

### **13 The law and consumers**

consumer law  
consumer rights  
consumer complaints  
the supplier is in breach of the agreement  
the contract has been implied by law  
implied terms in consumer contracts  
express terms  
provide services with reasonable care  
at a reasonable cost  
within a reasonable time  
to discharge the contract  
intermediate stipulations  
to be responsible for the lost goods  
to waive one's right  
exemption clauses  
in the case of loss, damage or injury  
product liability  
faulty goods  
to pursue an action in the tort of negligence  
to threaten to put harmful substance in food product  
to balance the interests of a consumer against those of a producer

it is subject to perjured testimony  
realtor's listings  
representations concerning corporate stock  
privity of contract  
promisor and promisee  
obligor and obligee  
vendor and vendee  
statute of limitations  
an action is commenced  
the cause of action has accrued  
the aggrieved party  
after the expiry of the time  
voluntary discontinuance  
the law on tolling of the statute  
to invalidate rights

#### **Definitions**

consumer  
conditions  
intermediate stipulations  
exemption clauses  
product liability  
privity of contract  
statutory requirements

#### **Questions**

- 1 What does the consumer have to show to win the case before court?
- 2 Describe the implied terms for goods and services.
- 2 List the parties to a contract.