Management by Competencies

Company management

Synergistic company culture







Company culture

The company driven by ideas

- It is necessary to "decompose" the ideas
- Motivation is the basement for listening ideas
- Different people are willing to wait different time
- Motivation must be designed for concrete position

The road of ideas



Political barriers

Fight for the

- Power
- Influence
- Money

Support of the high management is the key to vitality

Processes

- All processes must be done for OUTPUT
- Output is giving the money and profit
- Limit the power of OPE and Controlling
 - Administration
 - Forms filling
 - Other non productive tasks
- But it is need to have feedback!!!

Management of the processes

- Needs to be separated from the sources
- Only one owner of the problem (project manager)
- At last one more level of the sub-process
 - More levels adds more problems
 - More levels needs more owners
 - The space for non-profit tasks

Management of the (re)sources

- As many levels as necessary
- Each manager should have at last 5 subordinates
- Manager is the keeper of the human resources
 - Coach
 - Trainer
 - Consultant

Human (re)sources in MbC

Three types of HR

Quality

•What we are

• Can not be changed, only accepted

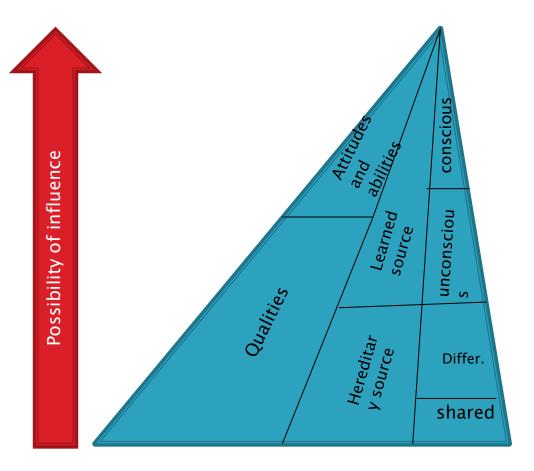
Attitude

·What we believe in and what we want

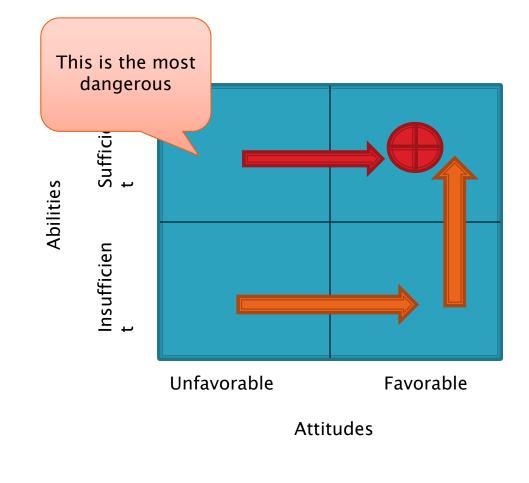
Abilities

·What we know and what we have learned

Suggestibility of human resources



Strategy of HR development



Management of HR in MbC

- The target is not to exhaust the sources
- The management of HR must be
 - Efficient
 - Effective
- The potential and the performance need to be in a harmony
- The goose can produce the golden eggs till it lives

Pyramid of culture



Definition



- The basement of the pyramid
- Company perspective:
 - Definition of the main ideas and goals
- Employee's perspective
 - Understanding what company wants from me

Orientation



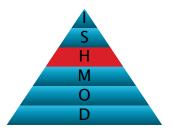
- Description of ideas
- Company perspective:
 - Describing of the meaning of ideas and goals
- Employee's perspective
 - I understand what company wants from me
 - I know what does it mean

Motivation



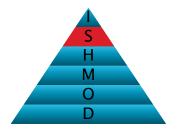
- Getting the desire to cooperate
- Company perspective:
 - What we are offering to the cooperation
- Employee's perspective
 - I understand what company wants from me
 - I know what does it mean
 - I am curious about cooperation and knowing more
 - I want to stay (loyalty)

Habilitation



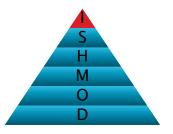
- Skills improvement
- Company perspective:
 - Sharing know how, giving more knowledge
- Employee's perspective
 - I understand what company wants from me
 - I know what does it mean
 - I am curious about cooperation and knowing more
 - I know more now

Synergetization



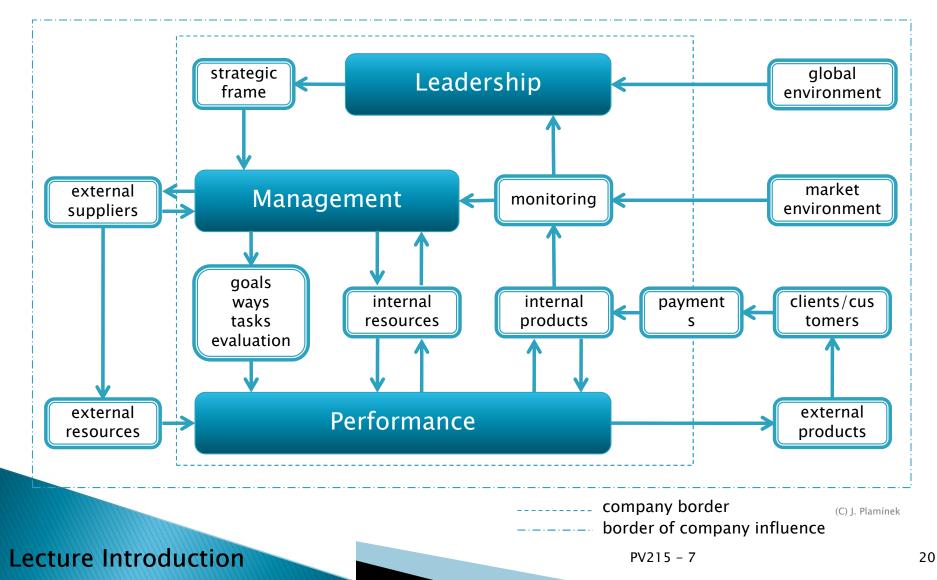
- Synchronizing with the team
- Company perspective:
 - Organize work in synergy brings positives
- Employee's perspective
 - I understand what company wants from me
 - I know what does it mean
 - I am curious about cooperation and knowing more
 - I know more now
 - I know how I can contribute to my team

Integration

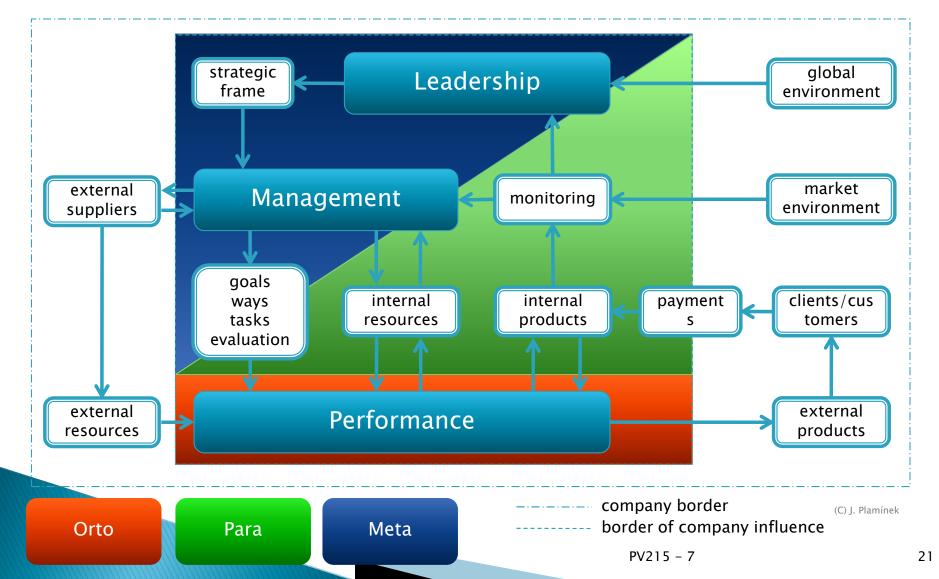


- Unification of ideas
- Company perspective:
 - We focus to work, not to the conflicts
- Employee's perspective
 - I understand what company wants from me
 - I know what does it mean
 - I am curious about cooperation and knowing more
 - I know more now
 - I know how I can contribute to my team
 - I know how I can develop my potential in the company

Functional company structure



Functional company structure



Key roles in Enterprise





Leaders

Managers

Workers

Key Roles in Enterprise

Role of Leader



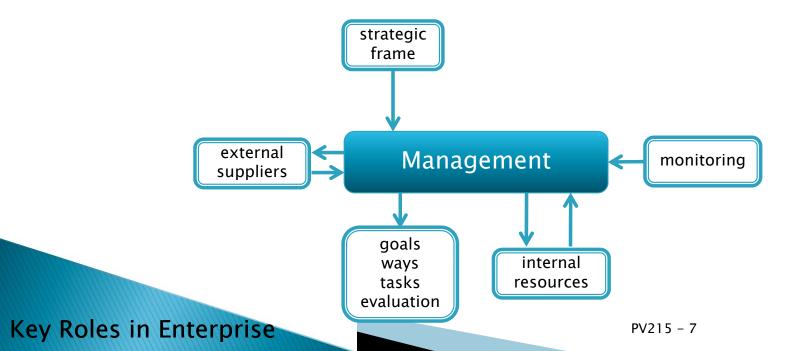
- Leaders continuously
 - receive and evaluate of information to reveal new opportunities or threats
 - generate and formulate new ideas
 - define strategic frame and convince other people of its meaning



Role of Manager

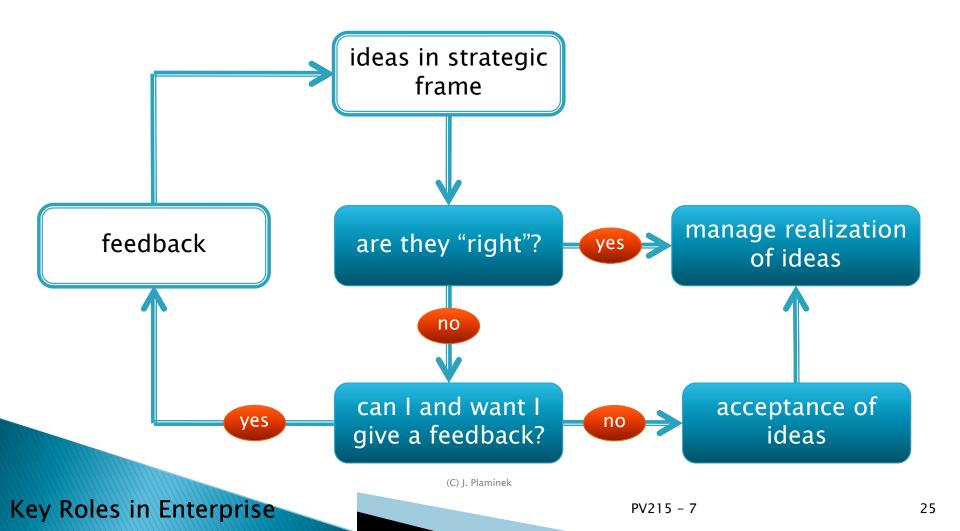


- Manager has to continuously
 - understand and accept the strategic frame
 - define consequent requirements
 - explore and develop possibilities
 - effectively communicate with monitoring system



To Understand and Accept the Strategic frame



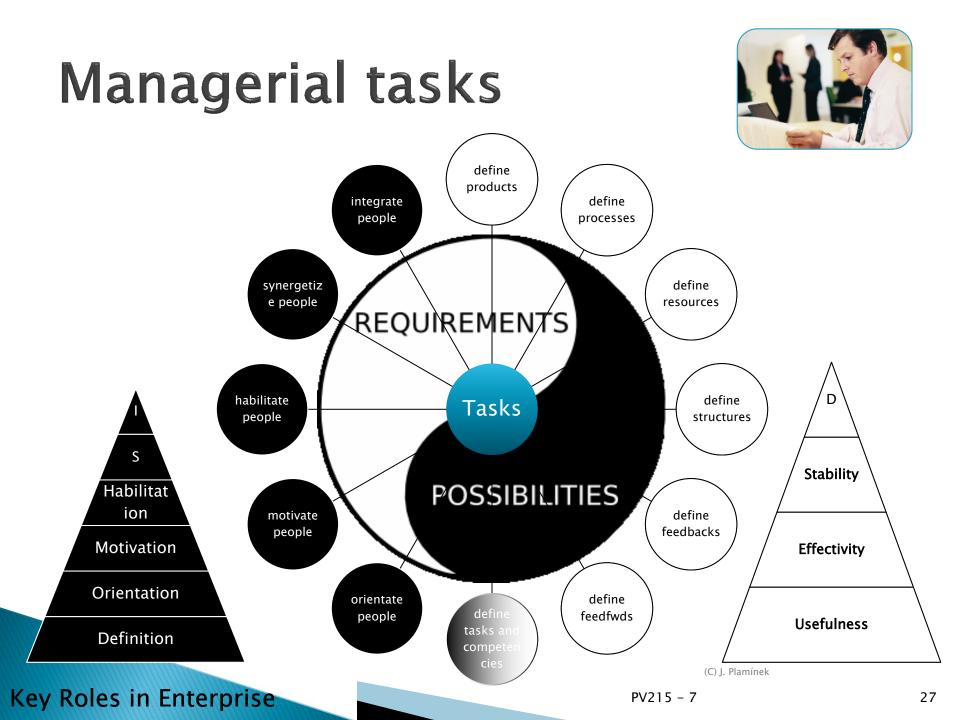


To communicate with monitoring system



- To receive and evaluate information from monitoring system
 - to be able to consider if changes in goals or ways are necessary and make consequent decisions
- Monitoring system has to supply relevant information on what is happening
- Communication has to be duplex





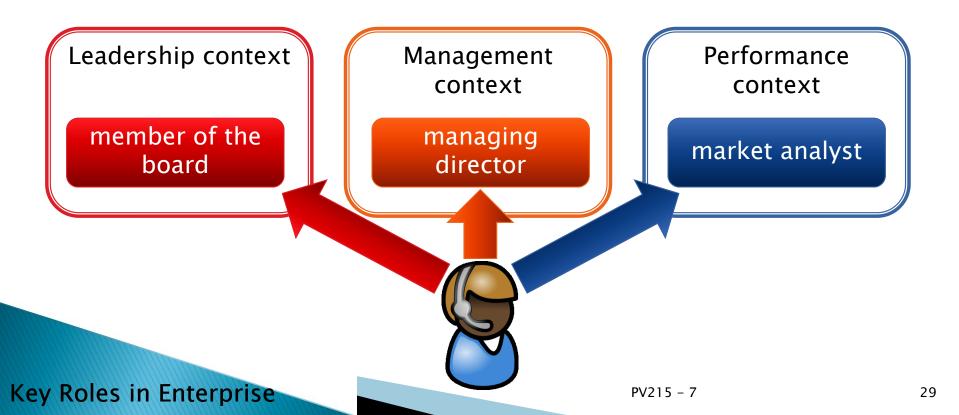
Role of Worker



- Workers
 - achieve goals and performs tasks directly
 - transforms directly inputs to outputs while consuming resources
 - material
 - human
 - corporate ideas
 - ought to be bearers of
 - special knowledge and skills (abilities) needed for accomplishment of assigned tasks
 - abilities to understand task submissions

Roles and People

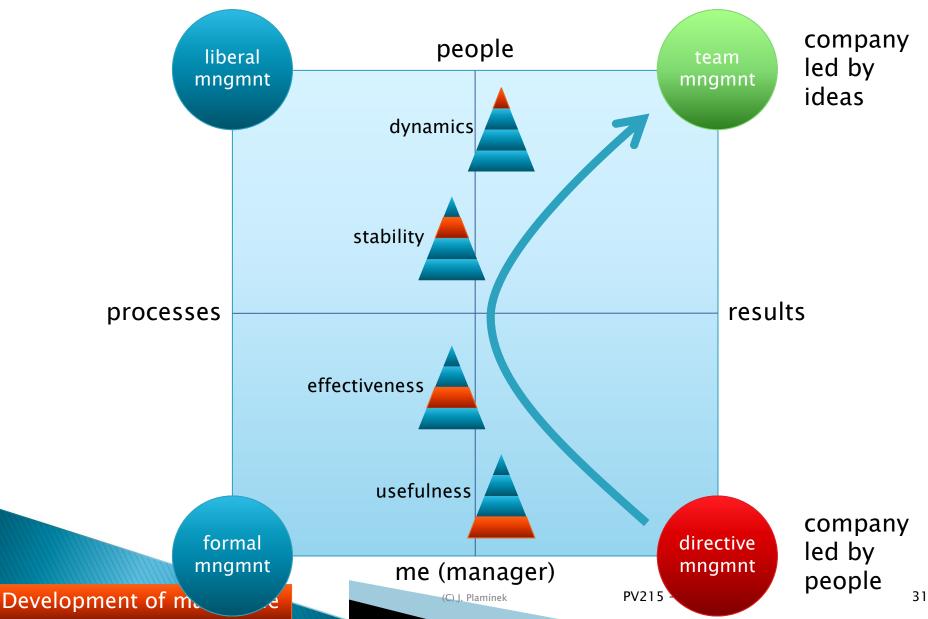
- Leader, manager, worker are roles
- Roles have not be confused with persons
 - as well as human resources



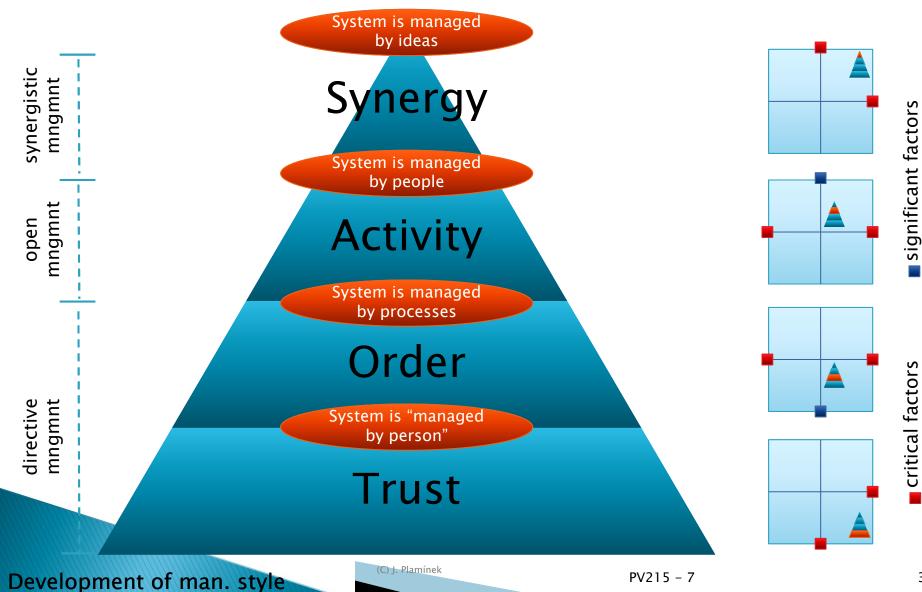
Company management

- It is about synergy among leaders, managers and workers
- To lead well is about doing right things
- To manage well is about doing things in right way

Development of managerial style



Pyramid of Management



Summary

- Key roles
 - leader, manager, worker
 - do not confuse roles with persons
 - company management is about achieving synergy among players of aforementioned roles
- Development of managerial style
 - there is no optimal managerial style
 - it has to be chosen and changed to reflect the state (ideally maturity) of a company