Retention of visitors coming to Palco 3.0 via the news in SAPO: Decoy optimization

Introduction

- Readers of SAPO (www.sapo.pt) are presented with Palco news.
- News appear occasionally that redirect the user to PalcoPrincipal (www.palcoprincipal.pt).
- Problem: people who come to Palco in this way usually don't stay there long enough.
- Question: How can we help Palco to retain them?

http://sapo.pt



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Ambiente



Justica

Testemunha diz que Carolina se arranhou antes de dizer à GNR que Pinto da Costa a agredira (Sol)

Uma testemunha que afirma ter presenciado incidentes entre Pinto da Costa e Carolina Salgado, em 2006, disse hoje em tribunal que a ex-companheira do presidente portista se arranhou antes de chamar a GNR para se queixar de agressão.

Lacolda de Valença vão continuar abertas, casos confirmados ascendem a 330 (Lusa)

Surto em Valença é a primeira onda epidémica em Portugal

Especial Gripe A

Rio de Janeiro

Ameaca de bomba num cemitério em Botafogo (DN)

Primeiro-ministro belga com forte apoio para ser primeiro presidente da UE (DE)

Assembleia República

BE quer discutir no Parlamento cobrança de taxas nos pagamentos electrónicos (TSF)

Mais notícias | Banca de Jornais | Foto do dia | Cartoon | Assim vai o mundo









Mercado

Citi Travel Pass

O cartão que lhe dá pontos para viagens. E com anuidades grátis!



COFIDIS.

O crédito para realizar os seus projectos. Peça já!



TRIMGEL SLIM 3D

Do programa da Oprah! Produto de emagrecimento americano.

http://palcoprincipal.pt



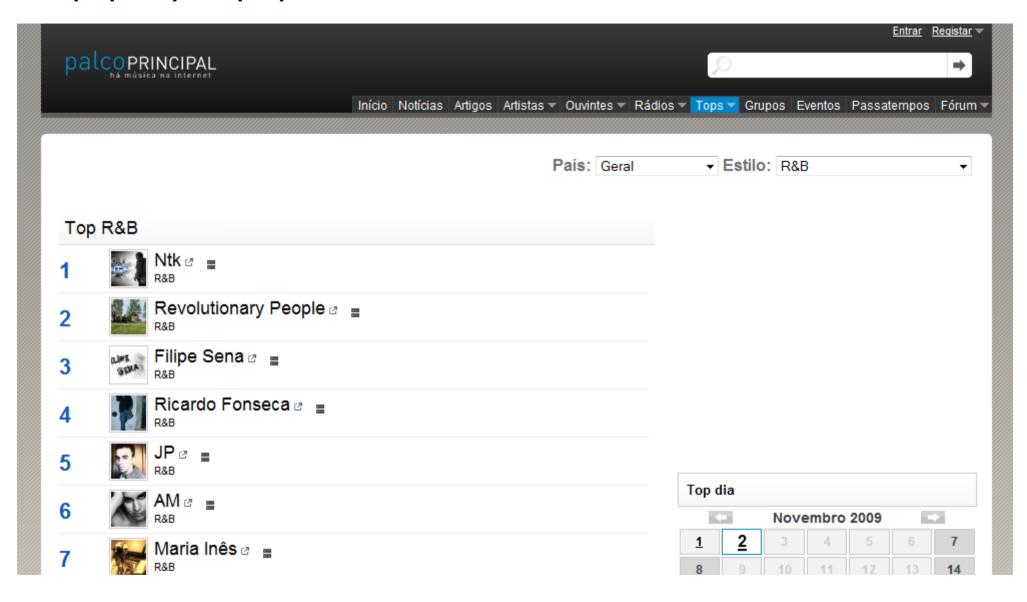
"The E.N.D.", dos Black Eyed Peas; "Chinese Democracy", dos Guns N Roses; "Scream", dos Tokio Hotel; e "Scream" de Chris Cornell, integram a lista dos "50 Piores Álbuns da Década", revelada pelo site de música Gigwise.



- + Related news
- + Tags



http://palcoprincipal.pt



Proposal

- Task: improve current level of bouncing of users (users coming to www.palcoprincipal.pt through news)
- Hypothesis: Shared interests are more common among the users who clicked on a specific link (are viewing the same content) than among users who didn't (are not).
- The link clicked is usually the only information we have about users coming from www.sapo.pt

Another approach

- Exploiting the social network
- Hypothesis: socially related users share interests
- e.g. we can identify users of Palco who showed interest in particular items and use their activity to make suggestions to socially related users
- Can be used for increasing fidelity of users who are already registered on Palco

Data – statistics

Query	No of results
users	68314
listeners	50663 (74%)
artists	17660 (26%)
friendship ties	168342 (avg 2.5)
mainstream bands	114062
fans	42228
comments	817370
tags	55018

Data - users

- User, User_profile
 - → LastLogin
 - → Genre user's favourite genre (rock, r'n'b, ...)
 - → Name
 - → Nickname
 - → Gender
 - → BirthDate
 - → Type type of the user profile (artist, listener, ...)
 - → Culture user's nationality (e.g. Portuguese, Brazilian, ...)
 - → About free text written by the user
 - → CreatedAt
 - → UpdatedAt

Data – contact, friends

Contact

- → Country
- → City
- → Place free text
- → Address
- → PhoneNumber
- → Homepage

Friends

- → InviterUserId user who sent the friend request
- → InvitedUserId user who received the friend request
- → CreatedAt
- → UpdatedAt

Data – activities

Owner_activities

- → Action
- → Owner
- → Target
- → Creator
- → CreatedAt
- → Slug

Activity_stream_action

- → ActionTag e.g. new event added, band music added, ...
- → PrivacyTagTitle
- → PrivacySubscriberTagTitle
- → ActionTitle

Data – tags, comments

• Tag

- → Culture e.g. Portuguese, Brazilian
- → Name name of the tag
- → Slug nickname for the tag
- → Length number of characters
- → CreatedAt

Comments

- → Author author of the comment
- → OwnerId owner of the comment
- → CommentableModel e.g. listener, track, photo, ...
- → Text text of the comment
- → CreatedAt

Data - music

Playlist

- → Listener owner of the playlist
- → Name
- → Description
- → CreatedAt
- → UpdatedAt
- → Tracks tracks contained in the playlist

Track

- → Album
- → Name
- → Downloadable

Data – mainstream bands

MainstreamBand

- → Summary
- → About somewhat longer than summary
- → Name
- → CreatedAt
- → UpdatedAt
- → LastFmLink http://last.fm url

Fans

- → mainstreamBand
- → user

Data – artists, albums

Artist

- → MusicUploads number of uploaded tracks
- → GooglePageRank
- → GooglePageRankUpdatedAt

Albums

- → Artist
- → Name
- → Description
- → ReleaseDate
- → CreatedAt
- → UpdatedAt

What can be done?

- Assortative mixing (homophily)
- Properties of the social network (six degrees of separation, power law distribution)
- Cohesive group detection
- Visual analysis
- ???