Interviewing for Solutions

A reframed story needs reframed questions



Interview for the Four Qualities

- 1. Response and How the Response Came About
 - -How did you come up with this idea?
 - -And then what happened?
 - -And then what happened? Exactly how?
 - -When did you notice a change in X?
 - -When did you feel a change in Y?



2. Evidence

- -How many people/classes/meals etc. did your org. provide/help?
- -What was your experience with X?
- -What makes you think students improved?
- -Can you put me in touch with someone who was helped?



3. Insights

-Describe your "aha" moment, when you knew this was working?

-If someone were to try replicate this program, what is the one thing they should do to make sure it works?



4. Limitations

-What would you do to take the solutions further?

-What do you see as areas for improvement?

-Who isn't benefiting from the solution, and why?

