# **Evaluation**

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### **Evaluation**



- How good is a given machine translation system?
- Hard problem, since many different translations acceptable
   → semantic equivalence / similarity
- Evaluation metrics
  - subjective judgments by human evaluators
  - automatic evaluation metrics
  - task-based evaluation, e.g.:
    - how much post-editing effort?
    - does information come across?

### **Ten Translations of a Chinese Sentence**



#### 这个 机场 的 安全 工作 由 以色列 方面 负责.

Israeli officials are responsible for airport security. Israel is in charge of the security at this airport. The security work for this airport is the responsibility of the Israel government. Israeli side was in charge of the security of this airport. Israel is responsible for the airport's security. Israel is responsible for safety work at this airport. Israel presides over the security of the airport. Israel took charge of the airport security. The safety of this airport is taken charge of by Israel. This airport's security is the responsibility of the Israeli security officials.

(a typical example from the 2001 NIST evaluation set)



# adequacy and fluency

# **Adequacy and Fluency**



- Human judgement
  - given: machine translation output
  - given: source and/or reference translation
  - task: assess the quality of the machine translation output
- Metrics
  - **Adequacy:** Does the output convey the same meaning as the input sentence? Is part of the message lost, added, or distorted?

**Fluency:** Is the output good fluent English? This involves both grammatical correctness and idiomatic word choices.





Adequacy		
5	all meaning	
4	most meaning	
3	much meaning	
2	little meaning	
1	none	

Fluency		
5	flawless English	
4	good English	
3	non-native English	
2	disfluent English	
1	incomprehensible	

#### **Annotation Tool**



#### Judge Sentence

You have already judged 14 of 3064 sentences, taking 86.4 seconds per sentence.

Source: les deux pays constituent plutôt un laboratoire nécessaire au fonctionnement interne de l'ue.

Reference: rather , the two countries form a laboratory needed for the internal working of the eu .

Franslation	Adequacy	Fluency
ooth countries are rather a necessary laboratory the internal operation of the eu.	00000	
	1 2 3 4 5	
ooth countries are a necessary laboratory at internal functioning of the eu.	00000	00000
our countries are a necessary laboratory at internal functioning of the etc.	1 2 3 4 5	1 2 3 4 5
	00000	00000
he two countries are rather a laboratory necessary for the internal workings of the eu.	1 2 3 4 5	1 2 3 4 5
	00000	00000
he two countries are rather a laboratory for the internal workings of the eu.	1 2 3 4 5	1 2 3 4 5
	00000	00000
he two countries are rather a necessary laboratory internal workings of the eu.	1 2 3 4 5	1 2 3 4 5
Annotator: Philipp Koehn Task: WMT06 French-English		Annotate
thiotator. Thinpp Roenin Task. Whittoo French-Linghsh		
	5= All Meaning	5= Flawless English
	4= Most Meaning	4= Good English
nstructions	3= Much Meaning	3= Non-native English
	2= Little Meaning	2= Disfluent English
	1= None	1= Incomprehensible

# Hands On: Judge Translations



- Rank according to adequacy and fluency on a 1-5 scale (5 is best)
  - Source:
     L'affaire NSA souligne l'absence totale de débat sur le renseignement
  - Reference: NSA Affair Emphasizes Complete Lack of Debate on Intelligence
  - System1: The NSA case underscores the total lack of debate on intelligence
  - System2: The case highlights the NSA total absence of debate on intelligence
  - System3:

The matter NSA underlines the total absence of debates on the piece of information

# Hands On: Judge Translations



- Rank according to adequacy and fluency on a 1-5 scale (5 is best)
  - Source:

N'y aurait-il pas comme une vague hypocrisie de votre part ?

- Reference: Is there not an element of hypocrisy on your part?
- System1: Would it not as a wave of hypocrisy on your part?
- System2: Is there would be no hypocrisy like a wave of your hand?
- System3:

Is there not as a wave of hypocrisy from you?

# Hands On: Judge Translations



- Rank according to adequacy and fluency on a 1-5 scale (5 is best)
  - Source:

La France a-t-elle bénéficié d'informations fournies par la NSA concernant des opérations terroristes visant nos intérêts ?

– Reference:

Has France benefited from the intelligence supplied by the NSA concerning terrorist operations against our interests?

– System1:

France has benefited from information supplied by the NSA on terrorist operations against our interests?

– System2:

Has the France received information from the NSA regarding terrorist operations aimed our interests?

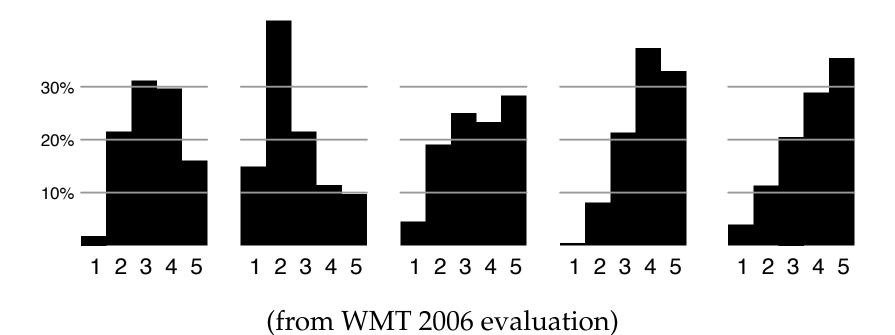
– System3:

Did France profit from furnished information by the NSA concerning of the terrorist operations aiming our interests?

#### **Evaluators Disagree**



• Histogram of adequacy judgments by different human evaluators



# Measuring Agreement between Evaluators 11

• Kappa coefficient

$$K = \frac{p(A) - p(E)}{1 - p(E)}$$

- p(A): proportion of times that the evaluators agree
- p(E): proportion of time that they would agree by chance (5-point scale  $\rightarrow p(E) = \frac{1}{5}$ )
- Example: Inter-evaluator agreement in WMT 2007 evaluation campaign

Evaluation type	P(A)	P(E)	K
Fluency	.400	.2	.250
Adequacy	.380	.2	.226

# **Ranking Translations**



- Task for evaluator: Is translation X better than translation Y? (choices: better, worse, equal)
- Evaluators are more consistent:

Evaluation type	P(A)	P(E)	K
Fluency	.400	.2	.250
Adequacy	.380	.2	.226
Sentence ranking	.582	.333	.373

# Ways to Improve Consistency



- Evaluate fluency and adequacy separately
- Normalize scores
  - use 100-point scale with "analog" ruler
  - normalize mean and variance of evaluators
- Check for bad evaluators (e.g., when using Amazon Turk)
  - repeat items
  - include reference
  - include artificially degraded translations

#### **Goals for Evaluation Metrics**



**Low cost:** reduce time and money spent on carrying out evaluation

**Tunable:** automatically optimize system performance towards metric

**Meaningful:** score should give intuitive interpretation of translation quality

**Consistent:** repeated use of metric should give same results

**Correct:** metric must rank better systems higher

#### **Other Evaluation Criteria**



When deploying systems, considerations go beyond quality of translations

**Speed:** we prefer faster machine translation systems

**Size:** fits into memory of available machines (e.g., handheld devices)

**Integration:** can be integrated into existing workflow

**Customization:** can be adapted to user's needs

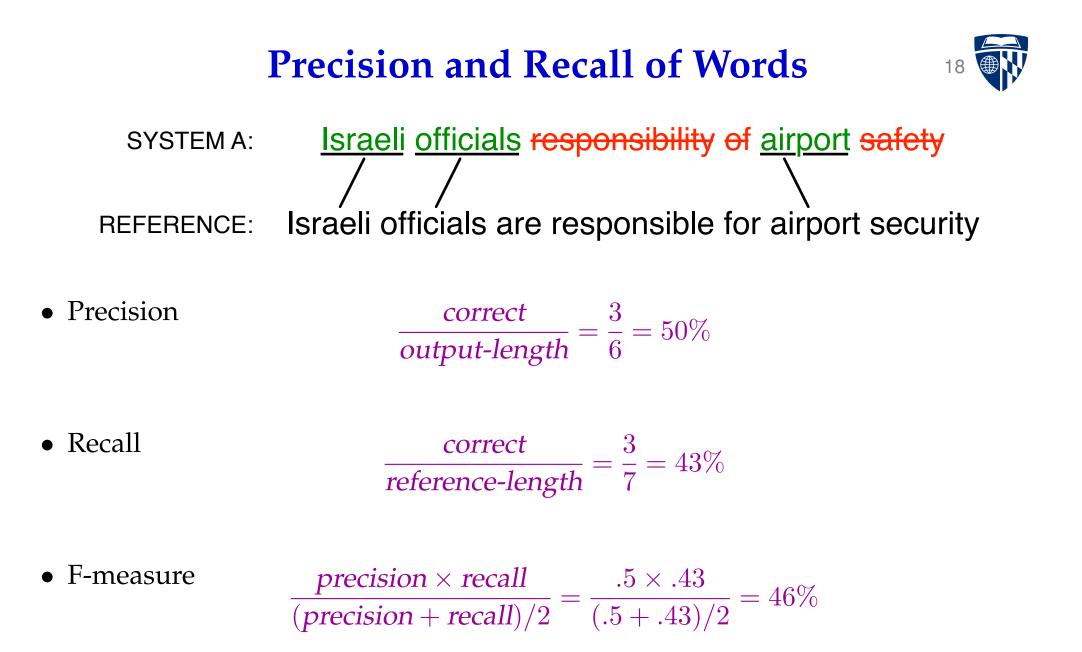


# automatic metrics

### **Automatic Evaluation Metrics**

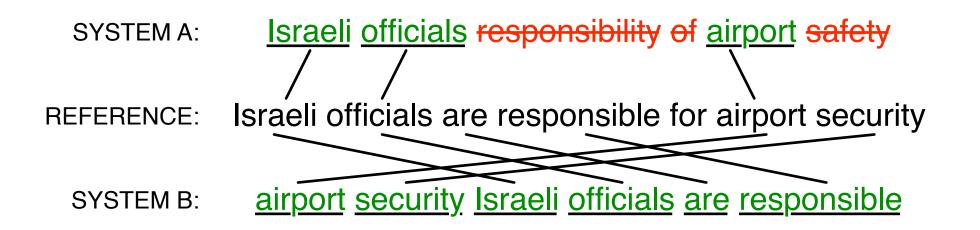


- Goal: computer program that computes the quality of translations
- Advantages: low cost, tunable, consistent
- Basic strategy
  - given: machine translation output
  - given: human reference translation
  - task: compute similarity between them



#### **Precision and Recall**





Metric	System A	System B
precision	50%	100%
recall	43%	100%
f-measure	46%	100%

flaw: no penalty for reordering

### Word Error Rate



• Minimum number of editing steps to transform output to reference

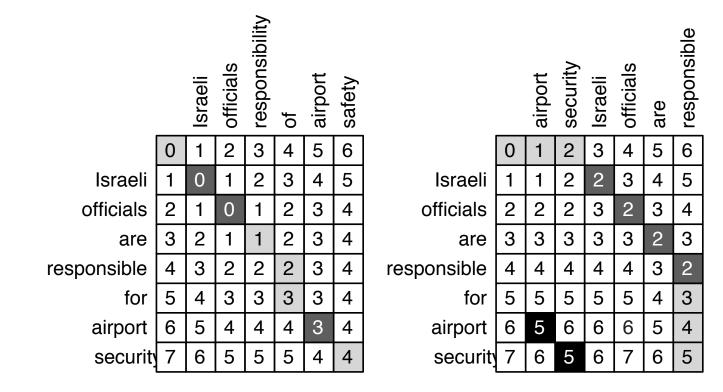
match: words match, no cost
substitution: replace one word with another
insertion: add word
deletion: drop word

• Levenshtein distance

 $\mathsf{WER} = \frac{substitutions + insertions + deletions}{reference-length}$ 

#### Example





Metric	System A	System B
word error rate (WER)	57%	71%

#### BLEU



- N-gram overlap between machine translation output and reference translation
- Compute precision for n-grams of size 1 to 4
- Add brevity penalty (for too short translations)

$$\mathsf{BLEU} = \min\left(1, \frac{\text{output-length}}{\text{reference-length}}\right) \left(\prod_{i=1}^{4} \text{precision}_i\right)^{\frac{1}{4}}$$

• Typically computed over the entire corpus, not single sentences

#### Example



SYSTEM A:Israeli officialsresponsibility ofairportsafety2-GRAM MATCH1-GRAM MATCH

REFERENCE: Israeli officials are responsible for airport security

SYSTEM B:	airport security	Israeli officials are responsible
	2-GRAM MATCH	4-GRAM MATCH

Metric	System A	System B
precision (1gram)	3/6	6/6
precision (2gram)	1/5	4/5
precision (3gram)	0/4	2/4
precision (4gram)	0/3	1/3
brevity penalty	6/7	6/7
BLEU	0%	52%

# **Multiple Reference Translations**



- To account for variability, use multiple reference translations
  - n-grams may match in any of the references
  - closest reference length used
- Example

 SYSTEM:
 Israeli officials
 responsibility of
 airport
 safety

 2-GRAM MATCH
 2-GRAM MATCH
 1-GRAM

 REFERENCES:
 Israeli officials
 are responsible for airport
 security

 REFERENCES:
 Israeli officials
 are responsible for airport
 security

 Israeli is in charge of the security at this airport
 Israel government
 Israeli side was in charge of the security of this airport

### **METEOR: Flexible Matching**



• Partial credit for matching stems

SYSTEMJim went homeREFERENCEJoe goes home

• Partial credit for matching synonyms

SYSTEMJim walks homeREFERENCEJoe goes home

• Use of paraphrases

# **Critique of Automatic Metrics**



• Ignore relevance of words

(names and core concepts more important than determiners and punctuation)

- Operate on local level
   (do not consider overall grammaticality of the sentence or sentence meaning)
- Scores are meaningless

(scores very test-set specific, absolute value not informative)

 Human translators score low on BLEU (possibly because of higher variability, different word choices)

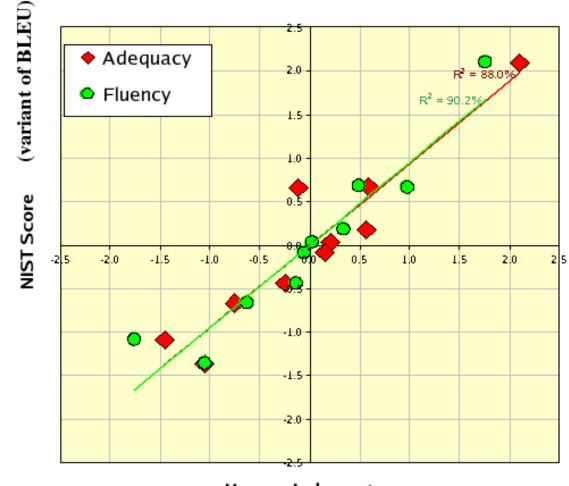
#### **Evaluation of Evaluation Metrics**



- Automatic metrics are low cost, tunable, consistent
- But are they correct?
- $\rightarrow$  Yes, if they correlate with human judgement

#### **Correlation with Human Judgement**





Human Judgments

#### **Pearson's Correlation Coefficient**



- Multiple systems  $(x_1, y_1)$ ,  $(x_2, y_2)$ , ...
- Pearson's correlation coefficient  $r_{xy}$ :

$$r_{xy} = \frac{\sum_{i} (x_i - \bar{x})(y_i - \bar{y})}{(n-1) \ s_x \ s_y}$$

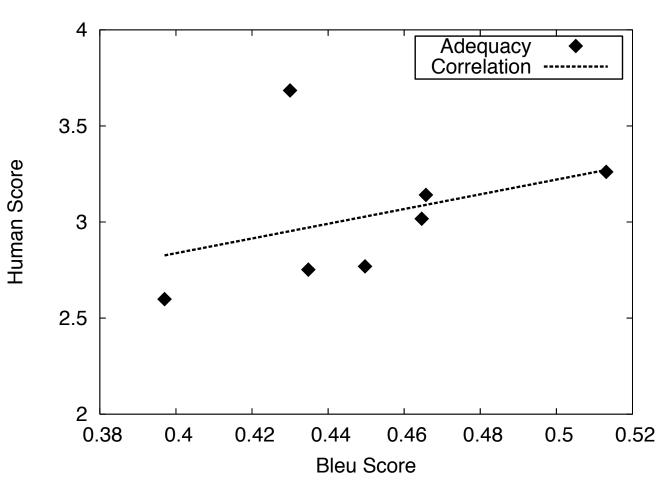
• Note:

mean 
$$\bar{x} = \frac{1}{n} \sum_{i=1}^{n} x_i$$
  
variance  $s_x^2 = \frac{1}{n-1} \sum_{i=1}^{n} (x_i - \bar{x})^2$ 

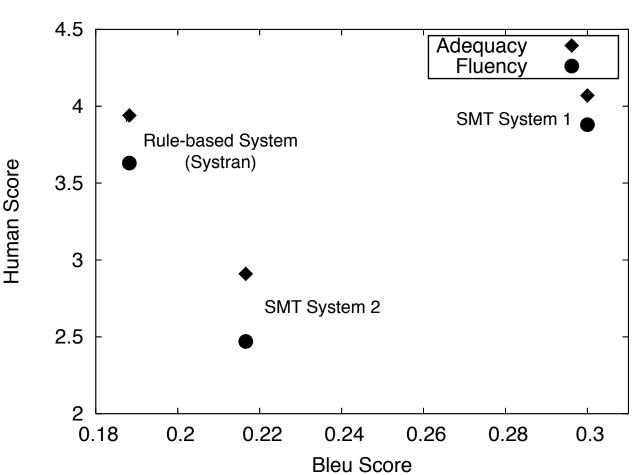


# **Evidence of Shortcomings of Automatic Metrics**





# Evidence of Shortcomings of Automatic Metrics



Rule-based vs. statistical systems

### **Metric Research**



- Active development of new metrics
  - syntactic similarity
  - semantic equivalence or entailment
  - metrics targeted at reordering
  - trainable metrics
  - **–** etc.
- Evaluation campaigns that rank metrics (using Pearson's correlation coefficient)

#### chrF++



- chrF: Character n-gram F-score (e.g., 6-grams)
- Some nice properties
  - partial credit for morphological variants
  - more credit for longer (content) words than for shorter (function) words
- chrF++: also add F-measure on words and word bigrams to the scoring

# **Trained Metrics: COMET**



- Goal: automatic metric that correlates with human judgment
- More than a decade of evaluation campaigns for machine translation metrics has produced a lot of human judgment data
- Make it a machine learning problem
  - input: machine translation, reference translation
  - output: human annotation score
- COMET: Trained neural model for evaluation

#### **Automatic Metrics: Conclusions**



- Automatic metrics essential tool for system development
- Not fully suited to rank systems of different types
- Evaluation metrics still open challenge



# other evaluation methods

#### **Task-Oriented Evaluation**



- Machine translations is a means to an end
- Does machine translation output help accomplish a task?
- Example tasks
  - producing high-quality translations post-editing machine translation
  - information gathering from foreign language sources

# **Post-Editing Machine Translation**



- Measuring time spent on producing translations
  - baseline: translation from scratch
  - post-editing machine translation

But: time consuming, depend on skills of translator and post-editor

- Metrics inspired by this task
  - TER: based on number of editing steps
     Levenshtein operations (insertion, deletion, substitution) plus movement
  - HTER: manually construct reference translation for output, apply TER (very time consuming, used in DARPA GALE program 2005-2011)

### **Content Understanding Tests**



- Given machine translation output, can monolingual target side speaker answer questions about it?
  - 1. basic facts: who? where? when? names, numbers, and dates
  - 2. actors and events: relationships, temporal and causal order
  - 3. nuance and author intent: emphasis and subtext
- Very hard to devise questions
- Sentence editing task (WMT 2009–2010)
  - person A edits the translation to make it fluent (with no access to source or reference)
  - person B checks if edit is correct
     → did person A understand the translation correctly?