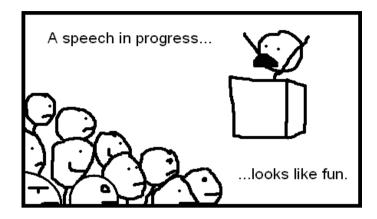
KEY TO SEMINAR 2 EFFECTIVE TALKING



"Tell your audience what you're going to tell them, tell them, and then tell them what you told them."

Knowledge speaks, but wisdom listens.

PRINCIPLES OF EFFECTIVE TALKING

Any effective talk must do three things:

- 1. **communicate** your arguments and ideas,
- 2. **persuade** your audience that they are true, and
- 3. be **interesting** and entertaining.

In our obsession with persuasive argumentation, academics sometimes forget about the third item on this list. Some people think it follows automatically from the first two. (It doesn't.) These attitudes are seriously mistaken. It is impossible to communicate and persuade effectively without entertaining as well.

Listening is hard work. Especially at conferences, where audiences attend many talks over many hours, people need the speaker's help to maintain their focus. This is the true meaning of "entertainment." In an academic talk, entertainment doesn't mean making your audience laugh or distracting them from their troubles. Instead, it's about helping them stay focused on and interested in what you have to say.

No rule applies always and everywhere. But the following principles work almost all the time. Try them!

- 1. Talk rather than read.
- 2. Stand up.
- 3. Use visual aids.
- 4. Move around.
- 5. Speak loudly, clearly, and confidently.
- 6. Make **eye contact** with the audience.
- 7. **Focus** on main arguments.
- 8. Finish your talk within the time limit.
- 9. **Summarize** your talk at the beginning and again at the end.
- 10. Notice your audience and respond to their needs.

Seminar 2 – Principles of Effective Talking; Page 2 (of 4), July 2009

Task1. Now match the principles with the following arguments.

Move around. It's easier to keep focused on someone who's moving than on a motionless talking head. Hand gestures are also good. It's possible to overuse these devices, of course. Simply crossing from one side of the room to the other every three or four minutes is probably enough.

Finish your talk within the time limit. Not to do so is disrespectful both of any subsequent speakers and of your audience. Most people's *maximum* attention span is 40-45 minutes. If you exceed this limit, you'll probably lose them.

The only way to be certain you can keep within your limits is to rehearse your talk.

Notice your audience and respond to their needs.

If people seem to be falling asleep, or getting restless or distracted, the problem may not be you. Is the room too hot, or too cold? Too dark? Can people see you? Is the microphone on? Is something outside the room distracting people?

Use visual aids. This is one of the most important principles of public speaking. People are visual creatures. At the same time, it helps them understand the structure of your thinking. Talk outlines should be extremely concise.

Stand up. This is better for two reasons. First, people can see you better. Second, standing puts you in a physically dominant position. The audience needs your help to maintain their attention.

Speak loudly, clearly, and confidently. An important element of vocal technique is to focus on the bottom (the deepest pitch) of your vocal range, which is its loudest and most authoritative tone. Don't be afraid to ask for feedback: "Can you hear me in the back of the room?"

Make eye contact with the audience. If this is anxiety-inducing, at least pretend to do this by casting your gaze toward the back and sides of the room. Be careful not to ignore one side of the audience.

Focus on main arguments. Especially in a conference situation, where talks are short and yours is one of many, your audience is not going to remember the details of your evidence. In such a situation, less is more. Give them short, striking "punch lines" that they'll remember.

Talk rather than read. You'll be easier to understand, and you'll be better able to make genuine contact with your audience. Furthermore, ultimately talking will help you think more clearly by forcing you to communicate your points in ordinary language.

Summarize your talk at the beginning and again at the end. "Tell 'em what you're gonna tell 'em, tell 'em, and tell 'em what you told 'em": this ancient principle still holds. If you follow this rule, your audience is much more likely to remember your main points.

Task2. Having read the principles above choose the best answers to the questions below (more answers can be correct):

- 1) Summarizing the main points is essential because
- a) some people love it
- b) it helps the speaker stay focused
- c) you can use an extra slide on it
- d) it helps the audience remember the message
- 2) Effective talks should be entertaining.
- a) in order to communicate your work and its value, you need their full attention
- b) because they are persuasive
- c) in order to make your audience laugh or distract them from their troubles
- d) effective talks do not have to be entertaining, they must be informative
- 3) You should not read:
- a) because it is more difficult to understand than when you talk
- b) because reading intensifies your contact with the audience
- c) because when you talk your grammar is perfect and vocabulary sophisticated
- d) all of the above
- 4) Standing is better than sitting.
- a) Standing is a little easier.
- b) Sitting is politically incorrect.

- c) people can see you better
- d) you better control the room
- 5) If the audience is responding poorly,
- a) it is always your fault.
- b) it does not have to be your fault.
- c) somebody should open the window.
- d) you should switch the lights off.

REPORTING WORDS

Task 3. While presenting, you will have to have a group of synonyms or words of similar meanings at hand. Complete these sentences. Choose the correct verb.

ı.	I'd like to	}	ou of the latest news.			
a)	speak	b) inform	c) describe			
2.	Could you		up? We can't hear you at the back.			
a)	talk b) say <u>c</u>	<u>) speak</u>			
3.	I'll have to	·	the place as I don't have any photos with me.			
a)	explain	b) describ	e c) present			
4. I'm going to			the results of our research.			
a)	report	b) inform	<u>c) present</u>			
5.	Let me	me why we used this strategy.				
<u>a)</u>	explain	b) describ	e c) talk			
6. We'll have time to			about it this afternoon.			
a)	discuss	b) say	<u>c) talk</u>			
7.	7. I couldn't how long it will take.					
a)	talk	b) speak	<u>c) say</u>			
8.	3. We will you when the project comes to an end.					
a)	say	b) describ	e <u>c) tell</u>			

TRANSITIONS

Transitions are an integral part of a smooth flowing presentation, yet many speakers forget to plan their transitions. The primary purpose of a transition is to lead your listener from one idea to another. The following are some examples of transitions that work well:

The subject of this talk is... Today I want to consider... In my talk I'd like to discuss... I'm going to talk about...

There are three points... the first one is... the second one is...

As we will see in the third part... As I am going to show you later... to get back to the example...

Let's turn our attention to... To move on.... Now I will deal with the problem of... The next point is...

Futhermore,... however,... in addition,... Similarly,... Consequently,...

As you can see on the next slide... As the table shows... To illustrate this point...

I want to stress... I would like to emphasise... It's important to remember that... The essential point is that...

In other words... This is to say... The point I am making is... That means...

As we know... it is clear that... we all understand... It goes without saying...

Task 4 Look at the main body of the presentation and write down the transitions used by the speaker.

It is important to say	To be more specific	Firstly	Nevertheless (2x)
Let's begin by saying	However	To illustrate this point	
Also, let me remind you	Moreover	Secondly	Similarly
Let me examine the issue	in more detail	Finally, I would like to consider	

SUDDEN DEATH DURING EXERCISE

Let's begin by saying that the most common causes of sudden death during exercise are abnormalities of the heart and blood vesselsTo be more specific_, coronary heart disease is the major cause of exercise-related complications in Westernised communitiesNevertheless, the issue that attracts our attention is whether these deaths are causally related to exercise and thus whether exercise can be a dangerous and potentially lethal activity for predisposed athletesIt is important to say_, there are many people with latent heart disease who are able to exercise quite safely without the risk of sudden deathHowever_, clinicians still have not established how to distinguish these people from those who are at risk. Because athletes who die suddenly have advanced cardiac disease, they are at high risk of dying suddenly, whether or not they exercise. A number of studies have attempted to determine whether exercise increases the risk that people with advanced heart disease will die suddenly during exercise rather than at rest. Some have found that moderate exercise does not increase the risk of sudden death, whereas other have found that moderate exercise does not increase the risk of sudden death, whereas other have found that more vigorous forms of exercise are associated with a five- to seven-fold greater risk of sudden deathTo illustrate this point, I would like to mention that in the USA the sports most commonly associated with sudden death are football and basketball. Similarly_, in the rest of the world, soccer accounts for two-thirds of the total numberAlso, let me remind you that on the one hand, the performance of exercise increases the risk of sudden cardiac death, but on the other hand if one exercises regularly, that risk is lessIn other words_, one of the most critical things to do to improve your cardiac health and well-being is to exercise on a regular basis. _Let me examine the issue of preventionin more detail Although sudden death in athletes is devastating, i
Task 5. Write an introduction and a conclusion to the main body of the presentation.