

## EXERCISE 10

Decide which answer A, B, C or D best fits each space.

### Passenger Services

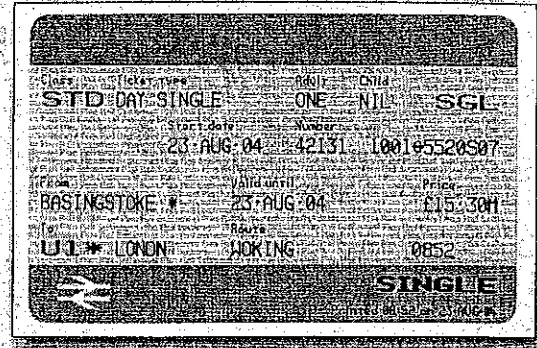
A journey by passenger train involves work by many people in various departments. The (1) \_\_\_\_\_ first finds the time of a train from a (2) \_\_\_\_\_ or an (3) \_\_\_\_\_. He or she then buys a ticket at a (4) \_\_\_\_\_ and perhaps reserves a seat at the same time. The traveller may have tea and a sandwich in a station buffet. A member of the traffic department announces the trains. From the (5) \_\_\_\_\_ one goes through the (6) \_\_\_\_\_ directly onto the right (7) \_\_\_\_\_. Then he or she (8) \_\_\_\_\_ the train. The guard instructs the driver to start the train. The guard's duty is to make sure the train is safe and to get it away on time. The (9) \_\_\_\_\_ checks or collects passengers' tickets while the train is moving. If there is a (10) \_\_\_\_\_ or a buffet, it has been stocked with food and drink, and the chef is preparing the next meal.



- |                       |                   |                         |                        |
|-----------------------|-------------------|-------------------------|------------------------|
| 1. A) voyager         | B) tourist        | C) mover                | D) traveller           |
| 2. A) timetable       | B) announcement   | C) plan                 | D) scheme              |
| 3. A) advise office   | B) inquiry office | C) bureau of departures | D) left-luggage office |
| 4. A) booking office  | B) inquiry office | C) reserved seat office | D) left-luggage room   |
| 5. A) railway station | B) waiting hall   | C) entrance             | D) underpass           |
| 6. A) overpass        | B) underground    | C) underpassage         | D) crossing            |
| 7. A) runway          | B) embarkation    | C) platform             | D) assembly area       |
| 8. A) gets on         | B) gets in        | C) gets down            | D) gets out            |
| 9. A) porter          | B) station chief  | C) shunter              | D) guard               |
| 10. A) couchette car  | B) sleeping car   | C) dining car           | D) postal car          |

EX 11

You have just issued this rail ticket. Explain the passenger what individual entries mean.



## Listening Comprehension 13: Railcards

You are going to listen to a conversation between a potential passenger and a railway agent. The passenger needs information on travel at reduced fare. Listen and find the correct answer:

- The annual card costs
  - £25
  - £55
  - £20
- The person whose name is written on the card gets
  - 1/3 off most Standard tickets
  - 1/4 off Savers and Supersavers
  - 1/3 off most Standard Tickets if he is travelling with at least one child
- Children pay
  - £1 flat fare any time
  - £1 flat fare only if they are accompanied by both parents
  - £1 flat fare if they are accompanied by an adult
- It is recommended
  - to book Supersavers less than 7 days prior the departure
  - to buy Supersavers 7 or more days before the departure
  - to buy Supersavers on the day of departure in order to avoid booking charges
- Supersavers
  - are flexible and can be used on any day
  - can be used over weekends all year round
  - can be used any time except peak days around Christmas or Easter and e.g. on January 1<sup>st</sup>

EX 13

Below is a list of things you do when starting a car. Put them in the right order. There are two items that do not belong in the list. Which are they?

- |                        |                       |                                     |
|------------------------|-----------------------|-------------------------------------|
| a) put the car in gear | b) start the engine   | c) put your foot on the brake       |
| d) change gear         | e) get in             | f) put the key in the ignition      |
| g) open the door       | h) look in the mirror | i) put your turn indicator on       |
| j) sound your horn     | k) pull out           | l) put your foot on the accelerator |