## EXERCISE (4)

the right (7) \_\_\_\_

10. A) couchette car

wer A, B, C or D best fits each space. Decide which and

## Passenger Services

A journey by passenger train involves work by many people. first finds the time In various departments. The (1) \_\_\_\_ or an (3) \_\_\_\_ of a train from a (2) \_ He or she then buys a ticket at a (4) and perhaps reserves a seat at the same time. The traveller may have tea and a sandwich in a station buffet. A member of the traffic department announces the trains. From the (5) \_\_\_\_

. Then he or she (8) \_\_\_



\_\_\_\_\_the train. The guard instructs the driver to start the train.

directly onto

or a buffet, it has been

D) left-luggage office

D) left-luggage room

D) traveller

D) scheme

D) underpass

D) gets out

D) postal car

D) assembly area

D) crossing

D) guard

checks or

You have just issued this rail licket. Explain the passenger what individual entries mean,

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The guard's duty is to ma collects passengers' ticke stocked with food and drin	ets while the train is movi		o (9) _ _ or a
1. A) voyager	B) tourist	C) mover	D) t
2. A) timetable	B) announcement	C) plan	D) (
3. A) advise office	B) inquiry office	C) bureau of departures	D) I
4. A) booking office	B) inquiry office	C) reserved seat office	D)
5. A) rallway station	B) waiting hall	C) entrance	D) 1
6. A) overpass	B) underground	C) underpassage	D) (
7. A) runway	B) embarkation	C) platform	D) (
8. A) gets on	B) gets In	C) gets down	D) (
9. A) porter	B) station chief	C) shunter	D) (

B) sleeping car

C) platform C) gets down C) shunter C) dining car

## Listening Comprehension Railcards

You are going to listen to a conversation between a potential passenger and a railway agent. The passenger needs information on travel at reduced fare. Listen and find the correct answer:

- 1. The annual card costs
  - a) £25
  - b) £55
  - c) £20
- 2. The person whose name is written on the card gets
  - a) 1/3 off most Standard tickets
  - b) 1/4 off Savers and Supersavers
  - c) 1/3 off most Standard Tickets if he is travelling with at least one child
- 3. Children pay
  - a) £1 flat fare any time
  - b) £1 flat fare only if they are accompanied by both parents
  - c) £1 flat fare if they are accompanied by an adult
- 4. It is recommended
  - a) to book Supersavers less than 7 days prior the departure
  - b) to buy Supersavers 7 or more days before the departure
  - c) to buy Supersavers on the day of departure in order to avoid booking
- charges 5. Supersavers
  - a) are flexible and can be used on any day
  - b) can be used over weekends all year round
  - c) can be used any time except peak days around Christmas or Easter and
  - e.g. on January 1<sup>st</sup>



Below is a list of things you do when starting a car. Put them in the right order. There are two items that do not belong in the list. Which are they?

- a) put the car in gear
- d) change gear
- g) open the door
- i) sound your horn
- e) get in
- h) look in the mirror

b) start the engine

- k) pull out
- c) put your foot on the brake f) put the key in the ignition
- i) put your turn indicator on
- I) put your foot on the accelerator