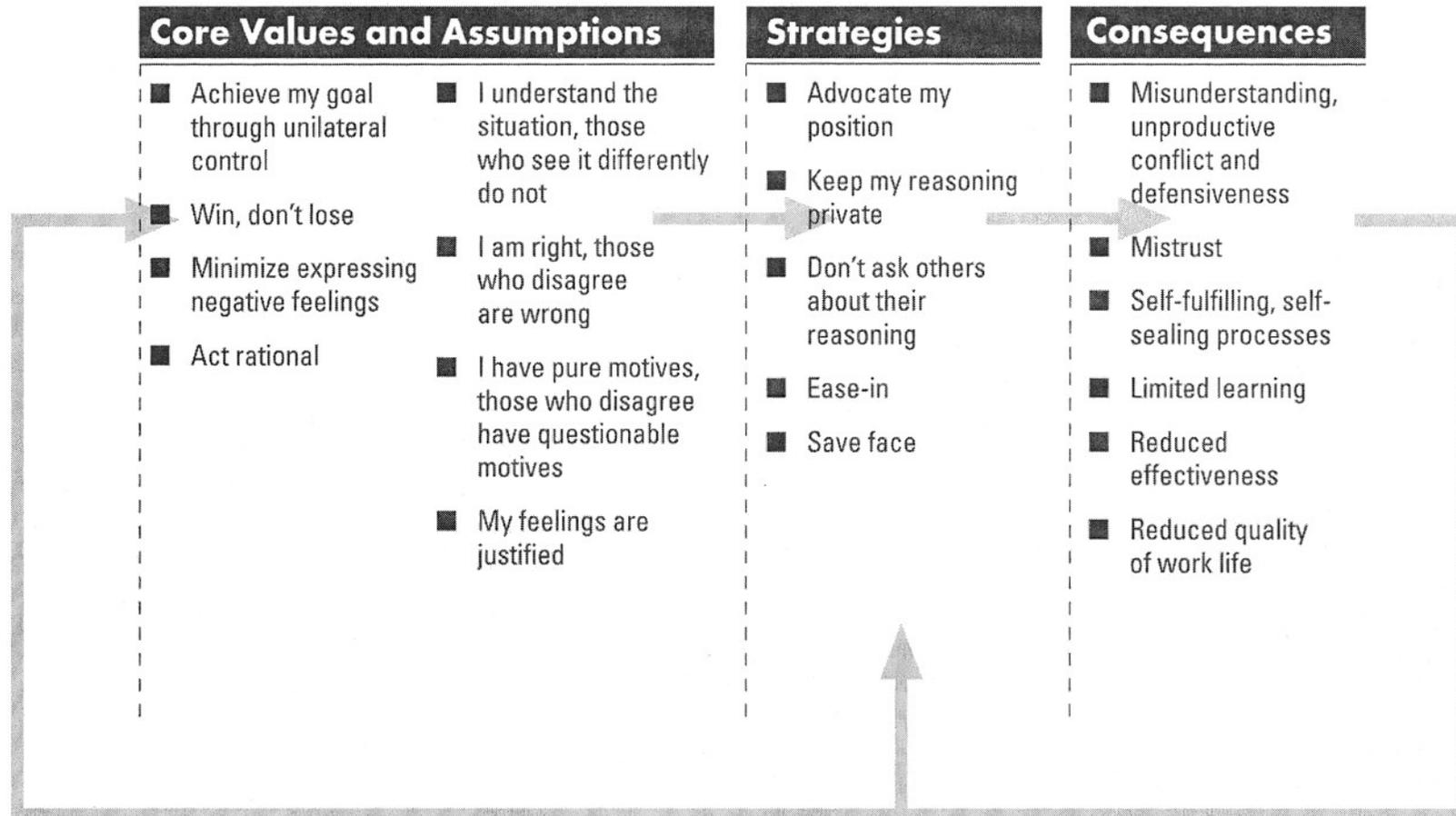
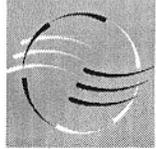




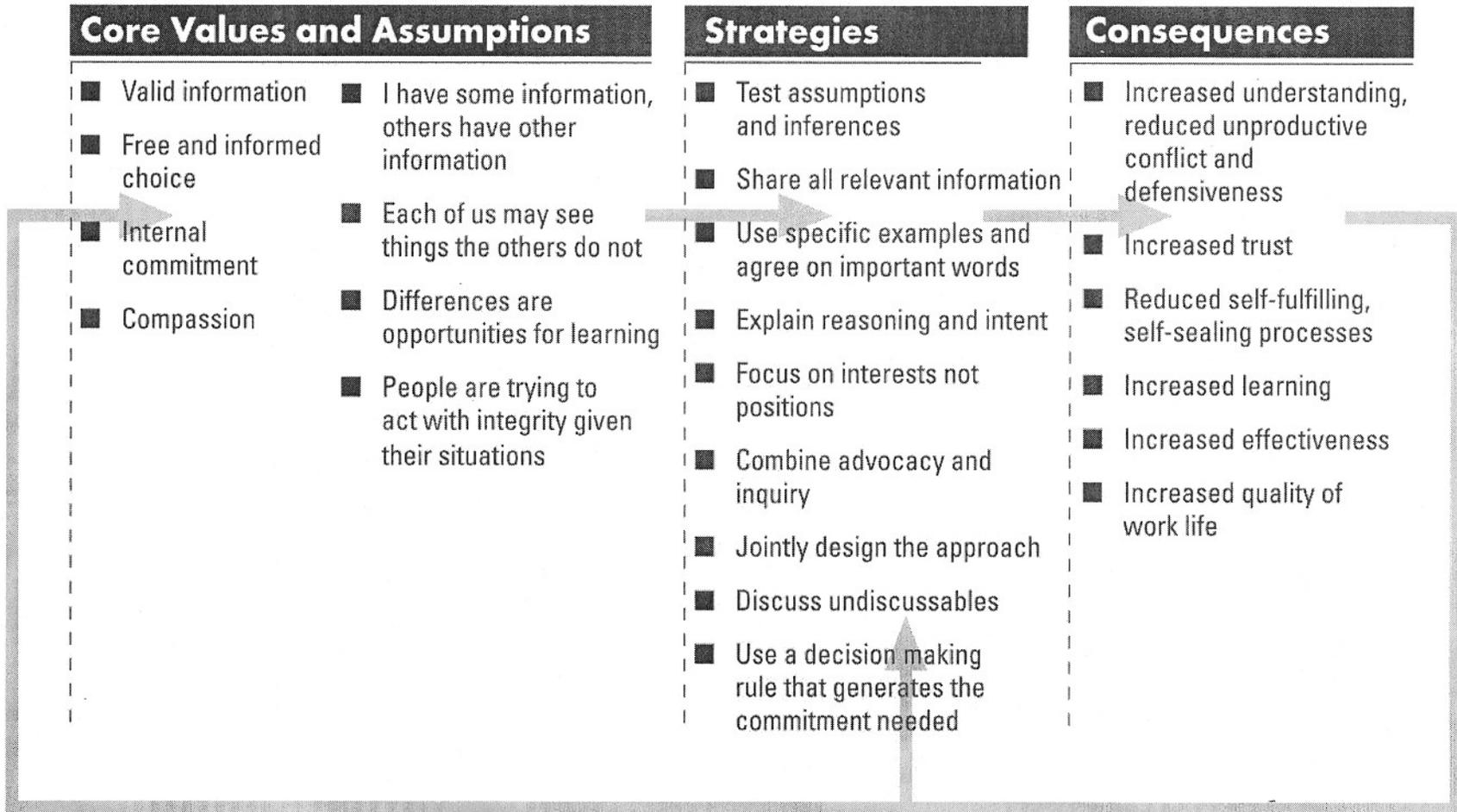
Unilateral Control Model



Source: Adapted from Argyris & Schon, 1974, and Action Design, 1997.



Mutual Learning Model



Source: Adapted from Argyris & Schon, 1974, and Action Design, 1997.