

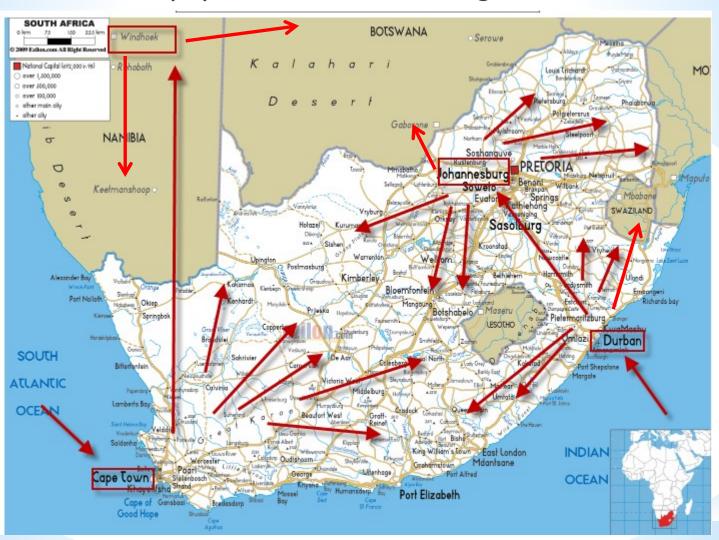
* South African project

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*Wholesale-paper-warehouse management-ERP



Basic business specification

- * 100 000 Tones per Year
- * Carbonless papers
- * Cast coated papers and Board
- * Coated papers
- * House brands
- * Office papers
- * 5000 locations in HQ and 40 000 M2 warehousing space
- * 50000 customers
- * 90 vehicles
- * FEC trading (Forward Exchange Contracts)
- * Hundreds of employees
- * Heterogeneous IT system with **every day synchronization** of data in HQ and subsidiaries
- * High volume-low margin type of business

Products

Basic requirement

- *One database only (MS SQL)
- *Modern IT technology ensuring:
 - * Fast access to data providing on-line information any time
 - * Easy upgrades
 - * Mobile technologies (BAR code readers,..)
 - * Quick response to business partner requirements
 - * Multidimensional analytic tool->reporting to support decision making process
 - * Efficient warehousing (inbound and outbound oprations)
 - *On-line reporting (warehouse status, accounting, cost control,....)

* Isolated Data Islands







Marketing

Marketing & Sales Islands





Production Island



Customer

Orders



Sales Representatives



Customers Banks



Replenishment planning - Vendors





Inventory -warehousing

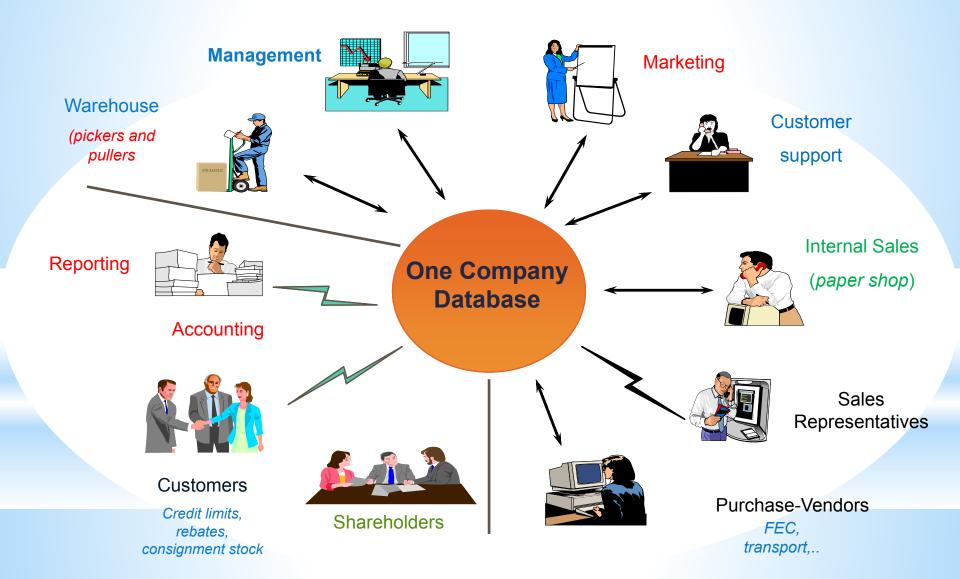


Quality Management

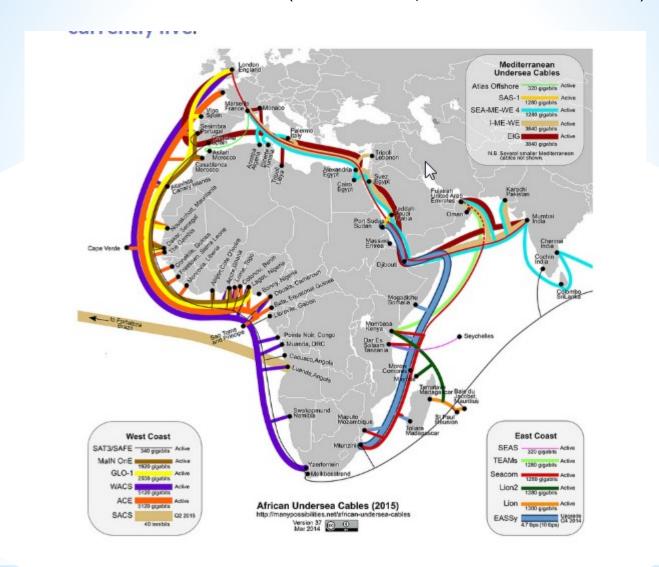


One Solution One Database All Microsoft





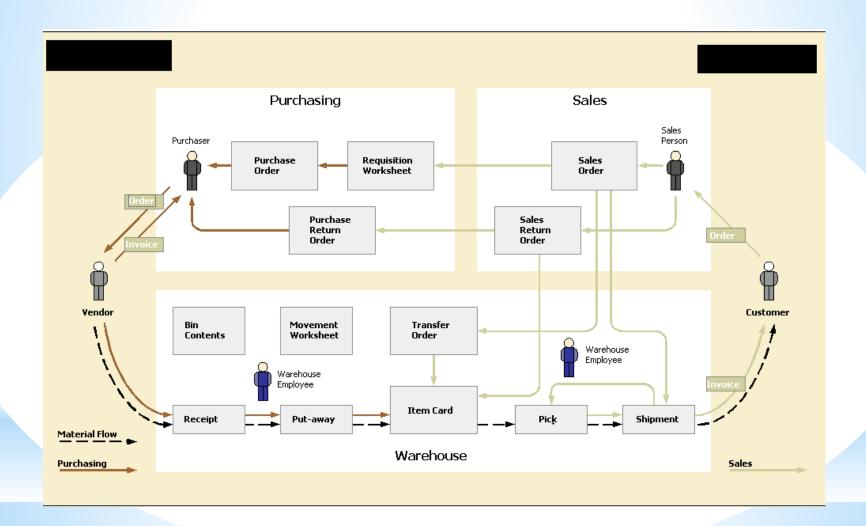
Communications limits (band width, stable connection...)



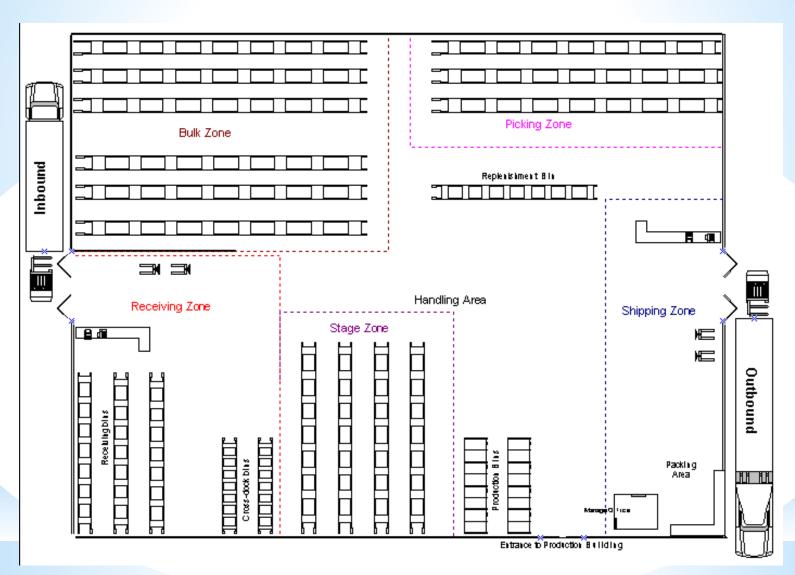
Efficient warehousing -(only a few examples)

- *Receipt bins (area where lorries are unloaded)
- *Put-away to bins (racks) based on zones definition
- *Capacities of the bins (racks) (weight, size)
- *Cross docking (from inbound are directly to outbound area)
- *Transfer between location (HQ and subsidiaries)
- *Picking slips (from rack to shipment area)
- *Shipments area (bins, cages)
- *Transport planning
- *Credit limits and overdue payment check
- *Invoices, Credit memos,....
- *Claim management

*Warehousing

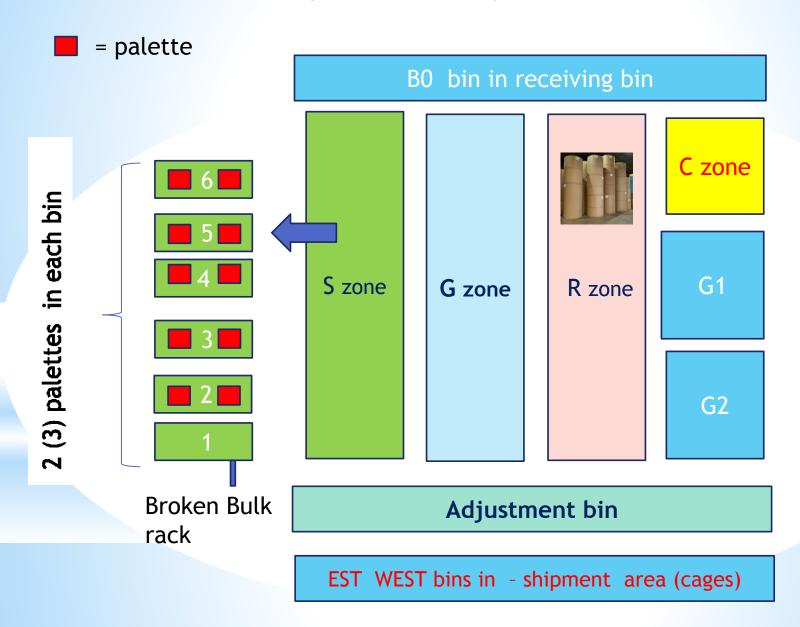


*Warehousing





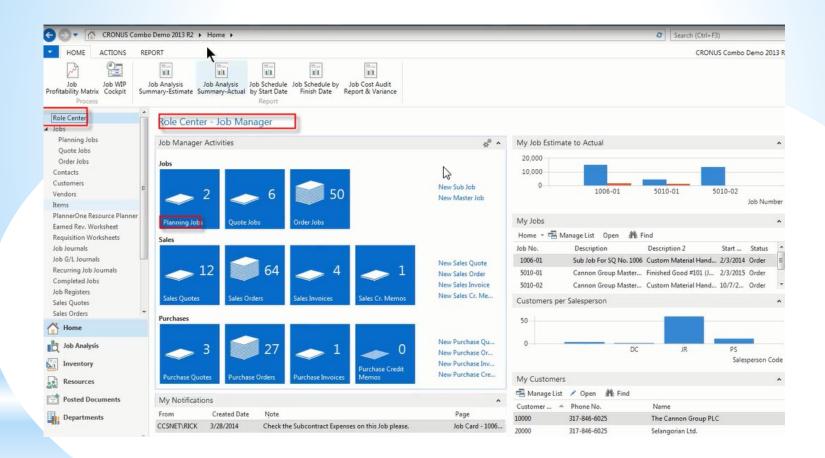
* Design (S=Sheets, R=Reels, G=Graphics, C=Cutting, G=Guillotine)



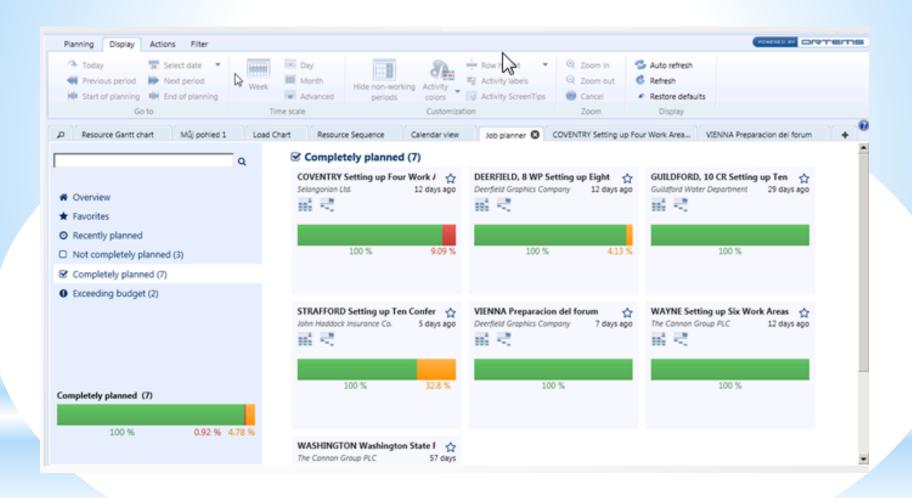
*Project management

- *Budget <->Quote and contract
- *Planning of resources and task control
- *Planning tools see following slides
- *Reporting
- *Change management
- *Project Risks
- *Consignment stock
- * CPM, PERT, CCPM will be mentioned later

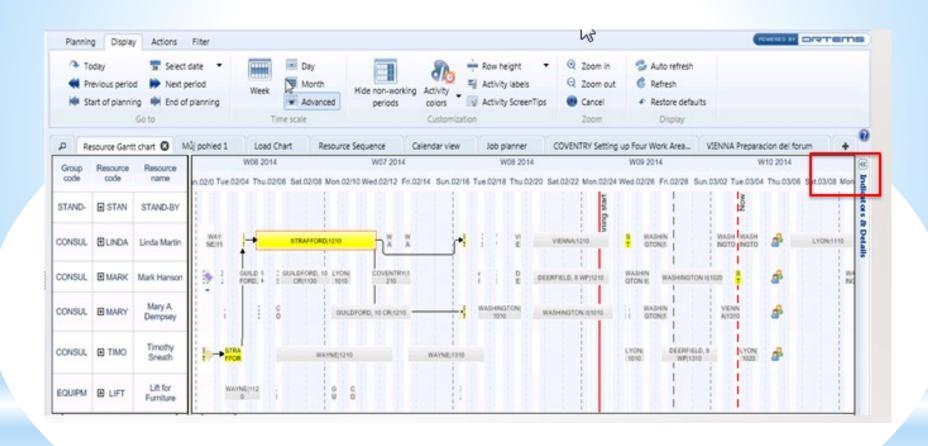
*Resource planner tool



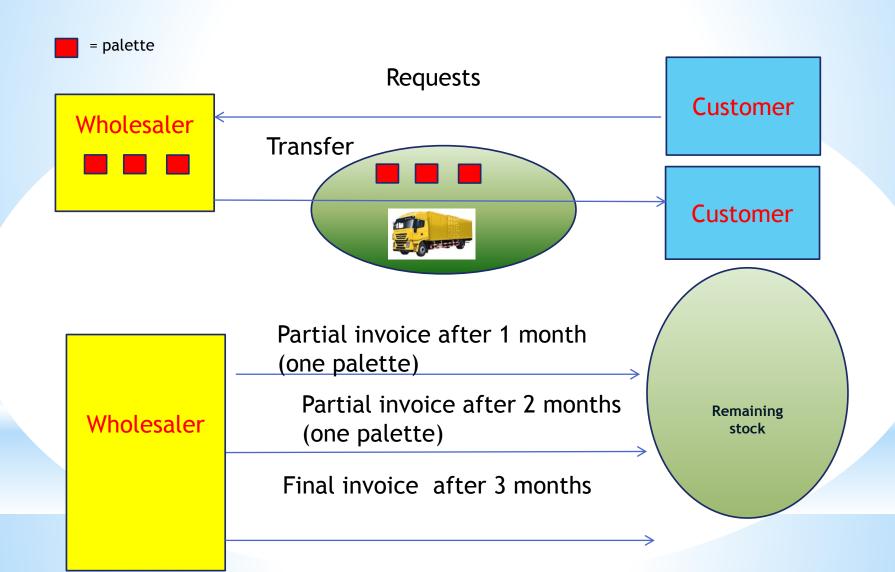
*Resource planner tool



*Resource planner tool

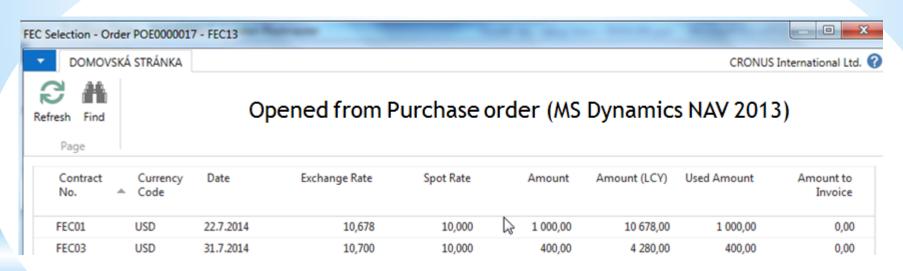


* Consignment stock (benefits)



* Forward Exchange Contract

A special type of foreign currency transaction. Forward contracts are agreements between two parties to exchange two designated currencies at a specific time in the future. These contracts always take place on a date after the date that the spot contract settles, and are used to protect the buyer from fluctuations in currency prices.



*Training

- *Materials
- *Key users
- *Trainig planning
- *Examination
- *Change management

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*Project Management I.

- *Data transfer
- *Setup of the system
- *Tests
- *Evaluation
- *Change management
- * Sharp start
- *Closing project

*Project Management II.

- * Capacities of the teams unbalanced
- * Underestimation
- * Language barriers (especially understanding)
- * Budget excess (reasons will be explained)
- * Quantity of locations
- * Low margin

*

*Implementation

- *Data transfer
- *Setup of the system
- *Role Tailored Clients- profiles, Approvals
- * Tests
- * Evaluation
- *Change management
- *Sharp start (Namibia and SA)
- *Closing project
- *Next stages

