

System for Continuous Collection of Contextual Information for Network Security Management and Incident Handling

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Motivation & Goals of the Work

Motivation

- Incident handling (IH) and incident response (IR) are prone to human errors
- Incident handlers often lack important contextual data, their *cyber situation awareness* (CSA) is low
- Automation of IH/IR is difficult, automation of data collection is not

Goals of the Work

- Goal is to provide incident handlers with all the data they need for IH
- Data shall provide overview of the network and details on hosts and services in it
- Data collection shall be continuous so that the data are fresh and instantly ready

What Data Shall be Collected?

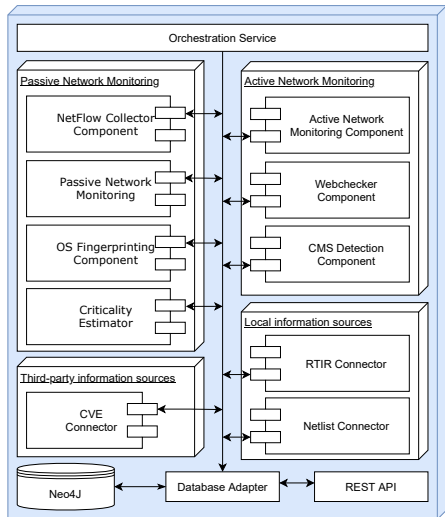
Network-wide information

- Network topology and segmentation (enumeration of subnets)
- Enumeration of hosts and responsible contacts (primary users or admins)
- Enumeration of critical hosts and their dependencies (critical infrastructure)
- History of incidents

Details on hosts in the network

- OS fingerprint – name and version
- Network services – software and version (for servers)
- Client software – web browser, antivirus (for workstations)
- Vulnerabilities on the hosts

System Design



Common components

- Orchestration service – Celery
- Database – Neo4j
- Database adapter & REST API

Data collection component

- Grouped by primary data
- Passive network monitoring – adapters to NetFlow monitoring infrastructure
- Active network monitoring – adapters to Nmap and other scanners
- Local and third-party sources – custom adapters to specific data and systems

Passive Network Monitoring

NetFlow collector component

- Connects to NetFlow monitoring infrastructure (collector)
- Queries NetFlow data, downloads records needed by other components

Passive network monitoring component

- OS fingerprinting – uses three methods to identify OS of communicating devices:
TCP header, HTTP User-Agent, communication with specific domains
(intensive ongoing research – developed separately)
- Service detection using NBAR2 signatures to identify services and software
- Web browser detection via HTTP User-Agent analysis
- Antivirus software detection via communication with specific domains

Active Network Monitoring

Active network monitoring component

- *Nmap*-based, scans 100 top ports for open services and network topology
- Complementary OS and software fingerprinting (CPE-formatted output)
- Time-consuming (16 hours in /16 network), clean-up and resume procedures

Webchecker

- Checks webserver if they provide content on port 80 or 443
- If port 443 is served, the certificate's validity is checked

CMS detection component

- Identification of CMS (*WordPress*, *Drupal*, ...) on previously discovered webserver
- Based on *WhatWeb* tool

Third-party and Local Information Source

CVE connector

- Downloads CVE records from NVD (primary) and vendors' databases (details)
- CVEs are matched with discovered software via CPE: [CVE] – (CPE) – [Software]

RTIR connector

- Downloads history of incidents from *Request Tracker for Incident Response*
- Incident details – timestamps, actors, status, ...

NetList connector

- Local list of network segments, IP ranges, and admin contacts:
routers,10.0.0.0/24,networkadmin@organization
servers,10.0.10.0/24,serveradmin@organization

Derived Information

Criticality estimator

- Varying definitions of critical infrastructures, manual enumeration is too laborious
- *Critical host* = *Critical node* in the network topology graph
- *Betweenness score* – how many shortest paths go through a node?
- Nodes with the highest betweenness score are considered critical
- The topic will be expanded in future work

CPE matching

- Matching CVE to software/services is enabled via CPE
- Matches are only partial, vulnerability assessment is not exact
- Vulnerabilities are assumed, not confirmed – still sufficient for CSA

Deployment scenario

Environment and measurements

- Masaryk University campus network (/16 IPv4 address range)
- 40,000 users, 29,000 devices (up to 15,000 active simultaneously)
- NetFlow probes located at several observation points
- Active probing from two locations (to increase coverage)

Hosting machines

- Master node – 8 core CPU, 32 GB RAM, database + orchestration service
- Worker node – 4 core CPU, 16 GB RAM, active probing + preprocessing
- NetFlow data were obtained from existing dedicated collector

Database Content and Vulnerability Assessment

Database Content

- Neo4j is a mature graph database, no performance issues
- Three months of historical data are enough for IH
- 2.5 GB, 697,783 nodes and 22,119,299 edges
- 29,335 unique IP addresses, 76,763 network services, 483,449 incidents

Vulnerability Assessment

- 18,749 hosts and 18,018 fingerprints via NetFlow, but only 85 % accuracy
- 5,771 hosts but only 1,620 fingerprints via Nmap
- Negligible (<100) number of observations by external tools (e.g., Shodan)
- 2,404 vulnerabilities mapped to 563 unique CPE identifiers

Conclusion and Future Work

Conclusion

- Design of a system for collection contextual information for incident handling
- The system uses existing data collection infrastructures, e.g., NetFlow
- The data facilitate CSA and provide valuable insights into the network
- Contextual information on handled hosts in the network are instantly accessible
- Using the system shall prevent human errors in incident handling

Future Work

- Procedural aspects of incident handling shall receive more attention
- Integrating the queries with IH tools (dashboards, request tracker plugins, ...)
- Establishing metrics to qualify and quantify impact of using the system

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