# Developing an Eco-social Enterprise

Session 3 Wednesday, 30 March, 2022

Tim Crabtree, Wessex Community Assets & Plymouth University

Anna: Coffee house

Katerina:
Welcoming centre
for international
professionals

Ludvik: Sustainable outdoor gear shop

Amit: Flood-proof housing initiative

Bhavesh: Community based solar farms

Aditya:
Stone houses
building initiative

Monika: Shop with local food

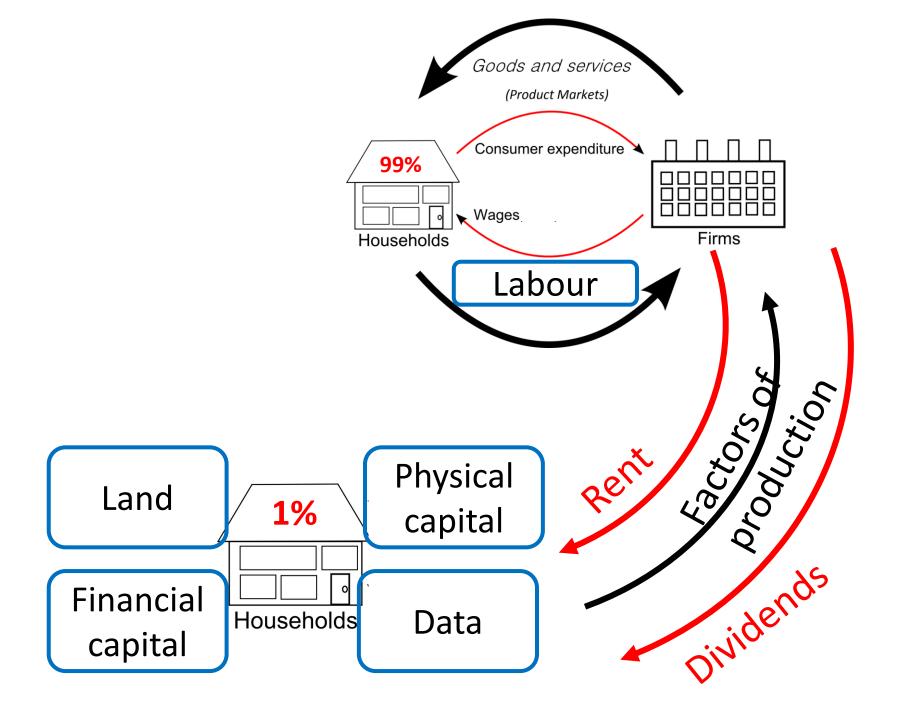
Tereza: Eco-campsite & organic farm

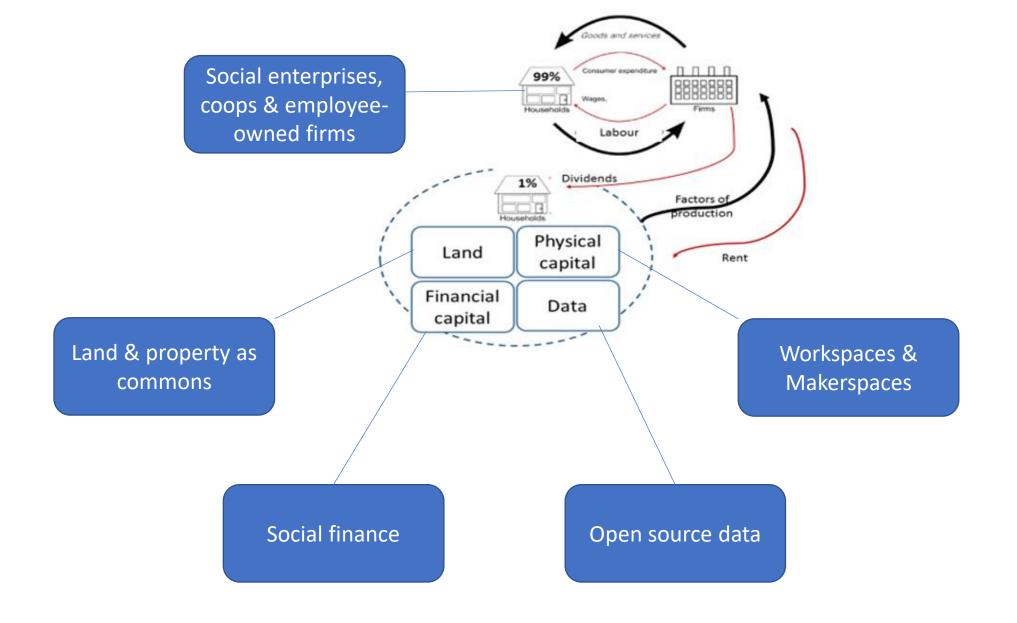
Tereza: Organic farm

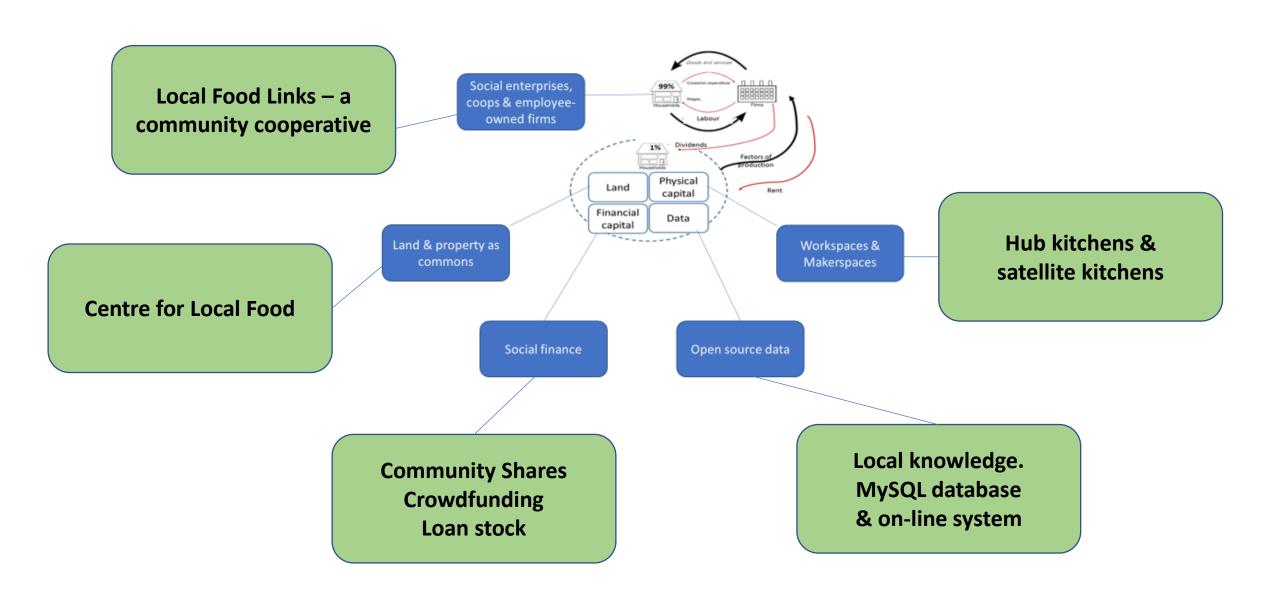
Tamin: Plastic bag recycling Moena: Waste free grocery store

Summer: Reduce waste initiative Blanche: Chestnut-based daily goods Veronika:
Organic farm &
bees

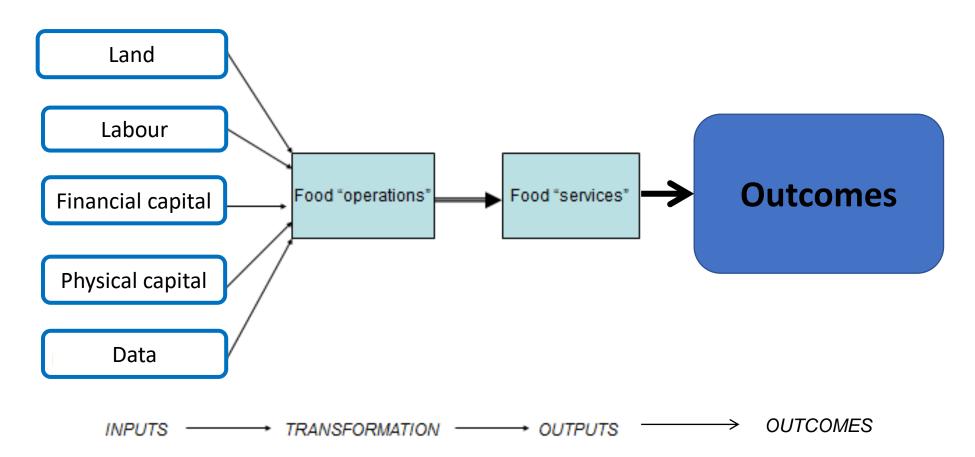
Tereza: Organic flower farm

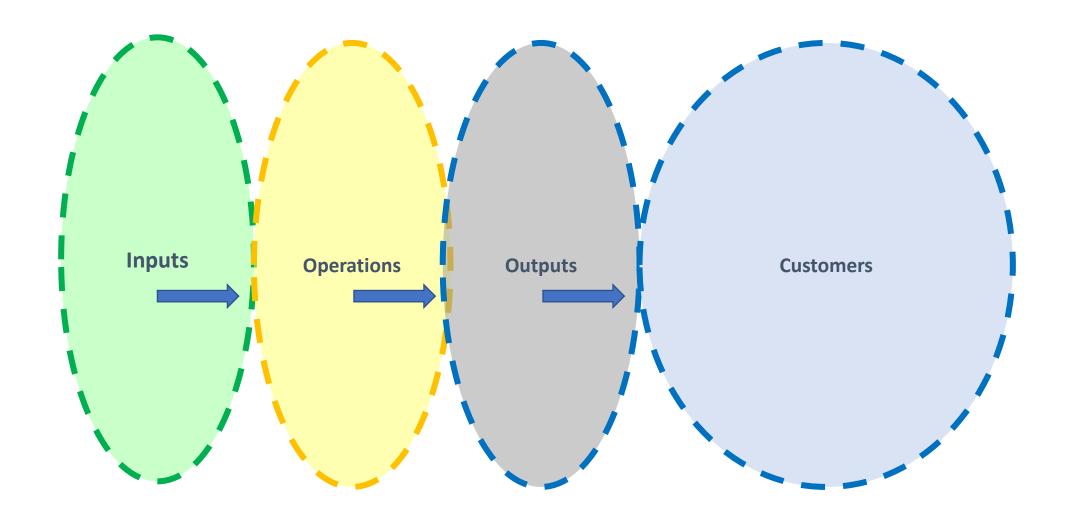






### From outputs to outcomes





Framework	Need/baseline	Activities	Outputs	Outcomes
Outcomes				
Health & well-being		Inputs		
Community development		Operations		
Economic development			Outputs  Customers	
Environmental sustainability				

	The challenges we are addressing	The activities we are proposing	The outputs we will create For costumers	The outcomes we are seeking
Environmental Sustainability	Food miles Food packaging Chemical residues in nature	Zero waste shop — offering: •unpacked food — from both organic and conventional agriculture (such as rice, legumes, nuts, seeds, cereals pasta, spices, oils, muesli, flour, sweets etc). • cosmetics in returnable packaging • washing & cleaning detergents on tap •personal hygiene products  Customer service  Organizing events	Less packaging Safer detergents Good feeling after shopping Local goods	Society / Environment  Lower negative impact on environment
Quality of life (Customers)	Hurried life & shopping Chemicals in households Increasing occurrence of diet related diseases Disconnection from food generally		Pleasant shopping experience Healthier lifestyle	Improved wellbeing Improvements in health
Community Development	Missing neighborhood community Social isolation		Closer seller – costumer relationship Sharing knowledge Volunteering opportunities Building community	Improved community cohesion Sense of belonging
Economic democracy	Concentrated power of multinational corporations  Little money for social projects	Locally owned store Giving back to society	Based on power decentralizing principles Supported local projects	Creating satisfying working conditions, increased awareness Solidary society

### **The Business Canvas**

Т Положения	Van autoritia	Malua aa		Contantantantiantian	C
Resources	Key activities	value pr	oposition	Customer relationships	Customer segments
Partners	-	<u> </u>		Channels	
Faithers				Channels	
	Cost structure			Revenue stream	is

#### RESOURCES

- Space shop & storage
- Human work
- Knowledge finance, trade, customers, suppliers...
- Finance money
- Energy and materials
- Food, etc. products
- Shop equipment

### **PARTNERS**

Suppliers
Influencers
Bank
Volunteers
Community members
Supported local projects

### OPERATIONS/ ACTIVITIES

Zero waste shop – offering:

- unpacked food from both organic and conventional agriculture (such as rice, legumes, nuts, seeds, cereals pasta, spices, oils, muesli, flour, sweets etc).
- cosmetics in returnable packaging
- washing & cleaning detergents on tap
   personal hygiene
- personal hygiene products

Customer service

Organizing events

### OUTPUTS/ VALUE PROPOSITION

- lower negative impact on environment (less packaging, reduced food miles, less chemical residuals in water etc.)
- wide range of goods
- pleasant shopping experience
- closer seller costumer relationship
- give back 1% donation, supported local projects
- building local community through events & sharing of tips for zero waste lifestyle
- internal structure based on teal organizations principles
   → helps to spread the concept

### PROMOTION/ MARKETING CHANNELS

- Indoor communication
- Social Media
- Offline marketing posters, press
- Through suppliers, university etc.
- Community events
- Website (in future)
- Word of mouth
   Location near farmer's market

### CUSTOMER/BENEFICIARY RELATIONSHIPS

- building relationship with food we eat
- good feeling from the shopping
- building creativeness and confidence from discovering ways in which we can lower our impact
- being part of the community

### BENEFICIARIES/ CUSTOMER SEGMENTS

Women (between 25-34)
- incl. mothers with
children. Open minded,
provide / buy food for
the whole family.

University students (and other young people living in cities) – are more open to new styles of shopping.

Eco-minded, Zero Waste fans, visitors of farmers' markets

People keen to buy organic/ local food.

#### RESOURCES

Garden plots w/ water acc.
Spot @ farmer's market
Tools and seeds
Beehives and tools
Lecturers for food and
nutrition workshops
Volunteers – gardening
support and foodbank
Website and soc. Media
Traineeship framework at
IQ Roma servis

#### **PARTNERS**

### IQ Roma servis

Mendel University
Masaryk University – FSS
The City of Brno
Food Not Bombs
other community gardens
food distribution
networks
waste collection services
(to start a composting
programme)

### OPERATIONS/ ACTIVITIES

Workshops / courses: Nutrition and children's development

Cooking classes (with tasting)

Bi-weekly intro session at the com. garden

On-site support for community "farmers"

Workshops on produce / bee products processing

#### Activities:

Weekly preparation of fresh produce boxes

Selling at the farmer's market

Yearly food festival

### OUTPUTS/ VALUE PROPOSITION

Participants will:

Deepen their knowledge of human nutritional needs
Gain access to fresh produce and growing their own food
Learn how to incorporate fresh produce into their home cuisine
Become more food secure and financially independent
Diversify their income / employment avenues

The community will:

Deepen its ties with the majority society Gain a public green space Be full of healthy individuals

The city at large will:

Invest in making its low-income and otherwise marginalised resident self-sufficient Increase its environmental sustainability

# OMOTION/ MARKETING CHANNELS

- Partner NGOs working in the area
- Social media
- Word of mouth
- Community festivities
- Urban Garden Open Day
- Farmer's market stall

### CUSTOMER/BENEFICIARY RELATIONSHIPS

Peer lecturers / workshop leaders for info on nutrition

Informal feedback session

Participants' autonomy in what should be grown / produced and how it should be priced

### BENEFICIARIES/ CUSTOMER SEGMENTS

Residents of the "socially marginalised area", but especially families with children

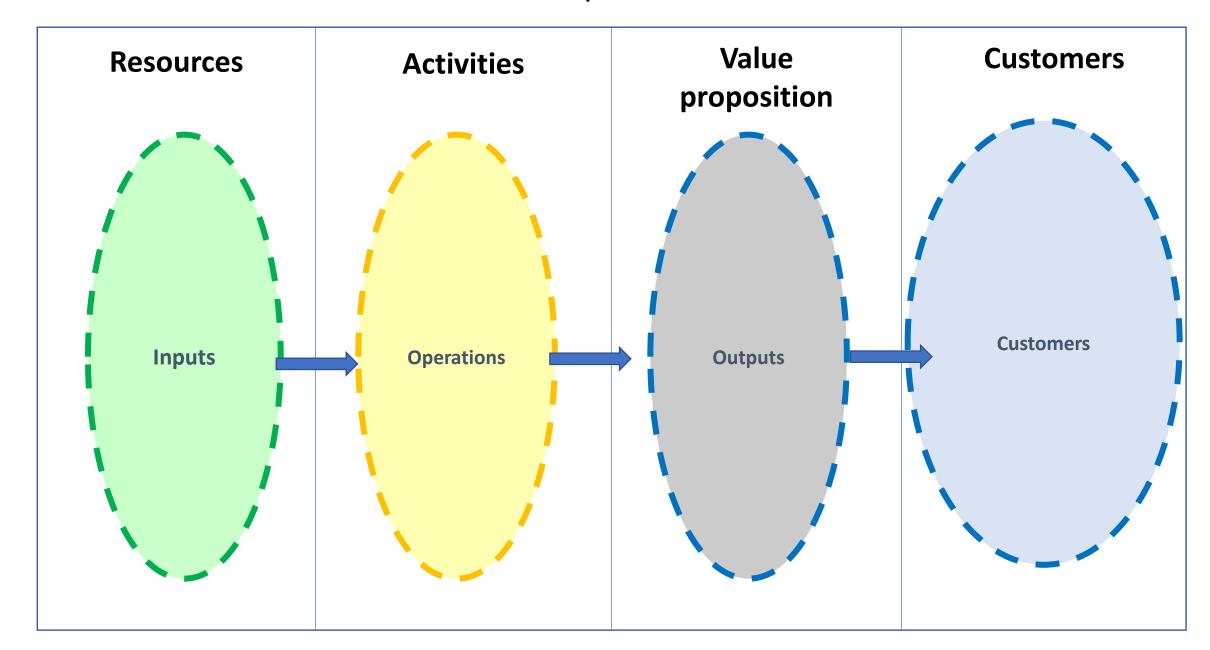
Unemployed and underemployed youth and women

visitors to the farmer's market

the greater city (through

↑ life quality of a whole
neighbourhood)

# The Business Canvas - simplified



# Customers

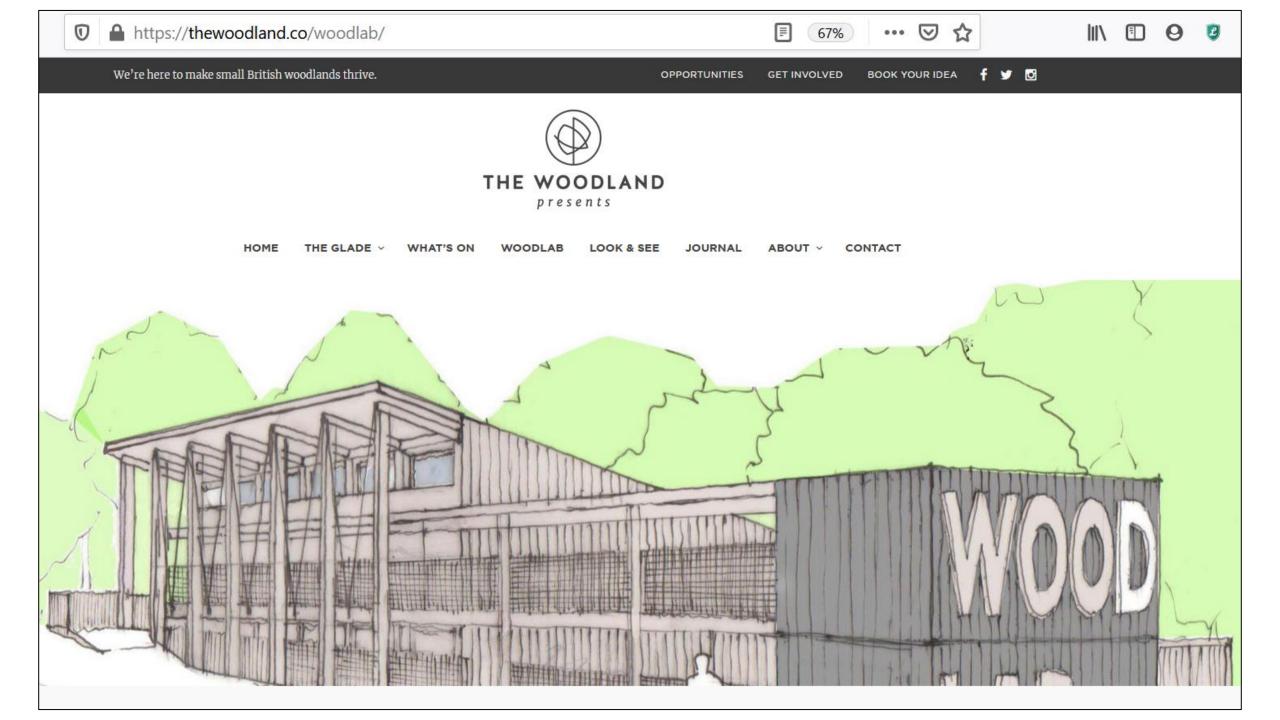
Who are the customers that you will provide products and services to.

Are there different types of customer?

# Outputs

For your eco-social enterprise, what are the outputs (products or services) that you will deliver to customers

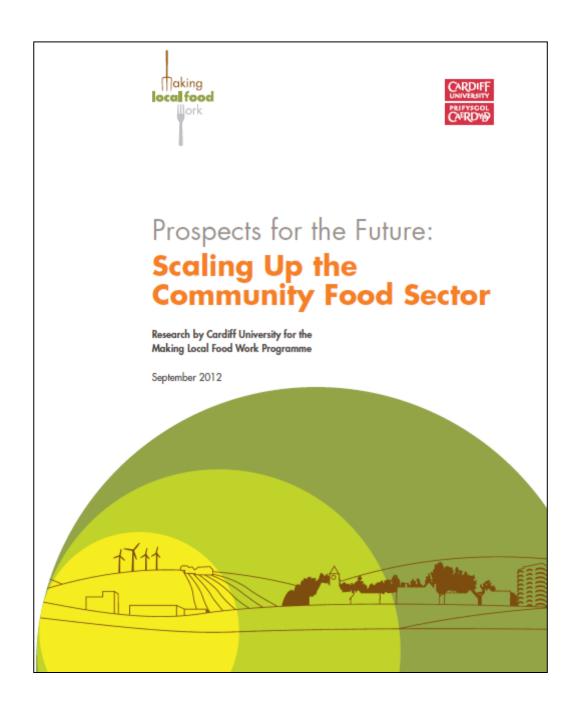
RESOURCES	OPERATIONS/ ACTIVITIES	OUTPUTS/ VALUE PROPOSITION	PROMOTION/ MARKETING CHANNELS	BENEFICIARIES/ CUSTOMER SEGMENTS
PARTNERS			CUSTOMER/BENEFICIARY RELATIONSHIPS	











Primary Production	Basic Processing	Value Added Processing	Distribution	Retail/Food Service
gardens	mills	bakeries	Distributors	owned shops
Community	Local flour	Community	Wholefood	Community
City Farms		 		Veg box schemes
Care Farms			! ! ! ! !	Farmers' Markets
CSA's		 		boundly warkets
Community orchards				Country Markets
Organic farms		 		Pick your own
Local farms		 		Farm shops

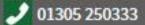
# From local food to local wood: the evolution of woodland social enterprise

Over the last 20 years, the local food sector has become more established and influential. A range of strategies have been developed which are potentially relevant to the woodland sector:

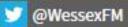
- Direct links between producers and consumers, e.g. Farmers' Markets and Veg Box schemes.
- Adding value rather than selling primary produce to wholesalers.
- Building local enterprise networks and clusters.
- Secondary structures to promote innovation, enable local processing, access finance or support joint marketing.

### **Wessex FM News**

Contact the News Team:







### Farm Shop Branches Out In New Sales Line

Home / News / Dorset News / Article



9:14am 22nd August 2013



# REAL FOOD STOR



The Real Food Store Cafe

Welcome to Exeter's first community owned food store

11 & 13 Paris Street, Exeter, EX1 2JB

Telephone: 01392 681234 Email: info@realfoodexeter.co.uk







STORE, BAKERY, CAFÉ HOME

WHAT'S ON

NEWS

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CONTACT

**ABOUT US** 

FIND

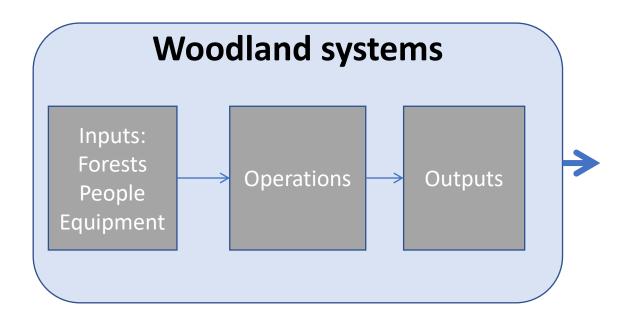
### Sitting Firm Chairs at The Real Food Store Café

Supported by South West Woodland Renaissance

We are thrilled to be teaming up with Sitting Firm Furniture Makers on an exciting research project. Sitting Firm are specialists in fine craftsmanship & design, both modern and traditional. We are currently showcasing some of their superb modern Windsor chair designs in our café space.

The project explores the potential to develop the market for timber products grown and made in the South West and Britain. The project is supported by South West Woodland Renaissance. A selection of Windsor chairs made from English Ash will be available to customers to test out in the café. These stunning chairs are not just practical furniture, but handcrafted heirloom pieces with a life time guarantee.





**Energy** 

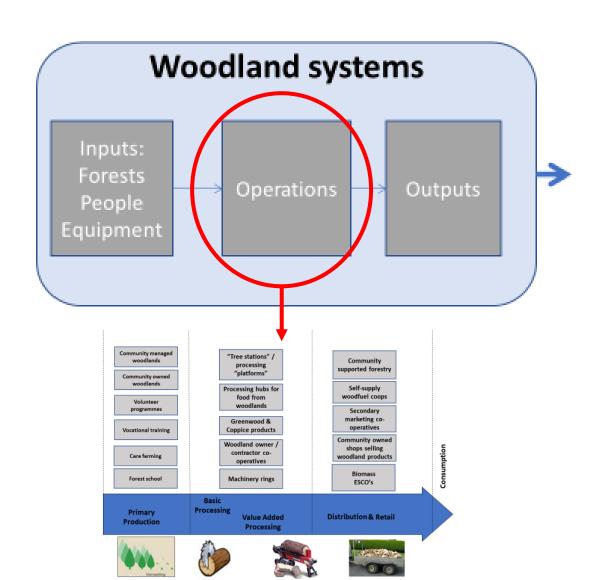
Housing

Food

Health & care

Recreation & culture

Education & skills



Energy

Housing

Food

**Health & care** 

Recreation & culture

Education & skills

**Community managed** woodlands

**Community owned** woodlands

> Volunteer programmes

**Vocational training** 

**Care farming** 

Forest school

"Tree stations" / processing "platforms"

**Processing hubs for** food from woodlands

**Greenwood & Coppice products** 

Woodland owner / contractor cooperatives

**Machinery rings** 

**Basic** 

Value Added **Processing** 

Community supported forestry

**Self-supply** woodfuel coops

Secondary marketing cooperatives

**Community owned** shops selling woodland products

> **Biomass** ESCO's

**Distribution & Retail** 

**Primary Production**  **Processing** 

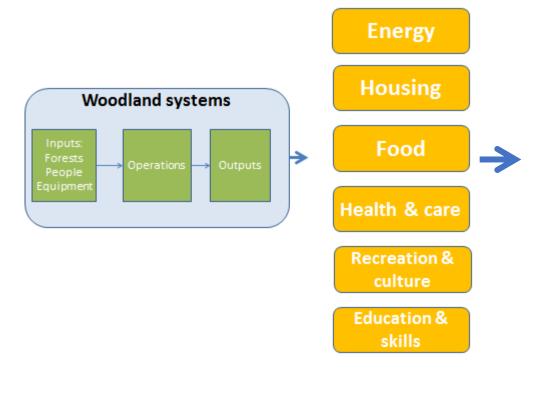








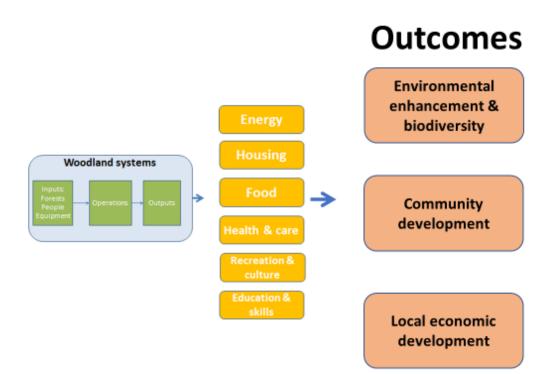
# **Outcomes**



Environmental enhancement & biodiversity

**Community** development

Local economic development





Sustainable & affordable housing **Local processing** & manufacturing infrastructure Regenerative agriculture & forestry

There is an opportunity to deliver homes affordably and sustainably by:

Growing + processing materials locally

Pre-fabricating structures off-site

Assembling structures on-site

Self-finishing by residents

# Raise the Roof Phase 2: What we need to develop

- **Physical platforms:** a network of makerspaces that allow for the fabrication of building components, fittings and furniture, allowing communities to transform sustainable materials into useful products.
- Training platform: the work we are involved in offers great scope for training, apprenticeships and volunteering, so we want to develop a virtual learning platform and associated "back office" resources, on an open source basis, that can support partners in many different locations.
- **Digital platforms:** we have identified the need for two digital platforms to underpin the operation of the makerspaces and training platforms:
  - A materials database linked to blockchain passports, allowing makerspaces and associated fabricators to identify and order supplies – and enable in the longer term the disassembly and re-use of all elements of a building.
  - An open source design platform focused on the use of sustainable materials linked to off-site fabrication in makerspaces.

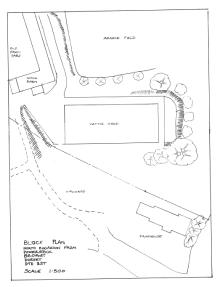
### **Digital platform: Tiny houses** Sourcing, design, fabrication Purchase & refurbishment **Supplies of Fabrication Processing** natural platforms: platforms materials "makerspaces" **Self-build** Community **Training platform** Social investment platform buildings

### Raise the Roof: Theory of Change

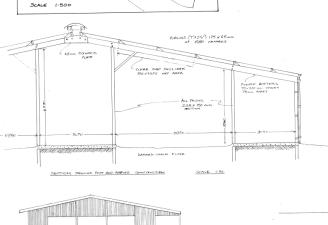
	The challenges we are addressing	The activities we are proposing	The outputs we will create
Regenerative land management:	The ecological crisis: - Climate change - Biodiversity loss	Develop model for purchase of land to create woodlands.     Develop business plans for	Pilot 2 community share offers to secure 25-acre holdings in Dorset.  New models of regenerative land management that can address the interlocking challenges we are
- Dorset Woodhub CBS	- Too little woodland, 45% of which is of poor quality	viable regenerative forestry enterprises, including appropriate mix of species.	2. Begin planting process, identify markets for agroforestry enterprises.
- Dorset Wildlife Trust		<ol> <li>Develop planning applications for low impact dwellings on the woodlands.</li> </ol>	3. Submit planning applications using "One Planet Development" principles.
- Dorset AONB	- Lack of supply of timber and "woody" fibres such as flax and hemp.	<ol> <li>Develop network of farmers and growers to grow and supply regenerative crops for processing.</li> </ol>	4. Increased supply of timber and woody fibres.  Increased awareness, new approaches to land management and a new supply of appropriate raw materials.
Local enterprise infrastructure: - Dorset	The crisis of livelihoods: - Fragile local economies - Job insecurity - Lack of skills & facilities to	Work with Assemble and other architects on new designs and construction methods.	1. Increased operational capacity for off-site pre-fabrication supporting affordable housing.  Provide infrastructure and employment opportunities to link together regenerative land management & sustainable
Woodhub - Wessex Community Assets	create regenerative & resilient local economies	2. Develop a workspace to provide secondary processing capacity to help address the housing and ecological crisis.	construction materials with community led housing initiatives, thus increasing the capacity and resilience of the local economies in Devon, Dorset and Somerset.
Affordable, sustainable housing: - Wessex Community Assets	The housing crisis:  - Lack of affordability  - Lack of security  - Lack of sustainability  West Dorset has one of the	<ol> <li>Work with Assemble Studio &amp; other partners on designs for new build eco-housing.</li> <li>Workshops making low impact dwellings</li> </ol>	<ol> <li>2 workshops &amp; 2 low impact dwellings.</li> <li>Purchase &amp; eco-refurbishment of houses.</li> <li>New models to address the housing crisis that can be undertaken in the short, medium and longer term, providing a greater range of options for community led housing groups.</li> </ol>
- Bridport Town Council - Bridport Area Community Homes	highest gaps between house prices and average wages	Develop purchase & eco- refurbishment programme	3. Detailed plans for pilot development.  Leading to higher % of affordable & sustainable housing being built.

# Woodhubs as conversions of farm buildings

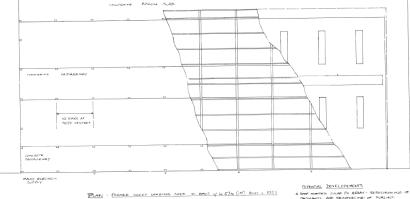




WEST ELEVATION







SCALE 1/125

SOUTH ELEVATION

### Woodhub

# Processing & Manufacture

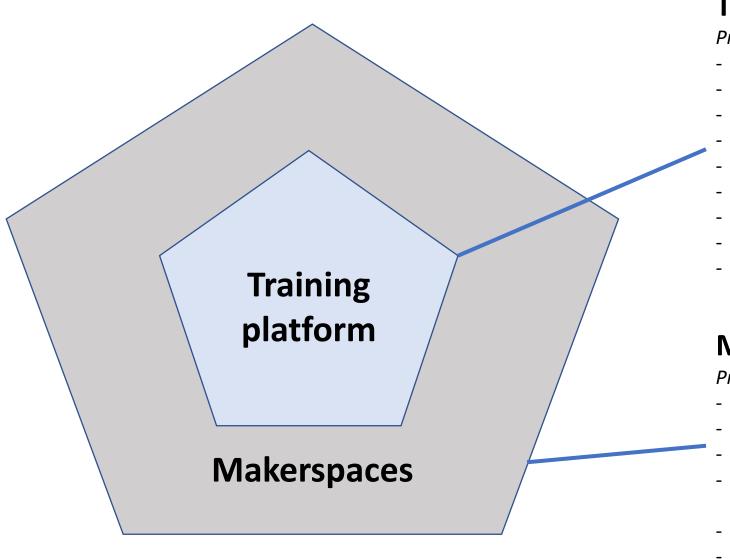
timber and woody fibres
(hemp and flax)
Into
Construction materials

# **Skills Training**

woodland mgt, sustainable construction, green woodworking, furniture making

## Rental Workspace

for building contractors, carpenters & designer-makers



#### **Training platform**

#### **Provides:**

- Common branding
- Educational framework
- On-line content
- Website + plug-ins
- Teaching materials
- Marketing/promotion
- Quality assurance
- Admin templates
- H+S / Risk assessments

#### **Makerspaces**

#### Provide:

- Facilitation/tuition
- Workspace
- Equipment & Machinery
- Local community engagement
- Administration
- Accommodation options if appropriate

Construction skills for new build & refurbishment

Learning from local artists, designers & makers



Raise the Roof: Training courses

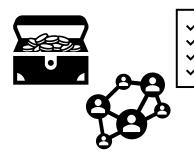




Regenerative agriculture & use of natural materials

Sustainable design







# Outputs: goods & services or "value proposition"

#### RESOURCES

- Workspace
- Hand tools & machinery
- Materials (inc timber from local woodhub)
- Network of Tutors
- Delivery framework
- Enrolment process
- Website

#### **PARTNERS**

#### Raise the Roof core partners

Arts Development
Company
Bridport Area Community
Housing
Bridport Town Council
Common Ground
Dorset Woodhub
Wessex Community Assets

#### OPERATIONS/ ACTIVITIES

#### Courses in:

- Carpentry & joinery
- Green woodwork
- Sustainable construction
- Design & make for production, e.g. for furniture and fittings
- Woodland Ecology
- Woodland Creation
- Woodland mgt
- Extraction
- The Timber Processing Chain
- Machinery Operation
- Social forestry approaches
- Social prescribing –
   "woods for well being" plus
   crafts/making

#### OUTPUTS/ VALUE PROPOSITION

Learners will benefit from:

- Access to new knowledge
- Gaining new skills
- Industry integration
- Potential career change
- Workspace
- A community of peers

Linked to practical and socially useful making of things such as furniture, buildings, wood stores, animal architecture, renovating community spaces.

Post-COVID recovery: making and creating is good for mental health.

Capacity-building & enhanced community cohesion through working on practical projects together.

### PROMOTION/ MARKETING CHANNELS

- Through the network of partners.
- Dedicated website: www.raisetheroof.info
- Social media
- · Community events
- Press releases.

#### CUSTOMER/BENEFICIARY RELATIONSHIPS

During training courses:

- Co-creative focus
- Emphasis on building capacity & confidence
- Practical & immersive experience

#### Online:

- Supportive resources
- Forum space
- Mentoring & Business start-up support

# BENEFICIARIES/ CUSTOMER SEGMENTS

People who are unemployed or in low paid, precarious employment.

Local 18 – 40 women + men eager to re-train, upskill, or supplement previous education & training.

People keen to access affordable housing through self-build/self-finish.

People referred by GP's and other agencies for "social prescribing" activities/"green gyms".

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# Customers

# **The Business Canvas** Resources Key activities Value proposition Customer relationships Customer segments Partners Channels Cost structure Revenue streams

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RESOURCES	OPERATIONS/ ACTIVITIES	OUTPUTS/ VALUE PROPOSITION	PROMOTION/ MARKETING CHANNELS	BENEFICIARIES/ CUSTOMER SEGMENTS
PARTNERS			CUSTOMER/BENEFICIARY RELATIONSHIPS	

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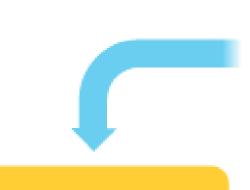
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#### Feedback

Information, new ideas, expertise and customer feeback



Materials, components, labour, research and development



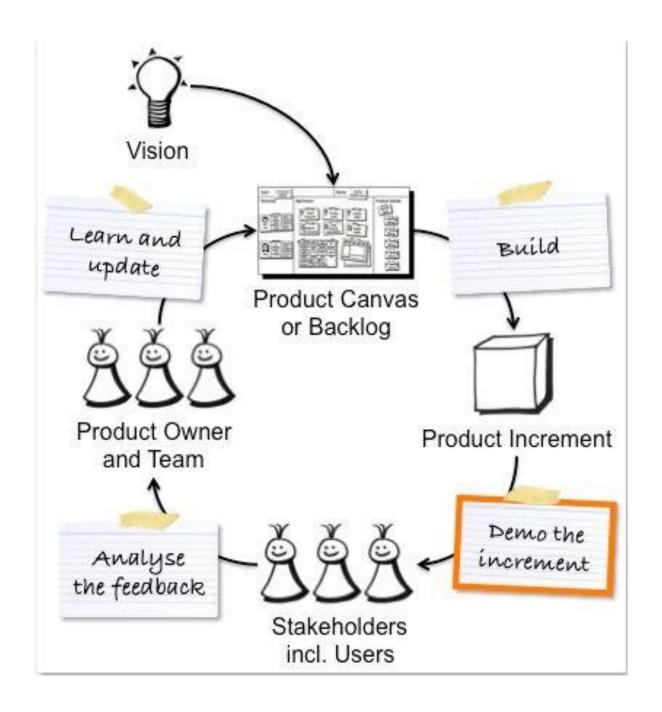
#### Processing

Production lines, assembly lines, manangement and skills



#### Output

End product, customer satisfaction and employee satisfaction



In groups:

How will you build a customer-base and develop the relationships?

How will you test your ideas and get feedback?

# Operations

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- Carpentry & joinery
- Green woodwork
- Sustainable construction
- Design & make for production, e.g. for furniture and fittings
- Woodland Ecology
- Woodland Creation
- Woodland mgt
- Extraction
- The Timber Processing Chain
- Machinery Operation
- Social forestry approaches
- Social prescribing —
  "woods for wellbeing" plus
  crafts/making

#### OUTPUTS/ VALUE PROPOSITION

Learners will benefit from:

- Access to new knowledge
- Gaining new skills
- Industry integration
- Potential career change
- Workspace
- A community of peers

Linked to practical and socially useful making of things such as furniture, buildings, wood stores, animal architecture, renovating community spaces.

Post-COVID recovery: making and creating is good for mental health.

Capacity-building & enhanced community cohesion through working on practical projects together.

# PROMOTION/ MARKETING CHANNELS

- Through the network of partners.
- Dedicated website: www.raisetheroof.info
- Social media
- Community events
- Press releases.

#### CUSTOMER/BENEFICIARY RELATIONSHIPS

During training courses:

- Co-creative focus
- Emphasis on building capacity & confidence
- Practical & immersive experience

#### Online:

- Supportive resources
- Forum space
- Mentoring & Business start-up support

# BENEFICIARIES/ CUSTOMER SEGMENTS

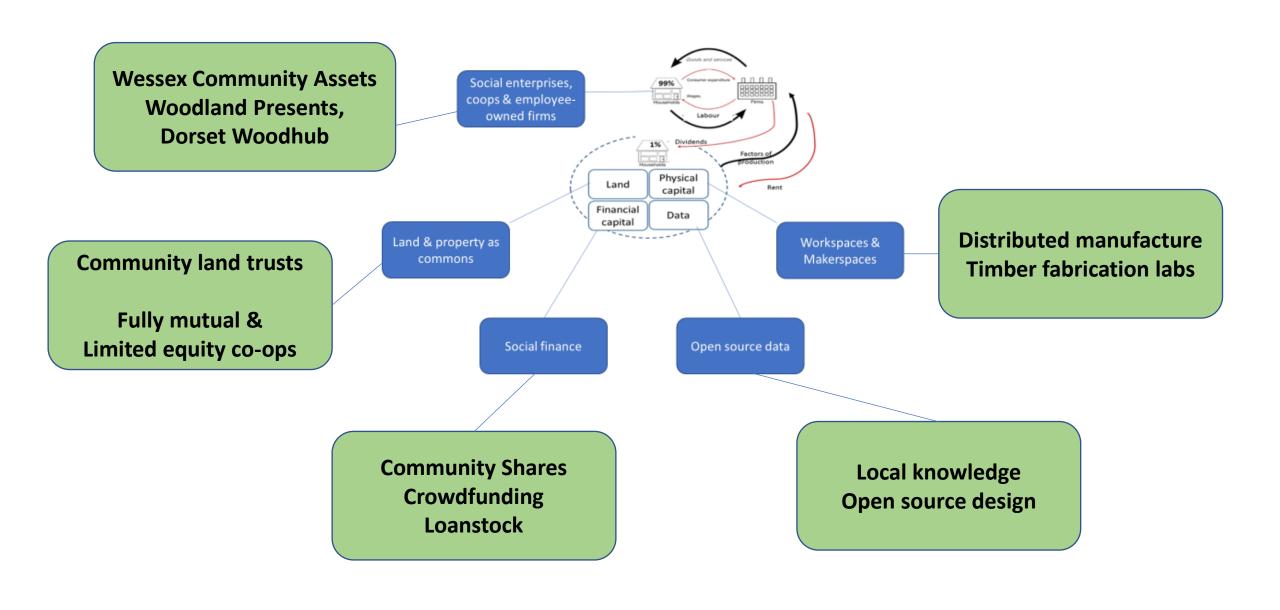
People who are unemployed or in low paid, precarious employment.

Local 18 – 40 women + men eager to re-train, upskill, or supplement previous education & training.

People keen to access affordable housing through self-build/self-finish.

People referred by GP's and other agencies for "social prescribing" activities/"green gyms".

# Inputs



Labour

What will your enterprise require?

- Staff?
- Volunteers?
- Trainees/apprentices?
- People disadvantaged in the labour market?
- Board members?

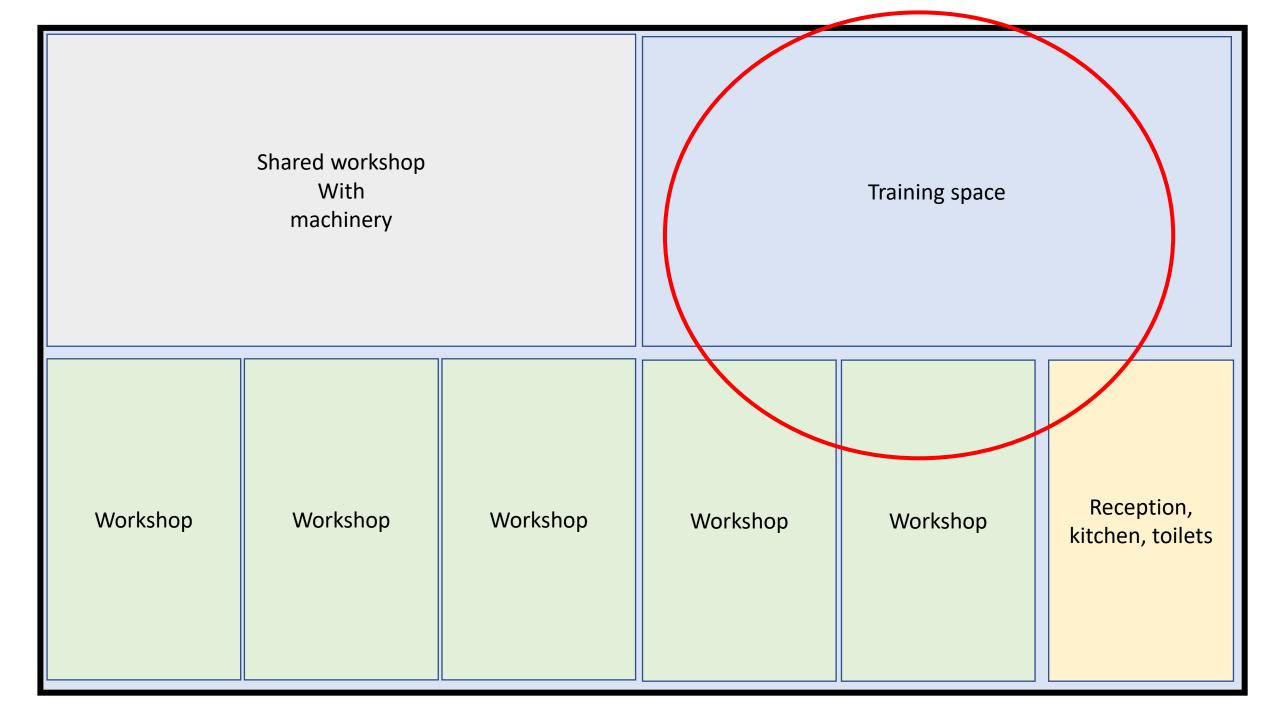
# Land & Natural Resources

- What natural resources will you require?
  - Land
  - Water
  - Sunlight
  - Etc

Physical capital

### What is required?

- Buildings
- Equipment
- ICT
- etc





# Wood School

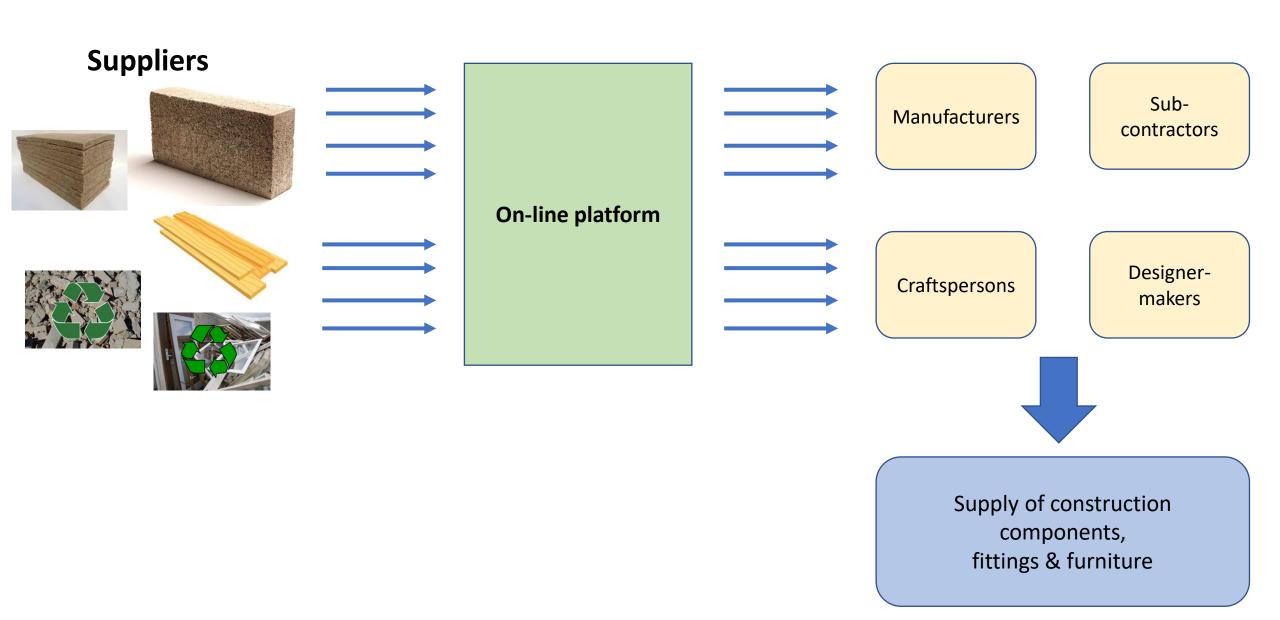




Data

What information do you need to collect? Do you need to access platforms or create your own?

### **Woodhub Platform**: linking suppliers and fabricators





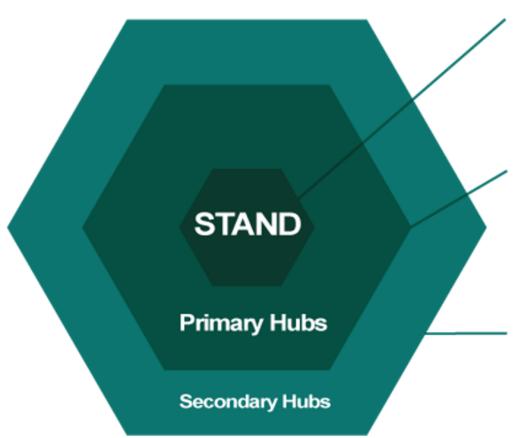
STAND\* is a community of <u>WoodHubs</u> which offer bespoke learning experiences across a wide range of specialist subjects. We exist to benefit local British trees and woods by enhancing the competencies of those working with forests, trees and timber. We also seek to pioneer innovative new strategies and methods for wood-sector stakeholders.

We offer facilities, expertise and learning opportunities in\*\*:

Woodland Ecology I Woodland Creation I Silviculture I Woodland Management I Continuous Cover Forestry I Extraction I The Timber Processing Chain I Timber Product Design I Machinery Operation I Carpentry I Joinery I Business Management

#### Organisational Structure

STAND (tbc) is a collective identity for participating hubs. A 'suite' of learning options is created under the STAND brand which each hub then puts into operation in a way that fits them best (like a school adopting a curriculum).



#### STAND

Provides: - Common Branding

- Educational Framework
- Quality Assurance
- Admin Templates
- Marketing/Promotion
- Website + Plugins
- Funding (!?)

#### **PRIMARY HUBS**

Core hubs (with maker-spaces) offering full range of educational options

Provide: - Facilitation / Tuition

- Workspace
- Machinery
- Administration
- H+S / Risk Assessments
- Accommodation options (?)

#### **SECONDARY HUBS**

Affiliated-partner hubs with smaller facilities offering specialised education options

Provide: - Facilitation / Tuition

- Administration
- H+S / Risk Assessments
- Accommodation options (?)

Financial capital

# **Dorset Community Energy**



- Funding was secured from the Big Lottery to set up a new co-operative, Dorset Community Energy
- Initial target 6 community owned solar PV projects on schools and community buildings in Bridport, Dorchester and surrounding parishes

Partners

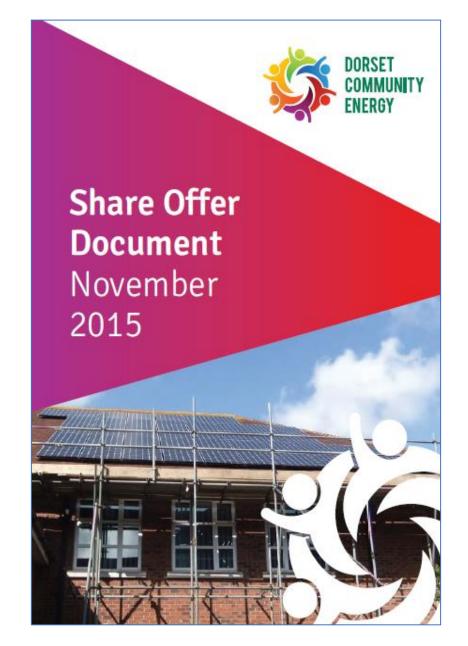














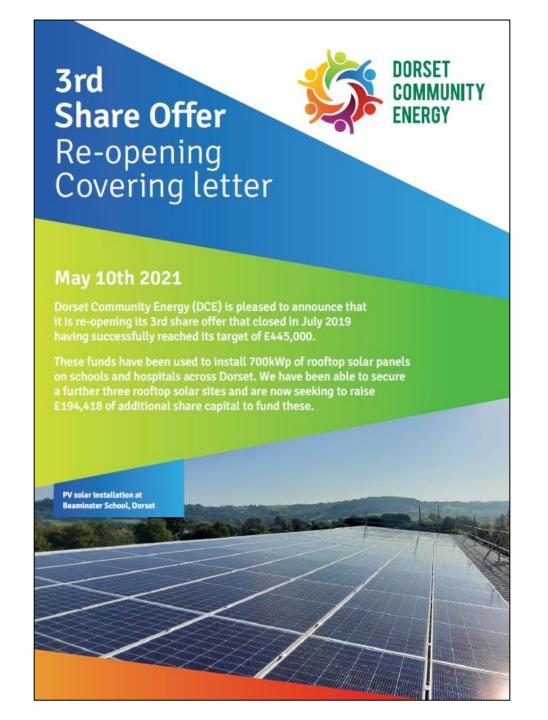




Twenty-two solar installations, one hundred and ninety-eight shareholders, and 1023kW of solar photovoltaic panels on fifteen schools, four community buildings and three hospitals in Dorset.

Sign up to our quarterly newsletter

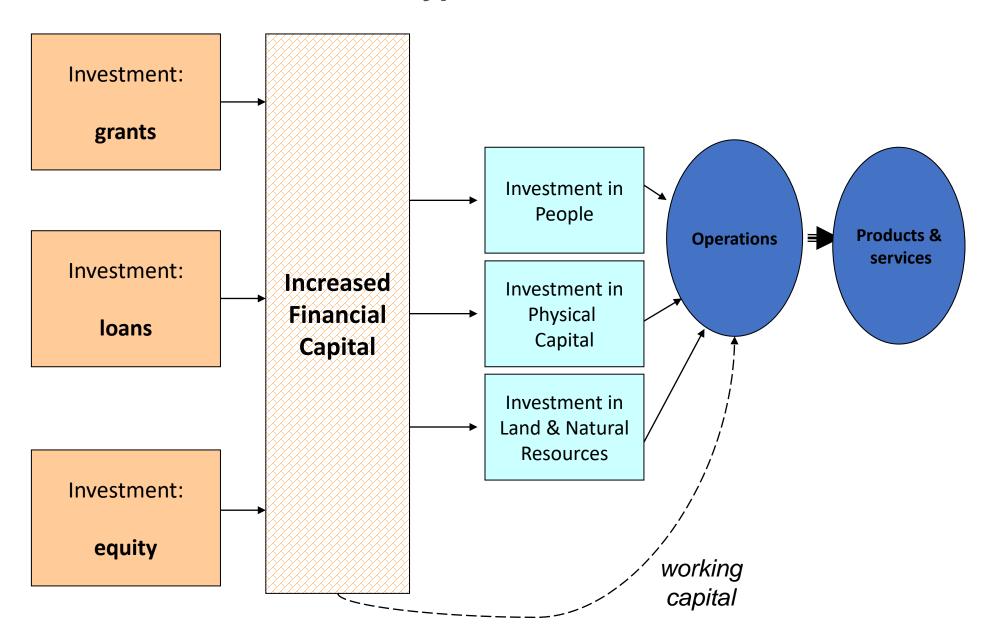
More about Dorset Community Energy



Financial capital

- Who will provide this?
  - Grants?
  - Loans?
  - Equity?
- What rights do they get?

#### Three types of finance



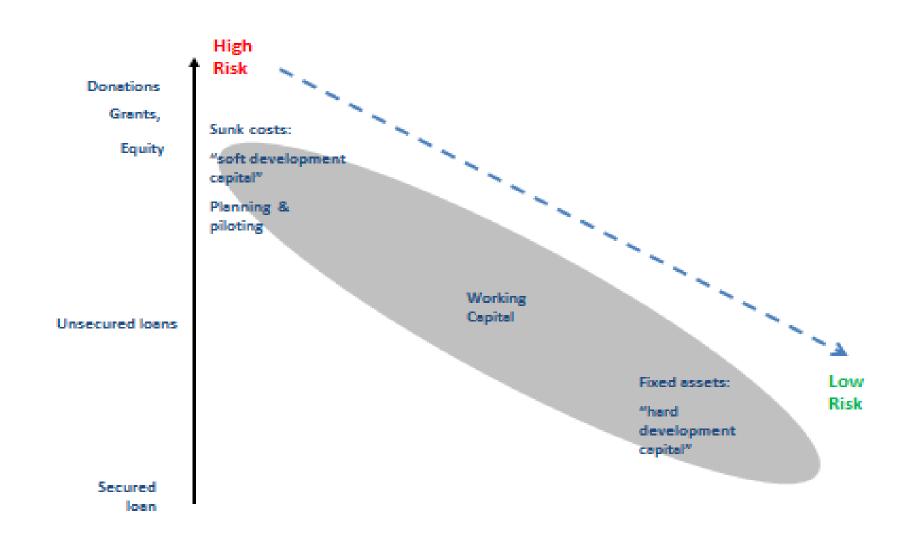
### 3 types of finance

Grants – do not require a financial return.
 They support social or environmental returns.

• Loans (or debt finance) require interest payments and the repayment of the amount borrowed.

• **Equity** is investment in exchange for a stake in the organisation, in the form of shares. Shareholders can receive dividends or interest payments.

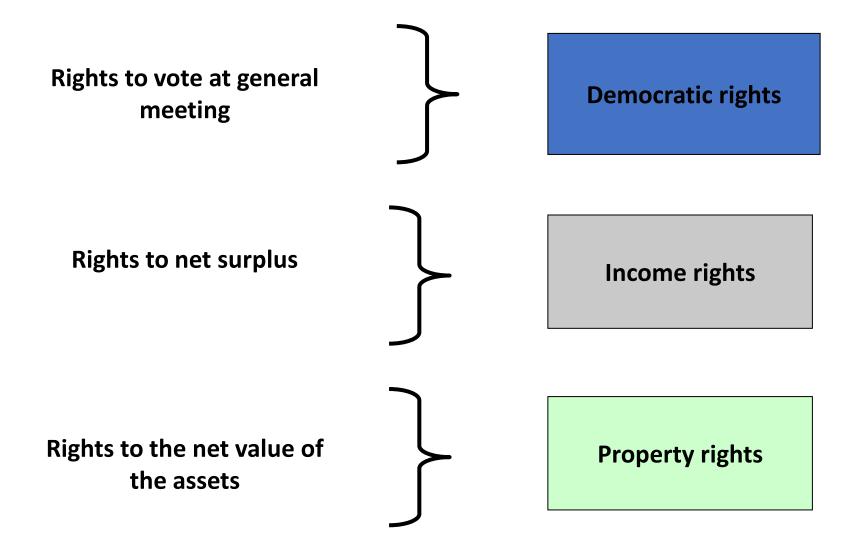
### Key principle 1: Different types of finance might be appropriate at different stages of development



### Key principle 2: rights to control

- Grants do not confer any rights, beyond the contractual obligations that a grant may entail.
- Loans carry with them an obligation to repay, but no other rights
- Equity can carry voting rights, income rights and/or a claim on the assets of the organisation.
- Equity has therefore proved to be problematic for organisations in the social economy (including charities, social enterprises and co-operatives)

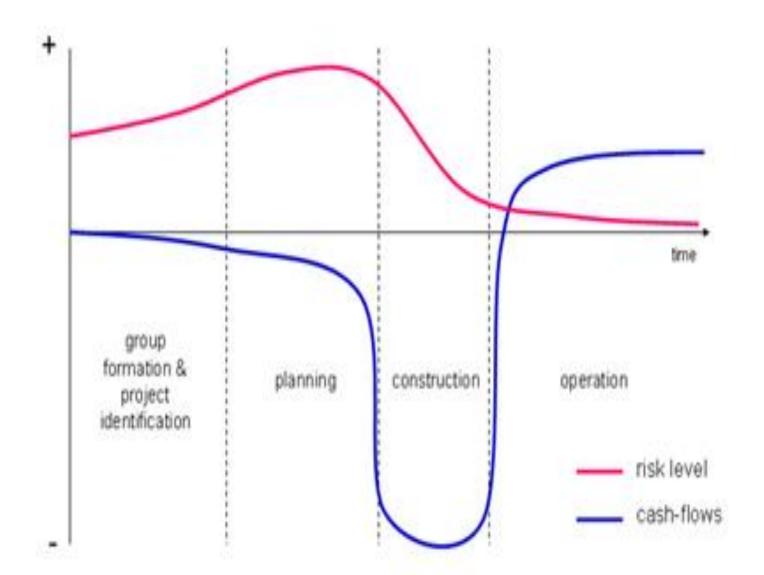
### Key principle 2: rights to control



# Key principle 3: equity can be important in the early stages of development

 Loans are marked on the organisation's balance sheet as a liability and they usually require security e.g. a building or demonstrable income streams. They need to be paid back from earnings.

 Unlike a loan, equity is treated as an asset on the organisation's balance sheet. Immediate repayment or dividends/interest are not expected.



## Community share issues using a Community Benefit Society (IPS)

- Wessex Community Assets developed a set of model rules for raising share capital at low cost
- This means members of a community can invest directly in community projects and services
- It is cheap to set up and acceptable to independent financial advisors

### **Wessex Community Assets**

a secondary structure helping communities raise local finance through share issues and loans









£152,775 raised

£105,000 raised



### Kindling Farm

Withdrawable Shares



0-3%

Forecast

Investors 348

Days left 51

Raised so far £703,615

(+ Overfunding

Kindling Farm will be a pioneering, large-scale community-owned farm that will promote sustainable farming practices, producing healthy and organic food for all.



Protecting nature



Login to invest

Register

Min investment: £200

# £155m+

raised through community share offers by

104,203

investors



Fordhall Community Farm, Shropshire







This report was funded by:





585

community share offers launched by 440 businesses –

92%

of which are still trading today





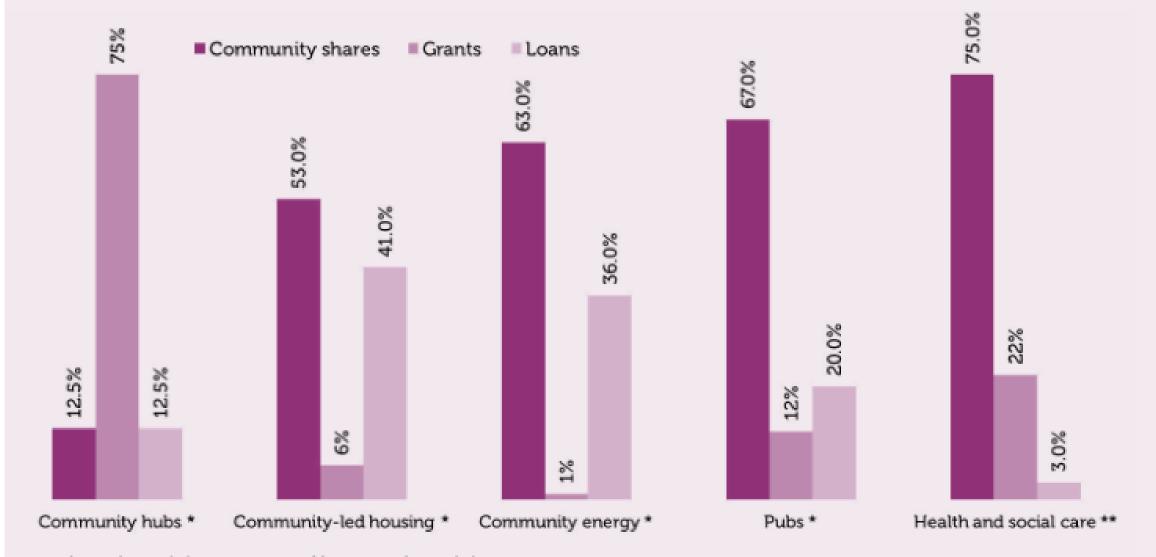




This report was funded by:

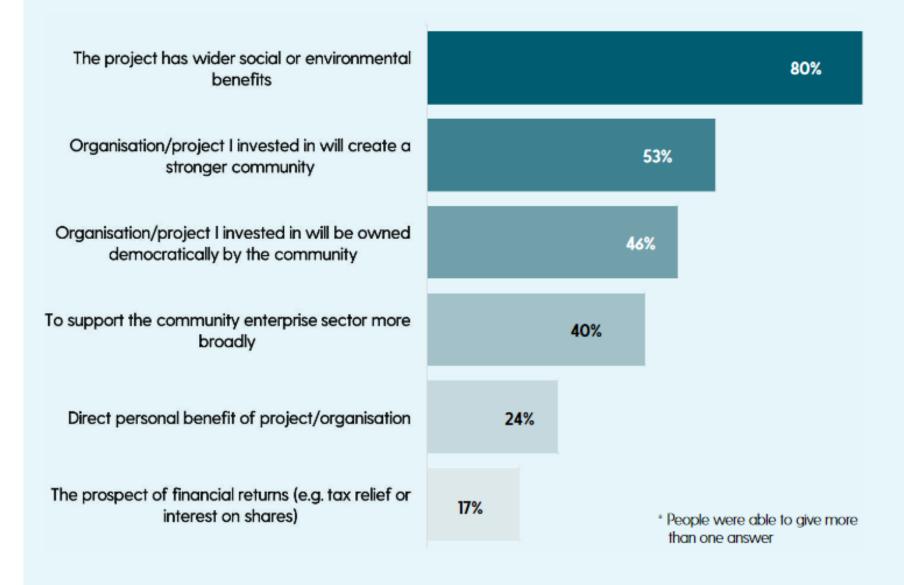






<sup>\*</sup> Asset-based share offers \*\*Non-asset based share offers

#### Top reasons for investing in community shares\*



4.8% average interest rate on community share offers



The **Tafarn yr Heliwr pub**, Nefyn raised £82,000 from over 500 investors from a community of 2,000 residents – an average investment of £164.



Edinburgh Student Housing Co-operative is part of **Student Co-op Homes**, which raised £308,875 of community shares capital to buy more housing to set up student housing co-ops across the UK.

RESOURCES	OPERATIONS/ ACTIVITIES	OUTPUTS/ VALUE PROPOSITION	PROMOTION/ MARKETING CHANNELS	BENEFICIARIES/ CUSTOMER SEGMENTS
PARTNERS			CUSTOMER/BENEFICIARY RELATIONSHIPS	

The challenges we are addressing	The activities we are proposing	The outputs we will create	The outcomes we are seeking