World understanding and modeling

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How do we model?

We are using different tools and approaches to model reality











But....

Do we really understand the models?

Are the models readable for others?

What if we need to communicate with people from other domains?

And what if we need to achieve understanding across domains?

How we can model in multidisciplinary way?



Problem

What if we need to model Smart Street?

But from what perspective?

- networks
- sensors
- controllers

IT devices



- water
- electricity
- facilities

Infrastructure



- street light
- benches
- bus stops

Equipment





Solution is to go back to our roots and ask

What are we modeling?

The answer is – objects from the real world

Where are we modeling?

The answer is - in our mind!

How does any person build own mind model?







How do we model reality in our heads?

We identify...

Object -s

...we find interesting



Then, we find...

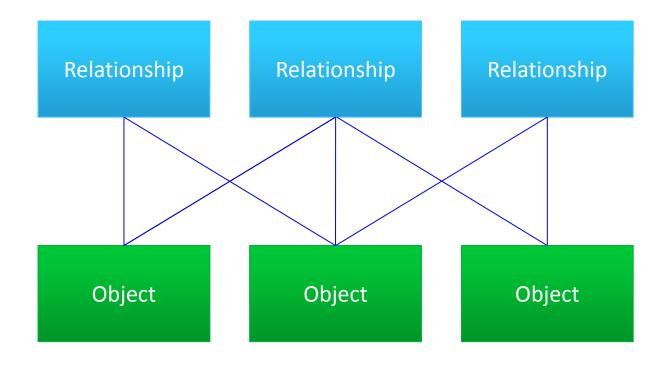
Relationship -s

...between our...

Object -s

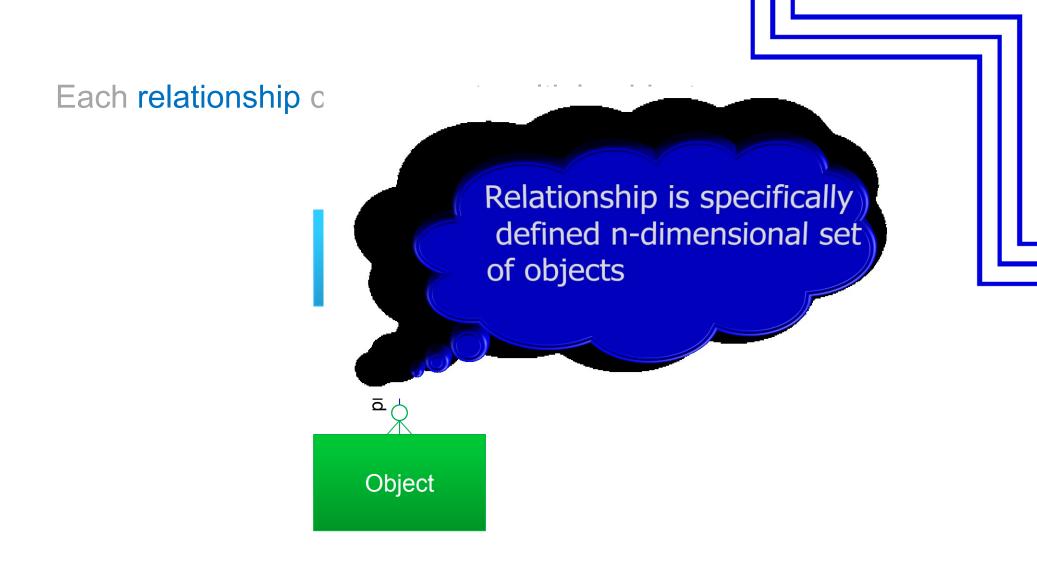


Each relationship can connect multiple objects...



...and each object can be present in multiple connections.



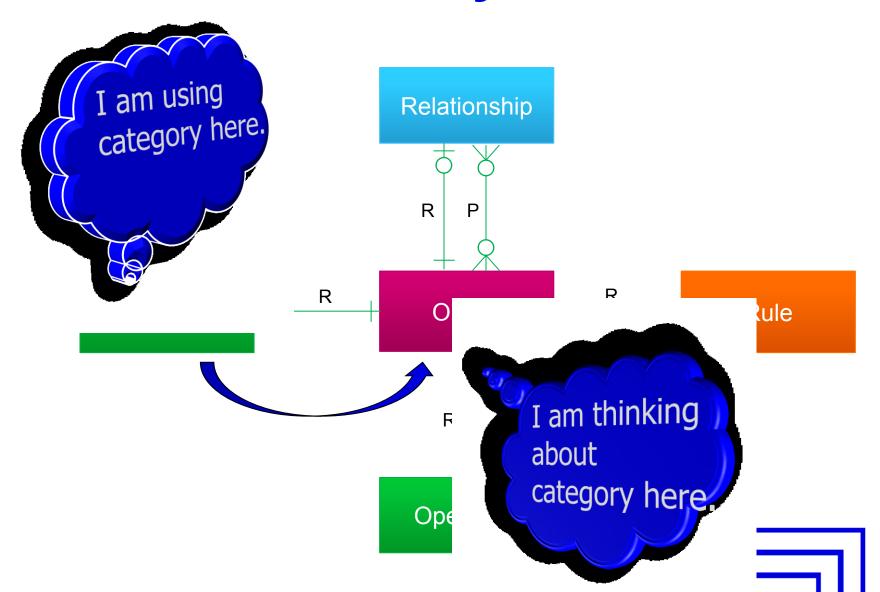


...and each object can be present in multiple connections.

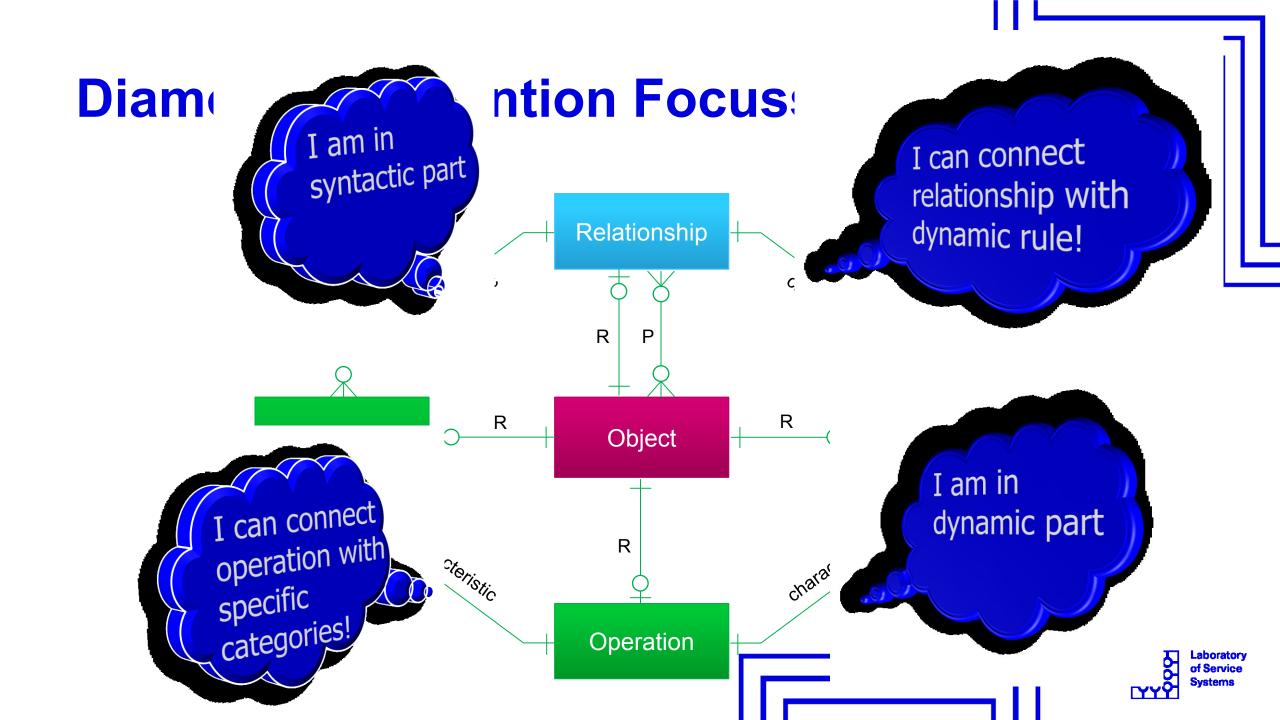


I can describe I know when anything now! Relationship to perform particular operation Now I can Category change the state

MENTION – USE duality





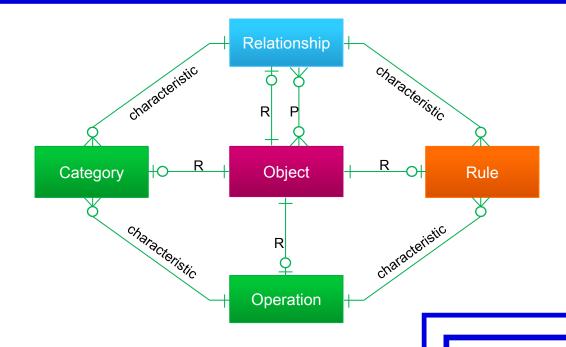


Diamond of Attention Focussing

Objects and relationships among them

Mention-use duality

Modelling a modelling tool



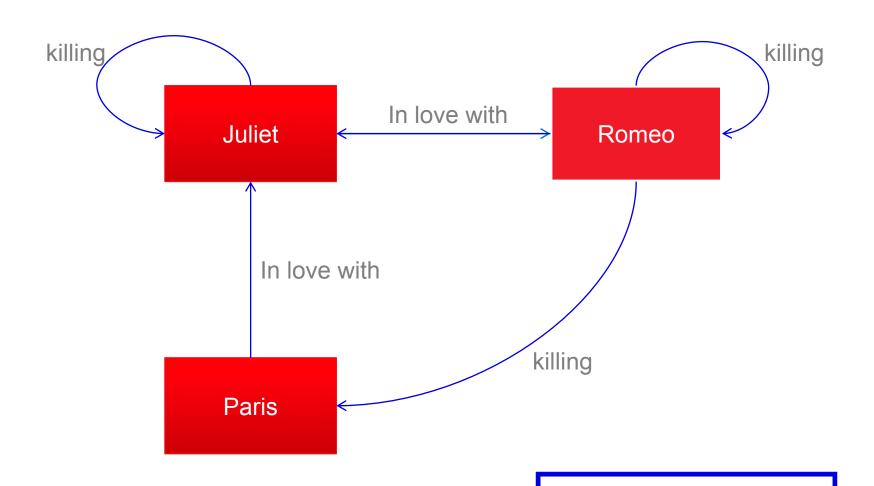


Road (street) - Objects and relationships

Name	Relationship	Name
Road	Is on	Street
Car	Is on	Road
Bus	Is on	Road
Bicycle	Is on	Road
Pedestrian way	Is on	Street
Driving lines	Are dividing	Road
Trees	Are plant on	Road

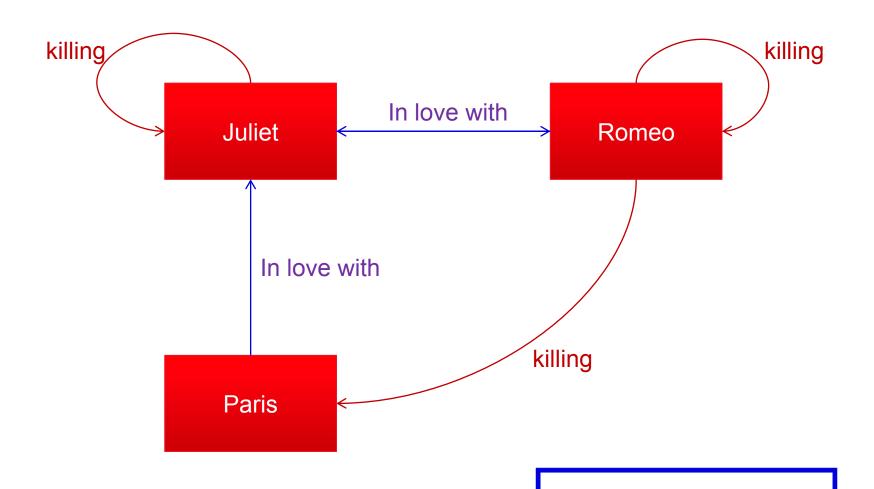


Example – world best known story



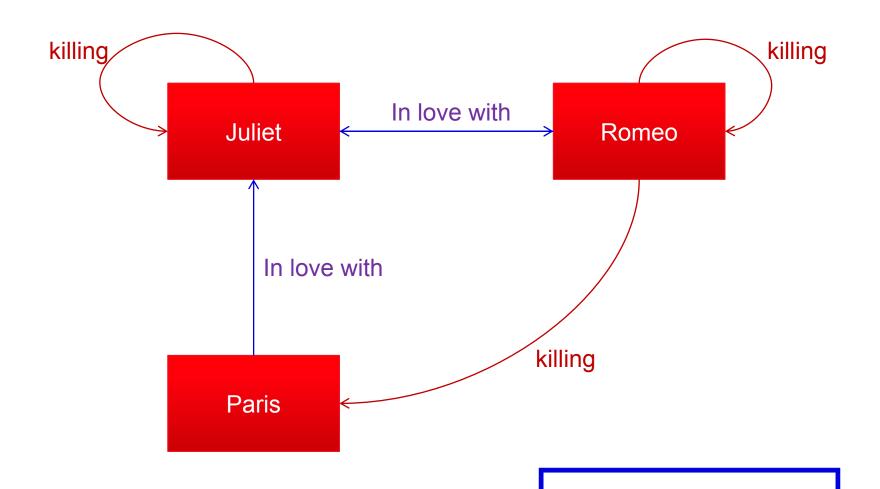


We can see that some connections are somehow similar – they belong to the same category:



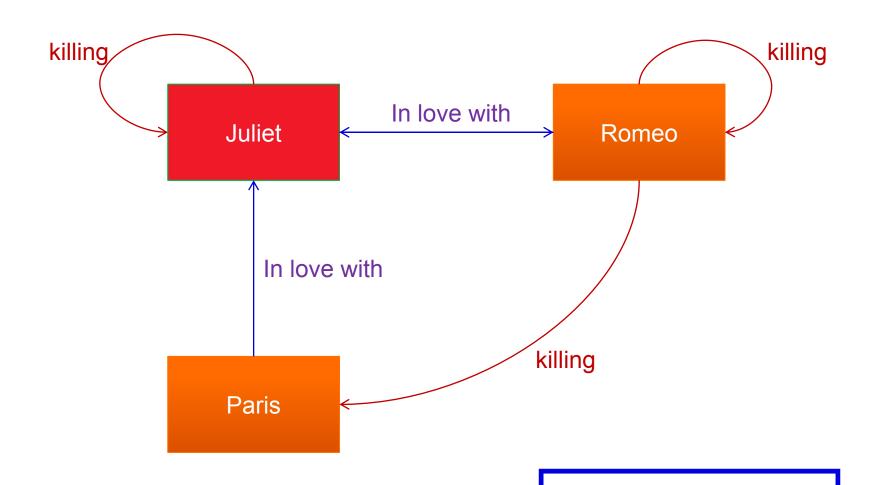


It's possible to classify everything we see in the diagram. But how to classify our objects?



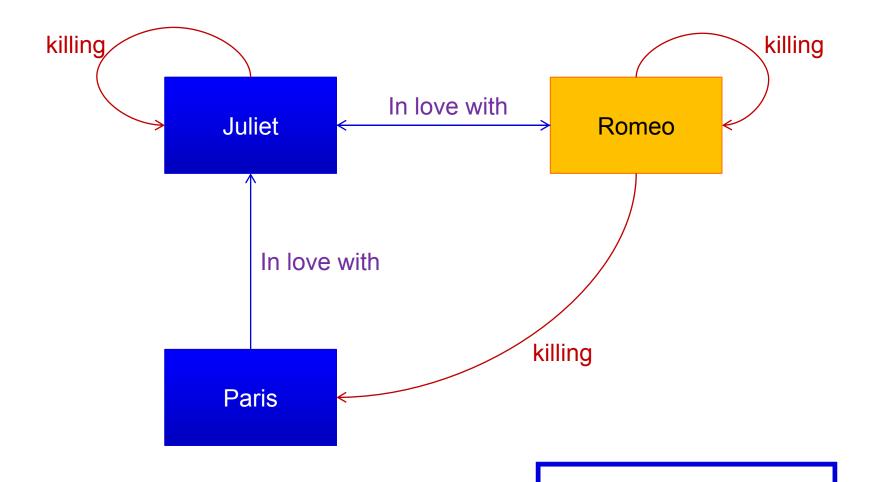


We could certainly divide the objects to men and women:



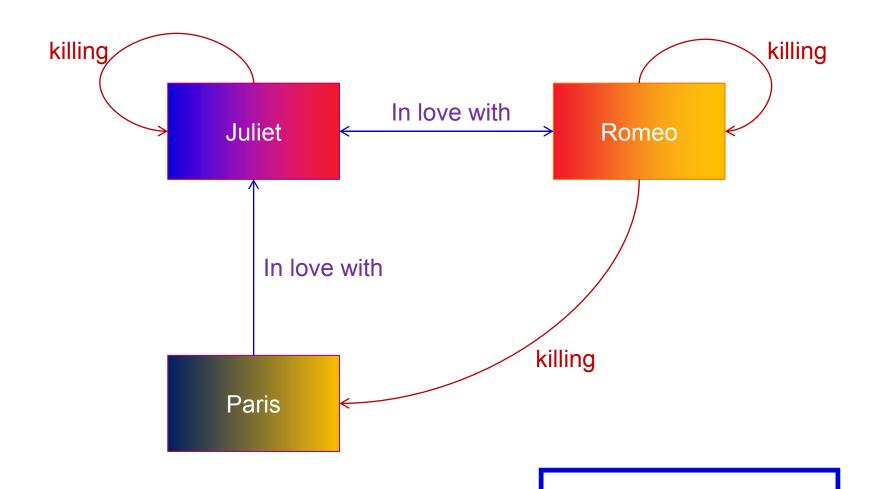


But won't it be more useful to show, which character belongs to the house of Montague and which one to the house of Capulet?





It probably depends on a context – a mental model we want to build. Sometimes, both categorizations may be useful:





Classifications are blurred

Good or bad?

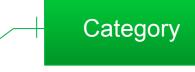




Certainty



(= objects as such, not their constructs) belongs to a ory with a given certainty



Item



Attention

The fact is manifested with a certain attention in

a given context

Category

Item

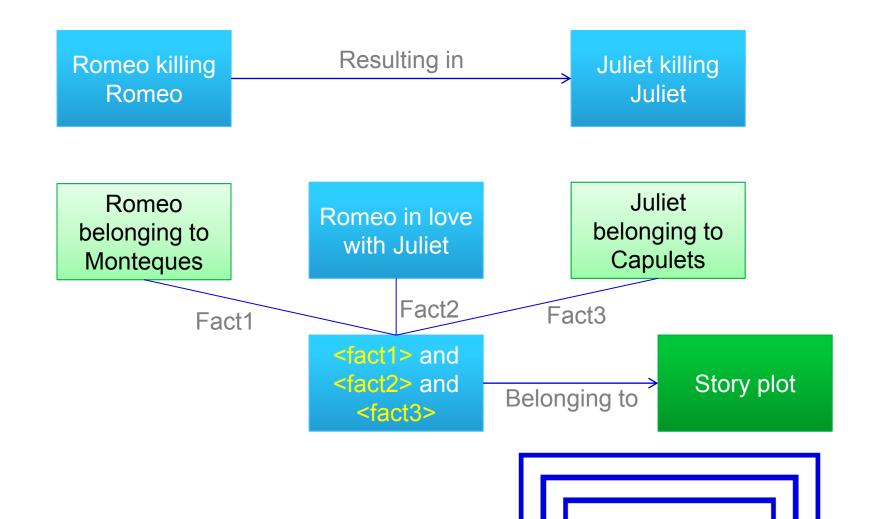
And here it is about particular manifestation of CI connection

Manifestation

And context gives a design to the manifestation.

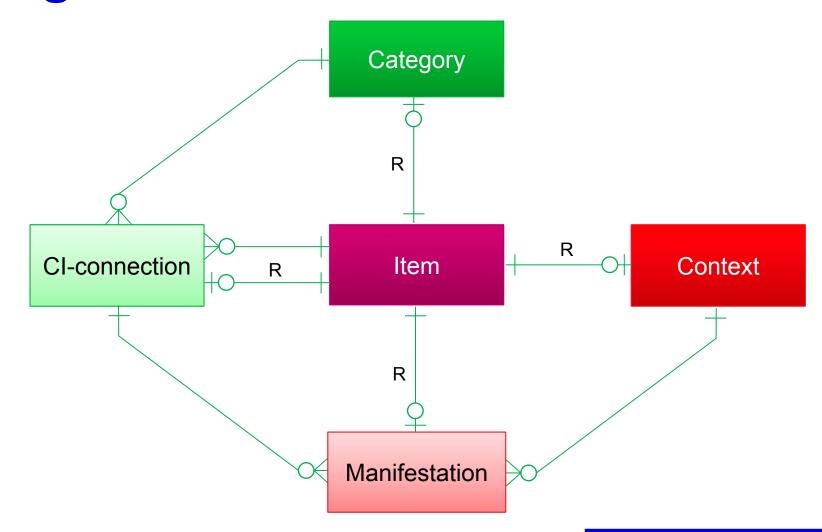
R-edges

 In some cases, it might be also useful to mention non-trivial concepts – contexts, categories, classifications or manifestations





R-edges





Context base Context defines to One category can exist Category in more contexts and vice versa. R R **CI-connection** Item R R Manifestation

Why we need it?

In the complex service environment (like Smart City) only one perspective is not enough

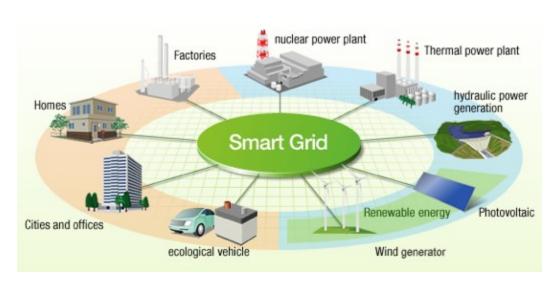
Already in a very simple applications we need to work with different manifestation of the same item

If we add the relation to other Services, environments (e.q. contexts) we get very complex model

To understand we need to have the possibility to analyze the manifestation of each item in all contexts



Examples









Conclusion

There is more than one context

Your perspective can be different from the others

Goal of the multidisciplinary team is not to move everyone to one context

Goal is to develop a way how to interconect those contexts into valueable structure



Sources

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- □ Walletzky, L., Carrubbo, L., Mouzhi, G. "Exploring complex service design: Understanding the Diamonds of Context,, Naples Forum on Service, 2019
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