# Process modeling II

PV207 – Business Process Management Spring 2024

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## Lecture overview

- From L1 to L2
- L2: timing precision
- BPMN 2.0 Level 2:
  - $\circ$  Subprocess
  - Activity call
  - Events
    - Messages
    - Signals
    - Errors
    - Escalations
  - Gateways
  - BPMN 2.0 summary

## Information sources

- BOOK: BPMN method and style / Bruce Silver
  - ISBN:9780982368107, Library FI, Amazon 33\$
- BPMN 2.0 poster
  - <u>http://www.bpmb.de/images/BPMN2\_0\_Poster\_EN.pdf</u>
- Signavio modeler academic licence
  - http://academic.signavio.com/p/login
- BPMN official OMG website
  - <u>http://www.bpmn.org</u>

# BPMN 2.0: from L1 to L2

#### • Level 1

- Flowcharting
- Business experts <=> analysts/developers
- The goal is to express simple activity sequences
- Minimum of nesting and interprocess interactions
- Simple events only
- Level 2
  - Analytical BPMN model
  - Process analysts <=> Process developers
  - Precise activity execution timing
  - Subprocess nesting and interprocess interactions
  - Events and signals, exception handling

# Level 2: timing precision

- Each activity has exact start and completion
- Service task
  - Starts immediately when reached
  - Being performed immediately and completed
- User task
  - Starts immediately when reached
  - Being performed once user open it in a "worklist" = task "claim"

#### **Activity states**

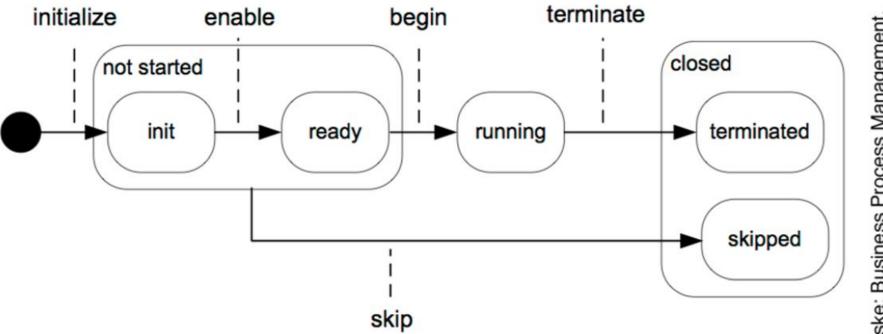
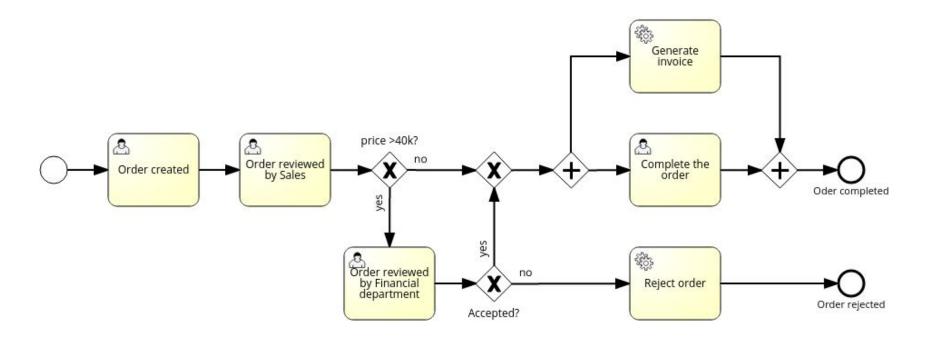


Fig. 3.9. State transition diagram for activity instances

Springer-Verlag Berlin Heidelberg 2012, 2007 M. Weske: Business Process Management, 0

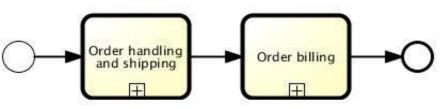
# Level 2: timing precision example

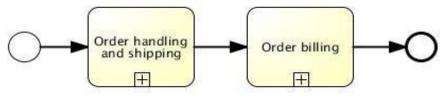


# **Subprocess vs Call activity**

- Subprocess
  - Expandable (nested) part of the process
  - Defined inside process
  - Nested for better readability

- Activity call
  - Call of global task or process
  - Defined as a separate process, then imported
  - Reusable in other processes



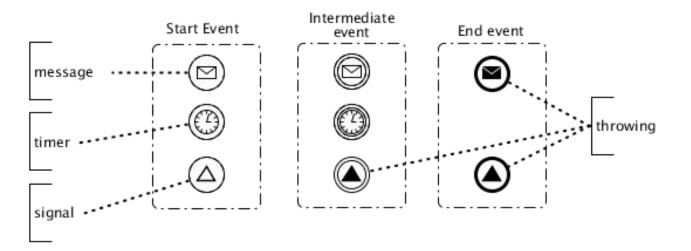


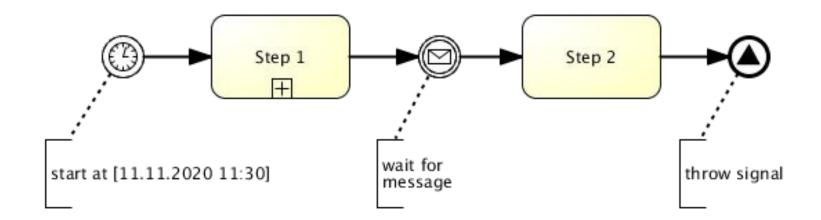
# **Event types: Basic types**

#### • Start events

- Event initiate process/subprocess
- One (or more in very special cases)
- Always catching
- Intermediate events
  - Occur during process
  - Can be throwing or catching
- End events
  - Occur at the end of process flow
  - Always throwing
  - End affect only one branch (except Terminate)

## **Event types - Examples**



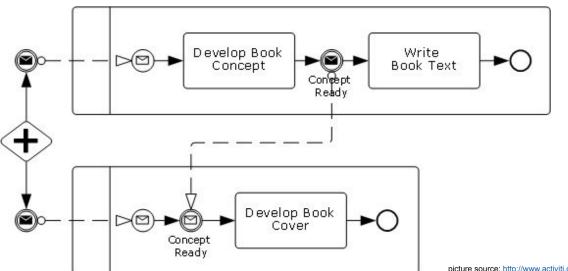


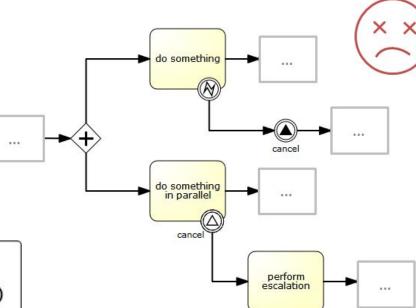
	Events	Start			Intermediate				End
<b>Events</b> Downloaded from:		Top-Level	Event Sub-Process Interrupting	Event Sub-Process Non-Interrupting	Catching	Boundary Interrupting	Boundary Non- Interrupting	Throwing	
http://frapu.de/blog/index.php?m=07&y=09&d=01&entry=entry090701-211320	None: Untyped events, indicate start point, state changes or final states.	$\bigcirc$			       			$\bigcirc$	Ο
	Message: Receiving and sending messages.		$\square$		$\bigcirc$	$\bigcirc$			
	Timer: Cyclic timer events, points in time, time spans or timeouts.	$\bigcirc$	$\bigcirc$	Ó	$\bigcirc$	$\bigcirc$	Ô		
	Escalation: Escalating to an higher level of responsibility.	     	$\bigcirc$	$(\widehat{\mathbb{A}})$	     				$\oslash$
	<b>Conditional:</b> Reacting to changed business conditions or integrating business rules.								
	Link: Off-page connectors. Two corresponding link events equal a sequence flow.	     	     		$\bigcirc$	       +		$\bigcirc$	
	Error: Catching or throwing named errors.		$\bigotimes$	     	     	$\oslash$			$\bigotimes$
	<b>Cancel:</b> Reacting to cancelled transactions or triggering cancellation.	     	     	     	     	$\bigotimes$			$\otimes$
	Compensation: Handling or triggering compensation.				     				
	<b>Signal:</b> Signalling across differ- ent processes. A signal thrown can be caught multiple times.	$\bigcirc$	$\bigcirc$	$(\widehat{\bigtriangleup})$	$\bigcirc$	$\bigcirc$			
	Multiple: Catching one out of a set of events. Throwing all events defined	$\bigcirc$	$\bigcirc$		$\bigcirc$	$\bigcirc$			
	Parallel Multiple: Catching all out of a set of parallel events.	(+)	(+)	$(\widehat{\mathbb{G}})$	$(\mathbf{F})$	$(\mathbf{F})$			
	<b>Terminate:</b> Triggering the immediate termination of a process.								

#### Event types: Catching vs. Throwing

#### Throwing

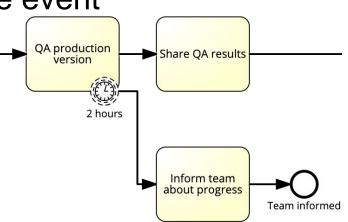
- Emits the event
- Flow continues immediately
- Catching
  - Catch the event
  - Flow waits for the event





#### Event types: Interrupting vs non-interrupting

- Interrupting
  - Standard process flow is interrupted
  - Flow is directed through the event
- Non-interrupting
  - Standard flow continues normally
  - Parallel flow is directed through the event



Subprocess B

Subprocess A

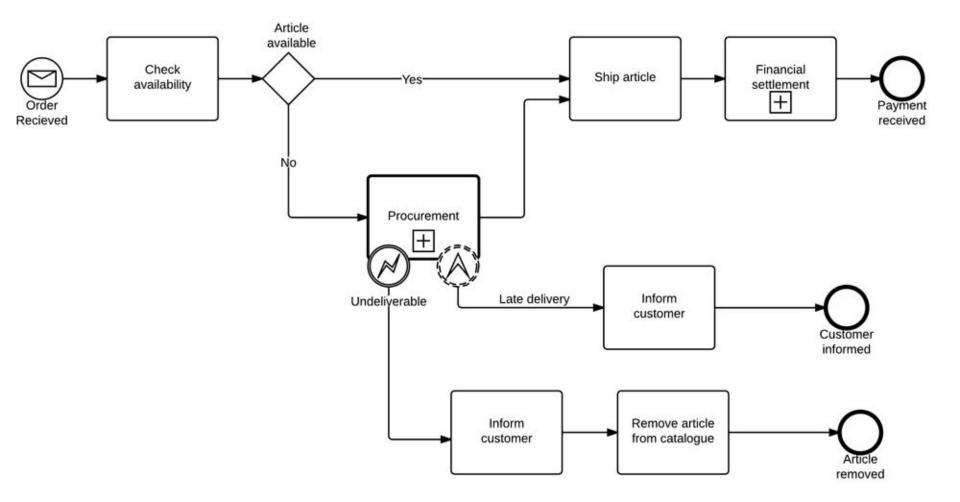
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Handle Timeout

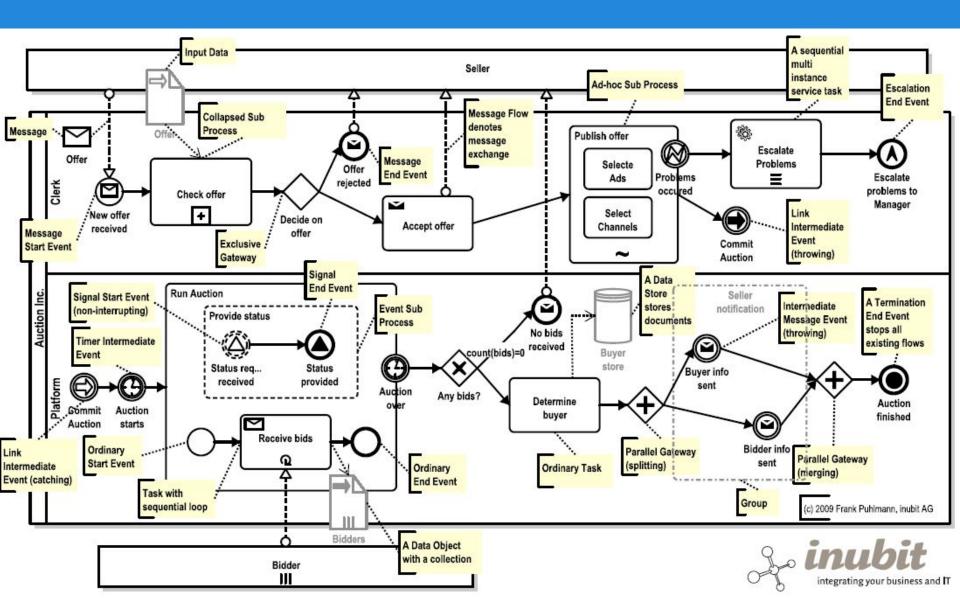
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#### Event types: Interrupting vs non-interrupting



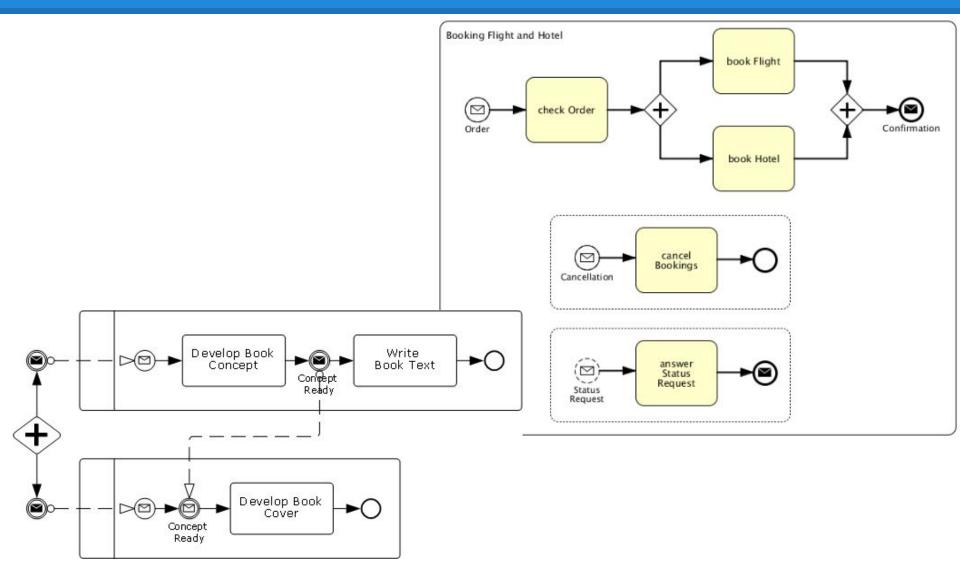
# Break



#### Event semantics: Messages

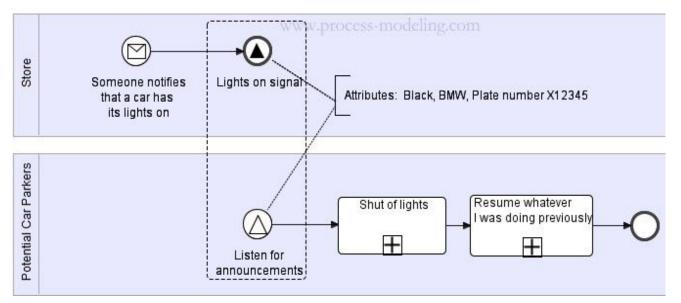
- Message represents a message send by external entity ~ Pool
  - Messaging is for interprocess communication
  - $\circ$   $\,$  Inside the process use sequence flow instead
- Message does not have to be JMS, SOAP etc. but it can be fax, mail, SMS etc.
- A Message can be received and start process
- A message can occur as intermediate event
- A message can be sent at the end of process

#### **Event semantics: Message - examples**



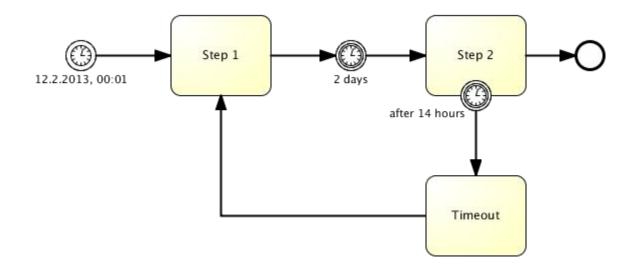
#### Event semantics: Signals

- Signal is similar to message, except
  - Is not addressed to any particular consumer
  - Entity producing signal does not "care" who is listening
  - Many instances of the same process can consume it
  - Good for loosely coupled communication
  - Signals are used often inside one process, messages not



#### **Event semantics: Timer**

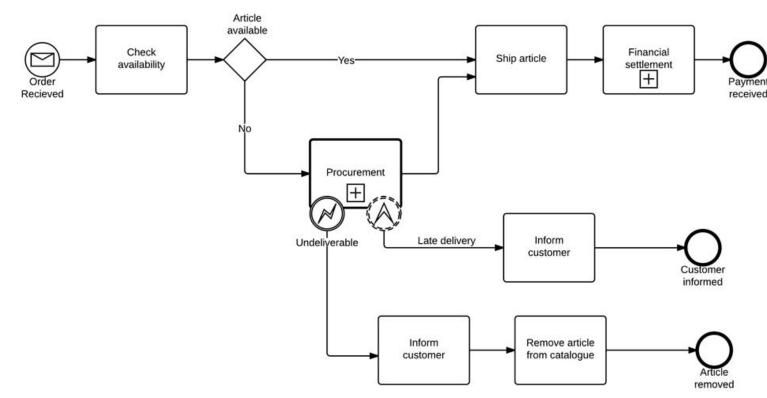
- Cyclic events
- Points in time
- Timeouts



#### Event semantics: Escalations

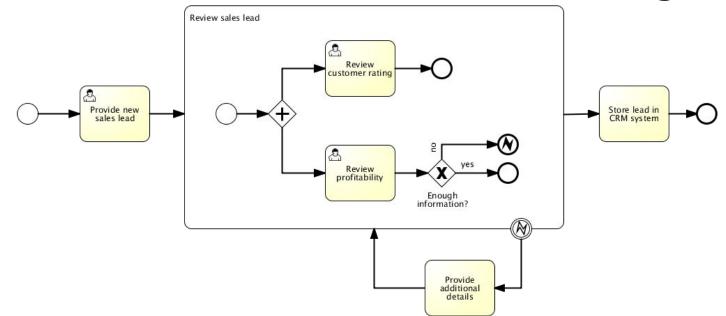


- Handling unusual but expected behaviour
  - Corrective actions (interrupting)
  - Additional steps to be done in parallel (non-interrupting)



#### Event semantics: Errors

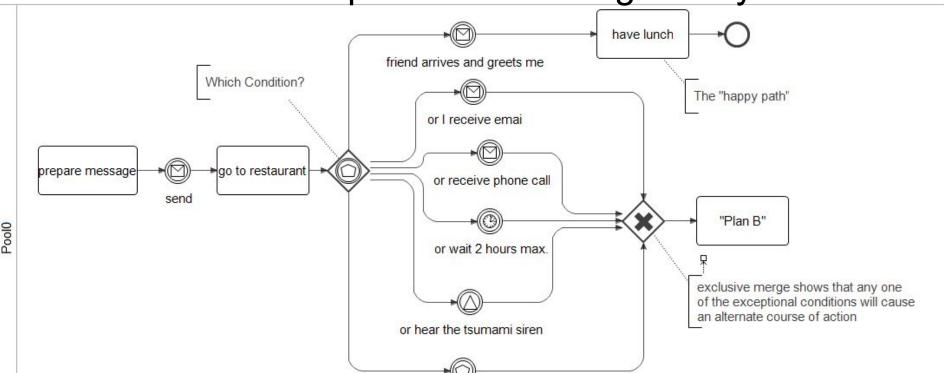
- Used for serious problem in process
- Throw catch mechanism
  - Always interrupting
  - Always boundary event
- There should be some error handling actions



# **Event-based gateway**



- Event-based gateway
  - Branching based on event, only one triggered
  - Different semantics branched according to event that is placed after the gateway



# Multi-instance and Loop activity

• Multi-instance

Loop

 Shortcut for a number (dynamically defined) of the same activities that run in parallel or in series.

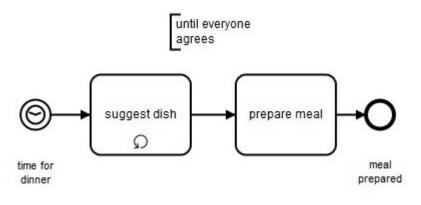
Shortcut for a repeating

one activity until a

condition is met.







## What is in not covered here

- Transactional events
  - Compensations
  - Cancellations events
  - Rollbacks
- Other diagrams covered in BPMN 2.0 specs
  - Choreography diagrams
  - Conversation diagrams

# FIN Questions?

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