# Management by Competencies

Company management

# Synergistic company culture







Company culture

# The company driven by ideas

- It is necessary to "decompose" the ideas
- Motivation is the basement for listening ideas
- Different people are willing to wait different time
- Motivation must be designed for concrete position

#### The road of ideas



#### **Political barriers**

#### Fight for the

- Power
- Influence
- Money

Support of the high management is the key to vitality

#### Processes

- All processes must be done for OUTPUT
- Output is giving the money and profit
- Limit the power of OPE and Controlling
  - Administration
  - Forms filling
  - Other non productive tasks
- But it is need to have feedback!!!

#### Management of the processes

- Needs to be separated from the sources
- Only one owner of the problem (project manager)
- At last one more level of the sub-process
  - More levels adds more problems
  - More levels needs more owners
  - The space for non-profit tasks

#### Management of the (re)sources

- As many levels as necessary
- Each manager should have at last 5 subordinates
- Manager is the keeper of the human resources
  - Coach
  - Trainer
  - Consultant

#### Human (re)sources in MbC

Three types of HR

Quality

•What we are

• Can not be changed, only accepted

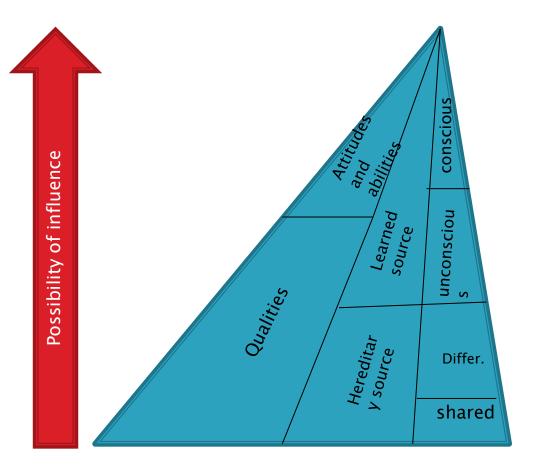
#### Attitude

·What we believe in and what we want

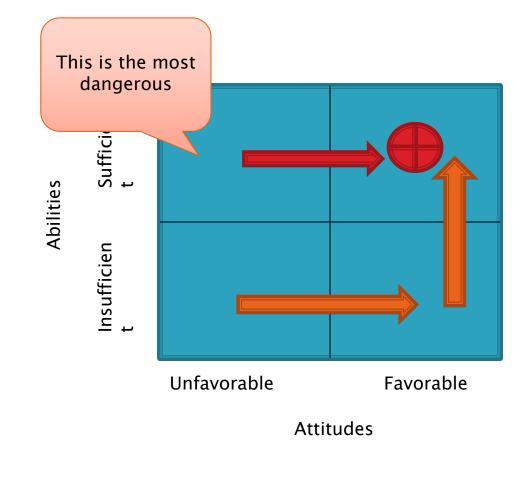
#### Abilities

·What we know and what we have learned

#### Suggestibility of human resources



#### Strategy of HR development



### Management of HR in MbC

- The target is not to exhaust the sources
- The management of HR must be
  - Efficient
  - Effective
- The potential and the performance need to be in a harmony
- The goose can produce the golden eggs till it lives

#### Pyramid of culture



## Definition



- The basement of the pyramid
- Company perspective:
  - Definition of the main ideas and goals
- Employee's perspective
  - Understanding what company wants from me

### Orientation



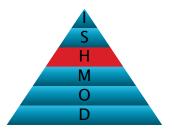
- Description of ideas
- Company perspective:
  - Describing of the meaning of ideas and goals
- Employee's perspective
  - I understand what company wants from me
  - I know what does it mean

#### Motivation



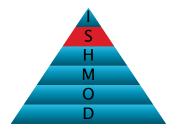
- Getting the desire to cooperate
- Company perspective:
  - What we are offering to the cooperation
- Employee's perspective
  - I understand what company wants from me
  - I know what does it mean
  - I am curious about cooperation and knowing more
  - I want to stay (loyalty)

### Habilitation



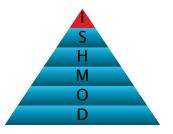
- Skills improvement
- Company perspective:
  - Sharing know how, giving more knowledge
- Employee's perspective
  - I understand what company wants from me
  - I know what does it mean
  - I am curious about cooperation and knowing more
  - I know more now

## Synergetization



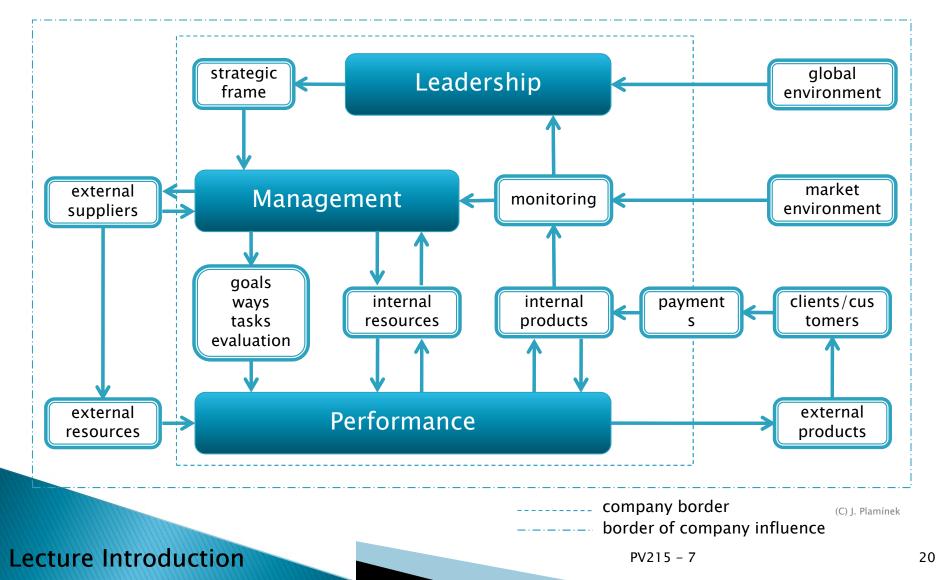
- Synchronizing with the team
- Company perspective:
  - Organize work in synergy brings positives
- Employee's perspective
  - I understand what company wants from me
  - I know what does it mean
  - I am curious about cooperation and knowing more
  - I know more now
  - I know how I can contribute to my team

### Integration

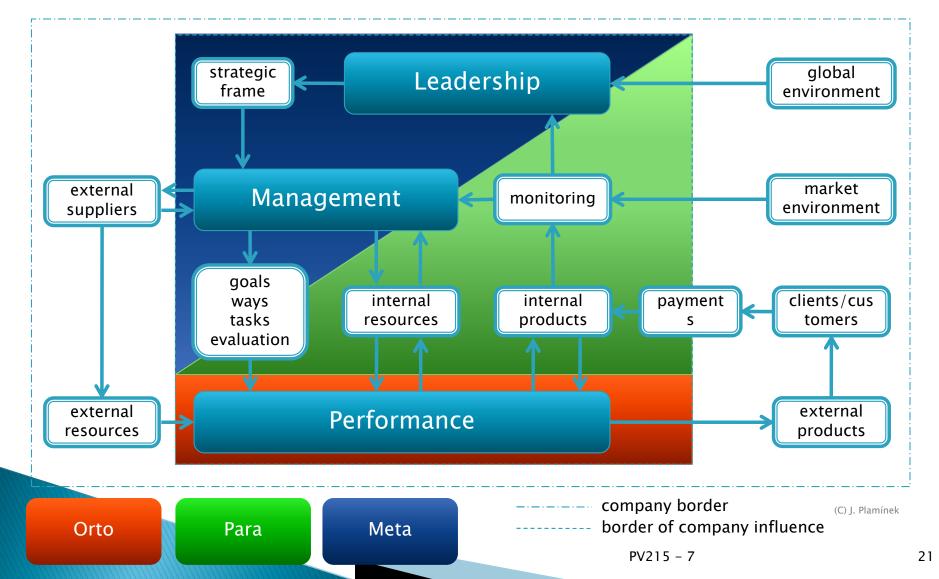


- Unification of ideas
- Company perspective:
  - We focus to work, not to the conflicts
- Employee's perspective
  - I understand what company wants from me
  - I know what does it mean
  - I am curious about cooperation and knowing more
  - I know more now
  - I know how I can contribute to my team
  - I know how I can develop my potential in the company

# Functional company structure



# Functional company structure



#### Key roles in Enterprise





#### Leaders

#### Managers

#### Workers

Key Roles in Enterprise

# Role of Leader



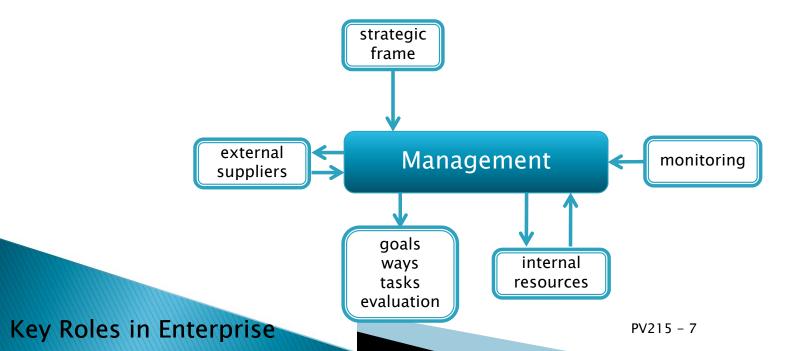
- Leaders continuously
  - receive and evaluate of information to reveal new opportunities or threats
  - generate and formulate new ideas
  - define strategic frame and convince other people of its meaning



# Role of Manager

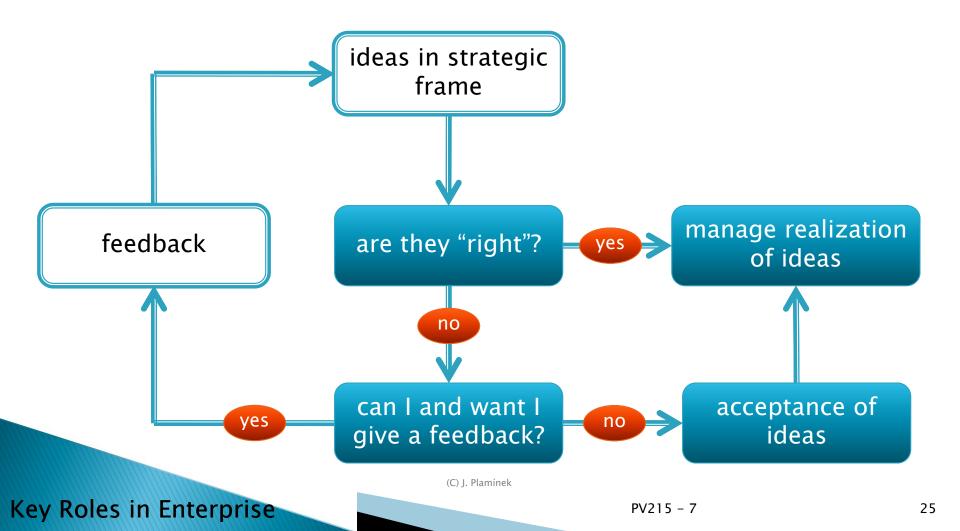


- Manager has to continuously
  - understand and accept the strategic frame
  - define consequent requirements
  - explore and develop possibilities
  - effectively communicate with monitoring system



#### To Understand and Accept the Strategic frame



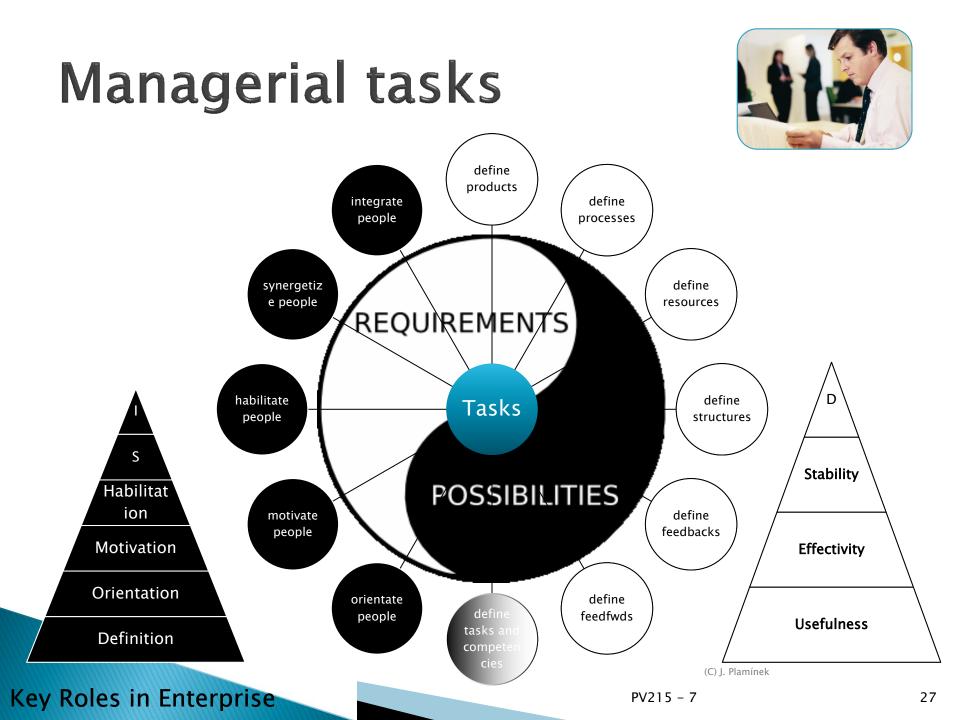


# To communicate with monitoring system



- To receive and evaluate information from monitoring system
  - to be able to consider if changes in goals or ways are necessary and make consequent decisions
- Monitoring system has to supply relevant information on what is happening
- Communication has to be duplex





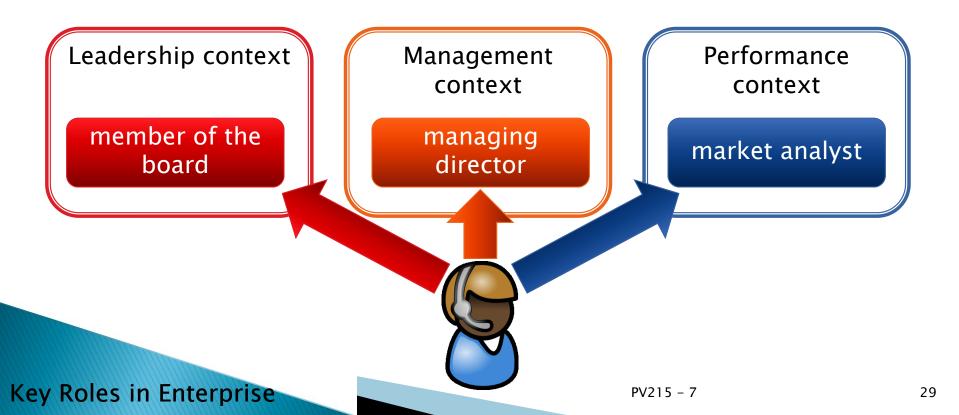
# Role of Worker



- Workers
  - achieve goals and performs tasks directly
  - transforms directly inputs to outputs while consuming resources
    - material
    - human
    - corporate ideas
  - ought to be bearers of
    - special knowledge and skills (abilities) needed for accomplishment of assigned tasks
    - abilities to understand task submissions

#### **Roles and People**

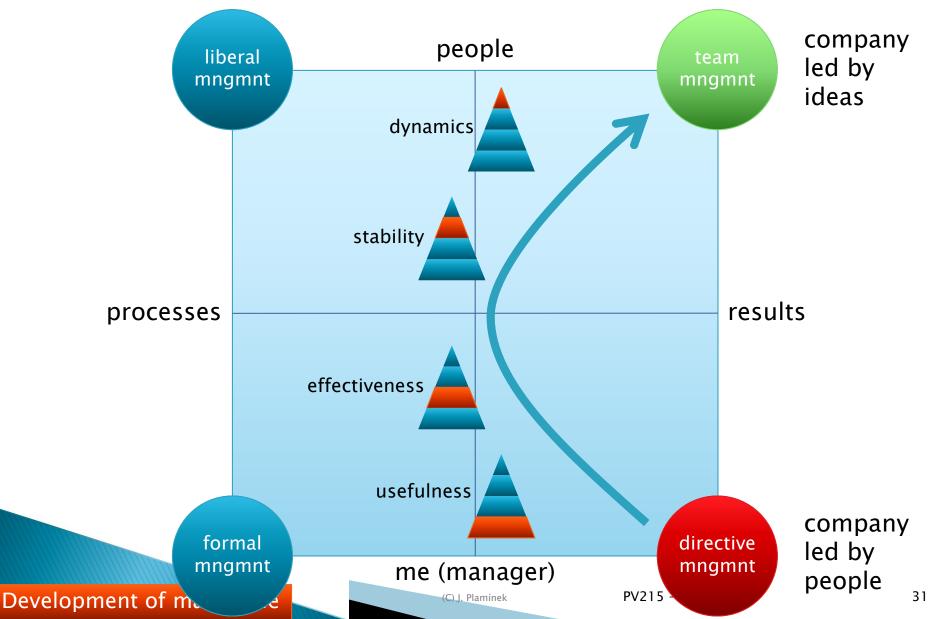
- Leader, manager, worker are roles
- Roles have not be confused with persons
  - as well as human resources



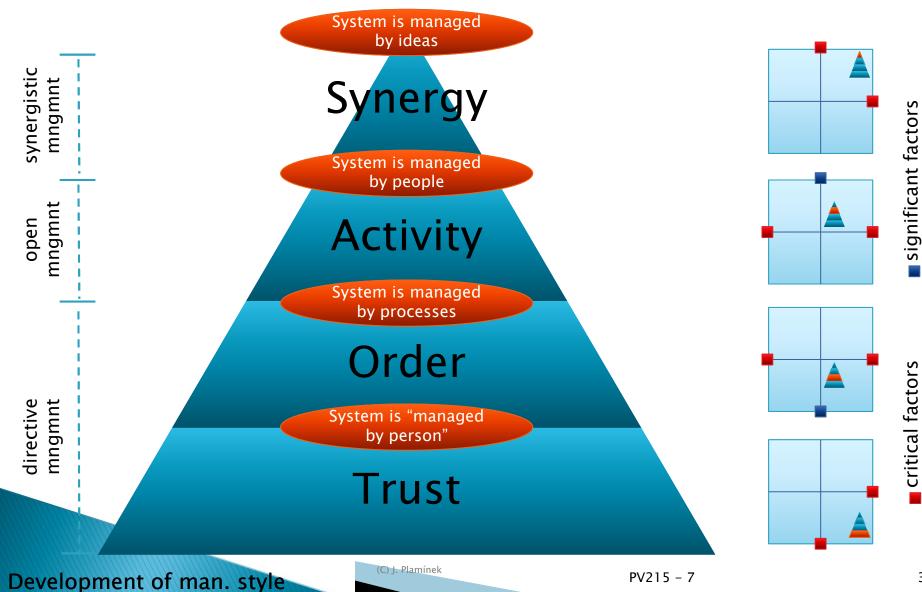
#### **Company management**

- It is about synergy among leaders, managers and workers
- To lead well is about doing right things
- To manage well is about doing things in right way

#### **Development of managerial style**



# Pyramid of Management



### Summary

- Key roles
  - leader, manager, worker
  - do not confuse roles with persons
  - company management is about achieving synergy among players of aforementioned roles
- Development of managerial style
  - there is no optimal managerial style
  - it has to be chosen and changed to reflect the state (ideally maturity) of a company