

## **Bad manners?**

### **Context**

The German student Thomas, who came to a Japanese secondary school on a student exchange, often asks questions in the history class. He also makes remarks the way he is used to do at his German school.

### **Critical incident**

The Japanese teacher seems to be angry with his behaviour. Thomas does not understand the teacher's negative approach.

### **Instruction and questions**

Can you name some barriers of communication presented in this case?

Who is behaving badly?

Can you give Thomas and the Japanese teacher some advice based on some of the theories you have studied in our course?