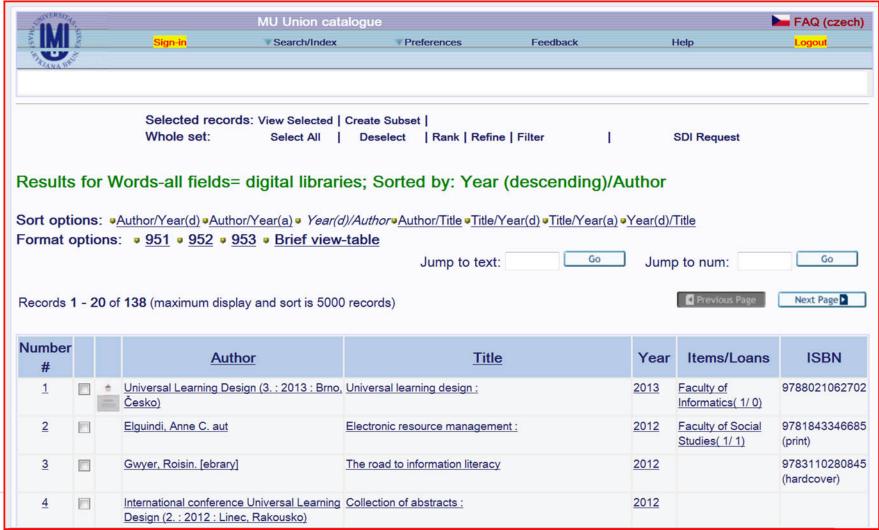
- MARC21 (...2015 RDA)
- Modules:
  - Patrons
  - Acquisition
  - Cataloguing
  - Serials
  - Circulations
  - OPAC
  - Reservations
  - ILL
  - e-loans, ...



Unified university settings (MU Library Regulations)
 x specialised faculty settings (faculty library regulations)

## Aleph-MU





## 4. Electronic Resources



## National support/consortia



## Ministry of Education ER supporting programmes

- 2000-2003 LI
- 2004-2008 INFOZ

10-15 mil Euro/year

- 2009-2011 1N
- 2012-2017 OP VaVpI (EC)
- 2013-2017 LR Information infrastructure for research

### **National ER consortia**

- STM (Elsevier, Springer, Wiley)
- Web of Knowledge
- discipline-based (chemistry, medicine, ...)

## ER Acquisition



Coordination

**National projects** 

Consortia

**Internal MU funding** 

Over 100 ERs licensed for Masaryk University

LIC-MU@ICS-MU

# ER technology



### **ER Portal**

http://ezdroje.muni.cz

- ERs licensed for MU
- free-trials
- tools, ER-enabling technologies

## discovery.muni

- EBSCO Discovery Service
- A-to-Z e-journals/e-books

## **Linking services**

EBSCO Link Source (SFX until 2013)

### Remote user access

OpenVPN, EZ-proxy, Shibboleth



#### Portal of electronic information resources

EIZ portal >

#### **Electronic information resources at MU**

Electronic Information Resources (EIZs) for science, research and teaching at Masaryk University. Includes at most "licenced resources" - commercial information resources payed by MU. This resources can be accessed only by employees and students of Mararyk University and the use can be done for academic purposes only.

Access to EIZs is allowed only from computers connected in Masaryk university network or via remote access services (see <a href="here">here</a>).

#### Resources list

List of resources full list of resources databases which are available at MU

**Discovery** central search the electronic information resources (more info...)



#### Services for el. information resrources at MU

SFX provides services for searching and linking fulltext documents available at MU

Remote access how to connect to and use electronic information resources outside the university

#### **Usage restrictions**

Electronic information resources may not be used for any non-academic (and non-profit) purposes. It is only allowed to use them for personal studying. Massive downloading of resource's content is considered to be violation of licence agreements and consequently access to resource can be forbidden for whole university!

#### News

11.2.2015
Shibboleth - personal
data confirmation
remote access to el. inf.
resources via Shibboleth
request personal data

5.2.2015

JCR at the InCities

platform
(in czech language only)

sending confirmation

More...

now

#### new resources

19.3.2015
Citační norma ČSN
ISO 690
(interpretace) FREE —
links to interpretations of the citation standard
ČSN ISO 690 (rel. 2011)

11.3.2015
Routledge
Handbooks
Online Free-trial

11.3.2015 <u>Library</u> <u>PressDisplay</u> FREE-

More...



#### Portal EIZ

News

Resources overview

Discovery en

SFX linking Remote access

Resources monitor RSS

#### Resources overview

#### Resources by:

- alphabet
- faculties
- domains

Shibboleth

Free-trials

Free

Useful links

Contact

Česká verze

Admin

RSS 2.0

http://ezdroje.muni.cz/?lang=en

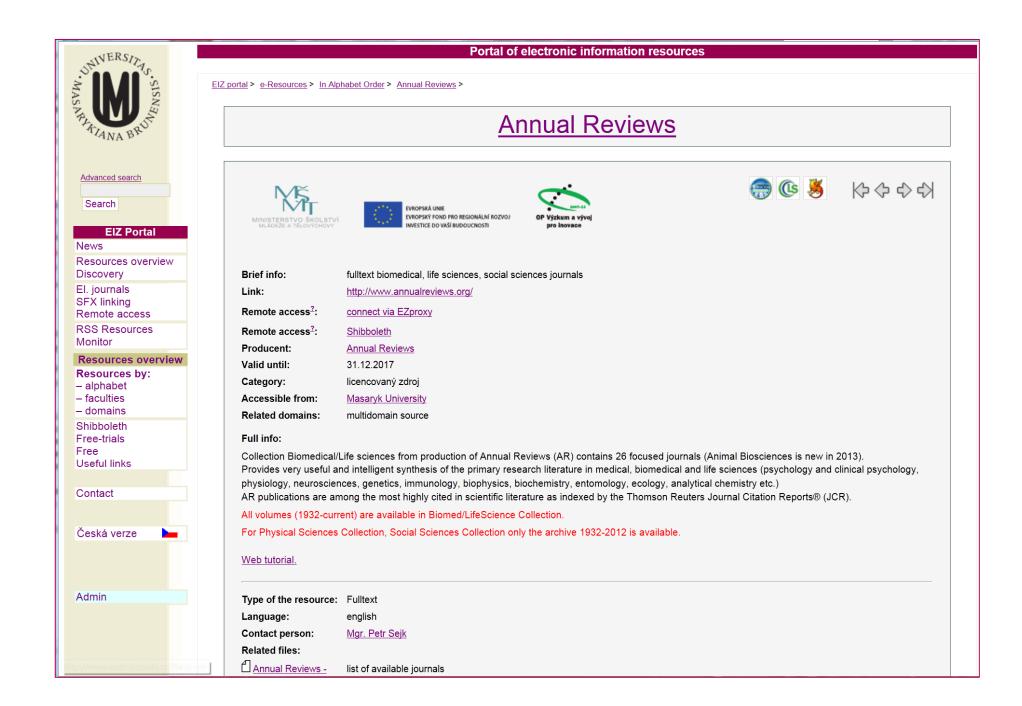
#### Portal of electronic information resources

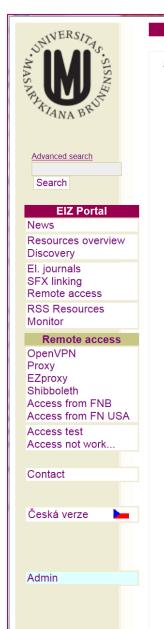
EIZ portal > e-Resources > By alphabet >

#### Resources in Alphabetical Order

[A] [B] [C] [D] [E] [F] [G] [H] [Ch] [I] [J] [K] [L] [M] [N] [O] [P] [Q] [R] [S] [T] [U] [V] [W] [X] [Y] [Z]

- ACM Digital Library [connect | EZproxy]
- ACS Journals [connect | EZproxy] fulltext journals of ACS (American Chemical Society)
- ACS Legacy Archives [connect] archive journal titles by ACS (American Chemical Society)
- Analecta hymnica digitalis [connect]
- Angewandte Chemie International Edition (backfiles) [connect | EZproxy] chemical journal backfile titles
- Annual Reviews Biomedical/Life Sciences [connect | EZproxy] fulltext biomedical and life sciences journals
- Anopress Monitoring on-line [connect | EZproxy]
- ARTbibliographies Modern [connect | EZproxy | Shibboleth] bibliographic database of abstracts about modern and contemporary art
- Art Index Retrospective : 1929-1984 [connect | EZproxy | Shibboleth]
- Art Source [connect | EZproxy] full-text resource for the study of art and architecture
- ATLA Religion Database with Serials [connect | EZproxy | Shibboleth]
- Avery Index to Architectural Periodicals [connect | EZproxy | Shibboleth] bibliographic database covering architecture and design topics
- Beck-online [connect]
- Beck-online.cz [connect]
- Bentham Science Journals [connect | EZproxy] FREE-TRIAL
- Biological Abstracts [connect | EZproxy | Shibboleth]
- BMČ Bibliographia medica Čechoslovaca [connect | EZproxy] FREE national medical bibliography
- BMJ Journals Online Collection + British Medical Journal [connect | EZproxy] fulltext medical journals
- Books@Ovid [connect | EZproxy | Shibboleth] 11 medical e-books
- Business Source Complete [connect | Shibboleth]
- Cambridge Journals Online HSS collection (humanitní a společenské vědy) [connect | Shibboleth]
- Citace PRO [connect | Shibboleth] FREE-TRIAL citation manager
- Časopisy MEDINFO [connect | EZproxy] collection of titles from MEDINFO project
- Česká el. knihovna [connect | EZproxy] FREE
- Česká národní bibliografie [connect | EZproxy] FREE
- Dentistry & Oral Sciences Source [connect] fulltext EBSCO database for dentistry and oral sciences
- Design and Applied Arts Index [connect | EZproxy | Shibboleth] abstracts and bibliographic database of design and applied arts
- Digitalizovaný archív časopisů v ČR [connect] FREE
- ebrary Academic Complete [connect | EZproxy | Shibboleth]
- ebrary Education [connect | EZproxy | Shibboleth]
- EBSCO [connect | EZproxy | Shibboleth]
- EBSCO eBooks [connect | Shibboleth] electronic ebooks collection
- EconLit with Full Text [connect | EZproxy | Shibboleth]
- Floortál MU elektronické výukové publikace (connect) FREE Educational F-books by Masaryk University teachers recommended as





#### Portal of electronic information resources

EIZ portal > Remote access >

#### Remote access to electronic resources

This page provides a guide for users who would like to access licenced electronic information resources (EIZs) outside the Masaryk University network. (Default behavior permitt direct access only from computers that are connected in the Masaryk University network – it means computers with IP addresses 147.251.0.0/16). There are several possibilities how to get the resources click to link to get futher instructions):

- **EZproxy** (recommended, use EZproxy links here at the Portal)
- OpenVPN (recommended\*\*\*)
- . Shibboleth (does not work with all resources, very easy to use)
- proxy (please do not use, it will be suspended soon)

We recommend to use EZproxy, please use the EZproxy links which you can find nearby all resources here at the Portal:



EZproxy link at the resources list



EZproxy link at the resource details

Still there is the OpenVPN available. However, it requires to install additional software and to have administrator rights on your computer (in Windows).

For <u>quite a lot resources</u> you can use <u>Shibboleth</u> to log in via your *UCO* and secondary password.

Specialized electronic information resources at faculties

# Discovery service

### discovery.muni.cz

searching in all MU inf-resources from a single point

### **Big Central Index**

- Daily updated data (by most of scholarly literature publishers)
- Electronic Resources licensed for MU
- Local MU Resources (library catalogue, theses, repository,...)

### **Knowledge Base**

what is available to MU (licensed ERs, retrospective coverage)

### **Searching**

- Simple Google-like search
- Advanced search
- Results filtering

### **Linking Service**

Guiding user to the MU available full-text

#### A-to-Z List

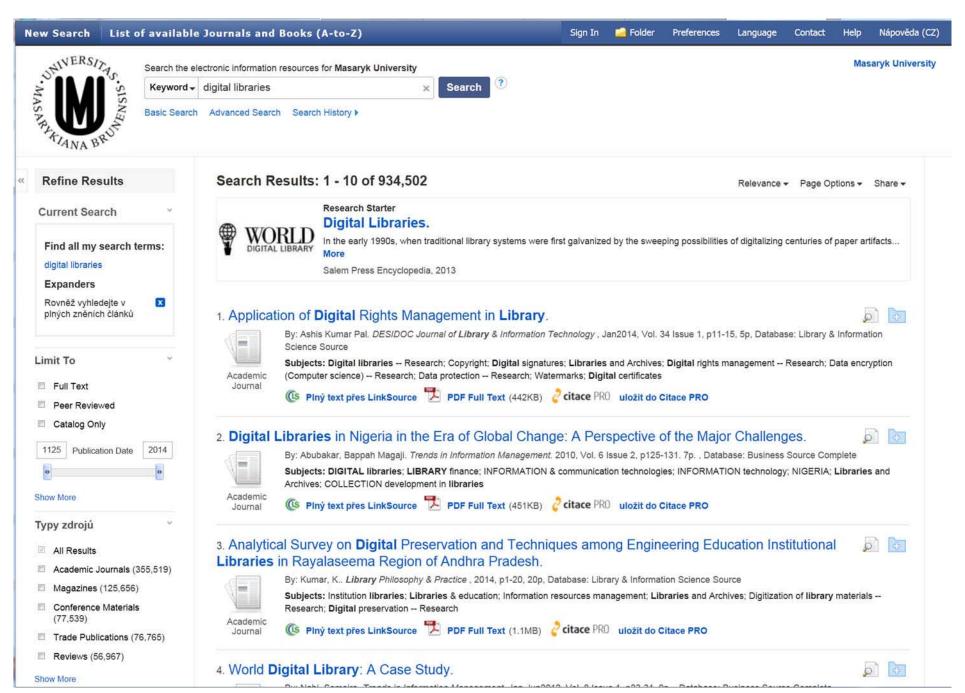
e-journals / e-books at MU

**EDS – Ebsco Discovery Service** 

# discovery.muni







# 5. Digital Libraries



# MU Digital Libraries



## **DKF-MU**

**Digital library of photographs** 

## **DML-CZ**

**Czech Digital Mathematics Library** 

## **DigiLib**

**Faculty of Arts Digital Library** 

... other in preparation

## DKF-MU

Název 01 Pocta Leoši Janáčkovi

Title Homage to Leoš Janáček

Description A collection of works of art that was part of "Hommage à Leoš Janáček", an exhibition composed of contributions

by leading artists from all over Europe as their responses to the music written by this outstanding Czech composer. The works of art were either made expressly for the exhibition or created at an earlier date; they were

later presented by the artists to the newly founded Masaryk University Art Museum.

Identifikátor 01500001.000

Počet objektů 63



Artymowski. Sinfonietta

Dickerhof, Šumařovo dítě...



Beck. Hommage á Leoš Janáček



Dostál. Červánky nad polem







Chatrný, Evol



Droese. Homunculus



Elben. Con moto II





## DML-CZ



Mathematical literature which has been published throughout history in the Czech lands (19 century – present)

## Project

- Czech Academy of Sciences
- Charles University in Prague
- Masaryk University

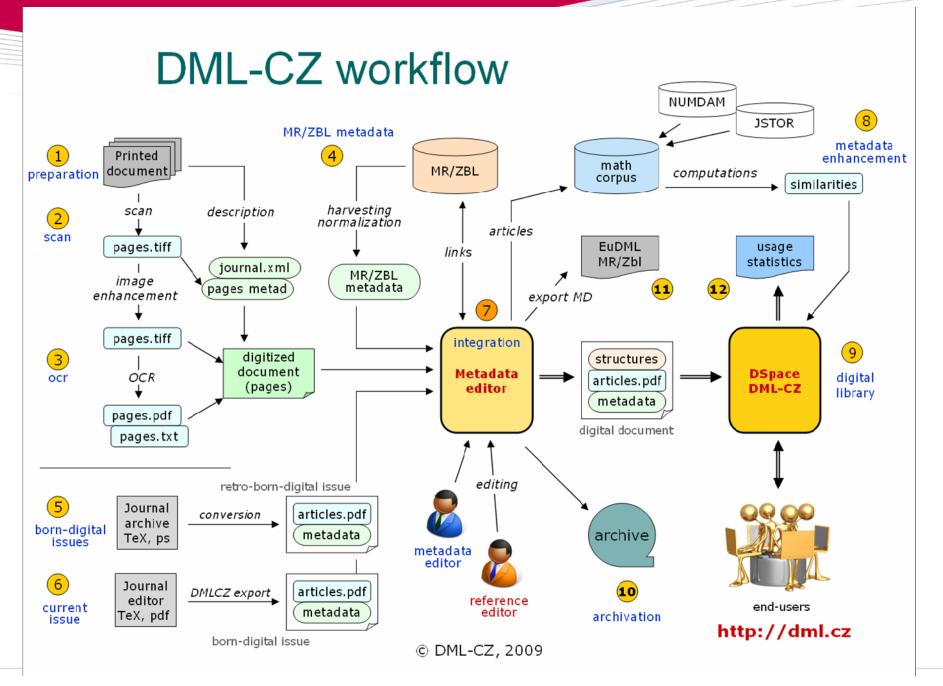


## Technology

- Metadata Editor
- DSpace

### Content

- journals, books, proceedings, mathematicians
- 33.709 documents, 361.200 pages
- Open Access (98 %)





#### **Czech Digital Mathematics Library**

About DML-CZ | FAQ | News | Conditions of Use | Math Archives | Contact



⇒ Authors → MSC

About DML-CZ

Partner of **E**UDML

Welcome to DML-CZ (Czech Digital Mathematics Library), the website offering an open access to the metadata and fulltext of mathematical journals, proceedings and books published throughout history in the Czech lands.

#### Search DML-CZ

Enter the searched text in the box below

#### **Browse collections**

#### Journals

Acta Universitatis Carolinae, Mathematica et Physica
Acta Universitatis Palackianae Olomucensis, Facultas Rerum Naturalium, Mathematica Applications of Mathematics

Archivum Mathematicum Časopis pro pěstování matematiky

Časopis pro pěstování matematiky a fysiky

Commentationes Mathematicae Universitatis Carolinae Communications in Mathematics

Czechoslovak Mathematical Journal Kybernetika

**Mathematica Bohemica** Mathematica Slovaca

Pokroky matematiky, fyziky a astronomie

#### Proceedings

EQUADIFF NAFSA Toposym WSAA WSGP

#### Monographs

**Bolzano Collection** Dějiny matematiky

Z dějin Jednoty českých matematiků a fyziků

#### **Eminent Czech mathematicians**

<u>Borůvka, Otakar</u>

DML-CZ Home > Czechoslovak Mathematical Journal > Volume 43 >

#### Similar articles to article

BANDELT, HANS-JÜRGEN; MELETIOU, GERASIMOS C.

The zero-completion of a median algebra. (English). Czechosk

-> Back to article

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Back to art

Issue 3 >

DML-CZ Home >

#### Otakar Borůvka

\* 10. 5. 1899 Uherský Ostroh

† 22. 7. 1995 Brno

DML-CZ: Otakar Borůvka digital archive





Description: Otakar Borůvka (1899-1995) is one of the most prominent Czech mathematicians of the 20th century. He spent most of his professional life in Brno (working at Masaryk University and at the Mathematical Institute of the Academy of Sciences of the Czech Republic - AV ČR). His extensive scientific work, i.e. 85 original scientific works and 5 monographs which have been translated into many languages, covers 5 mathematical areas: classical mathematical analysis, graph theory, differential geometry, algebra and theory of differential equations. Not only did be contribute significantly to each of these mathematical fields, but he also established scientific schools which were continued by his students and his students' students at Masaryk University and elsewhere.

Borûvka's works on classical analysis date mainly from the period 1923 -- 1925. In his paper "On a minimal problem" (1926) he was a pioneer in transport problems, the area that many years later became an important part of the theory of graphs. In his momentous works on projective differential geometry O. Borůvka was the first who studied analytic correspondences between two projective planes. Borůvka was also one of the main founders of the basic conception of general algebra. He established the theory of groupoids: his basic notions in this field made it possible to form deep and far reaching algebraic theories. After WW2 the essential part of Boruvka's work deals with differential equations, where he developed the original and fruitful theory of global transformations of linear differential equations of the second order.

Otakar Borůvka was not only excellent scientist but also an outstanding pedagogue, well-known by his well prepared lectures and

The great importance of Borůvka's achievements has had wide response in a number of honours awarded to him in Czechoslovakia and abroad, and in numerous invitations to lecture at foreign universities and conferences. His contribution to the world science will never be

More about O. Borůvka





Crechoslovak Mathematical Journal, 43 (118) 1993, Prahs

THE ZERO-COMPLETION OF A MEDIAN ALGEBRA

HANS-JÜRGEN BANDELT, Hamburg, GERASIMOS C. MELETIOU, Arta

(Received May 15, 1989)

A distributive lattice  $(L, \land, \lor)$  gives rise to a self-dual symmetric ternary operation. viz...

 $x, y, z \rightarrow (xyz) := (x \wedge y) \vee (x \wedge z) \vee (y \wedge z),$ 

named the median operation of L. This operation satisfies the identities

(xxy) = x(vw(xyz)) = ((vwx)(vwy)z).

A median algebra M is a symmetric ternary algebra satisfying these two identities. Such an algebra is close to a distributive lattice: for any element a of M one obtains a median semilattice  $(M, \land)$  with partial join  $\lor$  (distributing over  $\land$ ) and least element

 $x \wedge y := (xay)$ 

such that the median of any x, y, z is recovered by the expression (\*). In general,  $(M, \land, \lor)$  is not a lattice, but still admits a representation as a lower set of some

Typically, a property of a distributive lattice L that is invariant under interchanging meet and join often is expressible merely in terms of the median operation. Most concepts, though, are not self-dual. For instance, the translational hull  $\Omega L$ of  $(L, \land, \lor)$  usually refers to the meet  $\land$ . It consists of all  $\land$ -translations of L, i.e., mappings  $\tau \colon L \to L$  satisfying

 $\tau(x \wedge y) = x \wedge \tau y$  for all  $x, y \in L$ 

Method RP 2 Tolerances on median a... \$\ast\$-median Near lattices Weak subalgebra lattices

Modular median algebra...

Tolerances on median a. Median groups \$\ast\$-median On median point of the.. Near lattices

Method TFIDF

The EUROPEAN DIGITAL MATHEMATICS LIBRARY

Previous | Up | Next

Neille com

Czechoslovak Mathematical Journal > ular media

Volume 43 > Issue 3 >

DML-CZ Home >

#### Article

BANDELT, HANS-JÜRGEN; MELETIOU, GERASIMOS C.

The zero-completion of a median algebra. (English). Czechoslovak Mathematical Journal, vol. 43 (1993), issue 3, pp. 409-417

MSC: 06A12, 06A23, 06D05, 06D99, 08A05, 08A62 | MR 1249610 | Zbl 0797.06011 Full entry | PDF (0.5 MB)

Similar articles: 2

#### References:

[1] H.-J. Bandelt, J. Hedlíková: Median algebras. Discrete Math. 45 (1983), 1-30. MR 0700848

[2] W.H. Cornish: The multiplier extension of a distributive lattice. J. Algebra 32 (1974), 339-355. MR 0357260 | Zbl 0318.06016

[3] A. Figa-Talamanca, S.P. Franklin: Multipliers of distributive lattices, Indian J. Math. 12 (1968), 153-161, MR 0306070

[4] M. Petrich: On ideals of a semilattice. Czechoslovak Math. J. 22 (1972), 361-367. MR 0310106 | Zbl 0251.20065

## DigiLib



Public access to all professional production of the Faculty of Arts MU since its foundation in 1919 up to present time.

### Project

- Faculty of Arts MU
- Institute of Computer Science MU

## Technology

Tools, technologies and processes developed within DML-CZ

- Metadata Editor
- DSpace

### Content

- Journals, books, proceedings
- 28.000 documents, 420.000 pages, 5.800 authors
- Open Access (97 %)



→ Authors → Titles

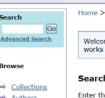
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#### Digital Library of the Faculty of Arts, Masaryk University

Brno Studies in English Volume 39, No. 1, 2013 ISSN 0524-6881 DOI: 10.5817/BSE2013-1-1

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Welcome to the Digital Library of the Faculty of Arts, Masaryk University. The website provides open access to the full text of scholarly works (journals, monographs, proceedings) published at the Faculty of Arts, Masaryk University (Brno, Czech Republic).

#### Search

Enter the searched text in the box below



#### Journals



Archaeologia historica (2010-) Bohemica litteraria (2009-) Brno studies in English (2009- )\* Brünner Beiträge zur Germanistik und Nordistik (2009-)\* Etudes romanes de Brno (2009-)\* Graeco-Latina Brunensia (2009-Klinická psychologie a osobnost (2012-) Linguistica Brunensia (2009-) Musicologica Brunensia (2009-) Opera Slavica (1991-) Opuscula historiae artium (2009-)

Religio: revue pro religionistiku (1993-) Sacra (2003-) Slavica litteraria (2008-)

Studia archaeologica Brunensia (2013-) Studia historica Brunensia (2009-)

Studia paedagogica (2009-Studia philosophica (2009-

Theatralia (2009-The Central European journal of Canadian studies Theory and Practice in English Studies (2012-) Новая русистика (2008-)

#### Proceedings of the Faculty of Arts at Brno University

SPFFBU. A, Rada jazykovědná (1952-2008) SPFFBU. B, Řada filozofická (1953-2008) SPFFBU. C, Rada historická (1954-2008) SPFFBU. D. Řada literárněvědná (1954–1997) SPFFBU. E. Řada archeologicko-klasická (1956–1995 SPFFBU. F. Řada uměnovědná (1957–2008) SPFFBU. G. Řada sociálněvědná (1957–1997)

#### Brno studies in English



TSSN: 0524-6881

Publisher: Masarykova univerzita, Filozofická fakulta, Brno Published: 2009-present

Description: Časopis Brno Studies in English, ISSN 0524-6881, je recenzovaný mezinárodní časopis publikující články z oblasti anglistiky a amerikanistiky. Vychází od roku 2009 dvakrát ročně. Je pokračováním stejnojmenného periodika založeného v roce 1959, jehož prvních jedenáct svazků vyšlo v rámci edice Spisy Filozofické fakulty Univerzity J. E. Purkyně v Brně (v letech 1959-1976). poté vycházelo v rámci Sborníku prací filozofické fakulty brněnské univerzity, řady K, germanistickoanglistické, ISSN 0231-5351 (1979-1994) a dále jako řada S, anglistická, ISSN 1211-1791 (1995-

Website: http://www.phil.munl.cz/wkaa/home/publikace/bse-plone-verze

#### Previous:

Sborník prací Filozofické fakulty brněnské univerzity. S, Řada anglistická Sborník prací Filozofické fakulty brněnské univerzity. K, Řada germanisticko-anglistická

# historica 37/12

archæologia



#### Volumes, Issues

| 2013 (Volume | 39) 1       | 1993 | (Volume 20) | 1 | [K15] |
|--------------|-------------|------|-------------|---|-------|
| 2012 (Volume | 38) 12      | 1991 | (Volume 19) | 1 | [K13] |
| 2011 (Volume | 37) 12      | 1989 | (Volume 18) | 1 | [K11] |
| 2010 (Volume | 36) 12      | 1987 | (Volume 17) | 1 | [K9]  |
| 2009 (Volume | 35) 12      | 1985 | (Volume 16) | 1 | [K7]  |
| 2008 (Volume | 34) 1 [S14] | 1983 | (Volume 15) | 1 | [K5]  |
| 2007 (Volume | 33) 1 [S13] | 1981 | (Volume 14) | 1 | [K3]  |
| 2006 (Volume | 32) 1 [S12] | 1979 | (Volume 13) | 1 | [K1]  |
|              | 200         |      |             |   |       |

#### TROLLING IN ONLINE DISCUSSIONS: FROM PROVOCATION TO COMMUNITY-BUILDING

CHRISTOPHER HOPKINSON

This paper focuses on the practice of trolling in online discussions. Working with a corpus taken from the websites of three British newspapers, it examines how users themselves define trolling; comparison with a previous study (Hardaker 2010) suggests that users' definitions of trolling may vary depending on the discussion topic. The paper then presents a qualitative pragmatic analysis of one discussion which was attacked by trolls. After examining how trolls announce their presence and attempt to provoke reactions from core community members. the article then moves on to discuss several salient aspects of the antagonistic facework used during the ensuing 'flame war'. Finally, the article turns to address the social dimension of trolling, outlining how a practice which is generally considered destructive can also paradoxically have constructive effects, helping to build new communities and strengthen existing ones.

scussion forum; genre; face; impolite-



# 6. Open Access at MU







- 2006 MU e-theses & dissertations in OA
- **2010** MU signed Berlin Declaration
- **2011** MU green OA mandate adopted
- **2012** MU Institutional repository fully operational
- 2013 great OA-dispute -> green OA mandate relaxed, voluntary deposit policy instead...
  - ...OA progress suspended at MU
  - national OA strategy badly missing!
- **2014 Digital Preservation new challenge,** Archivematica pilot
- **2015** Open Data ?

# Thank you!

**Questions?** 

