

Do visual analogue scales perform better than Likert-type scales?

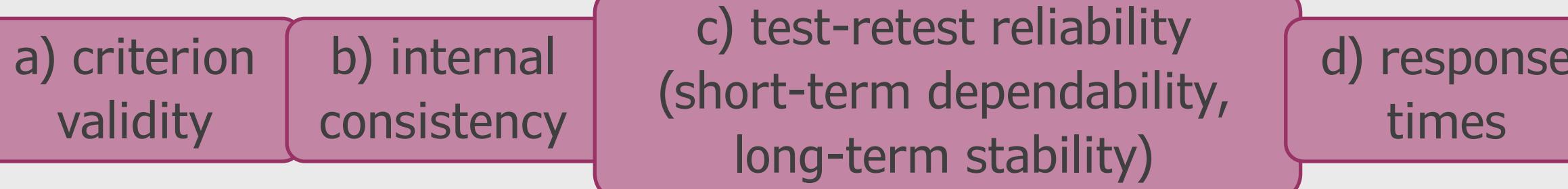
One might consider a Visual Analogue Scale (VAS) as a better option for measuring continuous latent traits compared to a Likert Scale (LS). Since the VAS is essentially a LS with an infinite number of points, it offers a more nuanced way to respond, increases systematic variance, and better approximates the continuous nature of data (Chyung et al., 2018). Hence, some authors (e.g., Funke & Reips, 2012; Haslbeck et al., 2024; Kuhlmann et al., 2016) recommend prioritizing VAS over LS. However, our within-subject experiment indicates that...

...the Visual Analogue Scale does not outperform the Likert Scale in criterion validity, internal consistency, stability, or dependability of test scores. It only takes more time.



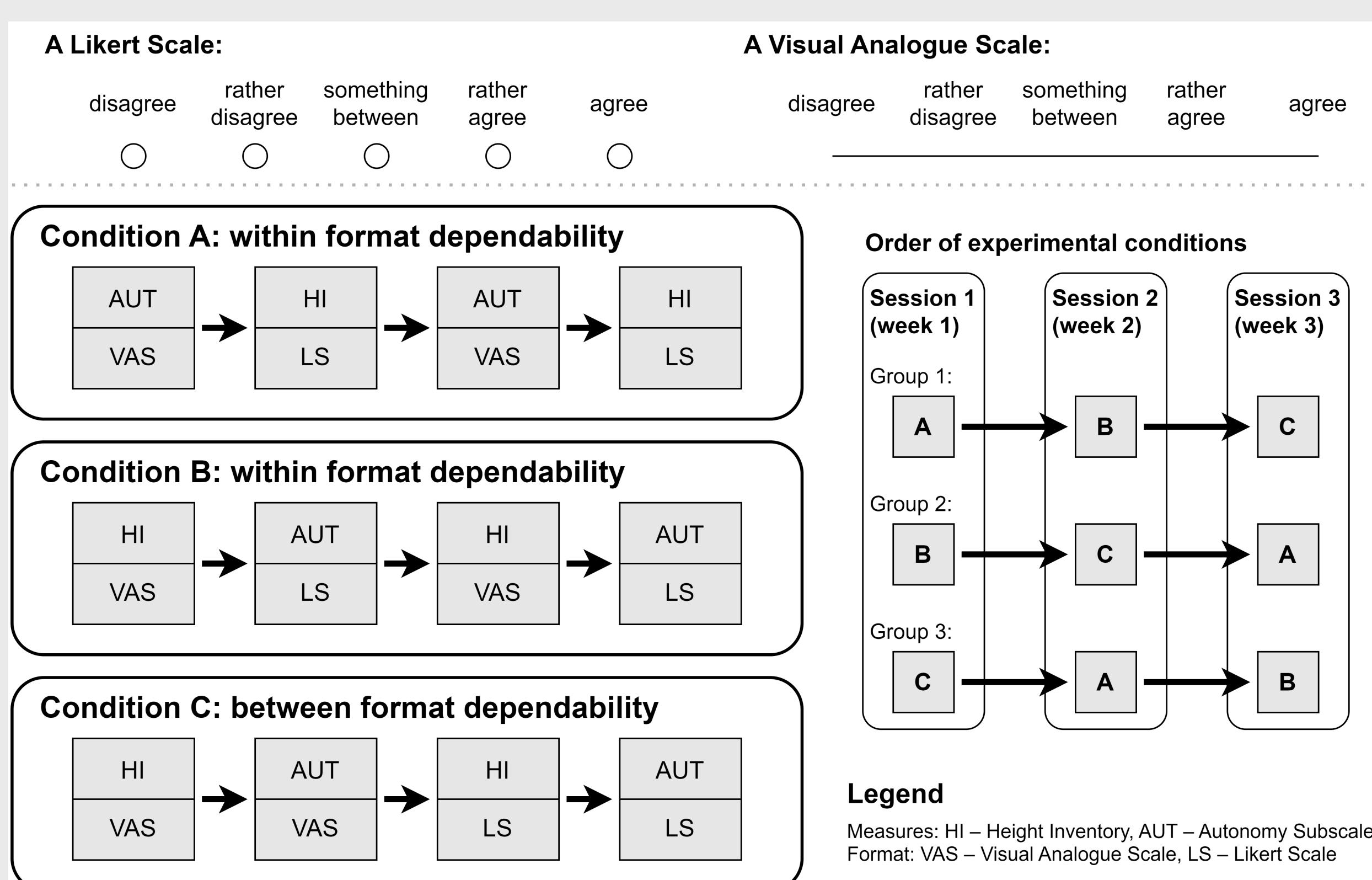
INTRODUCTION

- contradictory findings on internal consistency, descriptive statistics, and respondents' preferences (e.g., Hilbert et al., 2016; Kuhlmann et al., 2017; Lewis & Erdinç, 2017; Preston & Colman, 2000; Simms et al., 2019; Voutilainen et al., 2016)
- lacking evidence for the criterion validity and temporal stability
- this study aims to compare VAS and LS in terms of:



METHOD

- $N = 980$, online within-subject experiment
- measures: **Height Inventory** (Rečka, 2018; Tancoš, 2019), **Autonomy Subscale** from the Basic Needs Satisfaction in General Scale (Gagné, 2003) + **additional data** (e.g., self-reported height)
- response formats: a **5-point LS**, a **VAS with verbal anchors**



ANALYSES & RESULTS

- a) criterion validity from the realistic perspective (path analyses on the HI sum score ~ self-reported height) – comparable results: for LS: $r_{\text{men}} = .91$, $r_{\text{women}} = .90$; for VAS: the same

- b, c) internal consistency (Cronbach's α , ordinal α by Zumbo et al., 2007), test-retest reliabilities (pairwise correlation matrices) – comparable results

		condition A		condition B		condition C		Type of reliability
		LS	LS	VAS	VAS	VAS	LS	DEP – dependability (blue) STB – stability (green) α – internal consistency (red), α – Cronbach α , α_0 – ordinal α
condition A	LS	HI $\alpha_{\text{men}} = .91$ $\alpha_{\text{women}} = .92$	DEP _W $r = .94$	STB _B $r = .87$	STB _B $r = .87$	STB _B $r = .87$	STB _W $r = .87$	Measure HI – Height Inventory (below the bold diagonal) AUT – Autonomy Subscale (above it)
	LS	DEP _W $r_{\text{men}} = .99$ $r_{\text{women}} = .98$	HI $\alpha_{\text{men}} = .92$ $\alpha_{\text{women}} = .94$	STB _B $r = .87$	STB _B $r = .87$	STB _B $r = .87$	STB _W $r = .87$	
condition B	VAS	STB _B $r_{\text{men}} = .97$ $r_{\text{women}} = .97$	STB _B $r_{\text{men}} = .97$ $r_{\text{women}} = .97$	HI $\alpha_{\text{men}} = .91$ $\alpha_{\text{women}} = .92$	DEP _W $r = .95$	STB _W $r = .88$	STB _B $r = .87$	Response format LS – Likert Scale VAS – Visual Analogue Scale
	VAS	STB _B $r_{\text{men}} = .97$ $r_{\text{women}} = .97$	STB _B $r_{\text{men}} = .97$ $r_{\text{women}} = .97$	DEP _W $r = .98$	HI $\alpha_{\text{men}} = .91$ $\alpha_{\text{women}} = .92$	STB _W $r = .88$	STB _B $r = .87$	
condition C	VAS	STB _B $r_{\text{men}} = .97$ $r_{\text{women}} = .97$	STB _B $r_{\text{men}} = .97$ $r_{\text{women}} = .97$	STB _B $r_{\text{men}} = .97$ $r_{\text{women}} = .97$	STB _W $r = .97$	AUT $\alpha = .84$	DEP _B $r = .94$	Same or different format W – within-response format test-retest (LS – light color, VAS – dark color) B – between-response format test-retest (medium dark color)
	LS	STB _W $r_{\text{men}} = .97$ $r_{\text{women}} = .97$	STB _W $r_{\text{men}} = .97$ $r_{\text{women}} = .97$	STB _W $r_{\text{men}} = .97$ $r_{\text{women}} = .97$	STB _W $r = .97$	AUT $\alpha = .84$	DEP _B $r = .94$	

Note. Where the coefficient has been estimated multiple times due to the design of the experiment (i.e., for internal consistency), we provide the average of these estimates.

- d) response times (log-linear mixed-effect models) – VAS took 16% longer than LS ($p < .001$)

DISCUSSION & CONCLUSION

- Both LS and VAS proved to be realistically valid and reliable with only negligible differences. The only exception was the response time (in favor of the LS). Similarly to Simms et al. (2019), we conclude that the VAS has no advantages over the LS. Due to greater time demands of VAS, **we recommend using LS**.

REFERENCES

- Chyung, S. Y., Swanson, I., Roberts, K., & Hankinson, A. (2018). Evidence-based survey design: The use of continuous rating scales in surveys. *Performance Improvement*, 57(5), 38–48. <https://doi.org/10.1002/pfi.21763> • Funke, F., & Reips, U.-D. (2012). Why semantic differentials in web-based research should be made from visual analogue scales and not from 5-point scales. *Field Methods*, 24(3), 310–327. <https://doi.org/10.1122/1525822X12444061> • Gagné, M. (2003). The role of autonomy support and autonomy orientation in prosocial behavior engagement. *Motivation and Emotion*, 27(3), 199–222. <https://doi.org/10.1023/A:1025007614869> • Haslbeck, J. M. B., Jover Martínez, A., Roefs, A. J., Fried, E. I., Lemmens, L. H. J. M., Groot, E. L., & Edelsbrunner, P. A. (2024). Comparing Likert and visual analogue scales in ecological momentary assessment. *PsyArXiv*. <https://doi.org/10.4473/TP23.1.1> • Kuhlmann, T., Dantlegraber, M., & Reips, U.-D., Wienert, J., & Lippe, S. (2016). Using visual analogue scales in eHealth: Non-response effects in a lifestyle intervention. *Journal of Medical Internet Research*, 18(6), e126. <https://doi.org/10.2196/jmir.5527> • Lewis, J. R., & Erdinç, O. (2017). User experience rating scales with 7, 11, or 101 points: Does it matter? *Journal of Usability Studies*, 12(2), 73–91. • Preston, C. C., & Colman, A. M. (2000). Optimal number of response categories in rating scales: Reliability, discriminating power, and respondent preferences. *Acta Psychologica*, 104(1), 1–15. [https://doi.org/10.1016/S0001-6918\(99\)00050-5](https://doi.org/10.1016/S0001-6918(99)00050-5) • Rečka, K. (2018). *Datazník výšky a vahy* [Magisterská diplomová práce, Masarykova univerzita]. Institucionální repozitář MU. <https://is.muni.cz/th/uy7cz> • Simms, L. J., Zelazny, K., Williams, T. F., & Bernstein, L. (2019). Does the number of response options matter? Psychometric perspectives using personality questionnaire data. *Psychological Assessment*, 31(4), 557–566. <https://doi.org/10.1037/pas0000648> • Tancoš, M. (2019). *Vliv verbálních kotev Likertovy škalý na psychometrické charakteristiky dotazníku* [Bakalářská diplomová práce, Masarykova univerzita]. Institucionální repozitář MU. <https://is.muni.cz/th/uk8ch/> • Voutilainen, A., Pitkäaho, T., Kvist, T., & Vehviläinen-Julkunen, K. (2016). How to ask about patient satisfaction? The visual analogue scale is less vulnerable to confounding factors and ceiling effect than a symmetric Likert scale. *Journal of Advanced Nursing*, 72(4), 946–957. <https://doi.org/10.1111/jan.12875> • Zumbo, B. D., Gadermann, A. M., & Zeisser, C. (2007). Ordinal versions of coefficients alpha and theta for Likert rating scales. *Journal of Modern Applied Statistical Methods*, 6(1), 21–29. <https://doi.org/10.22237/jmasm/117799210>

ACKNOWLEDGEMENTS

The study was supported by the Czech Science Foundation (GAČR), project No. GA23-06924S.