# Management by Competencies

Strategic frame & Strategic continuum

# Previously on MbC



Leaders



Managers



Workers

# Agenda

- System of Corporate Ideas
- Strategic Frame
- Strategic Continuum

# System of Corporate Ideas

## Strategic Frame



Products, Services, Processes & Projects, Resources, Tasks, Competencies, Feedbacks, Feedforwards, HR development, ...

# Context of Strategic Frame



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# Purpose of Strategic Frame

Defines company and its business

### Instrument of strategic management

- · Defines only boundary which delimits space for free activity of management
- ·Submission for company management

Strategic frame ought to be an eternal source of inspiration, orientation and motivation for people working for company, for suppliers, investors, ...

Strategic frame is the seed the company ideas grow from

Absence of strategic frame is often reason of chaos in companies which leads to their failure

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## Creation of Strategic Frame

# Environment understanding

trends, challenges, opportunities

# Emotional perspective

- wishes, intuition, instincts
- unconsciousness

# Rational perspective

- measurable parameters
- consciousness

"The future belongs to people who see possibilities before they become obvious."

--Ted Levitt

## The Elements of Strategic Frame



# **Business Hypothesis**



Gains trust of investors, owners, managers, workers

Identifies business opportunities in surrounding environment

Clarifies why intended business will generate sufficient income to sustain itself in the future

Includes trend estimations of target customers behavior and other subjects considering development in environment

· business, market, political, technological, economical, ecological and social

Delimits a space where the company will operate and describes the position which company want to fill

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## Business Hypothesis Formulation Pitfall (1)





#:



(Banned or Deleted)

Join Date: Nov 2005

Posts: 1,184



### book rental service?

was just thinking. my sister does -alot- of reading, and spends like \$1000 a year on just books alone. most of them she reads once then never looks at again. is there any kind of like...video rental store but for books? would make things alot cheaper, plus once one person has read one the next person can get enjoyment from it etc



## Business Hypothesis Formulation Pitfall (2)

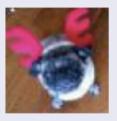


■ 29th January 2008, 11:21 AM

#2

### kombiman

Member



Join Date: Dec 2006 Location: viva brisvegas

Posts: 4,247



### Quote:

Originally Posted by **Selekta** was just thinking. my sister does -alot- of reading, and spends like \$1000 a year on just books alone. most of them she reads once then never looks at again. is there any kind of like...video rental store but for books? would make things alot cheaper, plus once one person has read one the next person can get enjoyment from it etc

Yes, it is called a lib-rar-y.

Available at most councils and big cities. You can even order them!



## Business Hypothesis Formulation Pitfall (3)



Re-inventing a wheel ideas are very common

However, do not give up. New, polished and better wheels may be also appreciated

## ¶ Request



Create a pool of books to read from our extensive catalog.

## 2 Read



We ship you books to your door automatically.

## 3 Return



When you're finished, send the books back in our prepaid envelope.

for more visit <a href="http://www.bookswim.com/">http://www.bookswim.com/</a>

## Mission



Indicates the benefits for customers, suppliers, employees

Offers products and services to satisfy needs of the subjects

Appeals to wider customer groups

Attracts attention rather than explain usefulness exactly

# Mission Examples



## Google

 to organize the world's information and make it universally accessible and useful.

## Kofola

 Kofola's mission is to enthusiastically create an attractive brand of beverages, which will offer consumers a functional and emotional value that they become an important part of their lifes.

## Vision



Answers the question: What the business and company will look like in a distant future?

Reflects feelings and ideas of leaders (emotional perspective)

Includes measurable parameters and its values indicating achievement of vision

(rational perspective)

# Vision Examples



## Google

· to develop a perfect search engine.

## Kofola

• Kofola group's vision to be the preferred choice for customers, employees and shareholders. By 2012 we want to be an overall "number two" in the soft drinks market in the Czech Republic, Slovak Republic and Poland. In each of these countries, our goal is to have in the segments of cola drinks and water brands that will be 1 or 2 place in these segments. In other categories to be imaginary third place.

## Strategy



Defines specific business activities which enable to sustain success of company both in the presence and in the future

 markets to operate on, customers and clients to serve, competitive advantage to gain

The parts of the strategy focused on the presence and on the future have to be clearly distinguished

- to avoid confusion of managers
- to prepare step changes to surprise both clients and competitors

# Vision and Strategy



A vision without a plan is just a dream.

**VISION** 

STRATEGY

A plan without a vision is just a drudgery.

But a vision with a plan can change the world.

## Values and Rules



Focus on potential ways leading to achievement of goals outlined in vision

Emotionally, it is a set of shared and felt values which company ought to obey when realizing the vision

 examples: Give-Take Matrix compliance, exploit any flaw in law at all costs

Shared values are rationalized into the set of clear rules which observance is measurable

 example: every contract must be revised by XY from the perspective of Give-Take Matrix compliance

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## Strategic continuum



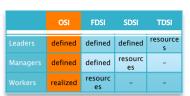
	Operational Strategic Interval	First DSI*	Second DSI*	Third DSI*
Leaders (define strategy)	defined	defined	defining	training resources
Managers (design processes)	defined	defining	training resources	_
Workers (performance)	realizing	training resources	_	_



\* DSI - Developing Strategic Interval

(C) J. Plamínek

# Operational Strategic Interval (OSI)







### Company

- benefits from current competitive advantage
- •delivers products or services through defined processes with all necessary resources
- •generates profit for owners and further development



#### Workers

directly realize current strategy



#### Managers

• "only" monitor and tune the performance





#### Leaders

practically do not interfere

## First Developing Strategic Interval (FDSI)

	OSI	FDSI	SDSI	TDSI
Leaders	defined	defined	defined	resource s
	defined	defined	resourc es	-
	realized	resourc es	-	-





### Company

• prepares itself to realize upcoming step change bringing new competitive advantage formulated by FDSI-strategy



#### Managers

- validates FDSI-strategy
- (re)define (new) products and services, (re)design (new) processes and projects, procure necessary resources, key performance indicators, ...
- (re)define (new) requirements





#### Workers

prepare their resources to meet new requirements





#### Leaders

consult FDSI-strategy with managers

# Second Developing Strategic Interval (SDSI)







#### Company

• seek for and design new step change bringing new competitive advantage - a core of SDSI-strategy to be



#### Leaders

- ·seek for new opportunities, business hypotheses and essential competitive advantages
- revise strategic frame
- •use intuition, invention, creativity in the following contexts: needs of current and potential customers, trends in society, technology, politics, economy, ...





#### Managers

- ·may help with creating feasibility studies of SDIS-strategy being newly formulated
- prepare their resources to meet new requirements





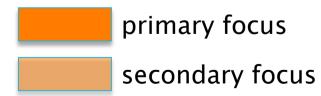
#### Workers

•specialists may help with creating feasibility studies of SDIS-strategy being newly formulated

# Attention Distribution in Strategic Continuum

	Operational Strategic Interval	First DSI*	Second DSI*	Third DSI*
Leaders (define strategy)	defined	defined	defining	training resources
Managers (design processes)	defined	defining	training resources	-
Workers (performance)	realizing	training resources	-	_

\* DSI - Developing Strategic Interval



## Living Strategic Frame

Strategic Frame shows the future of the company

Strategic Frame is key instrument to keep all involved subject oriented and motivated

Strategic Frame has to be continuously updated to always show the future

Once it stops to show the future, all its orientation and motivation potential disappears

## Strategic frame development in \_\_\_\_ Mycroft Mind



- **2007-2009** 
  - **Business** hypothesis
    - A lot of organizations need to solve Mycroft problem.
  - Mission
    - To solve Mycroft problem.
  - Vision and Strategy
  - Values and Rules
    - GTM compliance
    - solve problem, not your position in it
    - communication rules
    - informal and open communication
- **2010** 
  - **Business** hypothesis
    - There is a lot of problems/opportunities that CEP tech. may help to solve. New market emerges for it.
  - Mission
    - Mycroft Mind helps you gain insight into networks of today's world
  - Vision
    - To succeed in CEP solution implementation and deployment.

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# Strategic frame in Mycroft Mind 2011



- Business Hypothesis
  - There is a lot of problems/opportunities that CEP technology may help to solve. New market emerges for it.
- Mission
  - Distilling oceans of data into valuable flows of information.
- Vision
- Strategy
- Values and rules
  - remain the same

# Summary

- System of Corporate Ideas
- Strategic Frame
  - business hypothesis
  - vision
  - mission
  - values and rules
  - strategy
- Strategic Continuum
  - OSI, FDSI, SDSI, TDSI
  - to enable to seek for and define new step changes
  - to prevent confusing the presence and the future strategies