



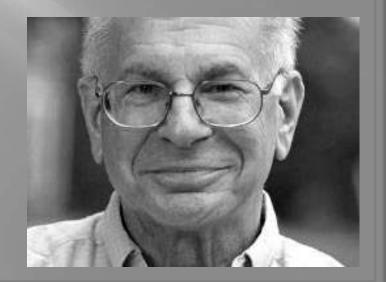
Expected Utility Theory:





Planning Fallacy

Daniel Kahneman



Planning Fallacy – Kahneman's examples:

Estimate

- Plan to write a textbook on decision making
- Estimates of time needed based on available information on resources:
- □ 1,5 to 2,5 yrs

Reality

- Asked a colleague about other teams who attempted the same
- Only 40% success rate (others abandoned the plan)
- The others took around 10 yrs
- Most teams' resources were better

Planning Fallacy – Kahneman's examples:

Estimate

- New Scottish Parliament building – initial estimate £40 million
- Estimates of American homeowners of how much kitchen remodelling would cost: \$18,658

Reality

Finally completed for £431
 million

■ *Real cost:* **\$38,769**

Planning Fallacy

People tend to...

- Only consider best-case scenarios
- Disregard "statistics" on actual success rate of previous similar attempts

Why?

- Because we do not consider unexpected events and random disruptive factors, which are almost always present
- As specific information on them is **unavailable**, we do not pay attention to them

Availability Heuristic

People tend to...

- Rely on immediate examples that come to mind when considering a situation / problem = AVAILABILITY HEURISTIC
- Make decisions based on this immediate information
- This information is primed by context (different cues remind us of different things)
- The cues may include attributes of the situation, of the present alternatives, of surrounding objects, previous events, inner states, etc.
- In addition, we are hard-wired to pay more attention to certain pieces of information rather than others (losses, beginnings and endings, unique features, etc.)

Availability heuristic

What the eye doesn't see the heart doesn't ache for. (*Czech proverb*)

How powerful are priming effects?

Ever heard of subliminal advertising messages?



Bargh, J. A., Chen, M., & Burrows, L. (1996). Automaticity of social behavior: Direct effects of trait construct and stereotype activation on action. Journal of Personality and Social Psychology, 71(2), 230-244.

STEREOTYPE PRIMING

Showing participants words associated with certain concepts can influence their behaviour

- EXPERIMENT 1: Priming rudeness made participants interrupt the experimenter more quickly and frequently
- EXPERIMENT 2: Priming old age made participants walk more slowly
- EXPERIMENT 3: Submilinally priming African American stereotype made participants react with more hostility to the experimenter's request

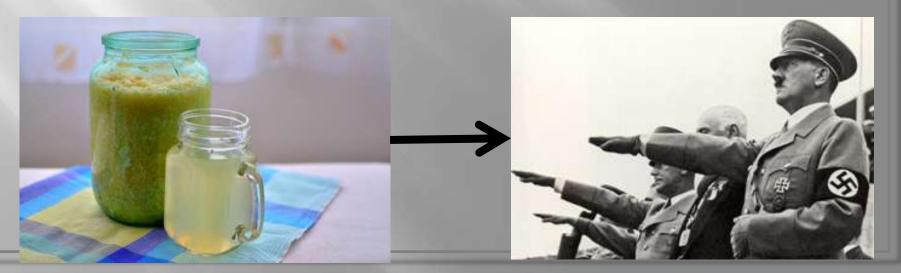
Bargh, J. A., Chen, M., & Burrows, L. (1996). Automaticity of social behavior: Direct effects of trait construct and stereotype activation on action. Journal of Personality and Social Psychology, 71(2), 230-244.

STEREOTYPE PRIMING – problems?

EXPERIMENT 2: Priming old age made participants walk more slowly: "For the elderly prime version, the critical stimuli were worried, Florida, old, lonely, grey, selfishly, careful, sentimental, wise, stubborn, courteous, bingo, withdraw, forgetful, retired, wrinkle, rigid, traditional, bitter, obedient, conservative, knits, dependent, ancient, helpless, gullible, cautious, and alone."

Messner, C., & Brügger, A. (2015). Nazis by Kraut: A playful application of moral self-licensing. Psychology, 6(9), 1144-1149.

Drinking sauerkraut juice as opposed to less healthy drinks makes people respond more positively to Naziesque right wing ideology, which supports the idea od moral licensing ("If I do something really beneficial though unpleasant, I have a right to do loosen my moral standards for a while.")



- Is it plausible that our mind works this way?
- Most studies on behavioural/social priming have NOT been replicated
- What is going on?
- Whether and how a prime will affect our behaviour, attitudes and feelings depends on what motivational value it already has to us and what associations the prime triggers in us based on our unique experience.

If you hate Coke, that subliminal ad won't work on you. If you sell Coke or work for the Coca-Cola company, it probably won't work either.

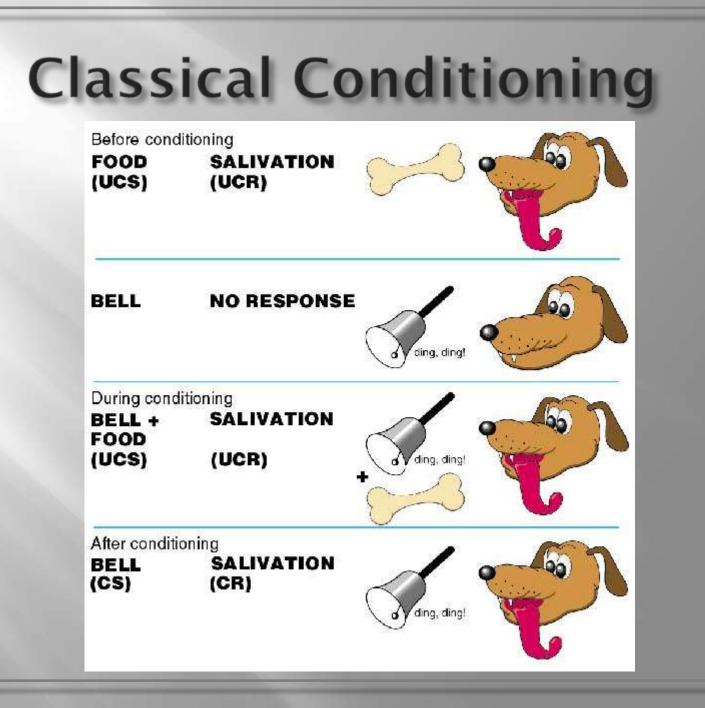
What definitely works

Classical Conditioning

□ I. P. Pavlov







Classical conditioning

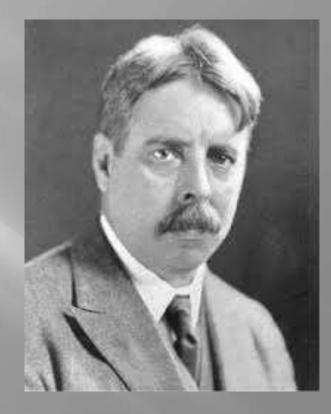
Why is this important to us (humans)?

Salivation in Pavlov's dogs signalizes increased anticipation of reward = increased need

Cues in the environment previously associated with motivational states will become triggers of those motivational states in the future regardless of whether the reward/punishment is currently present or not.

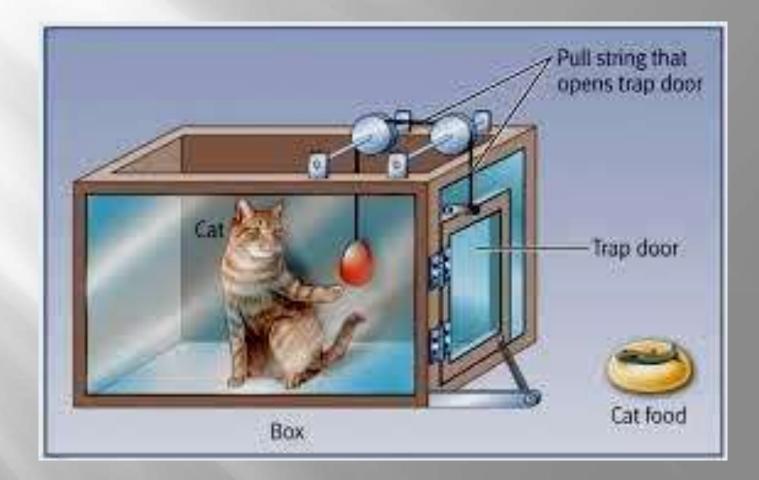
Instrumental learning

E. L. Thorndike





Instrumental learning



Instrumental learning

Why is this important to us (humans)?

- Objects and situations can trigger automatic
 behavioural responses = HABITS
- Intertwined with classical conditioning (a stimulus triggers a motivational state as well as a behavioural response)

Summary: Why our behaviour is not rational

Our decisions and behaviours are dependent on immediate (here-and-now) cues previously associated with motivational states or hardwired heuristic systems rather than global judgment of advantages and disadvantages in different situations

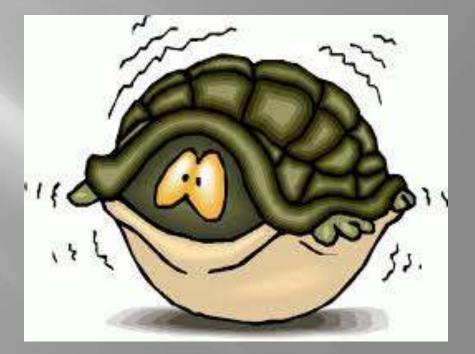
While we are capable of making relatively more global judgments, the quality and perceived necessity of these judgments is ALSO influenced by the present context

This is because our capacity of information processing is limited

Emotion regulation J. Gross PREVENT THOSE **PESKY LITTLE TRIGGERS FROM ENTERING THE BRAIN AND** PRODUCING **AUTOMATIC RESPONSES!!!** How...?



Emotion regulation
Choose sitiation



Emotion regulation
Choose situation

Change situation



Emotion regulation

Choose situation
 Change situation
 Divert attention



Emotion regulation

- Choose situation
- Change situation
- Divert attention
- Change thinking



Emotion regulation

- Choose situation
- Change situation
- Divert attention
- Change thinking
- Act as if nothing happened



Emotion regulation - EFFECTIVENESS:

- Situation selection
 Situation modification
 Attentional deployment
- Cognitive change
- Response modulation

Reappraisal v. suppression

Gross, J. J. (1998). Antecedent-and response-focused emotion regulation: divergent consequences for experience, expression, and physiology. Journal of personality and social psychology, 74(1), 224.

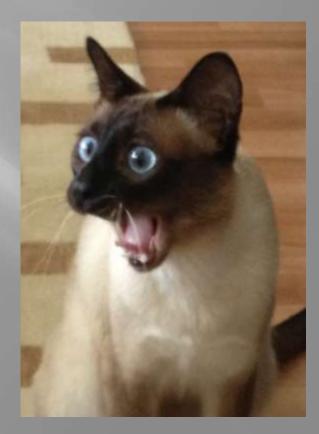
	Facial expressions	Physiological reactions
Group 1: No instruction	2	2
Group 2: "Think of the movie in way that you'll feel nothing."		
Group 3: "Behave in a way so that others think you feel nothing."		

Three groups watching a disgusting movie:

Human brain

The fact that we can exercise self-control should not be taken for granted...





Analogy of three brains

Reptilian brain – basic reflexes



Analogy of three brains

Reptilian brain – basic reflexes

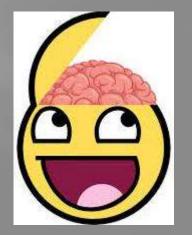
Mammalian brain – emotions





Analogy of three brains

- Reptilian brain basic reflexes
- Mammalian brain emotions
- Human brain reasoning, mental representation, planning – delay of gratification



How does self-control work?

How does self-control work?

Based on inhibition of automatic responses

blue green red yellow

- Turning our attention AWAY from what unwanted throught/feelings/objects
- Turning our attention TOWARDS what we need to deal with
- Switching attention back and forth when needed
- Being able to manipulate with ideas in our minds
 EXHAUSTING!

Is our self-control like a muscle?

- Ego depletion
- Roy Baumeister



Ego depletion

Baumeister, R. F., Bratslavsky, E., Muraven, M., & Tice, D. M. (1998). Ego depletion: is the active self a limited resource? Journal of personality and social psychology, 74(5), 1252-1265.







Ego depletion

Baumeister, R. F., Bratslavsky, E., Muraven, M., & Tice, D. M. (1998). Ego depletion: is the active self a limited resource? Journal of personality and social psychology, 74(5), 1252-1265.

Three groups:

Instructed to	Group 1	Group 2	Group 3
eat:			No food
Persistence on subsequent unsolvable figure-drawing task	18.9 min.	8.85 min. + more fatigue	20.86 min.

Our self-control is like a muscle

Muraven, M., & Baumeister, R. F. (2000). Self-regulation and depletion of limited resources: Does self-control resemble a muscle?. Psychological bulletin, 126(2), 247.

- It is a limited but renewable resource it can get depleted
- It is common for all types of self-control (inhibition of automatic reactions)
- This means that if we use it up for one activity (studying for a test) there won't be enough for another activity (being nice to your boss)



Our self-control is like a muscle

Muraven, M., & Baumeister, R. F. (2000). Self-regulation and depletion of limited resources: Does self-control resemble a muscle?. Psychological bulletin, 126(2), 247.

GOOD NEWS:

- It can be restored rest, motivational reinforcement, good plans/structure
- It can be used economically when necessary
- It can be trained
- OVERSTRAINING IS NOT TRAINING!!!



Ego depletion - real?

- Not sure which tasks are depleting in which situation and how the mechanism works in general
- Meta-analyses of ED research: Self-control is probably a much more complex and diverse phenomenon that the Ego Depletion Model assumes = the theory oversimplifies how selfcontrol works

Irrationality in science

- Confirmation bias ("Experimenter Effect") overstate evidence supporting my theory and neglecting evidence against my theory
- Congruence bias looking for evidence to support my hypothesis rather than test alternative hypothesis
- Observer-expectancy effect subconscious manipulation of experimental situation in order to achieve the desired effect
- Hindsight bias modifying or creating hypotheses after results are known, "I knew it all along" fallacy
- Availability heuristic only considering "here-andnow evidence", not the entire body of research
- Publication bias non-significant results are unimportant, hence unpublishable

"Good science"

Mind the principles of inductive reasoning...

- One research study is never enough to draw conclusions
- Hypotheses have to be formulated before conducting new research, should be based on previously well-established observations
- Finding plausible explanations for what already happened is easy – this is not science!!! These explanations have to be tested as hypotheses, and alterantive explanations have to be tested as well
- All results (postive, negative and inconclusive) have to be reported
- No adjustments in data or hypotheses can be made post-hoc (after seeing the data)
- Theory has to be formulated very carefully so that there are no logical errors or unfounded assumptions

More cognitive biases...

https://en.wikipedia.org/wiki/List_of_cognitive_bi ases

Summary

- Automatic responses have primacy over deliberate actions
- Automatic responses are often non-conscious and undisputed
- Automatic responses are context-dependent
- Overcoming automatic responses requires exercise of WILL which seems to be based on limited resources
- It is therefore best to avoid triggers of automatic responses rather than trying to suppress the responses

Additional materials

 Before attempting the second quiz, watch the video on the "Standford marshmallow experiment" available in the interactive syllabus in the IS

Recommended materials:

Roy Baumeister's videos on ego depletion (for research examples)

James Gross's video on emotion regulation

The Principles of Human Struggle



Thank you!