On The Evolution of User Interfaces

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- Martin Dostál
- Ph.D. in computer science
- Human Factors Scientist at Honeywell
 - UI/HMI validations and studies, statistics and data analysis, eyetracking, UI/HMI design and meta-design, mentoring
- 10+ years in academia (UPOL); humancomputer interaction, software development, machine learning and artificial intelligence



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- history and evolution as a background
- demonstration of the most influential systems
- identify and explore principles behind modern graphical user interfaces
- what constitute graphical user interfaces these days
- quick look at some great ideas not present in GUIs these days
- we are faced with operational blindness

WHAT IS THE ESSENCE OF GRAPHICAL USER INTERFACES?

- direct control
- metaphors versus technical implementation
- no interactivity
- character I/O, punch cards...
- system-centered design

Memex

- Memex (Memory+Index)
- Vannevar Bush
- "As We May Think", 1945
- a concept "only"
- a desk with peripherals
- data oriented
- hypertext, searching, data association
- image processing



source: http://maidig.wordpress.com

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Sketchpad

- 1963, Ivan Sutherland
- first interactive system
- first object oriented system
- first graphics oriented system
- CAD (Computer Aided Design) archetype



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- canvas as a paper metaphor
- elements as prototype objects
- system controlled by
 - buttons (actions)
 - light pen (objects)
- intelligent interpretation of user input
- vector based
- object manipulation

Video: <u>www.youtube.com</u>

Video: <u>www.youtube.com</u>



On-Line System (NLS)

NLS

- Douglas Engelbart,1968
- human augmentation
- text oriented
- canvas in a full screen window
- one window at time
- vector oriented
- hypertext
- groupware
- three button mouse
- cursor
- chord keyboard

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XEROX

- Xerox Parc, 1978
- inspired by NLS, but many new ideas
- first bitmap oriented system (606x808)
- Ethernet



- office system
- task oriented
- could be considered as first system with GUI, but without consistent user interface
- multi window system
- both graphical and textual interfaces
- WYSIWYG output
- modal control

Xerox Alto - software



READY: Select operand or type command Last command was LOOK {A_substa...!_way} {Computer... }XEROX}

Personal Distributed Computing The Alto and Ethernet Software

Butler W. Lampson Digital Equipment Corp. Systems Research Center

Abstract

Log

The personal distributed computing system based on the Alto and the Ethernet was a major effort to make computers help people to think and communicate. A complex and diverse collection of software was built to pursue this goal, ranging from operating systems, programming environments, and communications software to printing and file servers, user interfaces, and applications such as editors, illustrators, and mail systems.

1. Introduction

A substantial computing system based on the Alto [Thacker et al.

Computer Science Laboratory Xerox Palo Alto Research Center 3333 Coyote Hill Road Palo Alto, California 94304

XEROX

Glen J. Culler 608 Litchfield Lane Santa Barbara, CA 93109

Dear Glen:

This is a follow-up to earlier correspondence you received from Alan Perlis regarding the ACM Conference on the History of Personal Workstations. As you know, the conference is scheduled for January

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- 1981, 17.000 \$, dedicated for office usage
- highly innovative in terms of user interfaces
- document-centric system
- desktop metaphor
- object oriented at user level
- consistent graphical user interface
- controlled by keyboard and two button mouse

APP-CENTRIC US. DOCUMENT CENTRIC APPROACH Video: <u>www.youtube.com</u>

Video: www.youtube.com



Video: www.youtube.com



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physical keyboard - ol

- physical keyboard object manipulation
- virtual keyboard

Xerox Star

- drag-and-drop archetype
- minimalist approach
- split windows
- progressive disclosure
- modal cursor
- object oriented, object-action paradigm
- property sheets (overlapping)
- pull-down menu archetype

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Xerox Star

- first application of user-centered design
 - "design then code"
 - prototyping
 - task models and analysis
 - iterative approach
- user studies
- user interface design with strong visual considerations







Honeywell

Apple

- Apple II (1977)
- personal computer
- no GUI in modern sense
- games, simple office software





- developed from 1979
- on market 1983, 10.000 \$
- Lisa Office System
- system opened for third party applications, but ...
- strongly influenced by Xerox
- commercial disaster

Apple Lisa – innovations

freeform windows

- pull-down menu, disabling menu items
- drag-and-drop
- trash
- one button mouse
- double-click :(



Honeywell

- document centric
- applications at sideline (no "Quit", but "Set Aside" instead, no "New" – Stationery Pad)
- direct manipulation
- modality minimization
- OS X dashboard



- Macintosh, 1984, 2.500 \$
- personal computer
- commercial success
- UI based on Lisa
- technical implementation completely different from Lisa
- no multitasking until 1987
- Macintosh Human Interface Guidelines - first HIG (1992)



Macintosh

[This document was written before the Macintosh project was operating under that name, and was still called "Annie". This note was written as an observer at that time not directly involved in the project. (Comments in brackets have been added on Oct. 11 79)]

This is an outline for a computer designed for the Person In The Street (or, to abbreviate: the PITS); one that will be truly pleasant to use, that will require the user to do nothing that will threaten his or her perverse delight in being able to say: "I don't know the first thing about computers," and one which will be profitable to sell, service and provide software for.

You might think that any number of computers have been designed with these criteria in mind, but not so. Any system which requires a user to ever see the interior, for any reason, does not meet these specifications. There must not be additional ROMS, RAMS, boards or accessories except those that can be understood by the PITS as a separate appliance. For example, an auxiliary printer can be sold, but a parallel interface cannot. As a rule of thumb, if an item does not stand on a table by itself, and if it does not have its own case, or if it does not look like a complete consumer item in [and] of itself, then it is taboo.

If the computer must be opened for any reason other than repair (for which our prospective user must be assumed incompetent) even at the dealer's, then it does not meet our requirements.

Seeing the guts is taboo. Things in sockets is taboo (unless to make servicing cheaper without imposing too large an initial cost). Billions of keys on the keyboard is taboo. Computerese is taboo. Large manuals, or many of them (large manuals are a sure sign of bad design) is taboo. Self- instructional programs are NOT taboo.

There must not be a plethora of configurations. It is better to offer a variety of case colors than to have variable amounts of memory. It is better to manufacture versions in Early American, Contemporary, and Louis XIV than to have any external wires beyond a power cord.

And you get ten points if you can eliminate the power cord.

Any differences between models that do not have to be documented in a user's manual are OK. Any other differences are not.

It is most important that a given piece of software will run on any and every computer built to this specification. There must be no differences between machines whether in terms of I/O, speed, memory size, configuration, or possible accessories.

source: Jef Raskin, "Design Considerations for an Anthropophilic Computer" (28–29 May 1979)-- in "The Macintosh Project: Selected Papers from Jef Raskin (First Macintosh Designer), Circa 1979," document 4, version 1. Location: M1007, Apple Computer Inc. Papers, Series 3, Box 10, Folder 1

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Honeywell

IBM PC

- cheap and open platform
- late rise
- bottlenecks
- textual interfaces, MS-DOS



- VisiCorp, 1983
- first GUI environemt for PC
- MS DOS app
- multitasking
- CGA graphics (640x200)
- resources demanding
- office apps (VisiCalc first spreadsheet)

- consistent GUI
- widnows
- more text at the expense of graphics



- developed since 1981
- announced 1983
- introduced 1985, 99 \$
- consistent GUI
- multitasking
- file oriented vs object oriented
- application centric approach

Honeywell

- strong text orientation
- split windows
- no desktop (until Win95)
- no standard dialogs...



• Windows 2.0

- overlapping windows
- Windows 3.1 (3.0., 3.1. NT)
 - system dialogs
- Windows 95
 - files as icons, still not objects
 - long file names
 - desktop
- Windows Vista
 - Ribbon Interface (Office 2007)
- Windows 8
 - Metro, Tiles

Operating system for Macintosh/Mac

- Mac OS (1984-2001)
 - System 7 (1991) colorized UI
- Mac OS X (since 2001)
 - completely new OS
 - NextStep
 - similar, but not the same interface



Lessons learned?

martindostal@me.com

http://dostal.wserver.cz