

DNS FIREWALL DATA VISUALIZATION

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Introduction

Motivation

- Cybersecurity tools produce a large amount of log data
- The log data contain information useful for CSIRT incident handlers to keep situation awareness

Issue

- The log data are generated too fast and in different formats
- Aggregation and visualization need to be specified for the data to be human-readable

Data visualization

- We prototyped the visualization for the DNS Firewall cybersecurity tool
- The visualization is based on the experience of CSIRT incident handlers and Schneiderman's Mantra

Schneiderman's Mantra

1. Overview First
2. Zoom and Filter
3. Details on Demand



Log Data Types

Operational Data

- Generated as the DNS queries hit the DNS FW blacklist
- Analysis may point incident handlers to an infected device

Management Data

- Generated as incident handlers manage the DNS FW
- Allows keeping track of blacklist history



DNS Firewall Data Views

Should answer three key questions:

1. WHO? – the view should aggregate all blocked attempts originating from the same source, so an *IP address* with a large number of accesses within a specified time-frame can be easily singled out.
2. WHERE TO? – the view should aggregate all blocked attempts directed towards the same *Domain*. A *Domain* with a large number of access attempts within a specified time-frame is easy to reveal.
3. WHEN? – the view should aggregate the access attempts with a predefined granularity (e.g., 24 hours).



Prototype Components

Heatmap Calendar

- Shows the distribution of events over time
- Answers the *WHEN?* question

Tables

- Allow for detailed examination of events
- Support filtering and ordering based on displayed parameters

Domain/IP address Inspector

- In the form of a bar chart
- Shows the details from the perspective of a domain or an IP address



Summary

- Visualization of log data generated by cybersecurity tools helps incident handlers keep situation awareness
- The data views need to be customized with the respect to the tool and the anomalies they should highlight
- However, some views may be generalized over similar tools, e.g. different types of firewalls



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