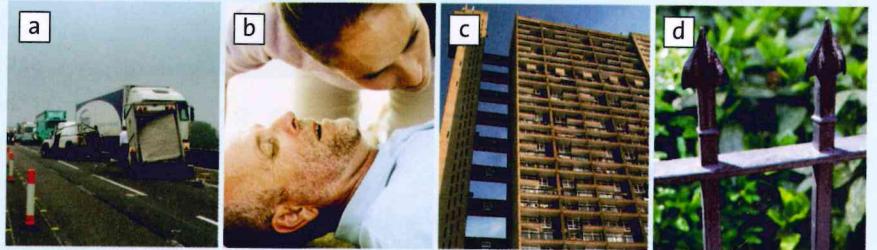


Admin bank

1 Emergency telephone call log

- Study the logs of one day's emergency telephone calls and match each picture with a log. Which log is not illustrated?
- Answer the questions.
 - Which emergency call is made by a healthcare professional already on the scene?
 - Which emergency involves a possible crime?
 - Which caller's information is not accurate?
 - How many accident victims died that day?
 - Which emergency call was not justified?
 - Which emergencies did not result in hospital admission?
 - In which emergency was the ambulance delayed?
 - Which emergency is attended by all emergency services?
- Find words and abbreviations in the log that mean
 - the time the ambulance arrived
 - summary of events
 - the part of a large vehicle where the driver sits
 - child
 - death
 - recovery.



PHONE CALLS

1 Log Book Time of call 06.50

Location of emergency 14 Friars Walk
 Name of caller Staff nurse Jenny Lewis
 Nature of emergency Suspected cardiac arrest
 Synopsis Victim is caller's 56-year-old male neighbour. Caller reports victim has abdominal pains and is sweating and vomiting.
 Action taken Ambulance is dispatched. ETA: 07.10
 Follow-up Heavy traffic and so ATA was 07.50. Victim DoA at hospital.

2 Log Book Time of call 09.23

Location of emergency 2 km north of motorway junction 17
 Nature of emergency RTA
 Synopsis Lorry driver is trapped in his cab but no other vehicles are involved
 Action taken Police and fire service are notified and ambulance dispatched
 Follow-up The driver was released and transferred to hospital. He had no serious injuries and was discharged later.

3 Log Book Time of call 14.20

Location of emergency Central park north side perimeter fence
 Name of caller Mr Fred Thomas (park keeper)
 Nature of emergency Juvenile trapped in park railings
 Synopsis Victim has put her legs through railings. They have become swollen and she is unable to free herself. Caller reports no bleeding and the victim is fully conscious.
 Action taken Fire service is notified. Ambulance is dispatched.
 Follow-up Ambulance was not required. Fire officer used hydraulic equipment to force open the railings and free the girl. Hospital attendance was not necessary.

4 Log Book Time of call 22.10

Location of emergency High Street outside Lock Building
 Name of caller Male caller refuses to give his name.
 Nature of emergency Possible suicide attempt
 Synopsis Caller reports seeing victim 'jump from the roof of the building.'
 Action taken Ambulance is dispatched and police are notified
 Follow-up Police officer reported fatality. Foul play is suspected and a murder investigation has been opened.

5 Log Book Time of call 00.00

Location of emergency 332 Rio Road
 Name of caller Shareen Heslop
 Nature of emergency Non-emergency
 Synopsis Caller reports injured wild bird
 Action taken Animal rescue notified
 Follow-up The bird was taken to an animal sanctuary for treatment and rehabilitation.