Writing academic e-mails

• Discussion:

- Do you write emails in English?
- On what occasions? Who's the recipient?
- What kind of language/ register do you usually use in your English emails?
- Look at these emails. What are the reasons why they were written?

From: 234567@mail.muni.cz

Subject: tomorrow

Hi teacher!

I cannot come to school tomorrow, 'cause I'm real sick. I'll do my presentation on Mammals next week.

See ya, Tom Smiley

From: offthewall@email.com

Subject: Steven Bold, 3rd year student of Media and Communication, Monday seminar group, 9 a.m.

Good afternoon Mrs. Crow:

I am very unhappy about the fact that I received F for my English exam. As a matter of fact, you are the only one who gave me such a bad mark, and now my distinction is in danger. When can I write the re-take? There are no more terms available, but I have to have it this semester, as I am very busy in summer. Best regards.

Steven

Steven Bold PR Assistant Offthewall International

From: 54321@mail.muni.cz

Subject: Hello

Dear Mrs teacher.

I was not at school last Wednesday. Can you tell me what you did? And do I have to do any homework? Robert Dark

- Are those emails appropriate? Give arguments for/against
- Discuss what features those email parts should contain:

https://www.softchalkcloud.com/lesson/serve/MXv2iJS1bBtQCR/html

- Title of the email
- Salutation
- The beginning
- The main body
- The ending
- Closing the email and signing

• Dos and Don'ts of academic/scientific email communication

Look at the phrases and categorize them into the things you should remember about and those you'd rather avoid doing. If necessary, specify the situations.

- 1) Write a clear subject line
- 2) Omit greeting (the recipient knows that it's him/her that the message is being addressed to)
- 3) Write a greeting appropriate to the addressee
- 4) Use a title (with a person's name) which is not an academic one
- 5) Have no reference to the attachment (the recipient will see it anyway)
- 6) Use your university email account for academic and professional correspondence
- 7) Leave out personal details
- 8) Include your full name and contact information (if there is a need)
- 9) Start emails with "I want..." or "I need..."
- 10) Have exclamation marks for something that is considered very important
- 11) Write a detailed description of events preceding the situation discussed
- 12) Keep messages as concise as possible
- 13) Emphasize the conversational aspect

DOs	DON'Ts

• How would you change these words/expressions into more formal ones?

INFORMAL	FORMAL
Thanks	
Sorry for	
Can you	
Do you know	
I can't	
I don't want to	

Sources: (visited on February 10th, 2015)

http://www4.ncsu.edu/~nmswishe/academic email.pdf

https://www.softchalkcloud.com/

http://www.teachingenglish.org.uk/article/email-writing