# Marketing Time

or rather Online Marketing Time

or even better Digital Marketing Time ,-)

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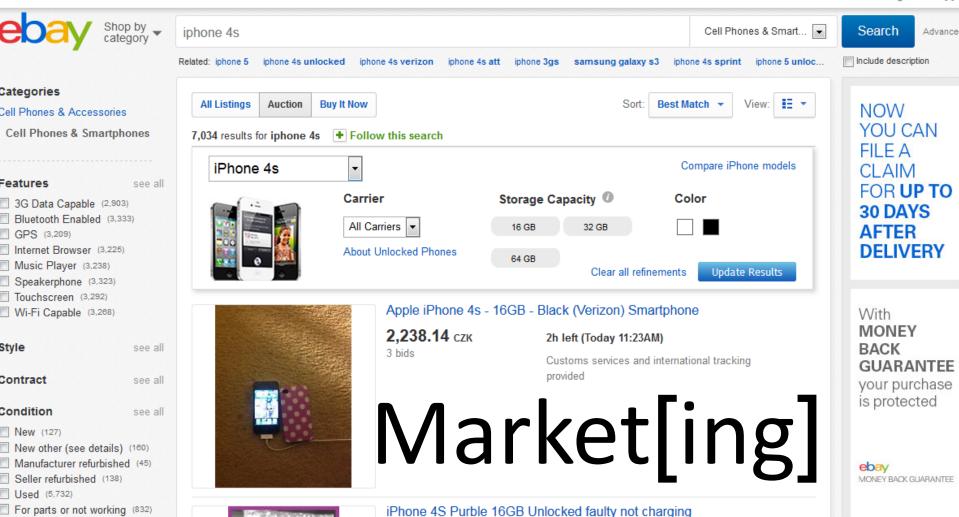
## What will we talk about

- Market
- Marketing abouts
- Business decision making What, How For Whom
- Marketing Process
- General Marketing Disciplines

- Online Marketing
  - Social Media
  - AdWords
  - PR Blogs Forums
  - SEO & Content Marketing
  - Display
  - Email Marketing
  - Analytics and Research
- Key Takeaways

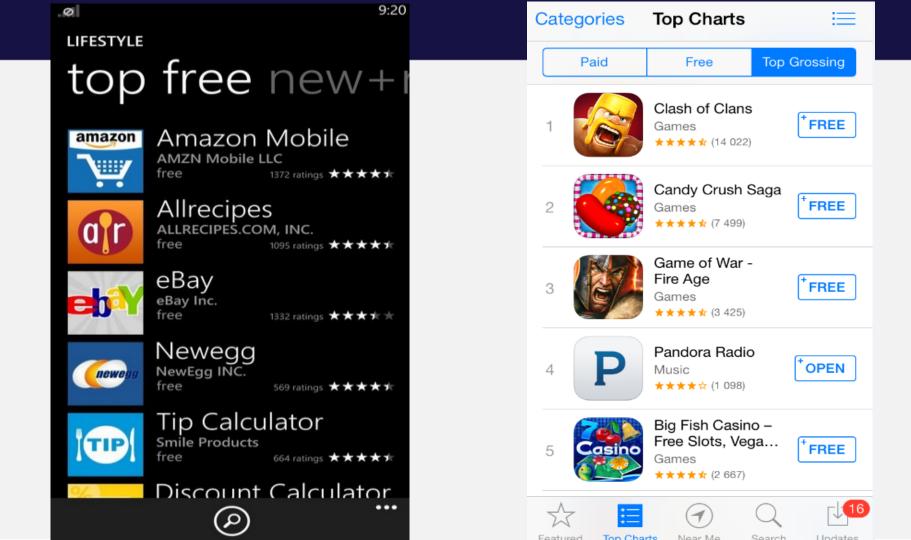






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Google Search

I'm Feeling Lucky

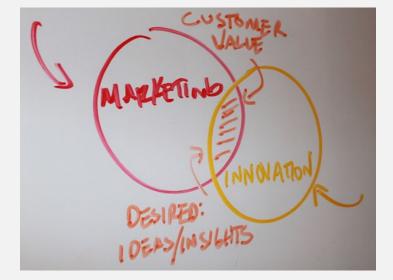
# Market[ing]

- <!doctype html><html><head><meta http-equiv="X-UA-Compatible" content="IE=8"><meta http-equiv="content-t content="text/html; charset=UTF-8"><title>Google</title><script>window.google=
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## "Business has only two functions – marketing and innovation."

Milan Kundera

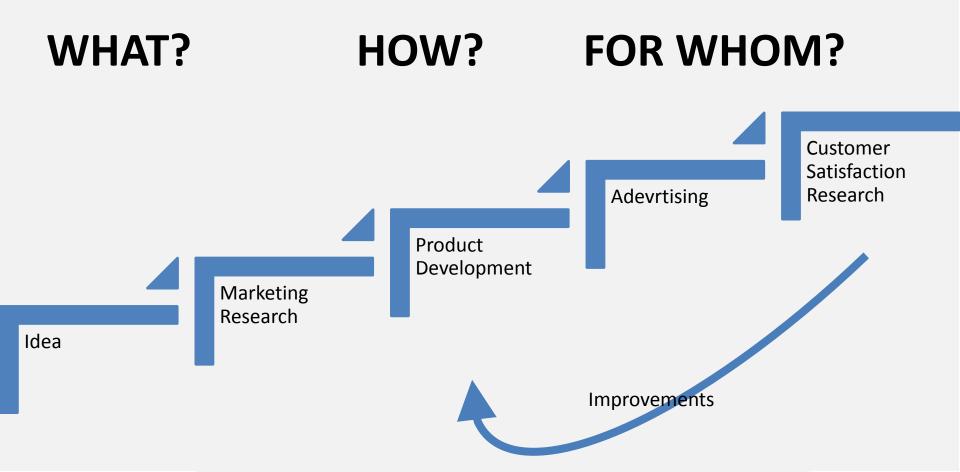


## WHAT? HOW? FOR WHOM?



## WHAT? HOW? FOR WHOM?

### **Marketing Abouts – Marketing Process**



## **Online Marketing**

## **Online Marketing**

## **Online Marketing - Categories**



## **Online Marketing - Categories**

- Social Media
- AdWords
- PR Blogs Forums
- SEO Content Marketing
- Display
- Email Marketing
- Analytics and Research

## **Online Marketing – SM & AdWords**

- Social Media
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## **Online Marketing – PR – Blogs - Forums**

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## **Online Marketing – PR – Blogs – Forums**



## **Online Marketing – PR – Blogs – Forums**

- PR stay in touch with journalists, editors and bloggers
- Forums be active and ready to help



Blog - have one on your website, write regularly, be relevant, fresh and interesting

Successful content – how to get there:

- Pick your topic
- Make a research before you start
- Write your own way

Blog - topics that people usually like to read

- Guides/Tutorials/How To's
- Lists "Top Ten Places to find your Remote Control!"
- Contests/awards
- Answers to FAQ's
- Reviews
- "Web gemologist" reposting blogs in meaningful lists
- Success Stories/Failures (case studies)

## **Online Marketing – PR – Blogs – Forums**

- Predictions
- Interviews or guest blog
- Checklists (purchase, processes...)
- Research results (hard to obtain)
- Recycling own content (press releases, newsletters...)

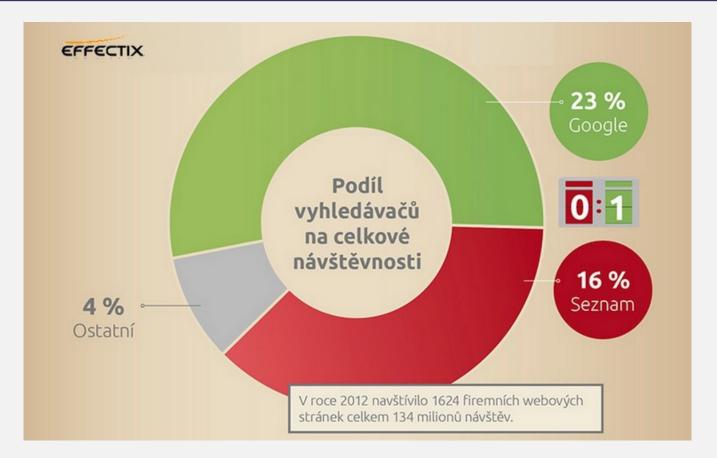
## **Online Marketing – SEO – Content Marketing**

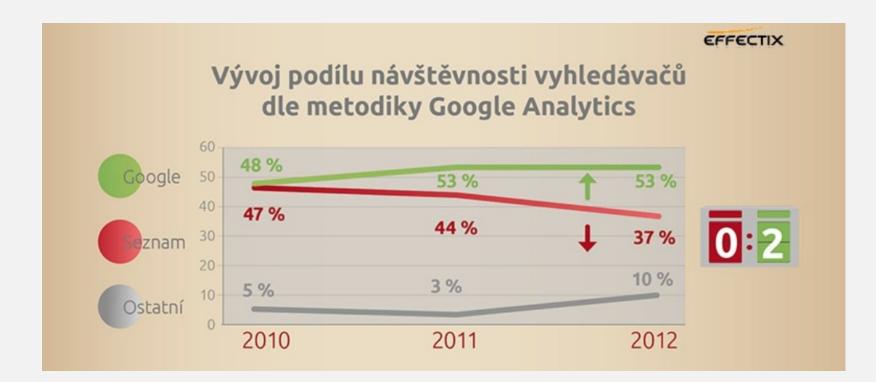
- Social Media
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## **Online Marketing – SEO – Content Marketing**



### **Online Marketing – SEO – Content Marketing**





Web	Ads related to boty ①	Ad
Images	Značkové boty   MALL.cz www.mall.cz/Znackove-boty	
Maps	Dámské a pánské značkové boty. Výrazné slevy + rychlé dodání!	Sle
Videos	337 people +1'd or follow MALL.CZ Novinky - Výprodej - slevy až 70% - Nově - bundy, kabáty - Značkové doplňky	Vy
News		B
Shopping	Buty - Ostrava - 12.12   smsticket.cz www.smsticket.cz/	Ch
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	Boty značky F&F   ffmoda.com	<u>S</u>
Třebíč Change location	www.ffmoda.com/cz Obujte se podle poslední módy se značkou F&F za přijatelnou cenu! Nový vánoční speciál magazín F&F - Inspirace na dárky v F&F	Va Ho
	Novy vanochi special magazin F&F - inspirace na darky v F&F	Da
Show search tools	Boty, Dámské boty, pánské boty, obuv, obuv obchod - botyk.cz www.botyk.cz/ - Translate this page Boty, obuv, internetový obchod – značkové boty. Nejnižší ceny, největší výběr. Boty	Mo a c
	Bronx, Diba, Blink, Camora, Szmidt a jiné. Kozačky, jehly, polobotky Dámská obuv - Sandálky - Výprodej - Lodičky, počet na stránce 100	B
	<u>Baťa - Obuv, <b>Boty</b>, Kabelky, Doplňky a Oblečení nakupujte on-line</u> www.bata.cz/ - Translate this page Velký výběr obuvi a doplňků, módní trendy a pověstný zákaznický servis. Rychlé	Ob svo
	doručení a bezplatné vrácení na každé prodejně Baťa.	Vý
	AKCE - DÁMSKÁ STYLOVÁ KOLEKCE - TRENDOVÁ KOLEKCE - Doplňky	ww Pro
	<u>Kvalitní kožené <b>boty</b> a obuv   Stroll obuv, a. s.</u> www.stroll-obuv.cz/ - Translate this page	výr
	Stroll obuv, a. s specialista převážně na koženou společenskou, vycházkovou dámskou a pánskou obuv.	Da dai Po
	Obuv Rejnok - kvalitní <b>boty</b> pro celou rodinu   <b>boty</b> -obuv.cz www.boty-obuv.cz/ - Translate this page	Ku
	Vyberte si zimní <b>boty</b> pro letošní sezonu za super ceny na <b>BOTY</b> -OBUV.CZ. V naší nabídce naidete trendy dámské kotníčkové <b>boty</b> , polokozačky i kozačky na	Pr ww

#### Ads 🛈

<u>Obuv za skvělé ceny.</u> www.najduto.cz/ Slevy na obuv až 90%. Vybírejte z nejlepších slev v okolí

#### Boty Macbeth www.slap.cz/boty-macbeth Chcete boty, jaké nosí Blink 182? Nabízíme všechny modely Macbeth.

#### Skateshop Swis-shop.cz www.swis-shop.cz/ Vans, Roxy, Burton, Dc, Volcom, Fox Horsefeathers, Dakine, Vše skladem

#### <u>Dámské **boty**</u> /ww.bonprix.cz/**boty**

Moderní **boty** za super ceny. Neváhej a objednej. bonprix - iť s me!

#### Boty

www.klingel.cz/ Obuv od KLiNGEL vás nadchne svou pohodlností a tvarem.

#### Výprodej sportovních bot www.monkeysports.cz/ Pro velký zájem jsme prodloužili výprodej - slevy až 80% trvají!

#### <u>Dámská obuv levně</u> damska-obuv.heureka.cz/ Porovnejte ceny různých prodejců. Kupte za nejnižší cenu na Heurece!

Prstové boty FiveFingers www.livecool.cz/



Web News

ews Images

More 
Search tools

About 647,000 results (0.31 seconds)

#### Google

www.google.com/ 
Google 
Search the world's information, including webpages, images, videos and more. Google has many special features to help you find exactly what you're looking ...

Videos

Maps

Sign in - Translate - Videos - Google Calendar

### Google Images www.google.com/imghp Google Google Google Images. The most comprehensive image search on the web.

#### In the news



## Official Gmail Blog: A new day for Google Calendar

Gmail Blog - 4 hours ago

Posted by Ian Leader, Product Manager Today we're introducing a brand new  ${\bf Google} \ldots$ 

Google has an all-new Calendar app for Android, and it's coming to the iPhone too The Verge - 3 hours ago

Google Just Released a Brand New Google Calendar App TIME - 3 hours ago

More news for google

#### **Google Translate**

## Google

Google

Internet company

Google is an American multinational corporation specializing in Internet-related services and products. These include online advertising technologies, search, cloud computing, and software. Most of its profits are derived from AdWords. Wikipedia

#### Full name: Google Inc

Customer service: +1 650-253-0000

Stock price: GOOG (NASDAQ) \$555.22 -3.86 (-0.69%) Nov 3, 4:00 PM EST - Disclaimer

#### CEO: Larry Page

Founded: September 4, 1998, Menlo Park, California, United States

Headquarters: Mountain View, CA

Founders: Larry Page, Sergey Brin

#### Recent posts on Google+

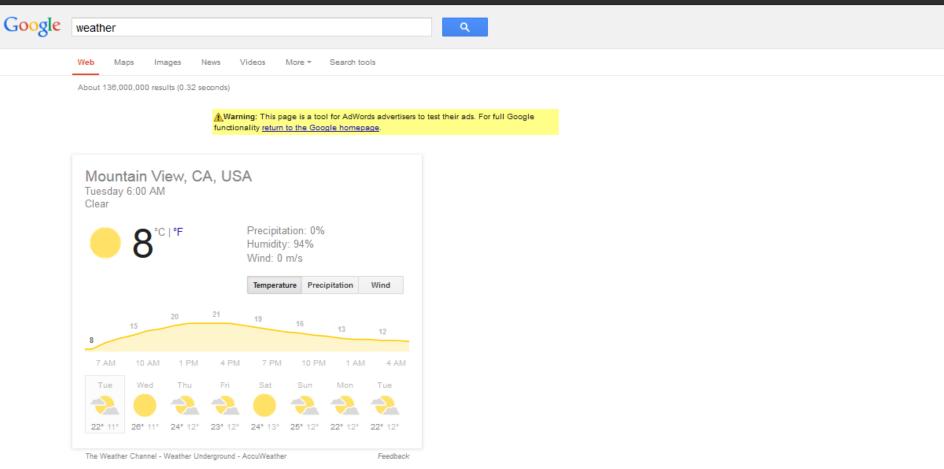


Google 5,857,746 followers • Shared publicly



From top issues to candidate voting records, check out what people are searching for leading into Election Day in the United States

Follow



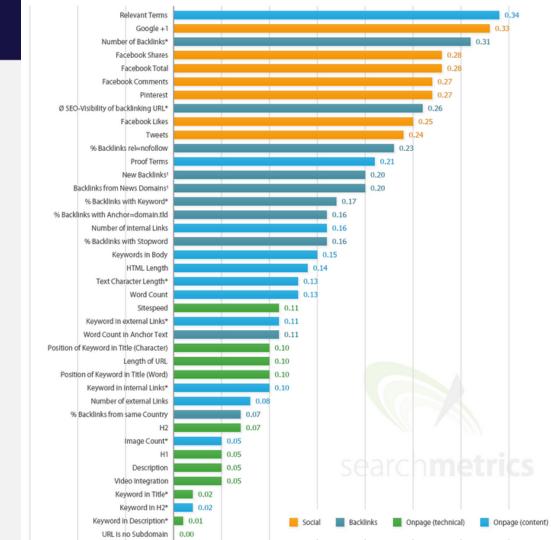
### National and Local Weather Forecast, Hurricane, Radar and ... www.weather.com/ -

The Weather Channel and weather.com provide a national and local weather forecast for cities, as well as weather radar, report and hurricane coverage.

## **Online Marketing – SEO**

## **Search Ranking Factors**

- Content relevancy
- External backlinks
- Social signals
- Internal backlinks
- Sitespeed



## **Content Relevancy**

- Relevant and interesting content optimized on relevant keywords
- <u>adwords.google.com/KeywordPlanner</u>
- www.wordtracker.com/
- www.ubersuggest.org/



## **Online Marketing – SEO – Content Marketing**

Keyword	Volume
about dog food	3,527
best dog food	3,177
best dry dog food	15,681
best grain free dog food	3,209
dog allergies food	2,512
dog food	8,817
dry dog food ratings	863
healthy dog food	2,569
homemade dog food	1,019
merrick dry dog food	908

Find out how much traffic you could be getting

CONTINUE YOUR RESEARCH

#### **Online Marketing – SEO – Content Marketing**

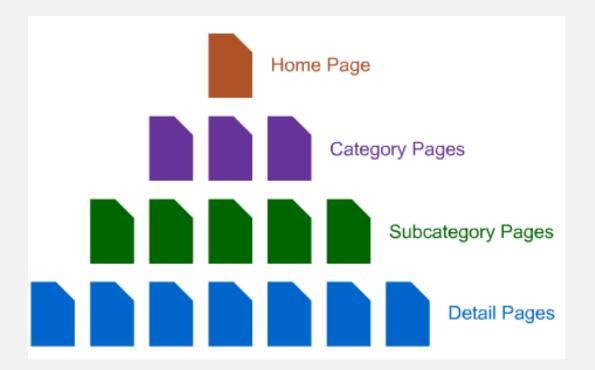
- Optimized Page Titles , Page Description, Relevant page titles (H1, H2) and Image Alt texts
- Character limits: Page Title ~ 55, Page Description ~ 140

Use Lead Scoring to Identify your Qualified Leads ... - Kentico www.kentico.com/Product/All-Features/.../Lead-Scoring Kentico CMS Dec 21, 2012 - Score your leads and increase sales effectiveness with qualified leads. Boost your revenue potential with Lead Scoring integrated in Kentico ...

```
1 <!DOCTYPE html>
2 <html >
3 <head id="head"><title>
4 Use Lead Scoring to Identify your Qualified Leads and Increase Sales |
5 </title><meta name="generator" content="Kentico CMS 7.0 (build 7.0.5179) "
6 <meta name="description" content="Score your leads and increase sales effec
potential with Lead Scoring integrated in Kentico CMS. " />
7 <meta charset="UTF-8" />
8 <meta name="keywords" content="CMS, .NET, ASP.NET, C#, VB.NET, portal, cont</pre>
```

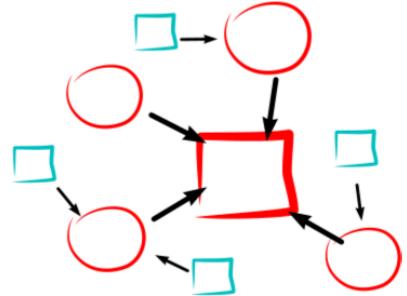
#### **Online Marketing – SEO – Content Marketing**

• Good and logical page navigation and page interlinking



## **External Links – Link Building**

- Get links from relevant pages
- Get links from Social Media (engagement)
- Guest blogging
- Backlink requesting
- Catalogs and Listings
- Be careful about poisoned links
- Check GWT and Opensite Explorer



#### YouTube SEO

- The same principles as on Google
- Good chance to get on Google with video snippet
- Interlink videos and link back to your website
- Views counts, their source even more
- Embed YouTube videos into your page

personalization youtube						
Web	Shopping	Videos	News	Images	More *	
About 1	0,600,000 resu	lts (0.32 sec	onds)			

## What Content Personalization is & How to Use It - You



www.youtube.com/watch?v=RyGDoLTxvkg 
Oct 3, 2013 - Uploaded by Kentico
http://www.kentico.com/Content-Personalization 6 learn everything you need to know about content ...

#### Skinit.com - Powering Personalization - YouTube www.youtube.com/user/SkinitTV -

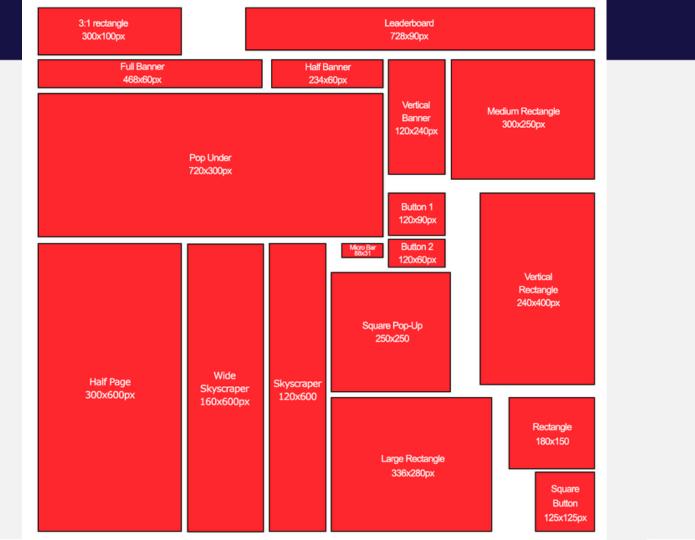
Welcome to the official YouTube page for Skinit.com! Skinit.com - your so ultimate in personalization. From device skins to wallskins and even sk...

#### PersonalizationMall - YouTube www.youtube.com/user/PersonalizationMall -

Check out a behind the scenes video of the PMall Production Warehouse v

## **Online Marketing – Display**

- Social Media
- AdWords
- PR Blogs Forums
- SEO Content Marketing
- Display
- Email Marketing
- Analytics and Research



#### **Online Marketing - Categories**

- Social Media
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### **Online Marketing - Categories**

## **Email Marketing**

- One of the most effective acquisition channel especially in B2B
- Can be automated via Marketing Automation
- Can be easily personalized
- Demands to buy email database or build yours (via newsletter subscription boxes etc.)

% of customers acquired 18 16 **Organic search** 14 12 10 8 E-mail 6 4 2 Facebook Twitter 2009 2010 2011 2012 Q2 2013

US customer-acquisition growth by channel,

Source: Custora, E-Commerce Customer Acquisition Snapshot, 2013; McKinsey iConsumer survey, 2012

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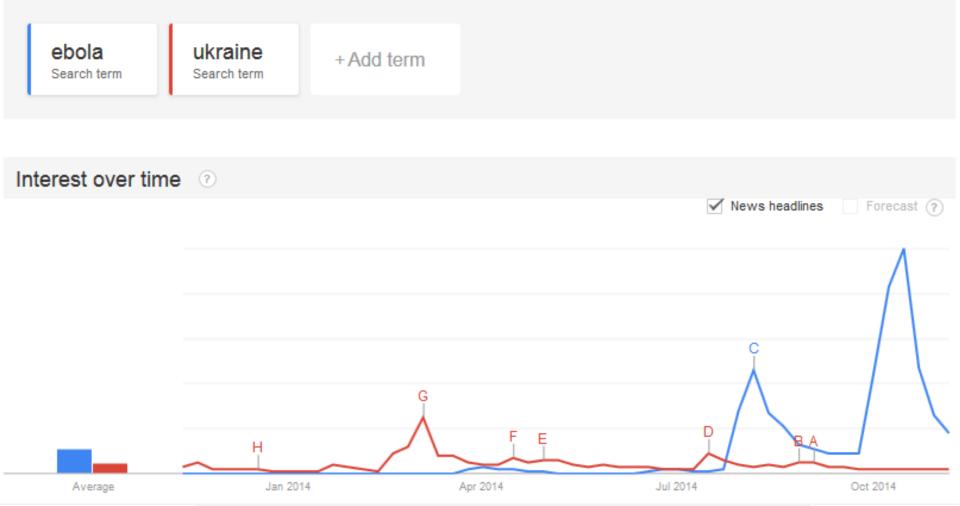
#### understand Link Tool contact form Two aximize Skype touch results future friendly longer document explained successful esnext campaign per S ways finding get birds website high file lists one niches engines r marketing optimization pay provide quick 2-hour tools produced understand building opportunity execution notes Google recommendations spreadsheet steps shortlists training identify well searcher's consultation development contain look Today searches Website low free sale different making relatively types competition services strategy volume review intent printer documentation PDF click Get organic stone topics engine phone decision help

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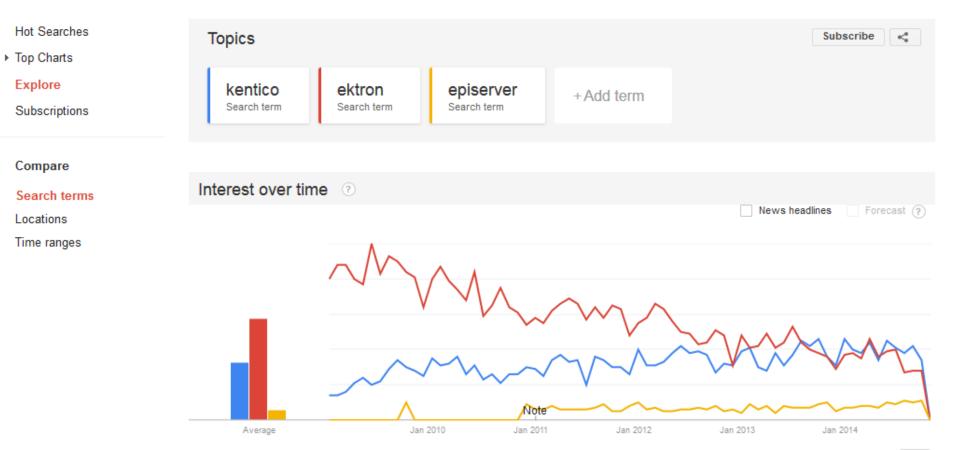
Hot Searches	ahala			
Top Charts	ebola Search term			
Explore				
Subscriptions	+Add location			
Compare				
Search terms				
Locations	Interest over time ⑦			
Time ranges				✓ News headlines Forecast ?
	G	F	E	
	Jan 2014	Apr 2014	Jul 2014	Oct 2014





#### Trends





#### **Online Marketing – Research and Analysis**

- Survey Monkey / Survio
- Installation survey
- Satisfaction survey
- Uninstallation survey
- Google.com/ncr
- Google Ad Preview
- Ideally use VPN for local specs
- Let your community/friends validate your ideas on Social Media or Forums

## **Mobile Analytics**

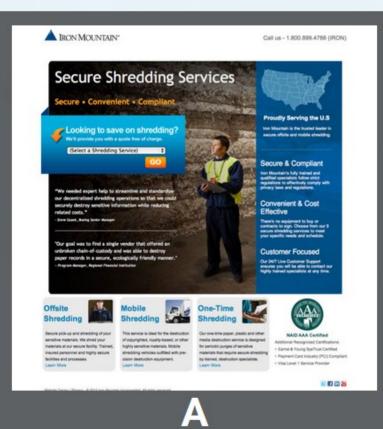
- Google Play Store Statistics in store by Google
- App Annie Apple Appstore and Google Play Store
- Flurry
- GA for Google Play Store and Android Apps

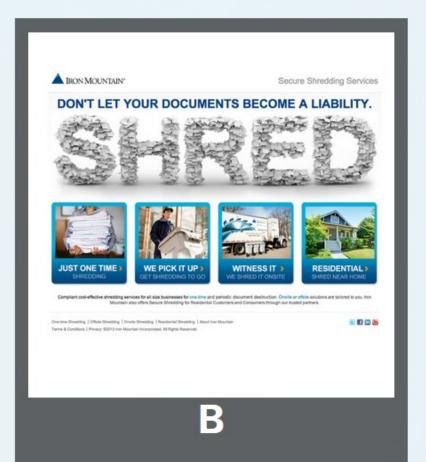
#### Web Analytics

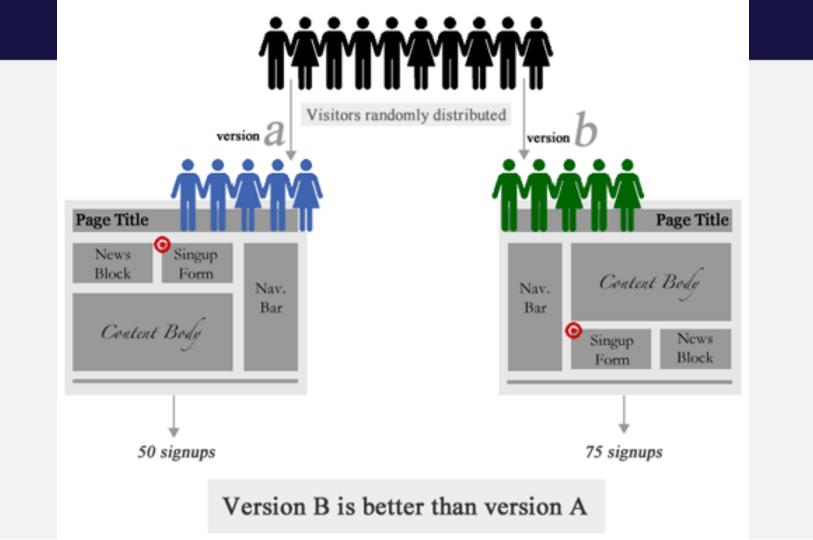
- Google Analytics
- CrazyEgg
- Google Content Experiment (part of GA)
  - <u>http://apps.ioninteractive.com/site/contest/guess-which-won</u>

# IRON MOUNTAIN A/B TEST

One of these two Iron Mountain landing experiences significantly outperformed the other. Can you pick the winner?







- Keep trying new things
- Measure everything
- Keep what works
- Leave what doesn't work
- A/B test however use common sense

# Thank you



#### Figure 1 Forecast: US Online Retail Sales, 2012 To 2017



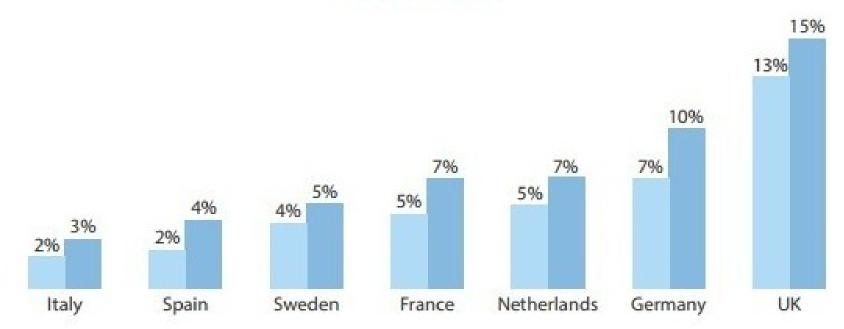
#### Source: Forrester Research Online Retail Forecast, 2012 To 2017 (US)

93281

Figure 4 By 2017, Online Retail Will Be A Significant Part Of Many Countries' Economies

#### Proportion of the country's economy represented by online retail

2013 2017



Source: Forrester Research Online Retail Forecast, 2012 To 2017 (Western Europe)

Online Advertising Display advertising (PPC without search, banners, text links, newsletter inclusions)	Social network advertising	Listings (catalogs, wiki) Buys	on Email Marketing (new/existing clients)	Paid content (Interviews, Paid articles, Advertorials)
Search Engine Marketing (=SEM)		Online PR (Press Releases)	Referral marketing (WoM)	
Paid Search (PPC) Linkbulding	SEO Social Media Marketing A] Twitter B] Facebook C] Linkedin D] YouTube	Bloggosphere		Offline marketing Print Events (both internal/external) A] TradeShows and Conference B] CodeCamps, Bar camps Sponzorships
	Blogs Microsite	Whitenapers	cs eBooks	Videos (webinars, podcasts)