Extreme Individualism (Indiv)

Core value individual freedom

Core distinction me/others

The Indiv culture is highly individualist.

Profiles: Identity Dimension

Seven key elements:

- 1. Honest people speak their mind.
- 2. Low-context communication (explicit concepts) is preferred.
- 3. The task takes precedence over relationships.
- 4. Laws and rights are the same for all.
- 5. Trespassing leads to guilt and loss of self-respect.
- 6. Everyone is supposed to have a personal opinion on any topic.
- The relationship between employer and employee or between parent and child is a contract based on mutual advantage.

Words with a positive connotation: self, friendship, "do your own thing," contract, litigation, self-interest, self-respect, self-actualizing, individual, dignity, I, me, pleasure, adventure, guilt, privacy.

Words with a negative connotation: harmony, face, obligation, sacrifice, family (in a symbolic sense), tradition, decency, honor, duty, loyalty, shame.

Indivs at a glance:

• Language: Indivs are verbal and self-centered,

using I and me a lot.

Nonverbal: Indivs make eye contact freely. When

in groups, they are likely to stand out

visually.

• Stereotypes: Indivs are defensive and tend to be

loners; they run from one appoint-

ment to the next.

• Evaluation: Indivs use other people and measure

the importance of others in terms of

how useful they are.

• Stress: Indivs are supposed to continually test their own ability. This can be stressful.

They tend to take on stress physically.

Gender roles: Females might as easily hold power as males, especially in urban and modernized areas. Gender roles are not rigidly defined; each gender takes on the role of the other when necessary to serve her or his self-interests in public and/ or private activities.

Role of women: Women are supposed to be adventurous. Role of men: Men are supposed to be adventurous.

Extreme Collectivism (Collec)

Core value group harmony

Core distinction ingroup/outgroup

The Collec culture is the opposite of the Indiv culture. It is extremely collectivist.

Extremely High

Power Distance

(Hipow)

powerful/dependent

The Hipow culture is char-

acterized by large power

respect for status

Core value

distance.

Core distinction

Seven key elements:

- Members of one's ingroup (organization, extended family) are very close, whereas other, outgroup people are very
- 2. Harmony should always be maintained and direct confrontations avoided
- Relationships are more important than the task at hand. Much time is spent on greeting and farewell rituals.
- 4. Laws, rights, and opinions differ by group.
- Trespassing leads to shame and loss of face for the entire
- 6. The relationship between employer and employee is perceived in moral terms, like a family link
- Spoken communication uses imprecise style. Discreet nonverbal clues, such as tone and pauses, are crucial. The speaker adapts to the listener.

Words with a positive connotation: we, harmony, face, obligation, sacrifice, family (in a symbolic sense), tradition, decency, honor, duty, loyalty, shame.

Words with a negative connotation: self, friendship, "do your own thing," contract, litigation, self-interest, self-respect, selfactualizing, individual, dignity, I, me, pleasure, adventure, guilt, privacy.

Collecs at a glance:

Collecs can be very silent, especially Language:

when alone among outgroup people. They use we instead of 1. Silences may occur in conversations without creating tension.

Collecs are physically very close with Nonverbal:

ingroups, but reserved with outgroups.

Profiles: Hierarchy Dimension

Seven key elements:

- 1. Might makes right; power is good.
- 2. Power, status, and privilege go together.
- 3. Less powerful people are dependent on those who are more powerful.
- Centralization is popular.
- Subordinates and children expect direction. They do not speak without being asked.
- The ideal boss is a benevolent autocrat or "good father."
- Style of speech is formal and acknowledges hierarchical positions.

Words with a positive connotation: respect, father (as a title), master, servant, older brother, younger brother, wisdom, favor, protect, obey, orders, pleasing.

Words with a negative connotation: rights, complain, negotiate, fairness, necessity, codetermination, objectives, question, criticize.

Hipows at a glance:

Hipows are very verbal but usually Language

soft-spoken and polite.

Hipows are usually restrained and for-Nonverbal:

Hipows are hierarchical and seek to Stereotypes:

please in a formal way.

Hipows tend to shift blame downward Evaluation:

for any problems.

Hipows internalize stress and express · Stress:

it indirectly.

Gender roles: Both males and females may hold leadership roles. Either way it is obvious who holds power

Role of women: In home and family affairs, women are

 Stereotypes They are never on their own: they are

not forthright

Collecs will go to great lengths for their · Evaluation:

· Stress:

friends and expect the same in return. Collecs internalize stress. They will

suffer if they cannot avoid deviant behavior or if they are forced to be alone. If provoked, they can be collectively

violent to outgroups.

Gender roles: Gender roles are likely to be well defined, with males and females weaving the social fabric, each in his or her own sphere. Couples are part of wider family groups.

Role of women: Collec women tend to move into their partner's family when they marry. They tend to both care for the home and provide food and income.

Role of men: Men tend to spend much of their time in the social sphere of their work.

likely to be very powerful even though that power might be less visible than that of the males. While women may seem subservient, that may not in fact be true.

Role of men: While males may be the visible traditional leaders, the men may be much more subservient in less visible and more private social roles in a balance of power.

Extremely Low Power Distance (Lopow)

Core value equality between people

Core distinction responsible for task X/ not responsible for task X

The Lopow culture is the opposite of the Hipow culture. It is characterized by extremely small power distance.

Seven key elements:

- 1. Inequalities among people should be minimized. Privileges and status symbols are frowned upon.
- 2. There should be, and is, interdependence between less and more powerful people.
- 3. Hierarchy in organizations means an inequality of roles only, established for convenience.
- 4. Decentralization is popular.
- 5. Subordinates and children expect to be consulted.
- 6. In a conversation anyone can take the lead at any time.
- 7. Powerful people try to appear less powerful than they are.

Words with a positive connotation: rights, complain, negotiate, fairness, task, necessity, codetermination, objectives, question, criticize.

Words with a negative connotation: father (as a title), master, servant, older brother, younger brother, wisdom, favor, protect, obey, orders, pleasing.

Lopows at a glance:

Language: Lopows talk freely in any social con-

text.

Nonverbal: Lopows are usually informal and un-

ceremonious.

Stereotypes: Lopows are unruly, impolite, and jeal-

ous.

• Evaluation: Lopows will talk back to anybody.

• Stress: Lopows always talk or fight conflicts

out.

Gender roles: Leadership roles may be held by either male or female. It is not obvious to outsiders who holds leadership roles. Leaders have limited power and have to be resourceful democrats; otherwise, they would be ousted.

Role of women: Women may play any social role. Role of men: Men may play any social role.

Extreme Masculinity (Mascu)

Core value winning

Core distinction man/woman

The Mascu culture is strongly masculine.*

Profiles: Gender Dimension

Seven key elements:

- 1. Material success and progress are dominant values.
- 2. Bigger and faster are better.
- 3. Men are supposed to be assertive, ambitious, and tough. Women should be subservient and tender. Attractive women can use their beauty as a weapon in social competition.
- 4. Mascus like to admire exceptional achievements or people.
- 5. Failing (at school, at work, in sports, or wherever) is a disaster.
- 6. Conflicts are resolved by arguing or fighting them out.
- 7. The best student, worker, or manager sets the norm.

Words with a positive connotation: career, competition, fight, aggressive, assertive, success, winner, deserve, merit, excel, force, big, fast, tough, quantity, total, power, action.

Words with a negative connotation: caring, solidarity, modesty, compromise, help, love, grow, small, soft, slow, tender, touch.

Mascus at a glance:

• Language: Mascus are loud and verbal, with a

tendency to criticize and argue with

others.

Nonverbal: Mascus like physical contact, direct eye

contact, and animated gestures.

• Stereotypes: Mascus are macho, are hero- and sta-

tus-oriented, and like winners.

• Evaluation: Mascus are hard to please, tend to be

overachievers, are defensive, and

blame others for their mistakes.

Stress: Mascus generate stress through fast-

paced lifestyles.

Gender roles: This synthetic culture is all about differences between socially "masculine" and socially "feminine" behaviors. Men are typically more powerful and are highly favored in leadership roles. Women can act like "one of the guys," but they have to be extra tough to succeed. Passive and facilitating behaviors are tolerated for women but not for men. Men are stereotyped as strong and women as weak. Sexual achievement is important, too. Everybody tries to look young and vigorous.

Role of women: Women tend to be either masculine in their personal style or subservient and docile (at least outwardly). Young and attractive women can use their beauty to win but have no romantic illusions. Older and less attractive women are at a great disadvantage.

Role of men: Men are supposed to excel in areas requiring physical strength. Young, strong, tall, and attractive men are idealized as heroes and are admired or envied by others. Men see life as a game played by men, with women as cheerleaders.

Extreme Femininity (Femi)

Core value caring for others, especially the weak

Core distinction caring/needing care

The Femi culture is strongly feminine. It is the opposite of the Mascu culture.

Seven key elements:

- 1. Dominant values in society are caring for the weak and preservation (for example, of the environment).
- 2. Small and slow are beautiful.
- 3. Everybody is supposed to be modest, soft-spoken, and empathetic—men and women alike.
- 4. Femis play down exceptional achievements and people.
- 5. Conflicts are resolved through compromise and negotiation.
- 6. Equality, solidarity, and quality of work life are emphasized
- 7. Society is permissive.

Words with a positive connotation: quality, caring, solidarity, modesty, compromise, help, love, grow, small, soft, slow, tender, touch

Words with a negative connotation: career, competition, fight, aggressive, assertive, success, winner, deserve, merit, excel, force, big, hard, fast, tough, quantity, total, power, action.

Femis at a glance:

• Language: Femis do not raise their voices. They

like small talk and agreement.

Nonverbal: They don't take much room and are

warm and friendly in conversation.

• Stereotypes: You cannot tell the men from the

women. Losers are pampered. Femis

complain about small things.

• Evaluation: Femis tend to pity others and them-

selves and to avoid excessive achieve-

ments.

• Stress: Femis have a hard time standing up

for their rights or ending relationships.

Gender roles: Gender is not supposed to play a role among Femis. Men and women are considered socially equal. Homosexuality is not a threat. Love and tenderness are for men and women alike. Intimate relationships without sex are allowed. Children need love, and parents spend much time on them.

Role of women: Because women give birth and breast-feed, they tend to have breaks in their working lives when they have children. Otherwise they are equal to men. Role of men: Men can fulfill any role that women can, in much the same way, without raising curiosity. They tend to work shorter hours when they have young children.

Gender roles: Appropriate male and female roles might or might not differ widely, but in any case, they are unambiguously defined and rigidly followed. Dress and behavior of men and women are defined by rules, traditions, and carefully guarded boundaries. Society has romantic and idealized images of gender roles.

Role of women: Women usually rule over home, family, children, and religious rituals. They may also be professionally active and tend to specialize in certain professions. Society can be very unforgiving of women who rebel or violate the rules, although elderly women may take on traditional power roles otherwise reserved for males. Role of men: Professional qualifications are important for public identity. Men are expected to take care of women and to provide for the home and family. Older men are usually respected.

Extreme Uncertainty Tolerance (Unctol)

Core value exploration

Core distinction urgent/can wait

The Unctol culture is the opposite of the Uncavo culture. Even extreme ambiguity is tolerated well.

Seven key elements:

- 1. What is different causes curiosity.
- 2. Ambiguous situations and unfamiliar risks cause no discomfort.
- 3. Rules should be limited to those that are absolutely necessary.
- 4. Aggression and emotions should be hidden.
- 5. Being lazy feels good; working hard is valued only when needed.
- 6. Deviant and innovative ideas and behavior are tolerated.
- 7. Generalists are valued, as is common sense.

Words with a positive connotation: maybe, creative, conflict, tolerant, experiment, spontaneous, relativity, insight, unstructured, loose, flexible.

Words with a negative connotation: structure, duty, truth, law, order, certain, pure, clear, secure, safe, predictable, tight.

Unctols at a glance:

• Language: Unctols are not loud. They can be im-

precise. They ask open-ended ques-

tions.

Nonverbal: Unctols are unhurried, informal, and

have no taboos.

• Stereotypes: Unctols have no principles and talk

nonsense.

• Evaluation: Unctols judge in pragmatic, not moral,

terms.

• Stress: Unctols are relaxed and take each day

as it comes.

Gender roles: There may or may not be marked differences between men and women. People don't follow strict rules; exceptions are easily accepted. Personal relationships can take many forms. Homosexuality is not considered threatening.

Extreme Long-Term Orientation (Lotor)[†]

Lotor

Core value long-term benefits

Core distinction does/does not serve a purpose

The Lotor culture is extremely long-term oriented.

Profiles: Virtue Dimension

Seven key elements:

- 1. Working very hard is good.
- 2. Thrift and saving are good.
- 3. Never give up, even if results are disappointing.
- 4. People may devote their lives to lofty, remote ideals.
- 5. Traditions can be adapted to a modern context.
- 6. Achieving one's purpose may be worth losing face.
- 7. Past and future generations are important.

Words with a positive connotation: work, save, moderation, endurance, duty, goal, permanent, future, economy, virtue, invest, afford, effort.

Words with a negative connotation: relation, gift, today, yesterday, truth, quick, spend, receive, grand, tradition, show, image, the bottom line.

Lotors at a glance:

Language: Lotors are direct and focused, asking

questions about implications of ac-

tions.

Nonverbal: Lotors are restrained and unceremo-

nious.

• Stereotypes: Lotors are dull and always working.

• Evaluation: Lotors tend to blame themselves. They

are careful planners.

• Stress: Lotors can be uptight and worried.

They can, however, cope with heavy workloads under difficult circum-

stances.

Extreme Short-Term Orientation (Shotor)

Core value saving face

Core distinction proper/improper

The Shotor culture is the inverse of the Lotor culture. It is very short-term oriented.

Seven key elements:

- 1. Never lose face.
- 2. There is a social pressure to "keep up with the Joneses," even if it means overspending.
- 3. Quick results are expected.
- 4. Traditions should be respected.
- 5. Social demands (for example, reciprocating gifts) are met regardless of cost.
- 6. Personal stability is much valued.
- 7. Saving is not popular, so that there is little money for investment.

Words with a positive connotation: relation, gift, today, yesterday, truth, quick, spend, receive, grand, tradition, show, image, the bottom line.

Words with a negative connotation: work, save, moderation, endurance, duty, goal, permanent, future, economy, invest, afford, effort.

Shotors at a glance:

Language: Shotors talk a lot. They enjoy talking

about the past.

Nonverbal: Shotors are ceremonious, attentive,

and stylish and are warm and formal.

• Stereotype: Shotors are big spenders, irrespon-

sible.

• Evaluation: Shotors are fatalistic and live from day

to day.

• Stress: Shotors are desperate to save face and

are distressed at loss of face.

Gender roles: An elaborate system of social roles, ordered by status, exists. Much time is spent maintaining this system through traditional rituals in which men and women have definite roles. Women may or may not be subservient to men.

Summary of the Synthetic Cultures

Synthetic Culture	Obsessed with	Sound	Space	Time	Stereotypes
Indiv	individual freedom	loud	far	any	hurried, loners
Collec	group harmony	soft	close	any	never alone, devious
Hipow	respect for status	soft	far	any	seek to please
Lopow	equality between people	loud	close	any	unruly, jealous
Mascu	winning	loud	close	any	macho, competitive
Femi	caring for the weak	soft	close	any	sexless, complaining
Uncavo	certainty	loud	far	past	rigid, arguing
Unctol	exploration	soft	close	now, future	unprincipled, odd
Lotor	long-term virtue	soft	far	future	dull, workaholics
Shotor	face	soft	close	past, now	big spenders

From Hofstede, Gert J., Pedersen, Paul B., Hofstede, Geert. Exploring Culture: Exercises, Stories and Synthetic Cultures. Maine: Intercultural Press, 2002, pp. 91 – 113.