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My journey at Kyndryl

Gauvain Pataky

18-Oct-2022



Plan

01 About me

02 Internship and work

03 Change of life

O1 About me



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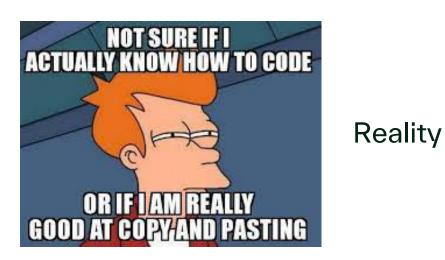


- 2017/2019 : IUT informatique Belfort
- Apr Jun 2019 : IBM Internship Full-stack developer junior
- Sep 2019 Avr 2021 : employee IBM Full-Stack developer
- Apr 2021 : Automation lead at IBM/Kyndryl
 Previous mindset
- +5 years university
- Not the best grades

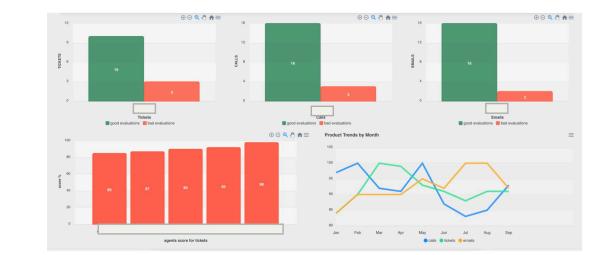
02 Internship and work



VS



Movies



First impressions:

- Big change compared to university
- People really help each other
 well supervised
- Melting pot of cultures
- Team communication, client experience, UK/India/Poland...

What I learnt:

- Your Diploma does not represent you – Mindset & experience
- Dare to change and push your limits
- Speak to people Their experiences means a lot(+100 nationalities)
- Mistakes happen Learn from them



What I love about Czech Republic



Cost and quality of living



Ways of transport



Center of Europe

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My journey within Kyndryl

- 9 years of service
- Background in marketing, management & economy
- First time in CZ in 2010

Theophile Walger Business Operations Manager

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- Leading leadership and ~200 employees within Service Desk environment
- Key mission to attain high quality standards, operational efficiency, client satisfaction and continuous improvement initiatives to 20+ clients
- Providing business guidance to the leadership, defying overall strategy of the unit and driving necessary transformations
- Ensuring existence of adequate cost control system
- Responsible for infrastructures
- Overall responsibility for contractual agreement attainment



2013: Customer Service Representative

"Hard work beats talent when talent doesn't work hard"



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Thank You

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