

Open Source Introduction

Contribution, Management, People ...

(and how it changed in the last years)

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Open Source / Free Software

It's free as in freedom – think free speech, not free beer.

Open source is "**Culture by choice**"

- GNU definition: <https://www.gnu.org/philosophy/free-sw.html>
- OSI definition: <https://opensource.org/osd>

Open? Free? It means ...

- Zero-cost software?
- Right to use, modify or even fork source code?

Without releasing changed source code?

Even in commercial or proprietary projects?

It depends => Choosing appropriate License

History: E.S.Raymond – The Cathedral and the Bazaar

Recent: K.Fogel – Producing Open Source Software, <https://producingoss.com/>

Licenses

- **License examples** (code / documentation)

GNU GPL, GNU FDL, CC, MIT license, BSD, Apache, ...

<https://www.gnu.org/licenses/license-list.html>

- **Early decision**

Change later (often impossible) – all contributors must agree

- **CLA – Contributor License Agreement**

Required in some projects

Example: OpenSSL, <https://www.openssl.org/policies/cla.html>

- **Transfer of Copyright**

Example: FSF – Free Software Foundation projects

https://www.gnu.org/prep/maintain/html_node/Copyright-Papers.html

- **(US) Patents – special license clauses**

Proprietary vs Open Source

Open source projects (usually):

- **Release (code) early, release often**
... in reality, it depends on project authors attitude
- **If there's no reason for it to be private, it should be public**
... in reality, sometimes decision behind closed doors
- **Cannot manage developers directly**
Compare: employee in a company versus independent contributor
- **Forks**
Anyone can fork code and start own derived project
The problem is the loss of users and developers, not the fork itself
- **Benevolent dictator model** (final decision = one person)
- **Consensus based decision (voting, discussion)**
- **Community**
... in reality, who forms the community?

Proprietary vs Open Source

Close source and proprietary software

- **Common for "mainstream" companies and corporations**
 - Open source is taken seriously internally
 - ~~But often just as a threat (to revenues)~~
- **Rigorous project planning and management**
 - Release plan, milestones... and failures ◀◀
 - "Firm" deadlines (promises to customer => money)
- **Market share, competition**
- **Intellectual property protection**
- **Decision behind closed doors**

*Could [project] work for us for free?
How to monetize "free" users?*

...

*Sponsoring projects, conferences.
Contributing to project directly (code)
or indirectly (allow access to specific hw,
build farms for testing).*

Copyright, Trademarks, Patents

- **NDA – Non-Disclosure Agreement**
 - *Protect confidential, proprietary or trade secret information*
- **Improper use of copyrighted code, trademarks**
 - *Can be fixed by removal, rewrite or rename of the project*
- **Patent encumbered ideas (US patents)**
 - *Cannot be fixed*
Use defensive thinking to avoid this problem in the first place
 - *Expensive lawsuit is usually not the option*
 - *Neither the license for a patent use*
 - *Note Red Hat patent promise for Open Source Software*
<https://www.redhat.com/en/about/patent-promise>

Project management, people and roles

- **Upstream** -> downstream: distributions, releases (own maintainers)
- **Small project** – one person + few contributing members
- **Large projects**, more roles (... *in theory*), usually combined
 - Project lead (or committee)
 - Developers, committers
 - Code reviewers
 - QA & Test developers
 - Bug triage
 - Mailing list, wiki, IRC, social network administrators
 - Release handling
 - Documentation and translation

Infrastructure & Tools

Have no fear of perfection, you'll never reach it. – Salvador Dali

- **SCM – Source Code Management**
 - Use **git** today, even for local and small projects
 - History, branches, merge of contributions
 - Tags (generated releases), bisection (bug hunting), ...
- **Bug / Issue tracker** (JIRA, GitHub, GitLab, Bitbucket, ...)
 - Allow easy bug reports (no complicated registration)
 - Delay between upstream release and bug reports
 - Active use (users, developers)
- **Mailing list**
 - Announces, discussions, bug reports
- **All-in-one solution**
 - GitHub and GitLab are popular today

Infrastructure & Tools

In anything at all, perfection is finally attained not when there is no longer anything to add, but when there is no longer anything to take away. – Antoine de Saint-Exupery

- **Instant messaging, Wiki, Social networks**
 - Nice to have but require active maintenance
- **CI: Continuous integration** (BuildBot, Jenkins)
 - Also CI/CD – Continuous Integration & Delivery (= Deployment)
 - Build farms
 - Regression testing, test frameworks
 - Performance testing, stable API
 - Without good testsuite it is waste of effort (actively maintain tests)
- **External code quality tools**
 - Static analysis (Coverity and similar)
- **Review tools**

Documentation

- **Release documentation**
- **FAQ – Frequently Asked Questions**
 - Useful in discussion – direct link to an answer
- **API documentation**
 - Can be generated (Doxygen or similar tool)
 - API use examples
 - API stability
- **Manual pages**, online manuals
- **Code style, code formatting guides**

Communication (& Politics)

Have You Tried Turning It Off And On Again? – The IT Crowd

- **Your project must appear alive, communication is a must**
- **Building trust takes long time**
- **You are what you write**
 - Mailing list archives, chat logs, commit messages are public
 - Many people will search information about you
- **No need to respond to everything**
 - Successful project has users (= Community) handling a lot of questions
- **Avoid ad hominem arguments**
 - It is almost always ad hominem fallacy
- **Use emotions with care**
 - Make apologies if needed (nobody is perfect)

Communication

(& Psychology)

- **Parkinson's law of triviality**

- Unproductive discussions
- **Bikeshedding**, <http://bikeshed.com>

Parkinson shows how you can go in to the board of directors and get approval for building a multi-million or even billion dollar atomic power plant, but if you want to build a bike shed you will be tangled up in endless discussions.

- **Trolling**

- Upsetting people by using extraneous or off-topic arguments

- **Be honest**

- Even the most boring question can uncover very interesting problem
- If abusing lists, link to FAQ helps (... students & easy lab solutions ;-)
- Different point of view prevents tunnel vision

- **Multicultural environment**

- Sarcasm, irony and humor can be understood differently
- *But it is your project, your work and your fun :-)*

Communication

(& Psychology)

- **Happy users are usually quiet**
 - But bug reports is excellent metric for project success
- **Difficult people**
 - They can be excellent developers with poor social skills (or even personality disorders)
 - You will lose many excellent ideas if you just ignore them
- ***In extreme cases remember Dunning-Kruger effect***
http://rationalwiki.org/wiki/Dunning-Kruger_effect

Bad Communication ...

Following examples from recent history are kind of thought-provoking.

They are lift out of context intentionally. Compare it with today.

Note recent focus on viable communities, diversity & inclusion.

Bad Communication ...

excellent contribution to code vs ad hominem arguments

*> Have you read it? Once again, it is about IPv6. [...]
Everything, but really everything, you say is complete garbage.
People like you are the reason I try my hardest to avoid having anything to do
with Fedora development.
Go, dig a hole and sit in it. It's a more worthwhile use of your time.*

—

Ulrich Drepper, 2007

[lead contributor and maintainer of glibc (GNU C library)]

<http://www.redhat.com/archives/rhl-devel-list/2007-October/msg01073.html>

Communication ...

Linux kernel list (in the past)

There are a number of very good Linux kernel developers, but they tend to get outshouted by a large crowd of arrogant fools. Trying to communicate user requirements to these people is a waste of time. They are much too 'intelligent' to listen to lesser mortals.

– Jack O'Quin, Linux audio developer

<http://lwn.net/Articles/131776/>

Note

- Most of the communication is very friendly.
- Volume of the kernel list is extreme high (hundreds of posts per day).

Communication ...

"Old" Linus' style (sometimes)

Dmitry Kakurin wrote:

> When I first looked at Git source code two things struck me as odd:

> 1. Pure C as opposed to C++. No idea why.

> Please don't talk about portability, it's BS.

**YOU* are full of bullshit.*

*C++ is a horrible language. It's made more horrible by the fact that a lot of substandard programmers use it, to the point where it's much much easier to generate total and utter crap with it. Quite frankly, even if the choice of C were to do **nothing** but keep the C++ programmers out, that in itself would be a huge reason to use C.*

...

Linus Torvalds, 2007

<http://harmful.cat-v.org/software/c++/linus>

- Surprisingly, strong words help to find a quick way to fix problems. But there are better ways!
- Also a nice example starting a flame unrelated to the git project.

Communication ...

>> *"Mauro, SHUT THE FUCK UP!"*

>

> *This one crosses the line. There's no non-offensive way to tell a geek*

> *"you are wrong", but this isn't even trying. Bad Linus!*

You know what? Not my proudest moment. I was really upset.

...

Neil Brown here somewhere earlier said

"So my personal perspective on what it means to be responsible is:

Don't flame: include the facts, exclude the emotion."

and I can't overstate how much I disagree. You do need the factual part too, but "exclude the emotion" is not good either.

...

Linus Torvalds, 2013

<https://lwn.net/Articles/559178/>, also read <https://lwn.net/Articles/559061/>

Since 2018, Linux kernel code of conduct to improve contributions culture:

<https://www.kernel.org/doc/html/latest/process/code-of-conduct.html>

OSS project examples

(projects of various scopes from small to large)

- **Util-linux** – <https://github.com/karelzak/util-linux>
 - Large set of utilities for Linux
 - Many contributors, one maintainer
- **OpenSSL** – <https://www.openssl.org/>
 - Widely used cryptographic library
 - Many contributors, small group of maintainers, CLA required
- **Ceph** – <https://ceph.io/>
 - Distributed storage platform based on object store
 - Chief architect, maintainers, The Ceph foundation (industry members)
- **Linux kernel** – <https://www.kernel.org/>
 - One of the biggest OSS projects
 - One maintainer, several sub-tree maintainers, many contributors

Q/A