

transcribed_audio1632943870.pdf

0 – 9.079999923706055 Okay, so I just started the recording and so the interview is in different sections.

9.079999923706055 –
17.360000610351562 It's from section A to section D and section A is just a general background of yourself

17.360000610351562 –
25.799999237060547 and can you tell me about your academic background and programme of study that you had?

25.799999237060547 –
36.439998626708984 Okay, I studied in Zimbabwe with my bachelor at a university called Midland State University

36.439998626708984 –
45.79999923706055 and I was doing social work and my master's I came to study in Czech Republic, I was doing

45.79999923706055 – 49.279998779296875 public and social policy and human resources.

49.279998779296875 – 55.7599983215332 Yeah, I think that's my academic background.

55.7599983215332 –
64.5199966430664 And can you also share with me how frequently you do academic readings such as journals

64.5199966430664 – 70.23999786376953 or textbook or general academic readings?

70.23999786376953 –
77.16000366210938

Right now, just because I completed my studies, I haven't been reading any journals or textbook

78.16000366210938 –
89.72000122070312

but when I was doing my bachelor, at that time, AI wasn't popular like it is now.

89.72000122070312 –
101.27999877929688

So during my bachelor, yeah, I was using these journals and textbook for my academic reading.

101.4000015258789 –
112.5999984741211

Okay, so going forward, the questions will be more with regards to when you were studying

112.5999984741211 – 113.5999984741211

master's.

113.5999984741211 – 123.4000015258789

Okay, okay, so I'll take myself as if I'm still in school, right?

123.4000015258789 – 124.4000015258789

Yeah.

124.4000015258789 – 129.39999389648438

Okay, okay, I understand.

129.39999389648438 –
141.72000122070312

So, the third question will be what platforms do you usually use to find these materials?

141.72000122070312 –
149.55999755859375

In case you were doing research and reading and other stuff, what are some of the platforms

149.55999755859375 – 153.0399932861328

you normally use?

153.0399932861328 – 167.60000610351562

I was using ChargeBT and DeepSeek and the internet as well.

167.60000610351562 – 168.60000610351562

Okay.

168.60000610351562 – 169.60000610351562

Yeah.

169.60000610351562 –
178.8800048828125

And the fourth question will be how confident were you in finding appropriate reading materials

178.8800048828125 – 182.0399932861328

for your course of study?

182.0399932861328 – 200

I think I was 100% confident in ChargeBT, but I was also using the Muni system, yeah,

200 – 206.0399932861328

for my course outlines and using it as a guideline and if I'm not understanding, I would use

206.0399932861328 – 211.24000549316406

ChargeBT for clarification.

211.44000244140625 –
217.0399932861328

Okay, and the last question for this section is have you ever received personalised reading

217.0399932861328 – 223.83999633789062

recommendations from your lecturers or the institutions, I mean, Muni?

223.83999633789062 – 230.75999450683594

No, no, no, not really.

230.75999450683594 –
238.32000732421875

I would not say I received any personalised reading recommendations from my lecturers,

238.32000732421875 – 239.32000732421875

no.

239.39999389648438 – 246.1199951171875

Okay, and I mean, this is out of scope, but what do you think about this?

246.1199951171875 –
251.24000549316406

Would it have been helpful in case you were receiving something like a personalised reading

251.24000549316406 – 255.60000610351562

recommendation in some materials?

255.60000610351562 – 267

I think it will be 50-50 because now with ChargeBT, it makes everything easy.

267 – 275.8399963378906

You can just do it by yourself rather than putting a lot of load on the lecturers.

275.8399963378906 –
284.760009765625

But if you're not sure how to use the AI tools, yeah, probably we might need personalised

284.760009765625 – 286.67999267578125

reading recommendations from our lecturers.

286.67999267578125 – 291.239990234375

But also, I think it also depends with the field of study that you're in.

291.67999267578125 –
296.9200134277344

In other fields of study, you might need to engage your lecturers more frequently than

296.9200134277344 – 298.44000244140625

in other fields of study.

298.44000244140625 – 301.1199951171875

You can actually do things by your own.

301.1199951171875 – 309.0799865722656

So personally, I think it also depends with the field of study that you're in.

309.0799865722656 –
315.0400085449219

And so we are moving to the section B, which is Reading Challenges and Habits.

315.0400085449219 – 321

And the first question in this section is, what challenges did you face or do you face

321 – 326.1600036621094

when identifying or assessing a useful reading material?

326.1600036621094 – 329.79998779296875

I mean, in search for...

329.79998779296875 – 330.79998779296875

Okay.

330.79998779296875 – 331.79998779296875

Okay.

331.79998779296875 – 332.79998779296875

Do you understand?

332.79998779296875 – 333.79998779296875

Yeah, yes, I do.

333.79998779296875 – 344.79998779296875

Other reading materials, they are not straight to the point, you know.

345.55999755859375 –
351.55999755859375

It takes you a while, let's say, to find the information or the data that you need.

351.55999755859375 – 353.8800048828125

They are not, like, in summary.

353.8800048828125 – 358.239990234375

So I think that was one of the challenges that I was facing.

358.239990234375 –
365.239990234375

You can have maybe a 42-page or you just need one page only, the information that is useful

365.239990234375 – 371.32000732421875

to you, and you have, like, a 42-page or 50-page reading material.

371.32000732421875 –
380.32000732421875

So I think they are not in summary in whatever information that we might be needing.

380.32000732421875 –
387.7200012207031

The information may be relevant, but, you know, if you don't really need that information

387.7200012207031 –
396.20001220703125

for you, let's say, specific questions or things that you want to use it for, then it

396.20001220703125 – 402.3599853515625

might not be relevant to you, but it's useful to others as well.

402.3599853515625 – 403.3599853515625

Sure.

403.3599853515625 –
410.44000244140625

So the next question will be, how do you decide which material or readings are most relevant

410.44000244140625 – 411.44000244140625

to your assignment?

411.44000244140625 – 413.8800048828125

As you said, you have a lot of information.

413.8800048828125 –
420.55999755859375

So how do you decide or know that this particular one, that I'm having all this information

420.55999755859375 – 427.1199951171875

out of maybe 45 pages, this is much relevant to what I'm doing?

427.1199951171875 –
437.3599853515625

Actually, I needed to go through the whole document or the reading material to go through

437.3599853515625 –
446.1600036621094

everything so that I'll understand how it's going and also summarize the information that

446.1600036621094 – 450.3599853515625

I need from the reading materials.

451.1600036621094 –
458.1199951171875

So it takes a lot of time, but, yeah, you actually have to go through it and understand

458.1199951171875 –
462.9599914550781

where it's coming from and where it's going so that you can actually grab information

462.9599914550781 – 465.9599914550781

that you want from it.

465.9599914550781 –
473.67999267578125

And next question is, can you recall a situation where finding the right material was difficult

473.67999267578125 – 474.67999267578125 or very time-consuming?

474.67999267578125 – 475.67999267578125 Yeah.

476 – 486 Actually, I was telling you that I had a document which was about 60 pages.

486 – 493.2799987792969 There was a course that I was doing, so we were supposed to read the whole document.

493.2799987792969 –
500.9200134277344 And now there were some specific questions and the document was like really big.

500.9200134277344 –
509.0799865722656 So it was time-consuming for me because I had to go through the whole document so that

509.0799865722656 – 514.6400146484375 I'll be able to answer certain questions for the course.

514.6400146484375 – 517.6400146484375 So yeah.

517.6400146484375 – 519.2000122070312 Okay.

519.2000122070312 –
527.6799926757812 And what factors make a reading source or a reading material very credible or valuable

527.6799926757812 – 528.6799926757812 to you?

530.9199829101562 –
546.4400024414062

I think it's the information that I want and the information that is being provided

546.4400024414062 – 548.719970703125

with the reading source.

548.719970703125 – 551.9600219726562

I think that's what makes it credible for me.

552.9600219726562 – 553.9600219726562

Yeah.

553.9600219726562 – 562

And also the platform, because there are a lot of reading sources that you can find

562 – 563.5599975585938

on the internet.

563.5599975585938 –
574.9199829101562

So if it's on the credible platform as well, I would actually know that now this is credible

574.9199829101562 – 580.3200073242188

and this might be valuable, so I'll go through it.

580.3200073242188 –
587.4400024414062

Because with, what do you call this, it's like Wikipedia, everyone can just type whatever

587.4400024414062 – 588.4400024414062 they're thinking.

588.4400024414062 – 593.8400268554688 They can just publish whatever is on their mind.

593.8400268554688 – 599.6400146484375 So it doesn't mean that the information they'll be providing is credible, no.

599.6400146484375 – 600.6400146484375 Okay.

600.6400146484375 –
607.5999755859375 There are some platforms that you can actually know that this is credible information.

607.5999755859375 – 609.8800048828125 Yeah, sure.

610.4400024414062 –
616.1599731445312 And last question for this section is, how much time do you typically spend searching

616.1599731445312 – 618.4400024414062 for reading materials each week?

618.4400024414062 –
628.1199951171875 I mean, it's just an average number or you can just do it based on your own ranges?

628.1199951171875 –
642.760009765625 I would say if I'm in school, the hours are much higher than, let's say, if I'm on vacation.

642.760009765625 – 645.7999877929688

You get it?

645.7999877929688 – 653.4400024414062

So if I'm in school, I would think maybe 10, 15 hours.

653.760009765625 – 661.1599731445312

If I'm on vacation, I think maybe two or three a week.

661.1599731445312 – 664.5999755859375

Okay, sure.

664.5999755859375 –
670.47998046875

And so we move to the next section, which is awareness and perception of AI tools, what

670.47998046875 – 673.0399780273438

you think about them.

673.0399780273438 –
680.4400024414062

So first question is, have you, this is more like a generic question, have you used AI

680.4400024414062 – 684

tools for academic purposes before?

684 – 690.7999877929688

If you have, you can mention the tools that you've used, the AI tools or platforms that

690.7999877929688 – 691.7999877929688

you've used.

691.7999877929688 –
700.719970703125

I have used ChatGPT, I have used DeepSeek, I have used, is it, I'm not sure about the

700.719970703125 – 701.719970703125

name.

701.719970703125 – 703.719970703125

Yeah, I think those ones.

703.719970703125 – 704.719970703125

Okay.

704.719970703125 – 705.719970703125

Yeah.

706.1199951171875 – 711.719970703125

And what specific academic tasks have you used them for?

711.719970703125 –
726.3599853515625

I've used it for assignments, my thesis research, presentations, and even research in general.

726.3599853515625 – 727.3599853515625

Okay.

727.3599853515625 – 728.3599853515625

Yeah.

728.3599853515625 – 735.2000122070312

And how useful or accurate did you find these tools to be?

735.6799926757812 – 745.1599731445312

Oh, I think they are really useful and accurate as well.

745.1599731445312 –
755.0800170898438

So if you're doing a scale of one to 10, where would you rate them for the accuracy?

755.0800170898438 – 765

I think I've never actually got any wrong information with chat, but I think because

765 – 771.4400024414062

it's an AI tool, I think I'll put it at eight.

771.4400024414062 –
778.2000122070312

And do you have any concerns about the usage of AI tools in academic work?

778.2000122070312 – 788.0399780273438

Do you have any concerns or any, yeah.

788.0399780273438 –
801.5999755859375

I think I actually do not have any concerns, but I also think it must be managed well because

801.5999755859375 –
807.8800048828125

everything now, it's AI which is doing, so especially the assignments, the homeworks

808.5599975585938 – 809.8800048828125

and everything.

809.8800048828125 –
818.3599853515625

So for students, I think now in academic, we don't put much effort in our academic work

818.3599853515625 – 824.1599731445312

since AI is doing everything for us, which is good as well.

824.1599731445312 –
838.6400146484375

But I think the academic system must also upgrade in terms of how we as students can

838.6400146484375 –
850.1199951171875

actually benefit or get much knowledge now of AI rather than just giving students tasks

850.1199951171875 – 852.7999877929688

to let's say do homework, do this.

852.7999877929688 –
867.52001953125

So now I think the educational system must also upgrade in order to give students knowledge

867.52001953125 – 870.47998046875

on how to manage AI tools actually.

870.47998046875 – 871.47998046875

Okay.

871.47998046875 – 872.47998046875

Yeah.

872.47998046875 –
883.1599731445312

And so the next question is, or the last question for this section is, would you trust a chatbot

883.1599731445312 –
892.1599731445312

to recommend readings for you, either academic readings or academic research and other stuff?

892.1599731445312 – 893.1599731445312

Why and why not?

893.1599731445312 – 900.4000244140625

No, I actually wouldn't trust a chatbot to recommend readings for me.

900.4000244140625 –
920.6799926757812

Because I think it doesn't have access to other, let's say, educational, I mean, university

920.6799926757812 – 922.8400268554688

departments actually.

922.8400268554688 – 929

So like in the course outline, if you try to ask the chatbot for the course outline,

929 – 934.1599731445312

sometimes it might give you wrong information or outdated course outlines.

934.1599731445312 –
944.9600219726562

So due to that effect, I wouldn't actually trust the chatbot to give me a reading recommendation.

944.9600219726562 – 945.9600219726562

Okay.

945.9600219726562 –
952.5999755859375

So what you are trying to say is you trust it for generic information that is lying on

952.5999755859375 –
960.0399780273438

the internet, but when it comes to contextual or specific stuff, like information about

960.0399780273438 – 964.5599975585938

our faculty or information about, yes, it doesn't have much, okay.

964.5599975585938 – 968.6400146484375

So in that context, scenarios, you wouldn't.

968.6400146484375 – 972.239990234375

Yeah, I wouldn't trust it 100%.

972.239990234375 – 973.239990234375

Okay.

973.239990234375 –
980.5999755859375

And so we move to the next section, which is expectations of academic chatbots.

980.5999755859375 – 984.760009765625

I mean, as you said, you are not going to trust it.

984.760009765625 –
992.1599731445312

And now the following questions will be, in case you will trust it, what will make you

992.1599731445312 – 993.7999877929688

trust it?

993.7999877929688 – 997.2000122070312

So I think the follow-up questions will be like that.

997.2000122070312 –
1003.7999877929688

And so first question is, what would you expect from a chatbot that recommends academic readings

1003.7999877929688 – 1009.719970703125

for you?

1009.719970703125 –
1026.3199462890625

I think to, I think I would expect more accurate information, course outlines, I mean, even

1026.3199462890625 –
1036.3199462890625

access to the university, maybe library, if it gets those access and accurate information,

1036.3199462890625 – 1048.43994140625

and dates and updates, yeah, I would expect that from academic chatbot.

1048.43994140625 – 1049.43994140625

Okay.

1049.43994140625 –
1055.760009765625

And the next question is, do you have any particular features or capabilities that will

1055.760009765625 – 1065.1600341796875

make it more useful for you when you are using them?

1065.1600341796875 – 1069.47998046875

The question of features, what is it trying to say?

1069.47998046875 – 1071.280029296875

Do you have any particular features?

1071.280029296875 – 1073.3599853515625

Yeah, features or capabilities.

1073.3599853515625 – 1078.719970703125

I mean, now you are talking about what you expect from it, yeah?

1078.719970703125 – 1081.9200439453125

And now we are talking about actual features that you use.

1081.9200439453125 –
1088.6800537109375

I mean, a typical example is if you use ChatGPT, there is a feature where your previous messages

1088.6800537109375 – 1089.6800537109375

could be stored.

1089.6800537109375 –
1095.280029296875

I mean, you have access to your previous messages, and also maybe a feature where you

1095.280029296875 – 1101.719970703125

can create a group or you can do so many things with it.

1101.719970703125 –
1109.119951171875

So do you have some of, do you have a particular feature that you, whenever you use ChatGPT

1109.119951171875 – 1123.239990234375

or any AI tool, you wish these tools had these kind of things?

1123.239990234375 –
1128.52001953125

The feature that I was thinking about, they actually have it, the recommendation feature,

1128.52001953125 – 1134.43994140625

they actually have it.

1134.800048828125 – 1141.9200439453125

I don't think I have any other feature that I think would be useful.

1141.9200439453125 –
1149.5999755859375

So we move on to the next one, which is what information should a chatbot consider when

1149.5999755859375 – 1159.5999755859375

suggesting some reading materials to you?

1159.6400146484375 –
1168.6400146484375

I think it's also considered the deadlines, the timelines, because courses, they change,

1168.6400146484375 –
1175.9200439453125

you know, the university upgrades the courses or they change the course outlines each and

1175.9200439453125 – 1177.56005859375

every semester.

1177.56005859375 –
1184.719970703125

But if you could check with the chatbot, sometimes, even if you are asking things about 2026,

1184.719970703125 – 1187.8800048828125

it might give you courses about 2024 or 2025.

1188.5999755859375 –
1198.56005859375

So, yeah, I think the date and the change, the chatbot should be moving in line with

1198.56005859375 – 1204.5999755859375

the current courses being provided.

1205.5999755859375 –
1221.52001953125

Okay, and the next question will be, how would you prefer to interact with these tools?

1221.52001953125 –
1230.800048828125

It's text-based, voice-based, integrated, something integrated into your learning, your

1230.9599609375 – 1231.9599609375

learning systems.

1231.9599609375 – 1239.0799560546875

Or, I mean, how do you wish to interact with these tools?

1239.0799560546875 –
1250.3199462890625

I think, I think text-based and voice will be for academic, academic learning is really

1250.3199462890625 – 1251.3199462890625

useful.

1251.3199462890625 – 1256.5999755859375

Okay, I mean, before you proceed, maybe I can explain the LMS.

1256.5999755859375 – 1261.3199462890625

So LMS is a learning management system, right?

1261.3199462890625 –
1268.0400390625

So it's, it's something like a central portal for yourself, or, yeah, and then you have

1268.0400390625 – 1270.3599853515625

multiple sources.

1270.3599853515625 –
1276.5999755859375

So maybe you have your IIS, and then you have maybe Google Scholar, you have all these particular

1276.5999755859375 –
1283.5999755859375

standalone platforms, where you get all reading materials from these places, and then they

1283.5999755859375 – 1286.4000244140625

all come into your centralized LMS.

1286.4000244140625 –
1293.0400390625

Yeah, so if you want to have access to maybe some reading materials on this topic, you

1293.0400390625 –
1298

go into your LMS, and then you just open maybe history, and then you have access to all your

1298 – 1300

history materials.

1304.6000003814697 –
1313.9599990844727

and yeah before i go ahead so i mean you can go ahead with your answer i think
text text best okay

1317.5599994659424 – 1322.6800003051758

and so last question for this session will be what will make you trust

1322.6800003051758 –
1334.1199989318848

uh such a system oh if we could compare it so check with other sources and it's
actually giving

1334.1199989318848 –
1349.3199996948242

the same information yeah i think we would trust the system okay yeah yeah and
uh so i have uh

1349.3199996948242 –
1354.0400009155273

now we are done with the regular questions and then there is two uh closing
questions i mean

1354.0400009155273 –
1361.8000030517578

those are just optional you can opt out or not and yeah i think uh most of them
we've even already

1361.8000030517578 –
1367.8000030517578

covered but uh it's one question is if you could design if you are given the
chance to design

1368.5199966430664 –
1375.0800018310547

uh this learning assistant what will be its top three functions i mean you are
given the

1375.400001525879 –
1382.1999969482422

uh the job to design these ai tools yeah what's what's uh what are the top
three

1382.1999969482422 – 1386.3600006103516

functions that you are going to make it do um

1390.6800003051758 –
1398.120002746582

i think i don't really know the the term but it should maybe it would have voice recognition

1399 – 1405.0800018310547

um so that um not everyone can assist your learning assistant too

1405.6399993896484 – 1414.8399963378906

okay so that's security security yeah i think uh security then um also

1414.8399963378906 – 1424.520004272461

uh i don't know maybe we could make the learning system

1426.9199981689453 – 1430.1199951171875

have the use of camera because or video

1433 – 1441.5599975585938

yeah in case you just want to take a picture and it can analyze maybe the questions or

1441.5599975585938 – 1448.4400024414062

the answers to provide um what else

1456.6000061035156 –
1464.6799926757812

oh i i think i only have two okay and the last one will be do you have anything you would like

1464.6799926757812 –
1474.6799926757812

to share i mean anything else if yeah another another function maybe if we could upload our

1474.6799926757812 –
1485.8000030517578

let's say um school calendar maybe some reminders as well in the ai learning assistant some reminder

1485.8000030517578 –
1492.0399932861328

option to remind you that or maybe you have us you have an assignment to you have um

1493.8000030517578 –
1501.240005493164

presentation yeah something like that it it could be reminding you so whatever information that let's

1501.240005493164 –
1513.6399993896484

say your lecturer posted something and um is a due date to submit the uh let's say the the assignment

1515.9600067138672 –
1522.4400024414062

so the ai assistant learning assistant will also remind you that oh no we have um

1524.2799987792969 –
1529.3200073242188

you have an assignment like in five days to submit we have a presentation because sometimes

1529.3200073242188 –
1535.3999938964844

we are not only learning we are also like doing work and sometimes we tend to forget that

1536.0399932861328 –
1542.759994506836

we have um assignments or we have meetings because of a lot of pressure so i think the

1542.759994506836 –
1549.479995727539

learning assistant should also be doing that because it's part of learning as well i think

1551.1600036621094 –
1559.1600036621094

okay yeah yeah that's that's a good idea and yeah that's i think this is the first time if

1559.1600036621094 –
1567.9599914550781

someone is making this suggestion which is very great okay so uh i think uh this will be all

1567.9599914550781 –
1574.2799987792969

and uh uh if do you have any other question or some clarification that you need

1578.9200134277344 – 1583.9599914550781

okay so if not then let me stop recording and