PART 4) Marketing planning and forecasting – strategies and plans

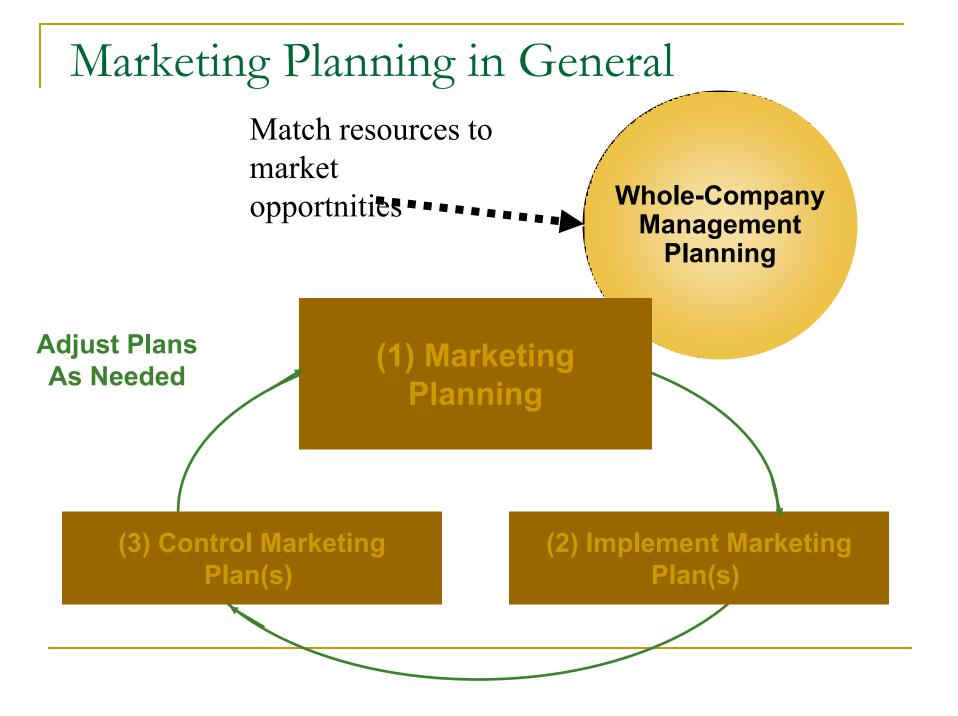
- Corporate, business and marketing strategies
- Process of marketing strategic decisioning
- Marketing planning
- Components of marketing plan
- Implementing and controlling of marketing plan

Why is marketing planning necessary?

- systematic thinking by management
- better co-ordination of company efforts
- development of better performance standards for control
- sharpening of objectives and policies
- better prepare for sudden new developments
- managers have a vivid sense of participation

Criticisms of marketing planning

- formal plans can be quickly overtaken by events
- elements of the plan my be kept secret for no reason
- gulf between senior managers and implementing managers
- the plan needs a sub-scheme of actions



Strategic thinking - origins

- 70's in the USA due to shock waves
- oil crisis
- double digit inflation
- economic recession
- tough Japanesse competition
- key sectors in economy deregulated

SBU (Strategic Business Unit)

- business unit within the overall corporate identity which is distinguishable from other business - large enough and homogeneous enough to exercise control over most strategic factors affecting their performance
- it serves a defined external market
- the competitors can be recognised
- responsible manager managed as self contained planning unit



- WALMARK company was established in 1990
- it has extended its activities into multiple fields (foodstuffs and agriculture)
- strategic orientation at pharmacy: sale of the agricultural SBU in 2001 and the non-alcoholic beverage SBU in 2004
- fully concentrates now on the market of food complements, medicaments and food for sportsmen
- Pharmacy medicaments at least 10 % of turnover
- Now number one in food supplements in CZ, second in SK, HU
- By 2012 number one in central Europe



Market Growth Rate Low High

Strategic Planning: BCG Matrix

Relative Market Share

High **Stars**

Question Marks

?

- High growth & share
- Profit potential
- May need heavy investment to grow
 E.g. Palm Pilot, LCD Mon.
- High growth, low share
- Build into Stars or phase out
- Require cash to hold market share
 E.g. Mainland TVBrands

Cash Cows

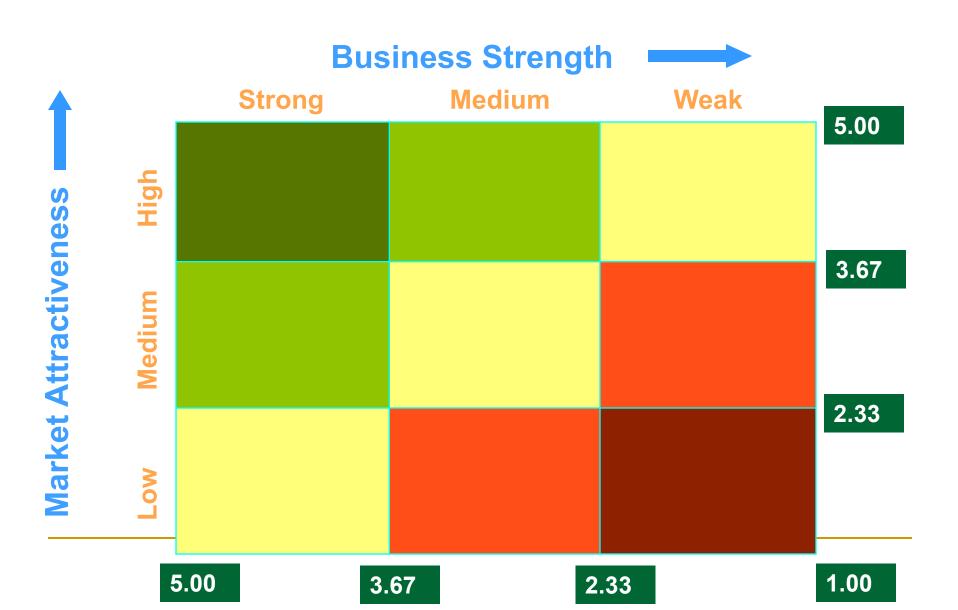


- Low growth, high share
- Established, successful SBU's
- Produce cash
- •E.g. Desktop Computers

Dogs

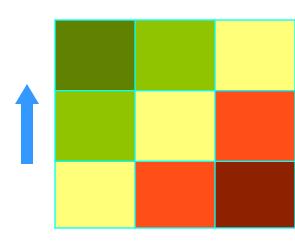
- Low growth & share
- Low profit potential
- •E.g. 17 TFT monitor, Electronic Diary, etc.

GE (General Electric) Matrix



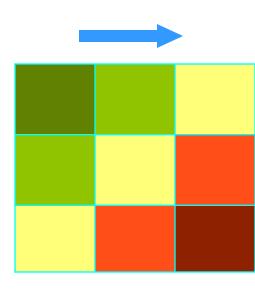
Market Attractiveness

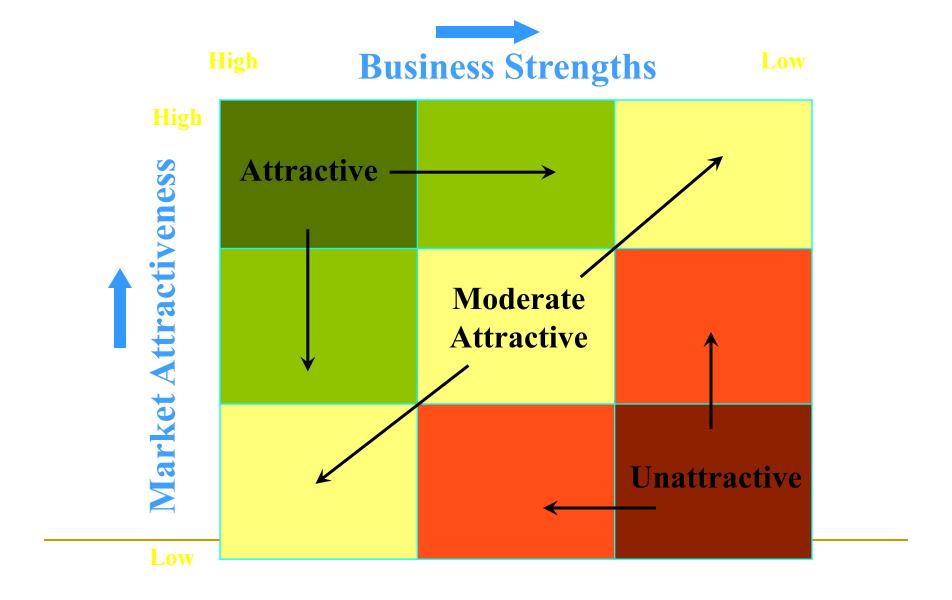
- Annual market growth rate
- Overall market size
- Historical profit margin
- Current size of market
- Market structure
- Market rivalry
- Demand variability
- Global opportunities



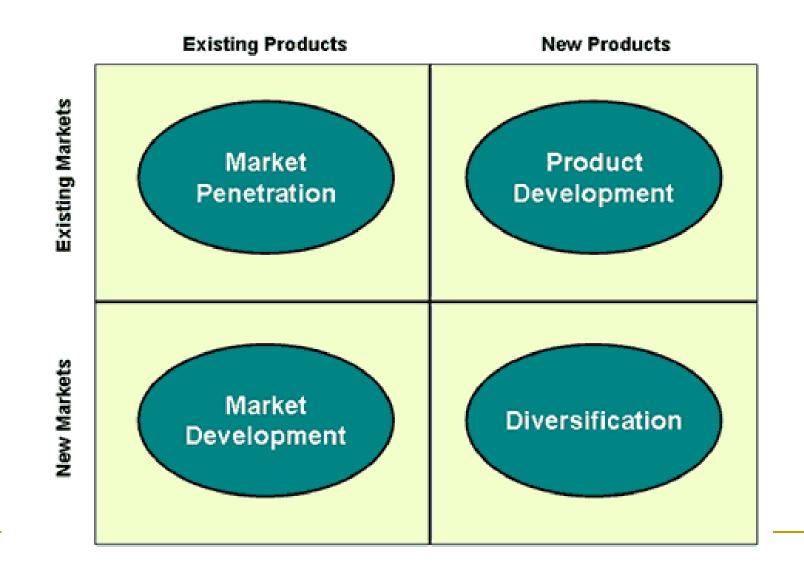
Business Strenght

- Current market share
- Brand image
- Brand equity
- Production capacity
- Corporate image
- Profit margins relative to competitors
- R & D performance
- Managerial personal
- Promotional effectiveness





Growth Matrix (Ansoff Matrix)



- Assignment of responsibilities, tasks and timing
- Awareness of problems, opportunities and threats
- Essential marketing information may have been missing
- if implementation is not carefully controlled by managers, the plan is worthless!

Marketing Plans

Executive Summary Current Marketing Situation Threats and Opportunities Objectives and Issues Marketing Strategy Action Programs Budgets Controls

Conclusion

- Marketing planning essential activity of any marketing manager
- SBU defined as autonomous unit
- BCG, GE & Ansoff
- Marketing plans