











## **READER CONTENT HEN572**

Reader only for students of the course

## Facilitation of Environmental Communication Processes

at the Masaryk University in Brno

prepared by Ir. Jan Haverkamp December 2009

00. HEN 572 seznam knih.pdf – overview literature (1 page)

01. HEN572 2007 Syllabis.pdf – overview programme (2 pages)

02. worksheet handsigns.pdf – how to use handsigns in communication (1 pages)

03. Write it Down and Hang it on the Wall.pdf – Ned Ruette's model of facilitation with flip-charts (1 page)

04. Education\_for\_a\_Change – 8 parts – Education for a Change – Rick Arnold, Bev Burke, Carl James, D'Arcy Martin, Barb Thomas (206 pages)

05. worksheet programme spiral.pdf - A model describing workshop formats (5 pages)

*06. worksheet learning heads.pdf* – the Learning Heads (1 page)

07. SkilledFacilitator 20-22 GroupEffectiveness.pdf – Roger Schwarz - Three factors for group effectiveness: performance, process, personal (2 pages)

*08. The\_Change\_Handbook* – The Change Handbook – edited by Peggy Holman and Tom Devane – 4 parts (selected chapters: 0. Introduction; 2. Future Search; 14 Open Space; 15 Appreciative Inquiry) (75 pages)

09. cafetogo.pdf – The World Café presents: Café to Go! – Whole System Associates and the World Café Community (7 pages)

10. Roger\_Schwarz\_Facilitative\_roles.pdf – Worksheet Facilitative Roles – Roger Schwarz (1 page)

11. Shared Path.pdf – EYFA, ZHABA – a linear model for reaching consensus (16 pages)

12. Schwarz\_Models\_worksheet\_1.pdf – Roger Schwarz - The Unilateral Control Model and the Mutual Learning Model – 2 parts (5 pages)

14. Roger\_Schwarz\_Skilled\_Facilitator\_Ch\_4.pdf – Roger Schwarz – The Skilled Facilitator, Chapter 4: Understanding the Theories That Guide Our Actions (36 pages)

15. PowerPoint is Evil – Edward Tufte (2 pages)

*16. 2001\_WBCSD\_fac\_prog.pdf* - ZHABA facilitators collective / WBCSD – facilitators programme WBCSD Sustainable Mobility Dialogue, Prague 2001 (10 pages)









## **BACKGROUND MATERIALS**

200501\_infed\_argyris.pdf – Mark K. Smith – Chris Argyris: Theories of Action, Double-Loop Learning and Organizational Learning (2005) infed – http://www.infed.org/thinkers/argyris.htm (16 pages)

*Snoopy.pdf* – ZHABA facilitators collective – Snoopy evaluation sheet (1 page)

*worksheet energizers.pdf* – ZHABA facilitators collective - Energisers for workshops; a brainstorm list (2003) (5 pages)

worksheet facilitation basics.pdf – ZHABA facilitators collective – Core values of facilitation by Roger Schwarz and the ZHABA facilitators collective – (2003) (2 pages)

worksheet facilitation preparation.pdf – Jon Jenkins and Jan Haverkamp – Preparation and Improvisation for a Facilitator (2005) ZHABA facilitators Collective (2 pages)

*worksheet power flower.pdf* – ZHABA facilitators collective – the use of the Power Flower tool (2001) (2 pages)

*Workshops are different.pdf* – ZHABA facilitators collective – why work in workshops, backgrounds and transformational approach (2002) (5 pages)

## **IMPORTANT LINKS**

http://www.zhaba.cz – materials and backgrounds on facilitation

http://www.iaf-world.org – the website of the International Association of Facilitators



