# ZUR 393k: Effects of Mass Media

Robinson, "Mass Communication and Information Diffusion"
Tichenor et al., "Mass Media Flow and Differential Growth in Knowledge"

#### **Outline:**

## Information Diffusion

- a. definition & examples
- b. research origins
- c. refinements & criticisms

# Knowledge Gap

- a. definition
- b. key hypotheses
- c. conclusions

# Information Diffusion

- the process by which innovations spread to the members of a social system over time
- primarily concerned with messages that contain new ideas

# Information diffusion

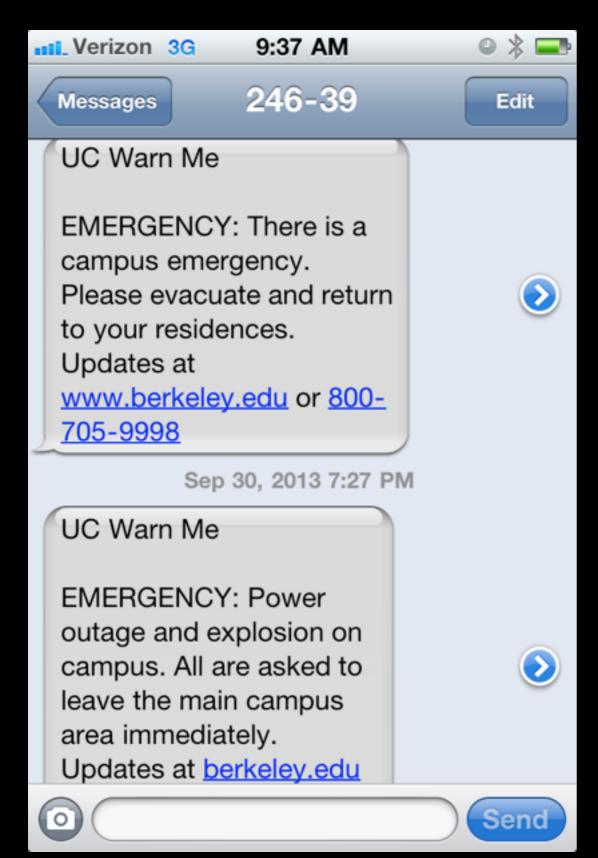
- pragmatic area of investigation
- cuts across disciplinary boundaries















Regional Platforms for Disaster Risk Reduction take place from Africa to the Pacific.



# 26 October 2015

cancer

#### International Agency for Research on Cancer



PRESS RELEASE N° 240

26 October 2015

#### IARC Monographs evaluate consumption of red meat and processed meat

Lyon, France, 26 October 2015 – The International Agency for Research on Cancer (IARC), the cancer agency of the World Health Organization, has evaluated the carcinogenicity of the consumption of red meat and processed meat.

#### Red meat

After thoroughly reviewing the accumulated scientific literature, a Working Group of 22 experts from 10 countries convened by the IARC Monographs Programme classified the consumption of red meat as probably carcinogenic to humans (Group 2A), based on limited evidence that the consumption of red meat causes cancer in humans and strong mechanistic evidence supporting a carcinogenic effect.

This association was observed mainly for colorectal cancer, but associations were also seen for pancreatic cancer and prostate cancer.

#### Processed meat

Processed meat was classified as *carcinogenic to humans* (Group 1), based on *sufficient evidence* in humans that the consumption of processed meat causes colorectal cancer.

#### Meat consumption and its effects

The consumption of meat varies greatly between countries, with from a few percent up to 100% of people eating red meat, depending on the country, and somewhat lower proportions eating processed meat.

The experts concluded that each 50 gram portion of processed meat eaten daily increases the risk of colorectal cancer by 18%.

# https://www.iarc.fr/en/media-centre/pr/2015/pdfs/pr240 E.pdf

pabebe



#### Why the cute 'pabebe' wave from Asia is catching on



BBC Trending What's popular and why

() 30 October 2015





Millions of people in the Philippines and beyond are taking pictures of themselves giving a cute little wave called the "Pabebe". But why?

# Facebook





A cropped image from German photographer Olli Waldhauer's Facebook post protesting Facebook's tolerance of hate speech (Photo courtesy of Olli Waldhauer)

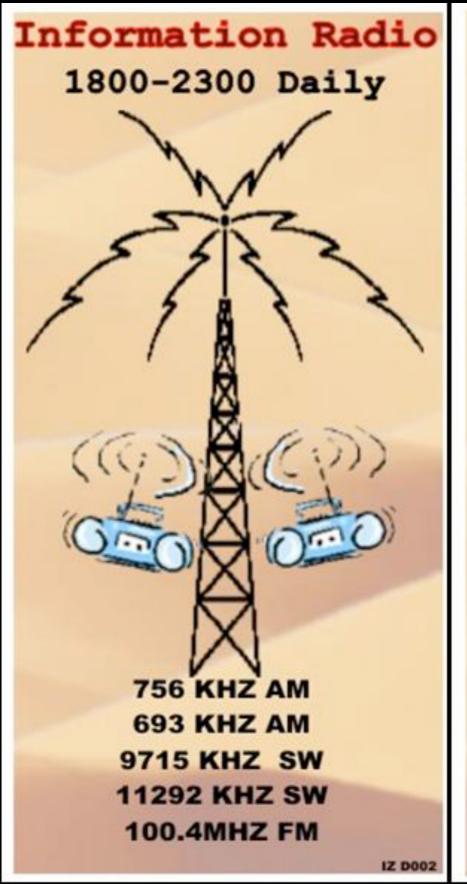
The photo shows a topless woman wearing nothing but underwear. She's standing behind a chair where a man sits fully clothed holding a sign that translates to: "Don't Buy From Kanaken" (a racist slur for Middle Eastern immigrants)—a nod to a sign from Nazi-era Germany about Jewish shops.

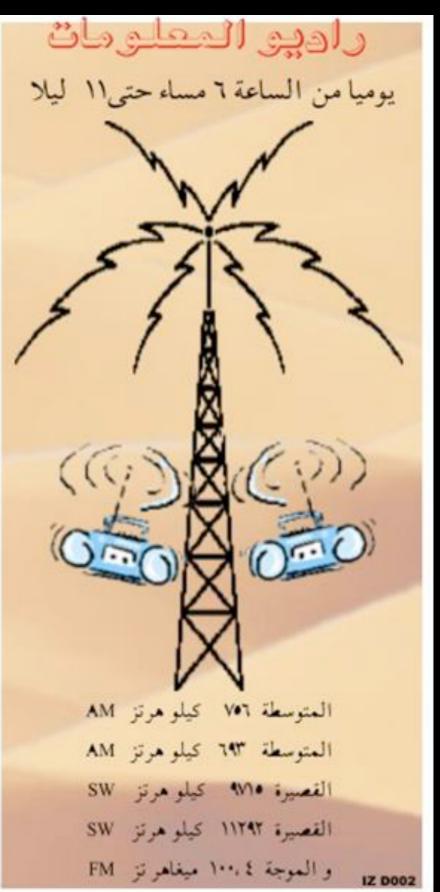
The image included this caption: "One of these people is violating Facebook's policy" with the hashtag, #nippelstatthetze, which translates to, "nipples instead of hate speech."

https://www.washingtonpost.com/news/inspired-life/wp/2015/11/03/facebook-removed-a-picture-with-a-naked-woman-and-a-man-with-a-racist-sign-guess-why-it-was-censored/

# Origins in Wartime

- WWI US dropped 3 million leaflets
- WWII US dropped 3 billion leaflets
- Korean Conflict US dropped 5-6 billion leaflets
- by March 2003 US dropped 28 million leaflets over Iraq







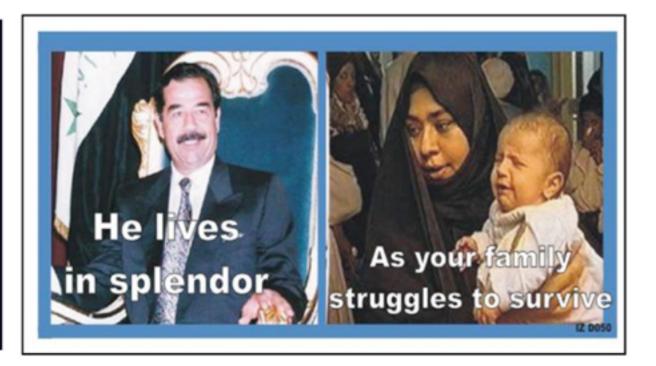






#### **English Version**

#### **Arabic Version**







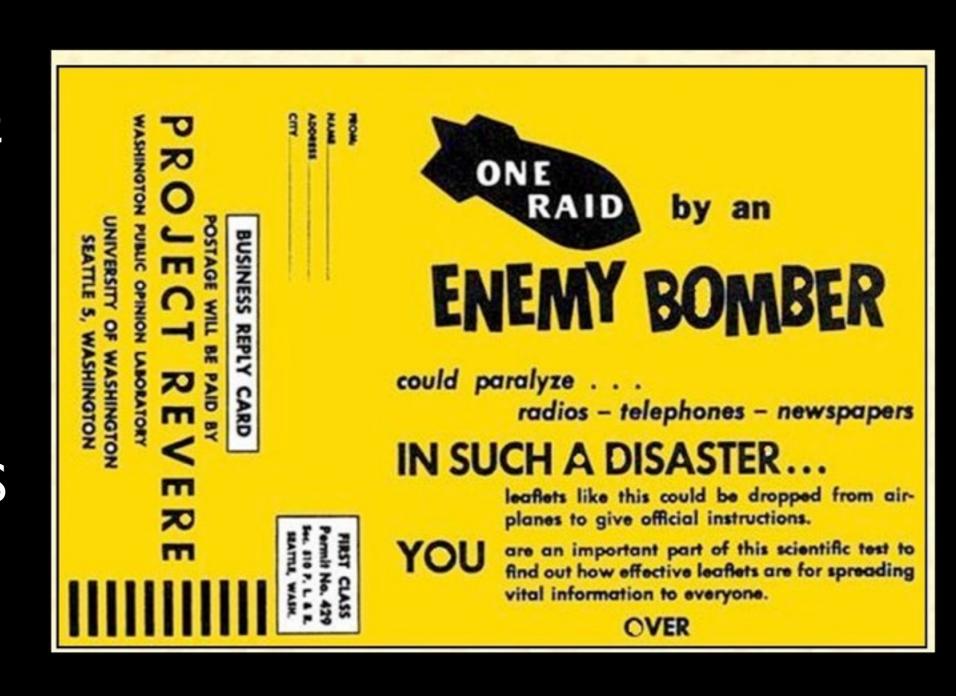


# information diffusion begins as a way of testing both:

- message delivery
  - designing, printing, delivering to target audience
- interpersonal message diffusion
  - getting message talked about/further spread and reinforced

# Project Revere

- research
  conducted at
  U. of
  Washington
  between
  1951-1953
- funded by USAir Force
- Stuart Dodd





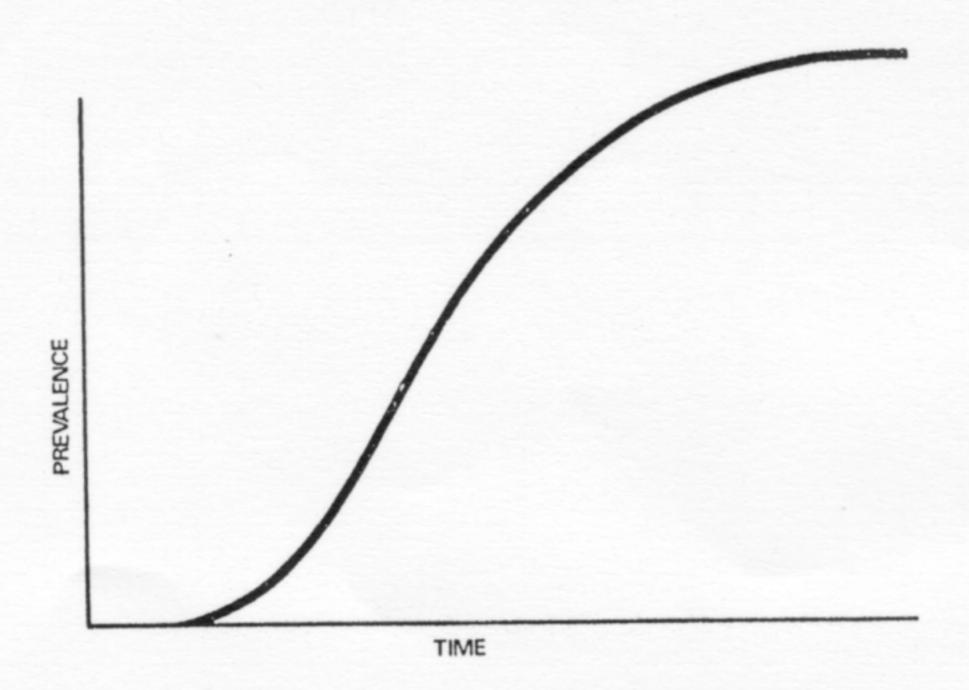
"Gold Shield Coffee: Good As Gold"



 100 information diffusion studies in 1952 (Project Revere years)

• 2800 information diffusion studies in 1978

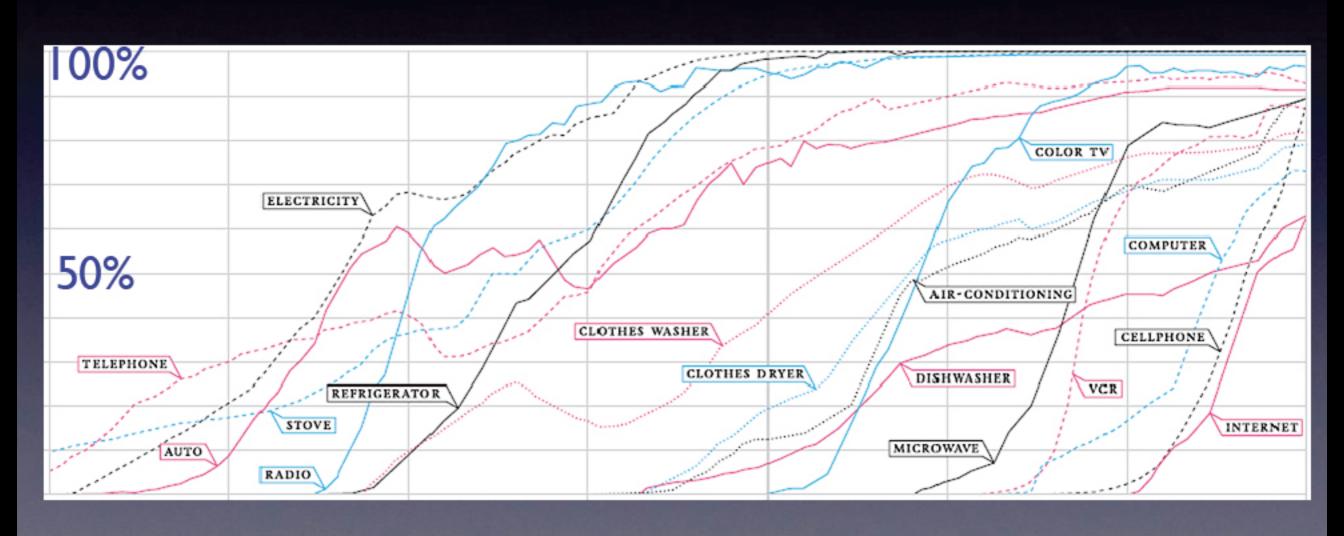
FIGURE 1



The S-curve of adoption of an innovation

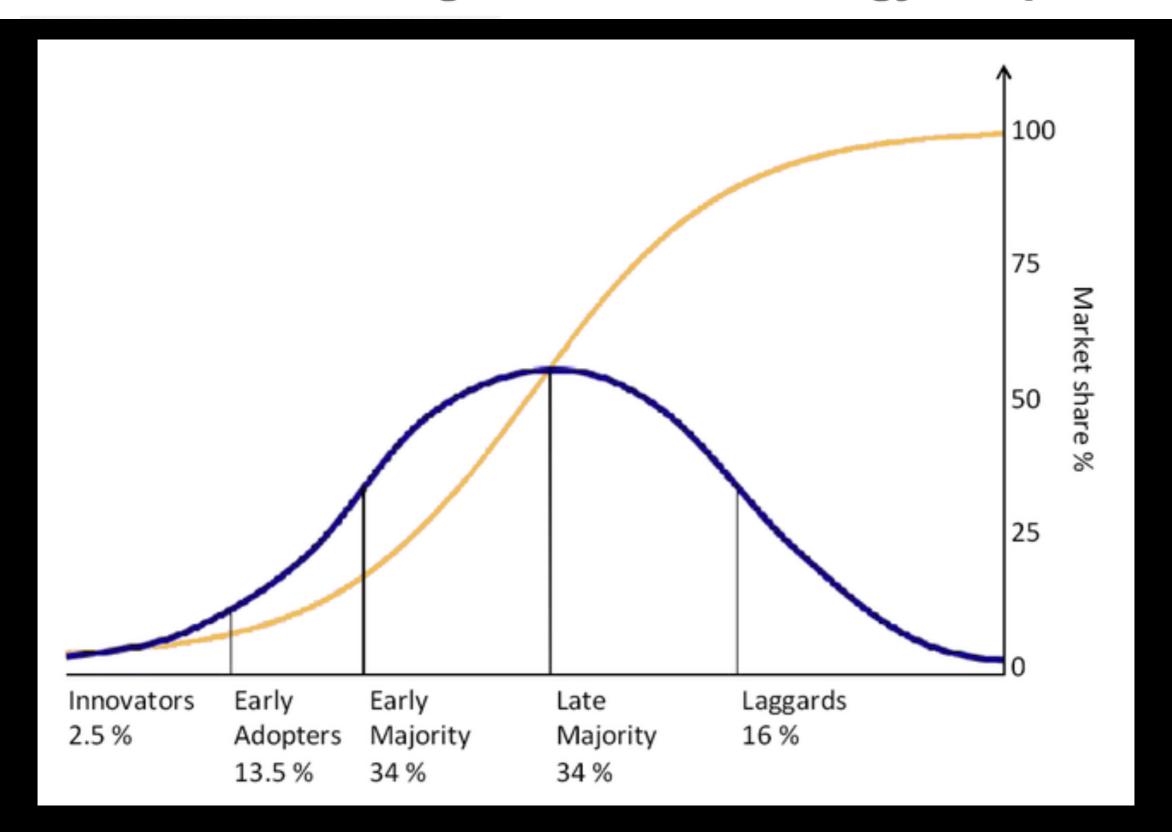


# Adoption (% of US Households)

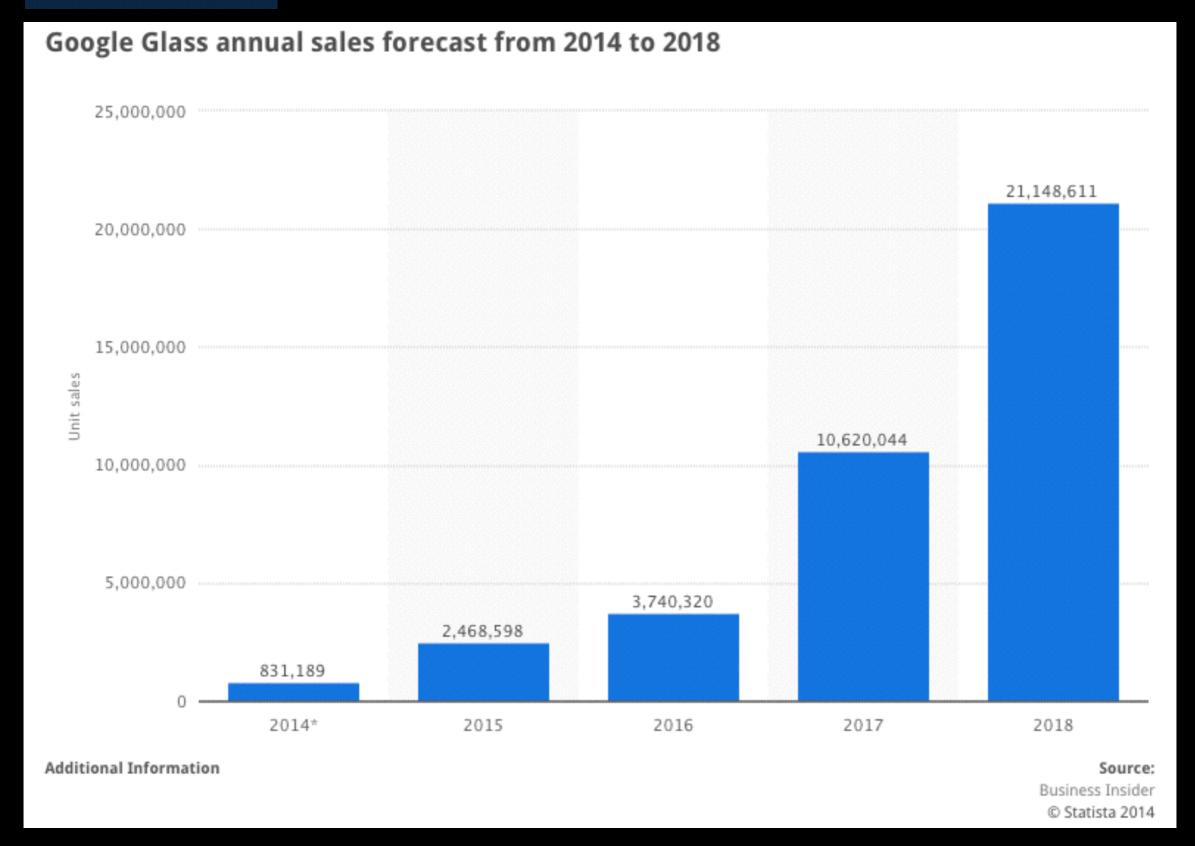


1900 1930 1960 1990

# The 5 Customer Segments of Technology Adoption







# Types of Innovation

# I. preventive innovation

- adopt now to avoid (potential) loss of desired value in the future
- e.g. seat belt, smoke alarm, contraceptive

# Types of Innovation

# 2. incremental innovation

- adopt now to gain a possible increase in a desired value in the future
- new seed, new fashion

# preventive innovations usually follow a slower rate of adoption

# Criticisms of Information Diffusion Studies

- most studies focus on adoption -- and ignore post-adoption use maintenance or modifications
- 2. studies in developing countries tend to accentuate rather than reduce unequal resources
- 3. most studies employ a linear and top-down model of communication

# KNOWLEDGE GAP

 research sparked by a sense that new mass media were not really living up to their potential for information dissemination

# KNOWLEDGE GAP

As the infusion of mass media information into a social system increases, segments of the population with higher socioeconomic status tend to acquire this information at a faster rate than the lower status segments, so that the gap in knowledge between these segments tends to increase rather than decrease.

# underlying assumption

as people learn more, their interest increases, and as their interest increases, they are impelled to learn more



# 5 contributory factors

(Tichenor, Olien, & Donahue)

- communication skills
- stored information
- relevant social contacts
- selectivity
- nature of the mass media system

# knowledge gap should be visible:

# I. at any given point in time

 higher correlation between acquisition of knowledge and education for topics highly publicized in the media than for topics less highly publicized

## Weekly News Quiz | Oct. 27-Nov. 2, 2015

By KATHERINE SCHULTEN NOVEMBER 3, 2015 7:24 AM ■ Comment



Above is a photograph related to one of the news stories we have followed recently. Do you know what it shows? Maxim Grigoriev/Russian Ministry for Emergency Situations, via Associated Press

#### Weekly News Quiz | Oct. 27-Nov. 2, 2015

By KATHERINE SCHULTEN

NOVEMBER 3, 2015 7:24 AM

Commer

fears that an aging population could jeopardize China's economic ascent, the Communist



Adam Dean for The New York Times

Party leadership ended its decades-old "one child" policy on Oct. 29, announcing that all married couples would be \_\_\_\_\_\_.

allowed to have two children

encouraged to have as many children as possible

penalized for having any children at all

penalized for having fewer than three children

#### Weekly News Quiz | Oct. 27-Nov. 2, 2015

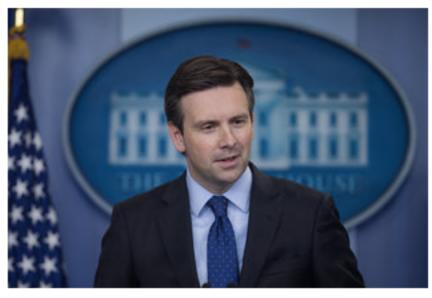
By KATHERINE SCHULTEN

NOVEMBER 3, 2015 7:24 AM

Commen

4 President
Obama
announced on
Oct. 30 that
he had
ordered
several dozen
Special
Operations

troops into



Zach Gibson/The New York Times

\_\_\_\_\_ for the first open-ended mission by United States ground forces in that country, deepening American involvement in a war he has tried to avoid for more than four years.

Afghanistan

Iraq

Syria

Turkey

#### Weekly News Quiz | Oct. 27-Nov. 2, 2015

By KATHERINE SCHULTEN NOVEMBER 3, 2015 7:24 AM

6 All of the following made pop culture news this past week, but which of them broke a record for popularity?



CBS

A planned "Hunger Games" theme park

Adele's new single, "Hello"

A new "Star Trek" TV series

The movie "The Martian"

#### The New York Times

#### Weekly News Quiz | Oct. 27-Nov. 2, 2015

By KATHERINE SCHULTEN NOVEMBER 3, 2015 7:24 AM

In a stunning electoral comeback, the Islamist party of President Recep Tayyip Erdogan regained its majority in Parliament on



Ozan Kose/Agence France-Presse - Getty Images

Nov. 1, ensuring Mr. Erdogan's continued dominance of politics after months of political turmoil and violence.

Iragi

Pakistani

Syrian

Turkish



#### What do you know about the news?

Test your knowledge of prominent people and major events in the news by taking our short 12-question quiz. Then see how you did in comparison with a nationally representative group of 3,147 randomly selected U.S. adults surveyed online and by mail between March 10-April 6 as members of the Pew Research Center's American Trends Panel.

When you finish, you will be able to compare your News IQ with the average American and compare responses across demographic groups.

Begin Quiz →



Question 3 of 12

#### Which country is Pope Francis originally from?



1				
2				
3				
4				
Next Question →				



Question 5 of 12

#### Who is Malala Yousafzai?



Pakistan's ambassador to the U.S.

2014 Nobel Peace Prize recipient

An Academy Award-winning director

The first Muslim woman elected to the U.S. Congress

Next Question →



Question 10 of 12

#### What country does this person lead?



North Korea				
South Korea				
China				
Malaysia				
Next Question →				

http://www.pewresearch.org/quiz/the-news-iq-quiz/

# The News IQ Quiz **Demographic Question** Are you: Male Female **Demographic Question** What is your age? Under 18 18-29 30-49 50-64 65+ **Demographic Question** What is the last grade or class that you completed in school? High school or less Some college College graduate

http://www.pewresearch.org/quiz/the-news-iq-quiz/

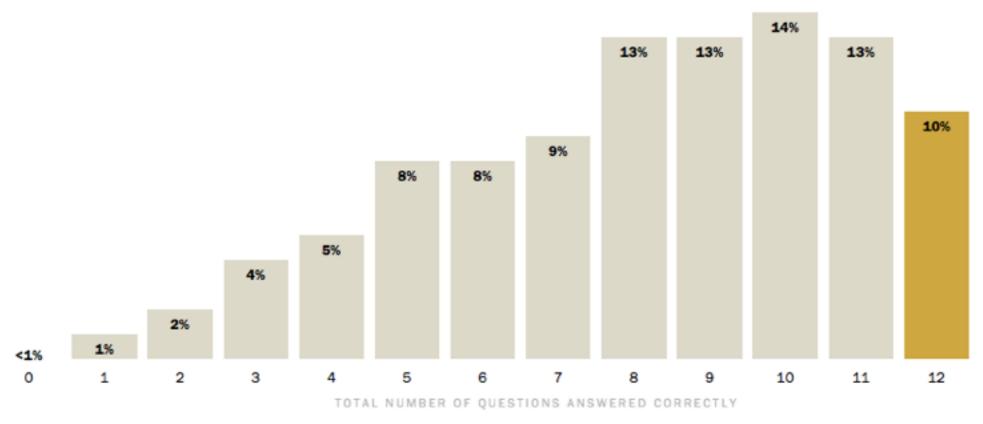
## The News IQ Quiz Results



#### You answered **12 of 12** questions correctly.

See below to review your responses and compare results with a nationally representative sample of 3,147 adults who took part in our survey. For more findings from the survey, read "What the Public Knows - In Pictures, Words, Maps and Graphs."

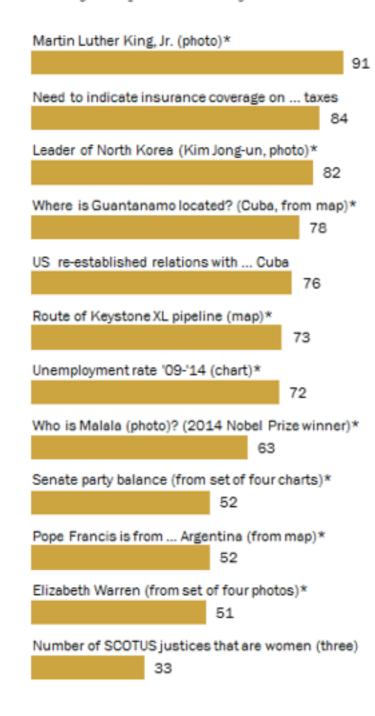
#### You scored better than 90% of the population and the same as 10%.



Your results are compared with those of 3,147 adults in the <u>nationally representative survey</u>, not to those who have taken the quiz on this site. The table below shows the percent who answered each question correctly across demographic groups, based on the nationally representative survey.

#### The Public's News IQ

% answering each question correctly



<sup>\*</sup> Indicates a visual question for which respondents were shown images. American Trends Panel (wave 10). Survey conducted Mar 10-Apr 6, 2015. All questions are multiple choice; for full wording see survey topline.

PEW RESEARCH CENTER

#### Modest Generational Differences in News Knowledge

% answering each question correctly

	_					
	Mille- nnial 18-34	Gen X 35-49	Boomer 50-69	<b>Silent</b> 70-87	Mill- Silent diff	
	%	%	%	%		
Martin Luther King, Jr. (photo)	96	89	89	89	+7	
Need to indicate insurance coverage on taxes	83	88	84	79	+4	
Where is Guantanamo located? (Cuba, from map)	80	80	76	76	+4	
Unemployment rate '09-'14 (chart)	73	75	68	71	+2	
Leader of North Korea (Kim Jong-un, photo)	83	79	82	83	0	
Number of SCOTUS justices that are women (three)	34	32	32	36	-2	
Who is Malala (photo)? (2014 Nobel Peace Prize winner)	58	63	68	64	-6	
Current Senate party composition (from set of four charts)	47	53	56	58	-11	
Pope Francis is from Argentina (from map)	46	54	53	58	-12	
Elizabeth Warren (from set of four photos)	45	51	54	59	-14	
Route of proposed Keystone XL pipeline (map)	67	73	76	83	-16	
U.S. recently re-established relations with Cuba	69	73	80	86	-17	
Average number correct overall	7.8	8.1	8.2	8.4	+0.6	

American Trends Panel (wave 10). Survey conducted Mar 10-Apr 6, 2015. Significant differences in **bold**. All questions are multiple choice; for full wording see survey topline.

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#### Educational Differences in Knowledge Persist

As in the past, there are substantial differences in news awareness by levels of education. Still, half or more of those with no more than a high school education answered eight of 12 questions correctly.

The education gap is particularly wide in the question about Pope Francis' native country. Large majorities of both post-graduates (81%) and college graduates (71%) are able to correctly identify Argentina as the pope's home country, while only about four-in-ten of those with some college experience (43%) and a high school degree or less (38%) can do SO.

By contrast, roughly nine-in-ten across

#### Post-Grads Most Knowledgeable, But Fewer Than Half Know Number of Women on Supreme Court

% answering each question correctly

	HS or less	Some college	College degree	Post grad degree	Post-grad HS diff
	%	96	%	96	
Pope Francis is from Argentina (from map)	38	43	71	81	+43
Current Senate party composition (from set of four charts)	38	45	67	76	+38
Who is Malala (photo)? (2014 Nobel Peace Prize winner)	50	56	78	87	+37
Elizabeth Warren (from set of four photos)	37	44	62	74	+37
U.S. recently re-established relations with Cuba	64	70	88	93	+29
Where is Guantanamo located? (Cuba, from map)	66	73	91	93	+27
Route of proposed Keystone XL pipeline (map)	61	68	86	88	+27
Unemployment rate '09-'14 (chart)	63	67	81	85	+22
Leader of North Korea (Kim Jong-un, photo)	73	78	90	93	+20
Number of SCOTUS justices that are women (three)	26	30	40	42	+16
Need to indicate insurance coverage on taxes	78	81	91	91	+13
Martin Luther King, Jr. (photo)	89	91	94	92	+3
Average number correct overall	6.8	8.2	9.4	10.0	+3.2
					_

American Trends Panel (wave 10). Survey conducted Mar 10-Apr 6, 2015. Significant differences in bold. All questions are multiple choice; for full wording see survey topline.

PEW RESEARCH CENTER

educational categories are able to identify Martin Luther King Jr. It is the only question on which there are no significant differences by education.

http:// www.pewresearch .org/quiz/thenews-iq-quiz/

# knowledge gap should be visible:

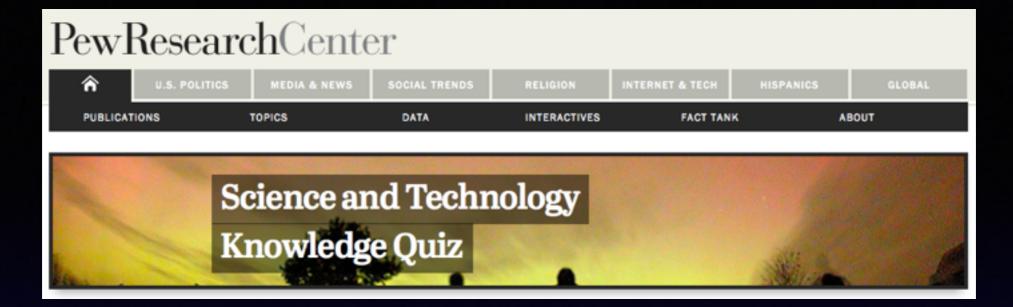
#### 2. over time

 acquisition of knowledge about heavily publicized topic will proceed at a faster rate among better educated persons than among those with less education

# PewResearchCenter U.S. POLITICS MEDIA & NEWS SOCIAL TRENDS RELIGION INTERNET & TECH HISPANICS GLOBAL PUBLICATIONS TOPICS DATA INTERACTIVES FACT TANK ABOUT Science and Technology Knowledge Quiz

Question 2 of 13					
Electrons are smaller than atoms. Is this statement					
True					
False					
Next Question →					
Question 3 of 13					
Lasers work by focusing sound waves. Is this statement					
True					
False					
Next Question →					

http://
www.pewresearch.
org/quiz/scienceknowledge/

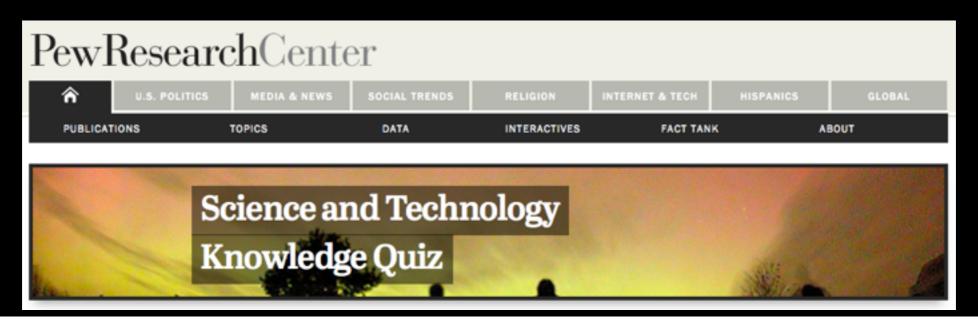


Question 7 of 13

#### Which gas makes up most of the Earth's atmosphere?

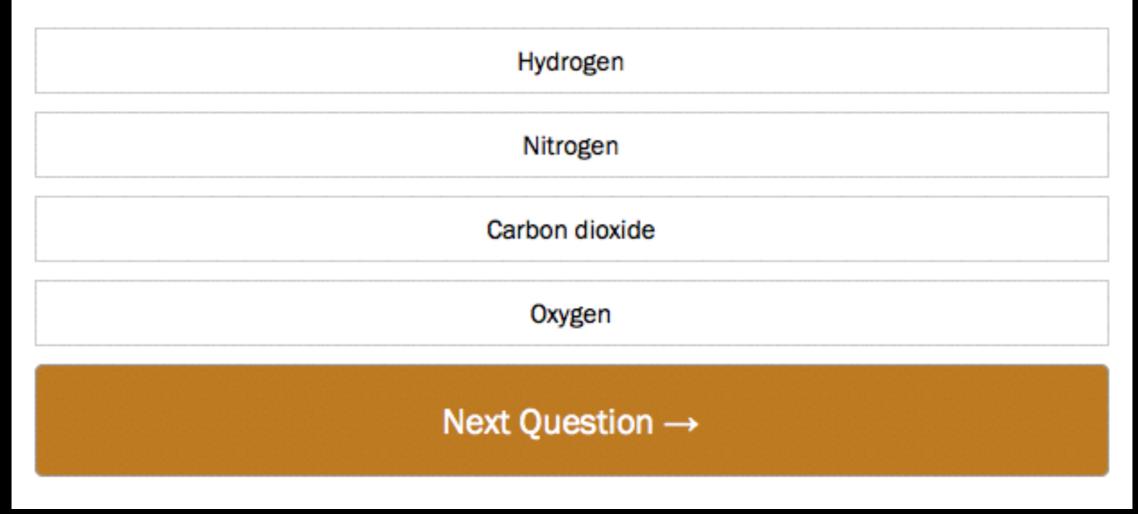
Hydrogen
Nitrogen
Carbon dioxide
Oxygen
Next Question →

http://www.pewresearch.org/quiz/science-knowledge/



Question 7 of 13

#### Which gas makes up most of the Earth's atmosphere?



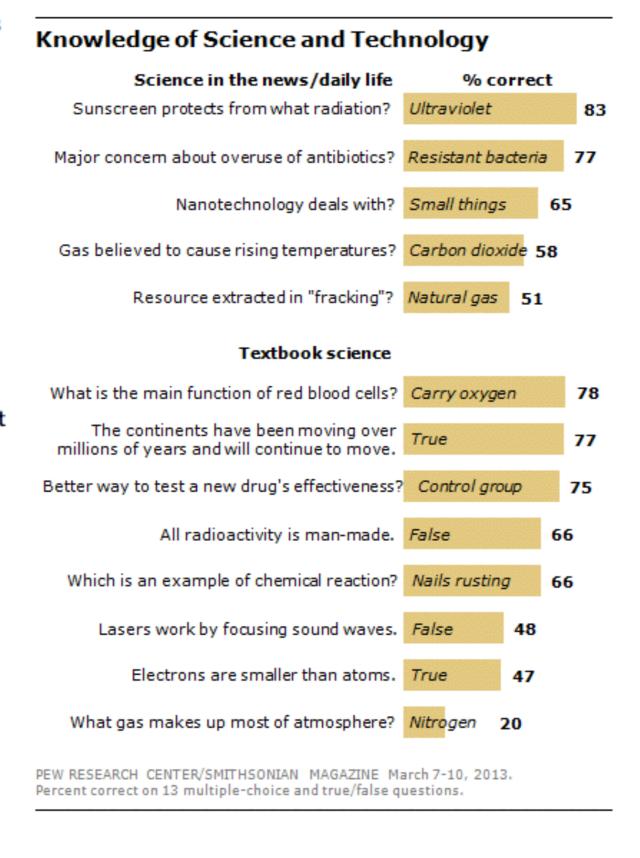
http://www.pewresearch.org/quiz/science-knowledge/

About eight-in-ten Americans (83%) identify ultraviolet as the type of radiation that sunscreen protects against.

Nearly as many (77%) know that the main concern about the overuse of antibiotics is that it can lead to antibiotic-resistant bacteria.

However, only about half (51%) of the public knows that "fracking" is a process that extracts natural gas, not coal, diamonds or silicon from the earth.

Similarly, knowledge of basic scientific concepts differs greatly across questions. While most Americans (78%) know that the basic function of red blood cells is to carry oxygen to all parts of the



body, just 20% could identify nitrogen as the gas that makes up most of the atmosphere.

#### Wide Educational Differences in Knowledge

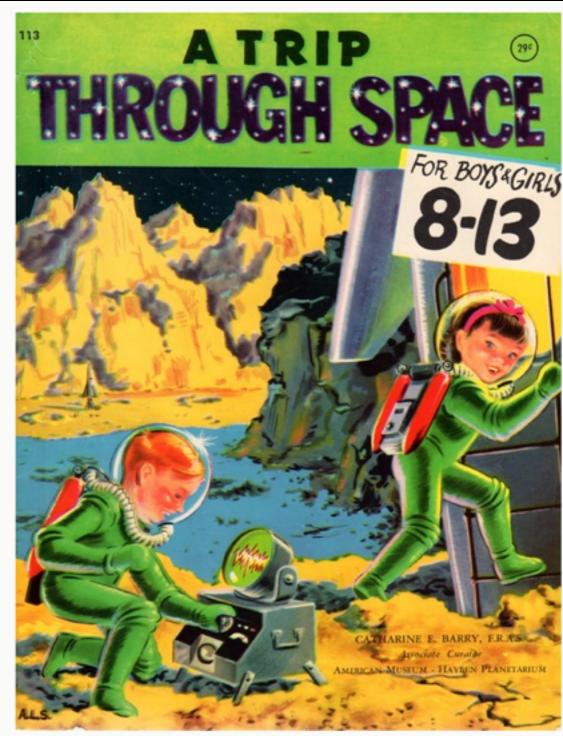
	HS or less	Some	Coll grad+	Coll- HS
% who answered each correctly	%	%	%	%
Nanotechnology deals with? (Small things)	46	72	84	+38
Major concern about overuse of antibiotics? (Resistant bacteria)	58	85	95	+37
All radioactivity is man-made. (False)	54	69	82	+28
Which is an example of a chemical reaction? (Nails rusting)	54	68	81	+27
Gas believed to cause rising temperatures? (Carbon dioxide)	49	55	76	+27
Resource extracted in fracking? (Natural gas)	39	53	66	+27
Electrons are smaller than atoms. (True)	34	54	59	+25
What is the main function of red blood cells? (Carry oxygen)	66	86	89	+23
Lasers work by focusing sound waves. (False)	35	56	58	+23
Sunscreen protects from what radiation? (Ultraviolet)	72	91	91	+19
Better way to test effectiveness of new drug? (Control group)	67	76	86	+19
What gas makes up most of earth's atmosphere? (Nitrogen)	12	22	31	+19
Continents have been moving for millions of years and will continue to move. (True)	68	83	85	+17
Average number correct overall	6.5	8.7	9.8	+3.3
DEW DECEARCH CENTER/CMTTUCONTAN MACAZINE N	7. d	0 2012		

PEW RESEARCH CENTER/SMITHSONIAN MAGAZINE March 7-10, 2013.

# To test long term:

- (1954) Do you believe man will reach the moon in the next 50 years?
  - concern: are you testing belief/opinion or knowledge?





# Knowledge Gap Research Continues

- 1960s "War on Poverty"
  - Sesame Street
- late 1970s: long-term implications for knowledge gap within local communities



"Creation of greater differentials in knowledge across a society is itself a profound social effect, and may be a central factor in future social change" (Tichenor, Olien, and Donahue, p. 170).

# Tichenor, Olien, and Donahue (1982)

"The media systematically project definitions of issues which are conducive to the interests of the established power groups. By doing so they reinforce or increase the gaps in social power between established groups and other groups. Media as social mirrors reflect perspectives not merely of power alone, but of power relationships in society."

# VARIATIONS in agenda-setting research

- 2. IYENGAR & KINDER (1987)
  - laboratory experiments
    - questionnaire about key issues
    - view doctored newscast
    - re-polled about key issues

# priming effect as "agenda setting"

on an individual (psychological) level

## Leonard Berkowitz

Leonard Berkowitz is an American social psychologist best known for his research on human aggression. Wikipedia

Born: 1926

Education: University of Michigan

Books: Causes and consequences of feelings, More



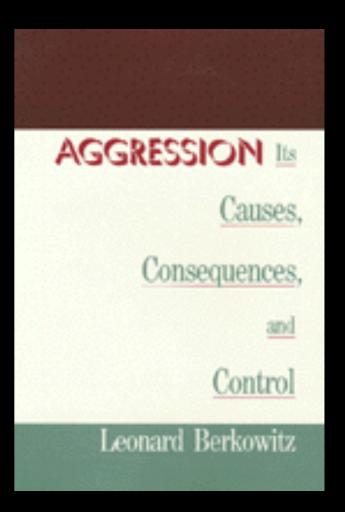
Causes and Consequences of Feelings

Leonard Berkowitz

ROOTS OF AGRESSION

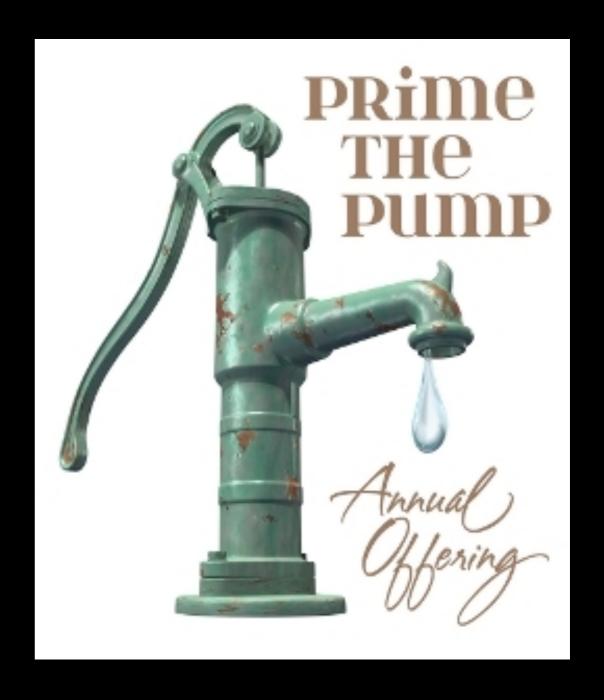
Berkowitz, Leonard

Note: This is not the actual book cover



# The "priming" effect:

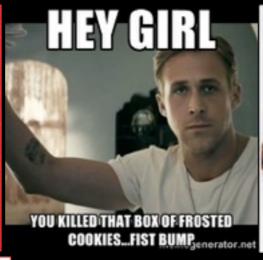
The presentation of a certain stimulus with a particular meaning "primes" (or stimulates) related concepts or thoughts--and, in certain cases, related actions.



"cookie"







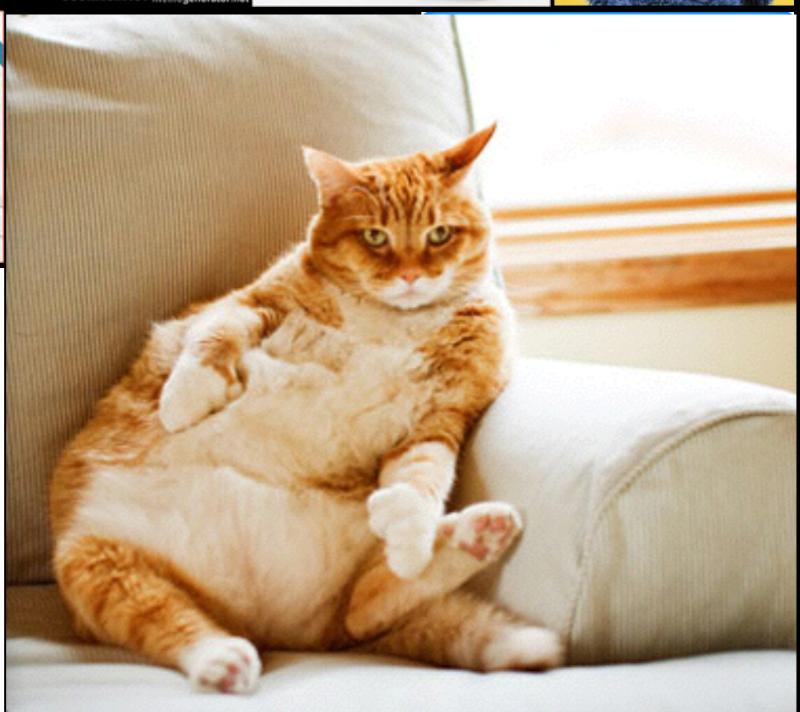














# BERKOWITZ'S CONCLUSION

After viewing depictions of violence in the media, under certain circumstances and for a short period of time, there is an increased chance that viewers will:

- I. have hostile thoughts that will color their interpretations of others
- 2. believe other forms of aggression are justified and/or will bring benefits
- 3. be aggressively inclined

"There is no longer a question as to whether the portrayal of violence in the mass media can increase the chances that some people in the audience will act aggressively themselves. Such an effect can occur and often does."

(Berkowitz, 1994, p. 44)

